

Magstar[®] 3494 Tape Library



Operator Guide

Magstar[®] 3494 Tape Library



Operator Guide

Note!

Before using this information and the product it supports, be sure to read the general information under "Notices" on page 369.

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Safety Notices

Laser Safety and Compliance

The IBM® Magstar® 3494 Tape Library is a Class II Laser Product. It is important for the operator to be aware of the laser caution label. See Figure 1 for an example of the label.

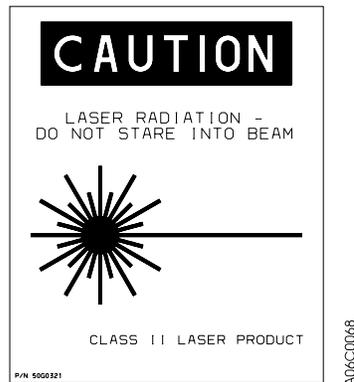


Figure 1. Laser Safety Caution Label

This product complies with the performance standards set by the U.S. Food and Drug Administration for a Class II Laser Product. This product belongs to a class of laser products that requires precautions be taken to avoid prolonged viewing of the laser beam. Under normal working conditions, you must not come in direct contact with the laser beam. This classification was accomplished by providing the necessary protective housings and scanning safeguards to ensure that laser radiation is inaccessible during operation or is within Class II limits. These products have been reviewed by external safety agencies and have obtained approvals to the latest standards as they apply to this product type.

Operator Safety

The operator should remember the importance of safe operation when performing any of the tasks in this book. The operator should know the location and how to use the switches and controls on the IBM 3494 Tape Library (see “Chapter 2. Controls and Indicators” on page 35).

Safety Characteristics

The front doors on the library should not be opened during normal operation because of the moving components within the library. The doors have key locks to prevent the doors from being opened inadvertently. The 3494 tape library includes integral safety control circuits that detect whether the doors are open or closed.

When a door is detected to be open, the power is removed from the cartridge accessor and the picker slowly descends. All host systems attached to the tape subsystems or through the RS-232 interfaces associated with the library are notified of the condition. This gives the operator a warning of a safety exposure and a warning of potential unauthorized access to the cartridges stored in the library.

End of Life (EOL) Plan

This box is a purchased unit. Therefore, it is the sole responsibility of the purchaser to dispose of it in accordance with local laws and regulations at the time of disposal.

Preface

About This Book

This publication provides information for the new operator and for the experienced operator to use the IBM Magstar 3494 Tape Library. If you are a **new operator**, give special attention to the organization of this book (see “Organization of This Book”) and read the sections indicated for **new operators**.

Organization of This Book

The information in this publication is presented as follows:

- “Chapter 1. Introduction” on page 1 contains an introduction and a description of the Magstar 3494 Tape Library. This section is required reading if you are a **new operator**.
- “Chapter 2. Controls and Indicators” on page 35 contains a description of the location and function of the controls and indicators found on the 3494 tape library. This section is required reading if you are a **new operator**.
- “Chapter 3. Operational Characteristics” on page 45 contains a description of the operational characteristics of the 3494 tape library. This section includes information for the experienced operator or system administrator.
- “Chapter 4. Operational Modes and States and Informational States” on page 67 provides a description of the different modes and states of the 3494 tape library. This section includes information for the experienced operator or system administrator.
- “Chapter 5. Basic Operating Procedures” on page 79 provides a description of the tasks performed by using the operator panel on the 3494 tape library. This section is required reading if you are a **new operator**.

A quick reference table for basic operating procedures is included at the start of this section.

- “Chapter 6. Advanced Operating Procedures” on page 89 provides detailed information about using the Library Manager and the tasks that may be performed with the Library Manager. This section includes information for the experienced operator or system administrator.

Quick reference tables for Library Manager advanced operating procedures and for accessing Magstar 3494 Peer-to-Peer VTS Specialist Web information are included at the start of this section.

- “Chapter 7. Remote Library Manager Console Feature” on page 265 provides information on the remote Library Manager.
- “Chapter 8. Problem Determination Procedures” on page 281 provides information on error reporting and recovery. This section includes information for the experienced operator or system administrator.

A quick reference table for problem determination procedures is included in this section.

- “Appendix A. Keyboard Template” on page 337 identifies the uses of the Library Manager function keys.
- “Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function” on page 339 provides information on the Import and Export functions of the Virtual Tape Server.
- “Glossary” on page 373 includes descriptions of terms used in this publication.
- “Index” on page 379 includes keywords and terms to help retrieve information in this publication.

Who Should Read This Book

This book is intended for operators of the IBM 3494 Tape Library. Users of this information should be familiar with the IBM 3490E and 3590 magnetic tape subsystems. IBM recommends that you also read the *Magstar 3494 Tape Library Introduction and Planning Guide*.

Terminology Used in This Book

See “Glossary” on page 373 for definitions of terms, abbreviations, and acronyms in this publication.

Related Information

Magstar 3494 Tape Library

For related information about the Magstar 3494 Tape Library, see:

- *Magstar 3494 Tape Library Introduction and Planning Guide*, GA32-0279
- *IBM 3494 Tape Library Operator Safety Translations*, GA32-0299
- *IBM 3494 Tape Library User's Guide: Media Library Device Driver for AS/400*, GC35-0153
- *IBM 3494 Tape Library User's Guide: Library Control Device Driver for VSE/ESA*, GC35-0176
- *IBM 3494 Tape Library Operator Training Video Tape*, GV38-0293 (NTSC format) or GV38-0294 (PAL format)
- *IBM 3494 Tape Library Operator's Quick Guide*, GX35-5051
- *Magstar 3494 Tape Library Maintenance Information*, SA37-0407
- *Enhanced IBM Magstar Virtual Tape Server: Implementation Guide*, SG24-2229
- *Guide to Sharing and Partitioning IBM Tape Library Dataservers*, SG24-4409
- *IBM Magstar 3494 Tape Libraries: A Practical Guide*, SG24-4632
- *IBM Online Library Omnibus Edition Hardware Collection*, SK2T-5843

3490E Tape Subsystem

For information about the 3490E tape subsystem, see:

- *Care and Handling of the IBM Magnetic Tape Cartridge*, GA32-0047
- *Tape and Cartridge Requirements for the IBM Magnetic Tape Cartridge Drives*, GA32-0048
- *Tape and Cartridge Requirements for the IBM Enhanced Capacity Magnetic Tape Cartridge Drives*, GA32-0216
- *IBM 3490 Magnetic Tape Subsystem Enhanced Capability Models C10, C11, C1A, C22, and C2A Introduction*, GA32-0217
- *IBM 3490 Magnetic Tape Subsystem Enhanced Capability Models C10, C11, C1A, C22, and C2A Operator's Guide*, GA32-0218
- *IBM 3490 Magnetic Tape Subsystem Enhanced Capability Models C10, C11, C1A, C22, and C2A Hardware Reference*, GA32-0219
- *IBM 3490E Tape Subsystem Models F00, F01, F1A, and F11 Installation, Planning, and Operator's Guide*, GA32-0378
- *FC 3000 Maintenance Instructions*, GA32-0402
- *IBM 3490 Magnetic Tape Subsystem Enhanced Capability Models C10, C11, C1A, C22, and C2A Planning and Migration Guide*, GC35-0219

- *Distributed Console Access Facility: Installation and Configuration Guide*, SH19-4068
- *Distributed Console Access Facility: User's Guide*, SH19-4069

3590 Tape Subsystem

For information about the 3590 tape subsystem, see:

- *IBM 3590 High Performance Tape Subsystem Introduction and Planning Guide*, GA32-0329
- *IBM 3590 High Performance Tape Subsystem User's Guide*, GA32-0330
- *IBM 3590 High Performance Tape Subsystem Hardware Reference*, GA32-0331
- *IBM 3590 High Performance Tape Subsystem Operator's Quick Guide*, GA32-0354
- *IBM 3590 High Performance Tape Subsystem Operator's Training Video Tape*, GV38-0290 (NTSC format) or GV38-0291 (PAL format)
- *IBM Magstar 3590 Tape Subsystem: Multiplatform Implementation*, SG24-2549

AIX®

For information about AIX systems and software, see:

- *AIX Parallel and ESCON Channel Tape Attachment/6000 Installation and User's Guide*, GA32-0311
- *AIX for RISC System/6000 General Concepts and Procedures*, GC23-2202
- *AIX/ESA System Planning Guide*, GC23-3061
- *AIX for RISC System/6000 Installation Guide*, SC23-2341
- *AIX/ESA Diagnosis Guide*, SC23-3079
- *AIX/ESA Device Driver Developer's Guide*, SC23-3085

AS/400®

For information about AS/400 systems and software, see:

- *AS/400 Physical Planning Guide and Reference*, GA41-9571
- *IBM Application System/400 Control Language Reference*, SC41-0030
- *AS/400 Automated Tape Library Planning Guide - V3R6 Documentation*, SC41-3309
- *IBM Application System/400 Security Concepts and Planning*, SC41-8083

RS/6000®

For information about RS/6000 systems and software, see:

- *RISC System/6000 Getting Started: Using RISC System/6000*, GC23-2377
- *RISC System/6000 Getting Started: Managing RISC System/6000*, GC23-2378
- *RISC System/6000 System Overview*, GC23-2406
- *RISC System/6000 Planning for System Installation*, GC23-2407
- *RISC System/6000 Problem Solving Guide*, SC23-2204

MVS®

For information about MVS systems and software, see:

- *MVS/ESA Storage Management Library: Storage Management Reader's Guide*, GC26-3122
- *DFSMS/MVS General Information Library Guide*, GC26-4900

- *DFSMS/MVS Guide and Master Index*, GC26-4904
- *MVS/ESA Planning: Installation and Migration for MVS/ESA System Product Version 4*, GC28-1077
- *Multiple Virtual Storage/Enterprise System Architecture Library Guide for System Product*, GC28-1601
- *MVS/ESA Conversion Notebook for MVS/ESA System Product Version 4*, GC28-1608
- *MVS/ESA System Data Set Definition*, GC28-1628
- *MVS/ESA Command Reference*, GC28-1826
- *JES3 Command Reference*, SC23-0063
- *DFSMS/MVS Object Access Method Planning, Installation, and Storage Administration Guide for Tape Libraries*, SC26-3051
- *DFSMS/MVS Object Access Method Application Programmer's Reference*, SC26-4917
- *DFSMS/MVS Planning for Installation*, SC26-4919
- *Basic Tape Library Support User's Guide and Reference*, SC26-7016
- *DFSMS/MVS Implementing and Customizing DFSMSHsm*, SH21-1078

VM/ESA®

For information about VM/ESA systems and software, see:

- *Virtual Machine/Enterprise System Architecture Library Guide and Master Index for System/370*, GC24-5436
- *Virtual Machine/Enterprise System Architecture Library Guide and Master Index*, GC24-5518
- *Virtual Machine/Enterprise System Architecture General Information*, GC24-5550
- *VM/ESA: DFSMS/VM Installation and Customization*, SC26-4704
- *VM/ESA: DFSMS/VM Messages and Codes*, SC26-4707
- *VM/ESA: DFSMS/VM Removable Media Services User's Guide and Reference*, SC35-0141

Additional Information

For additional information about the Magstar 3494 Tape Library, see:

- *IBM General Information Manual: Installation Manual—Physical Planning*, GC22-7022
- *IBM System/360, System/370, 4300, 9370, and ES/9000 Processors: Input/Output Equipment Installation Manual—Physical Planning*, GC22-7064
- *Resource Access Control Facility (RACF) General Information*, GC28-0722
- *Environmental Record Editing and Printing (EREP) Program User's Guide and Reference*, GC28-1378
- *IBM SCSI Tape Drive and Library Device Drivers Installation and User's Guide*, GC35-0154
- *POWERstation and POWERserver S/370 Channel Emulator/A User's Guide and Service Information*, SA23-2696
- *POWERstation and POWERserver System/390 Enterprise Systems Connection Channel Emulator User's Guide and Service Information*, SA23-2722
- *VTAM V4R2 Resource Definition Reference*, SC31-6498
- *VSE/ESA System Control Statements V2R1*, SC33-6613
- *Distributed Console Access Facility: V1R3 Installation Guide*, SH19-4068

- *Distributed Console Access Facility: V1R3.1 User's Guide*, SH19-4069
 - *Distributed Console Access Facility: V1R3.1 Target User's Guide*, SH19-6839
 - *IBM Dictionary of Computing*, ZC20-1699
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Summary of Changes

This summary of changes includes specific release updates to this publication.

Thirteenth Edition (July 2000)

This release includes the following new information:

- Addition of 3494 Peer-to-Peer Virtual Tape Server
- Addition of Eight ESCON Channels attaching 3590 Model A60 Controllers
- Addition of 3494 Tape Library Specialist support

This release also includes changes to correct errors or omissions in the previous edition.

Twelfth Edition (March 2000)

This release includes the following new information:

- Addition of Extended High Performance Cartridge Tape
 - Addition of 3494 Adjacent Frame Support
 - Addition of 3494 Call Home Support
-

Eleventh Edition (September 1999)

This release includes the following new information:

- Addition of 3590 Model A60 Controller
- Addition of 3590 Model E1A Tape Drive
- Addition of converted frame features for Model B16 to Model B18 conversion

Chapter 1. Introduction

This chapter contains an introduction and a description of the Magstar 3494 Tape Library.

The 3494 tape library automates the retrieval, storage, and control of the following types of tape cartridges:

- Cartridge System Tape
- Enhanced Capacity Cartridge System Tape
- High Performance Cartridge Tape
- Extended High Performance Cartridge Tape

Note: The *IBM 3494 Tape Library Operator Training Video Tape* and the *IBM 3494 Tape Library Operator's Quick Guide* are supplied with accessories.

3494 Tape Libraries

Figure 2 on page 3 shows three possible configurations of the 3494 tape library. The 3494 tape library is available in multiple configurations using one Model L1x Control Unit frame and up to 15 optional frames. The available frame types are:

- The Model L1x Control Unit frame, **1** or **3**, includes the following:
 - Operator panel
 - Tape subsystem (3490E Model CxA or F1A with drives, 3590 Model B1A or E1A drives, or 3590 Model A00, A50, or A60 Controller with drives)
 - Library Manager
 - Cartridge storage cells
 - Cartridge accessor
 - If ordered, the convenience Input/Output station

Every library configuration requires one control unit frame.

- The optional Model D1x Drive Unit frame **4** contains additional cartridge storage and may contain:
 - A 3490E Model CxA or F1A tape subsystem
 - 3590 Model B1A or E1A tape drives
 - A 3590 Model A00, A50, or A60 Controller with drives
- The optional Model B16 VTS frame **5** contains additional cartridge storage, the VTS controller, and associated disk storage. A drive unit frame **4** must be located to the left of the Model B16 VTS frame. The Model B16 VTS manages the 3590 Model B1A tape drives in the drive unit frame.
- The optional stand-alone Model B18 VTS frame **8** contains the VTS controller and associated disk storage. A drive unit frame **4** may be located at any position in the library (except frame 1). However, it must be within a distance of 14 m (46 ft.) from the Model B18. The Model B18 VTS manages the 3590 tape drives in the drive unit frame.
- The optional stand-alone Model CX0 Auxiliary frame (not shown) contains two or four Model AX0 Virtual Tape Controllers. The Model AX0 Virtual Tape Controller is used in conjunction with the Model B18 VTSs in a Peer-to-Peer VTS (see “Peer-to-Peer VTS” on page 32). The Model AX0 provides interconnection of two Model B18 VTSs in a Peer-to-Peer VTS and host system Enterprise Systems Connection (ESCON[®]) attachments.
- The optional Model S10 Storage Unit frame **6** contains additional cartridge storage only.
- The optional Model HA1 Service Bay frames (left **2** and right **7**) contain service areas for the cartridge accessors.

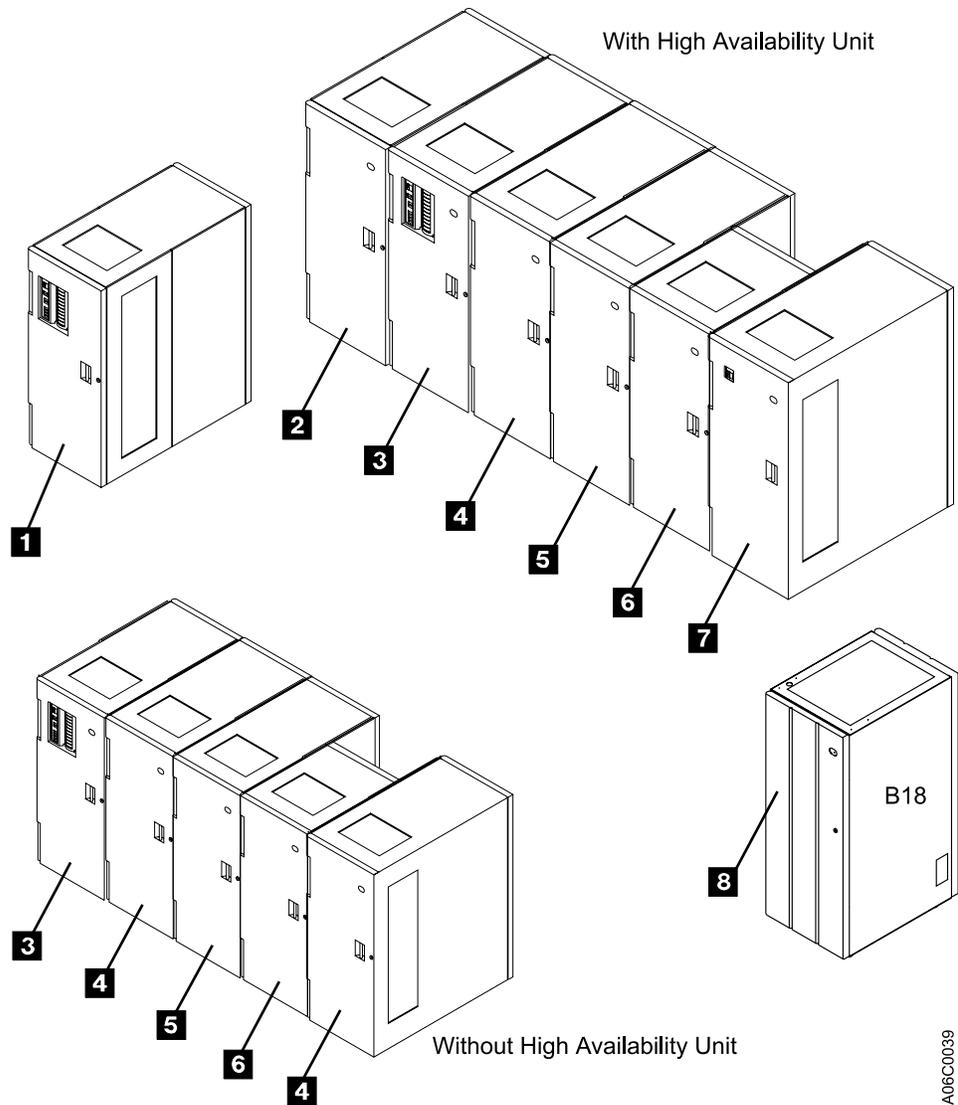


Figure 2. Magstar 3494 Tape Libraries

Note: For additional 3494 tape library configurations, see the *Magstar 3494 Tape Library Introduction and Planning Guide*.

The control unit frame provides full library function without the other optional frames. Adding the optional frames to the control unit frame provides additional storage and tape drive capabilities. See Table 2 on page 28 for the cartridge capacity of each frame.

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Functional Components

Figure 3 and Figure 4 on page 5 show the front of the 3494 Model L1x Control Unit frame, with the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame (see Figure 3 or Figure 4 on page 5).

2 Magnetic tape subsystem

The 3494 tape library uses the following tape subsystems:

- 3490E Model C1A, C2A, or F1A (see Figure 3 on page 5)
- 3590 Model B1A or E1A, with or without a 3590 Model A00, A50, or A60 Controller (see Figure 4 on page 5)

3 Rail system

The rail system carries the cartridge accessor through the library. The rail system consists of two horizontal rails, one at the top and one at the bottom of each frame.

4 Convenience Input/Output Station

An optional convenience Input/Output station feature permits inserting or ejecting cartridges without interrupting normal automated operations.

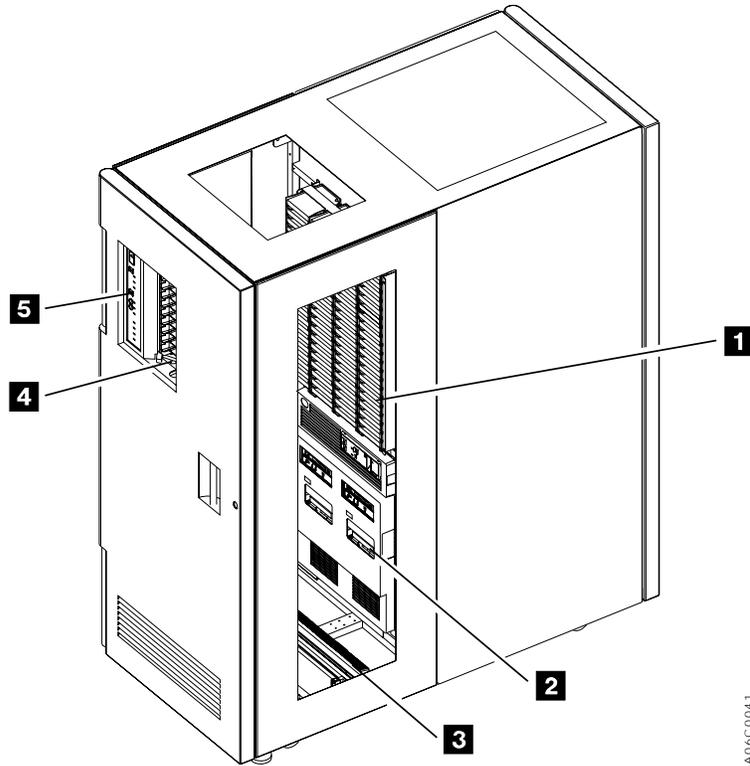
Two features are available:

- A 10-cartridge convenience Input/Output station (see Figure 3 or Figure 4 on page 5)
- A 30-cartridge convenience Input/Output station (not shown)

Note: Import and Export operations in the Model B18 VTS with the Advanced Function feature require a convenience Input/Output station.

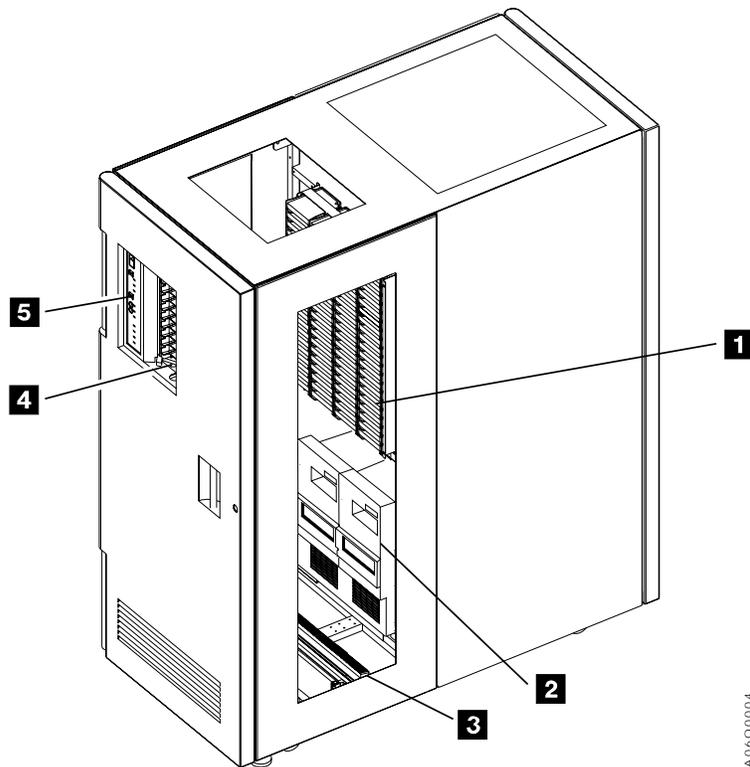
5 Operator panel

The operator performs basic operating procedures from the operator panel.



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Figure 3. 3494 Model L1x Control Unit Frame Functional Components, 3490E (Front View)



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Figure 4. 3494 Model L1x Control Unit Frame Functional Components, 3590 (Front View)

Figure 5 shows the rear of the 3494 Model L1x Control Unit frame, with the following functional components:

1 Library Manager

The Library Manager controls all operations in the 3494 tape library. Its hardware consists of a controller, display, pointing device, and keyboard. An optional Remote Library Manager Console feature is available for remote installation in a Local Area Network (LAN) environment. During normal operations, the operator panel controls operate the 3494 tape library. The Library Manager controls error recovery, operations status, and service.

2 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame.

3 Cartridge accessor

The cartridge accessor moves on horizontal and vertical axes, moving cartridges between the storage cells, devices, and input/output facilities. The vision system (bar code reader) on the cartridge accessor identifies cartridges.

4 Picker

The picker is the part of the cartridge accessor that actually picks cartridges. The standard picker has one gripper. If the cartridge accessor has the optional Dual Gripper feature, the picker has two grippers.

5 3590 Model A00, A50, or A60 Controller

The 3590 Model A00, A50, or A60 Controller consists of a RISC processor and associated adapter cards.

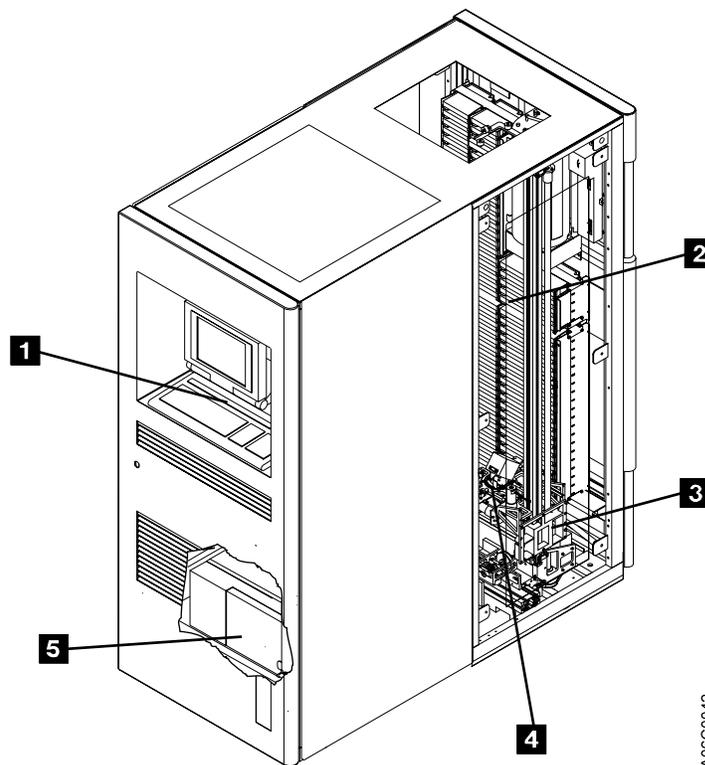


Figure 5. 3494 Model L1x Control Unit Frame Functional Components (Rear View)

Figure 6 shows the front of the 3494 Model S10 Storage Unit frame, with the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame.

2 Rail system

The rail system carries the cartridge accessor through the library. The rail system consists of two horizontal rails, one at the top and one at the bottom of each frame.

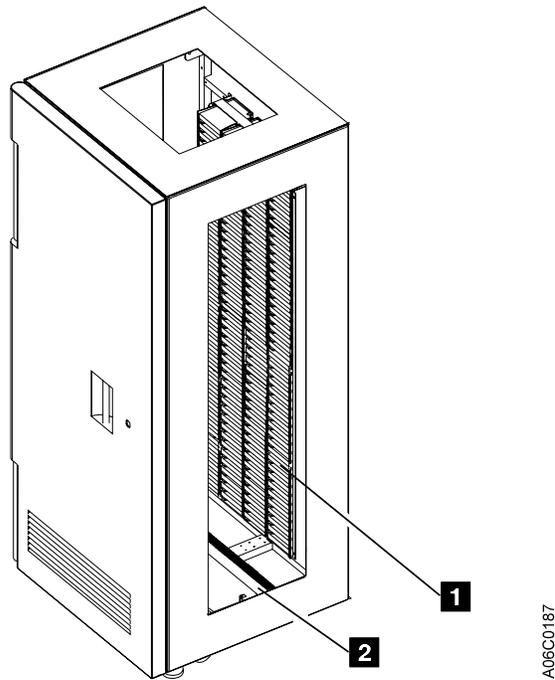


Figure 6. 3494 Model S10 Storage Unit Frame Functional Components (Front View)

Figure 7 shows the front of the 3494 Model D1x Drive Unit frame. This example shows four 3590 tape subsystems, a 3590 Model A00, A50, or A60 Controller, and the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame.

2 Tape subsystems

A drive unit frame can contain one of the following tape subsystems:

- 3490E Model C1A, C2A (not shown), or F1A (one or two per frame)
- 3590 Model B1A or E1A, with or without a 3590 Model A00, A50, or A60 Controller

3 Rail system

The rail system carries the cartridge accessor through the library. The rail system consists of two horizontal rails, one at the top and one at the bottom of each frame.

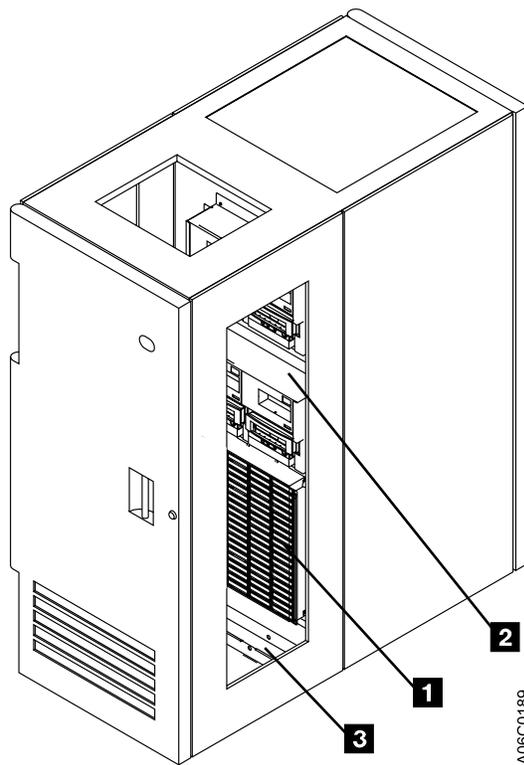


Figure 7. 3494 Model D1x Drive Unit Frame Functional Components (Front View)

Figure 8 shows the rear (without the rear door) of the 3494 Model D1x Drive Unit frame. This example shows four 3590 tape subsystems, a 3590 Model A00, A50, or A60 Controller, and the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame.

2 Rail system

The rail system carries the cartridge accessor through the library. The rail system consists of two horizontal rails, one at the top and one at the bottom of each frame.

3 Primary control compartment

The primary control compartment distributes power to all components in the frame.

4 3590 Model A00, A50, or A60 Controller

The 3590 Model A00, A50, or A60 Controller consists of a RISC processor and associated adapter cards.

5 3590 tape subsystems

The frame can contain from one to four 3590 tape subsystems with a 3590 Model A00, A50, or A60 Controller. The frame can contain from one to six 3590 tape subsystems without a Model A00, A50, or A60 Controller.

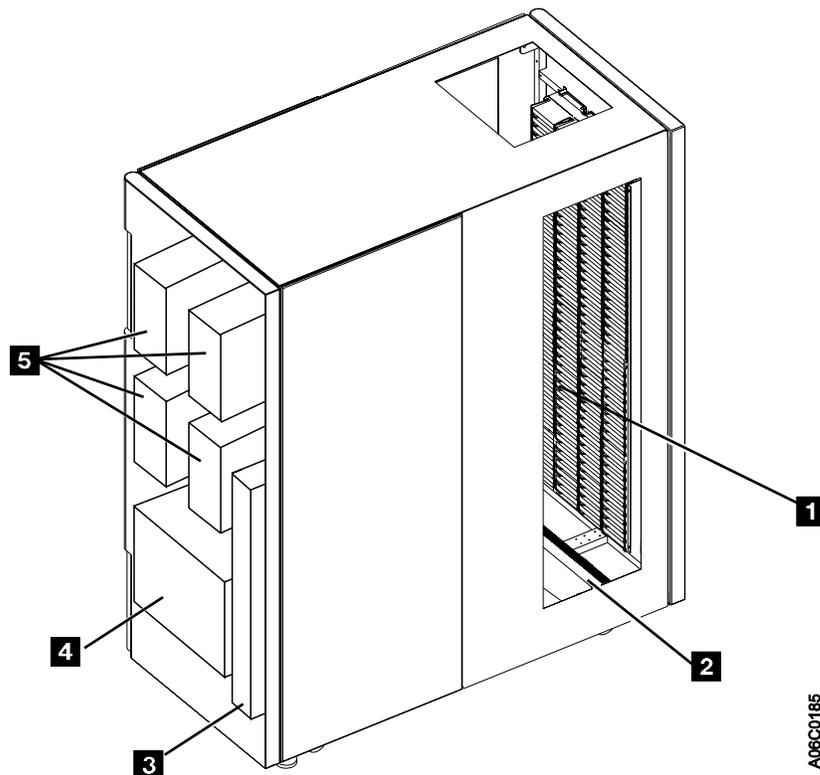


Figure 8. 3494 Model D1x Drive Unit Frame Functional Components (Rear View)

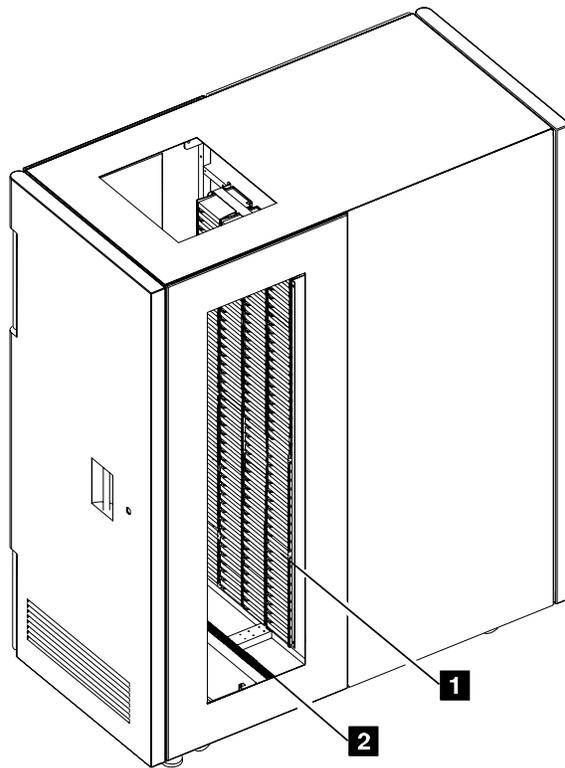
Figure 9 shows the front of the 3494 Model B16 VTS frame, with the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame.

2 Rail system

The rail system carries the cartridge accessor through the library. The rail system consists of two horizontal rails, one at the top and one at the bottom of each frame.



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Figure 9. 3494 Model B16 VTS Functional Components (Front View)

Figure 10 shows the rear (without the rear door) of the 3494 Model B16 VTS frame, with the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame.

2 Rail system

The rail system carries the cartridge accessor through the library. The rail system consists of two horizontal rails, one at the top and one at the bottom of each frame.

3 Primary control compartment

The primary control compartment distributes power to all components in the frame.

4 VTS controller

The VTS controller consists of a RISC processor and associated adapter cards.

5 Disk storage

Disk storage holds the contents of the tape volume cache. The VTS controller manages the disk storage. The VTS control unit frame contains two or four disk storage features.

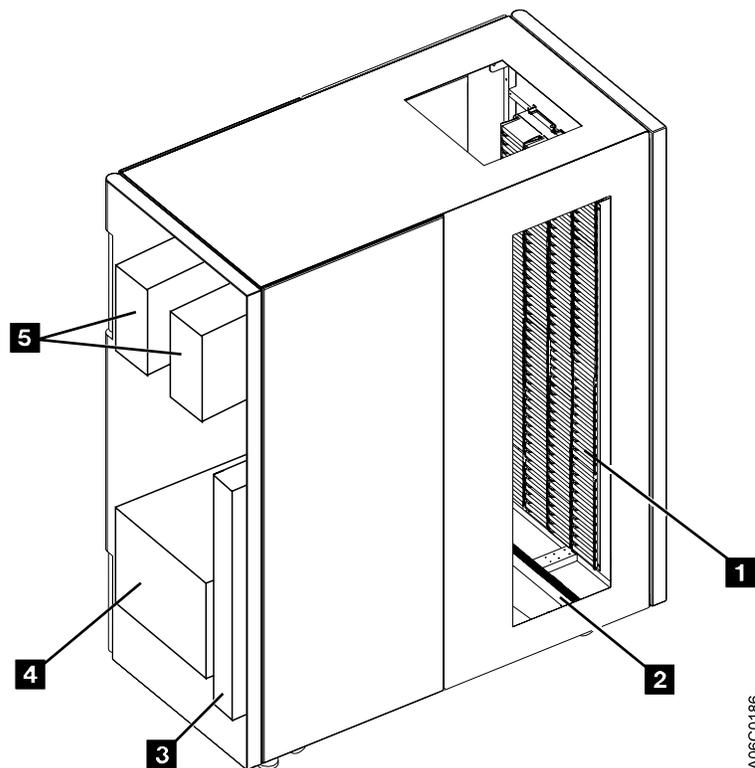


Figure 10. 3494 Model B16 VTS Functional Components (Rear View)

Figure 11 shows the front of the 3494 Model B18 VTS frame.

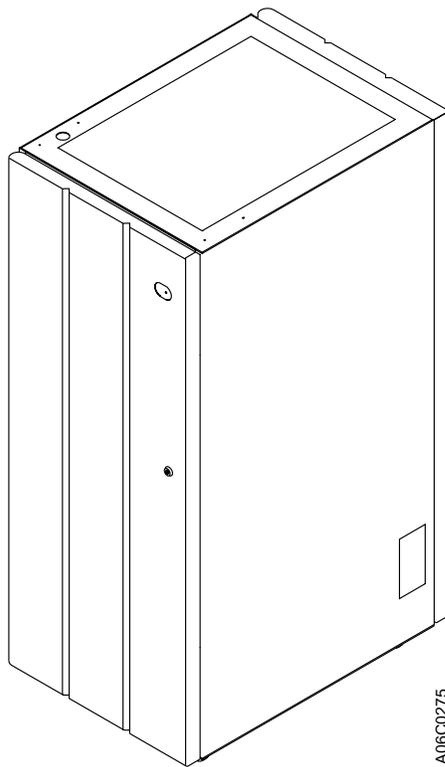


Figure 11. 3494 Model B18 VTS Frame (Front View)

Figure 12 shows the rear (without the rear door) of the 3494 Model B18 VTS frame, with the following functional components:

1 Disk storage

Disk storage holds the contents of the tape volume cache. The VTS controller manages the disk storage. A Model B18 VTS frame may contain from one to four disk storage features.

2 VTS controller

The VTS controller consists of a RISC processor and associated adapter cards.

3 Primary control compartments

The primary control compartments distribute power to all components in the frame. Early Model B18 VTS frames have only one primary control compartment.

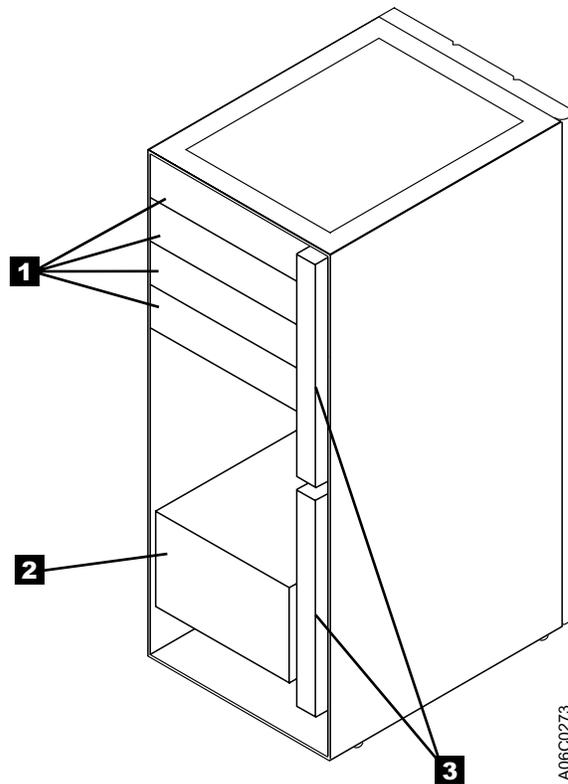
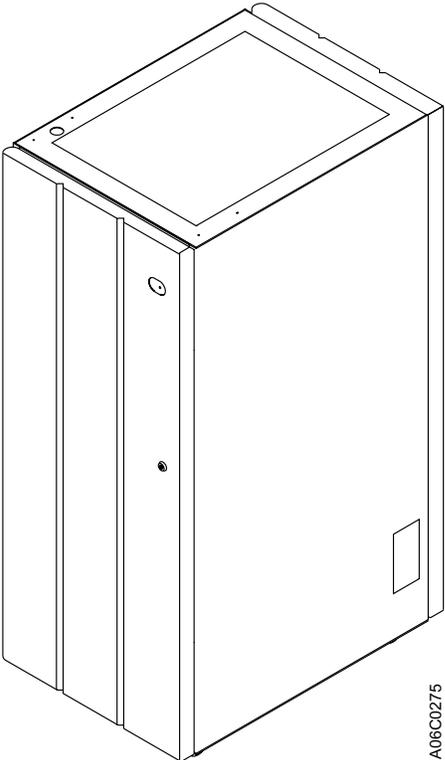


Figure 12. 3494 Model B18 VTS Functional Components (Rear View)

Figure 13 shows the front of the 3494 Model CX0 Auxiliary frame.



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Figure 13. 3494 Model CX0 Auxiliary Frame (Front View)

Figure 14 shows the rear (without the rear door) of the 3494 Model CX0 Auxiliary frame, with the following functional components:

1 3494 Model AX0 Virtual Tape Controllers

Two or four Model AX0 Virtual Tape Controllers may be installed in the Model CX0 Auxiliary frame. The Model AX0 Virtual Tape Controllers provide interconnection between the Model B18 VTSs and host system ESCON attachments.

The position numbers for the Model AX0s are 0, 1, 2, and 3. Position 0 is the lowermost position, and position 3 is the uppermost position. When only two Model AX0s are in the Model CX0, they are in positions 0 and 1.

2 Primary control compartments

The primary control compartments distribute power to the Model AX0 Virtual Tape Controllers in the frame. The lower power control compartment powers the Model AX0s in positions 0 and 2. The upper power control compartment powers the Model AX0s in positions 1 and 3.

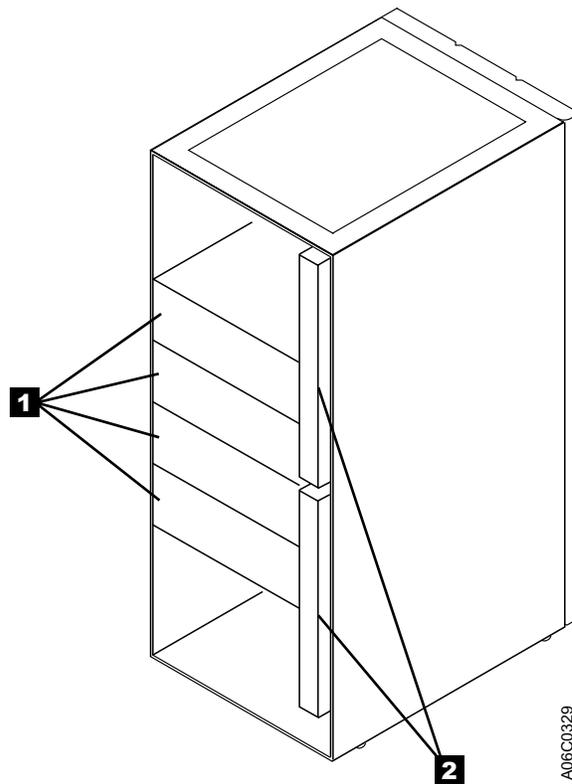


Figure 14. 3494 Model CX0 Auxiliary Frame Functional Components (Rear View)

Figure 16 shows the left-front of the 3494 Model HA1, Right Service Bay, with the following functional components:

1 Cartridge storage cells

The cells are located on the inside of the front door and on the back wall of the frame but are for service use only.

2 Barrier door

Service personnel use the barrier door to separate the service bay from the main aisle of the 3494 tape library. This allows concurrent service of the accessor and its associated hardware.

3 Hot standby Library Manager

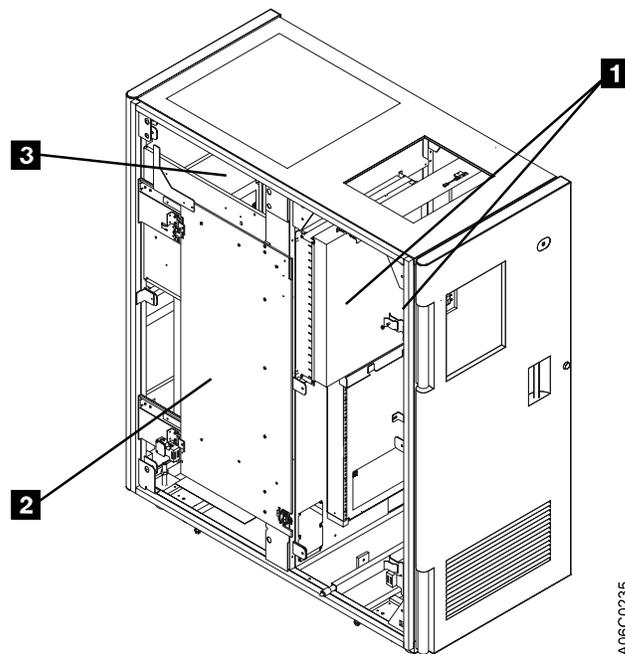
The Hot Standby Library Manager can take control of all operations in the 3494 tape library. Its hardware consists of a controller, display, pointing device, and keyboard. An optional Remote Library Manager Console feature is available for remote installation in a Local Area Network (LAN) environment.

Hot standby accessor or second active accessor (not shown)

This accessor moves on horizontal and vertical axes, moving cartridges between the storage cells, devices, and input/output facilities. The vision system (bar code reader) on the cartridge accessor identifies cartridges. Either Library Manager can control this accessor.

Picker (not shown)

The picker is the part of the cartridge accessor that actually picks cartridges. The standard picker has one gripper. If the cartridge accessor has the optional Dual Gripper feature, the picker has two grippers.



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Figure 16. 3494 Model HA1, Right Service Bay Functional Components (Left-Front View)

Cartridge Input and Output Facilities

The following types of input and output facilities are available on the 3494 tape library:

- High-Capacity Output facility
- High-Capacity Input/Output facility
- Single-Cell Output facility
- Convenience Input/Output Station feature

High-Capacity Output Facility

The high-capacity output facility, if defined during installation, reserves a section of the cartridge storage area for high-capacity output of cartridges.

Library Type	Cartridge Capacity
Single Gripper	10, 20, 40, 80, or a full door
Dual Gripper	10, 20, 36, 72, or a full door

The cartridge cells are located inside the control unit frame on wall 2, column A, starting with cell 1 (expressed as location 2 A 1) **2** (see Figure 17 on page 19). See “Removing Ejected Cartridges from the High-Capacity Output Facility” on page 86 for operating instructions.

High-Capacity Input/Output Facility

A high-capacity Input/Output facility may be defined for the inside wall (drive side walls) so that the library can perform both inserts (Input) and ejects (Output). Storage Unit (SU), Model B16, or Drive Unit (DU) walls, 3 through 31 (odd-numbered walls only), can be configured as high-capacity Input/Output. An SU or Model B16, configured as high-capacity Input/Output, can contain 100 (upper half) or 200 (whole wall) cells. A DU configured as high-capacity Input/Output contains from 50 (six 3590 drives) to 135 (two 3590 drives) and uses all available cells in the wall. Only a single wall can be configured at any time (single high-capacity Input/Output facility).

Single-Cell Output Facility

If a convenience Input/Output station is not installed and a high-capacity output facility or high-capacity Input/Output facility is not defined, a single cell in the door of the control unit frame is provided for output. The location of the single cell **1** as shown in Figure 17 on page 19 is defined as 2 A 1. If the cartridge accessor has the optional Dual Gripper feature, the single cell location is 2 A 3. Any empty and unassigned cell can be used for input operations. See “Removing an Ejected Cartridge from the Single-Cell Output Facility” on page 86 for operating instructions.

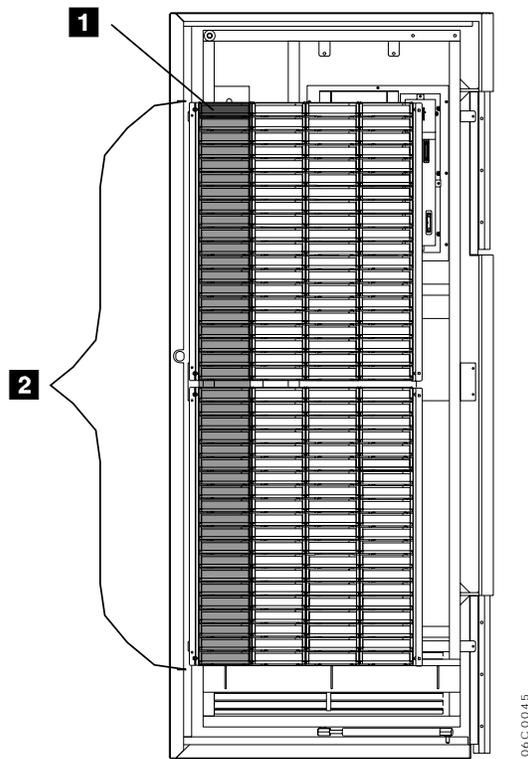


Figure 17. Control Unit Frame Cartridge Storage Cells

Convenience Input/Output Station Feature

If the library has a Convenience Input/Output Station feature, you can add or remove up to ten or up to 30 cartridges without interrupting the normal operations of the library. See “Using the Convenience Input/Output Station to Insert Cartridges” on page 82 and “Removing Ejected Cartridges from the Convenience Input/Output Station” on page 87 for the operating instructions for this feature.

There are two modes of operation for the convenience Input/Output station while in Input mode: **Insert** and **Import**. If one or more VTSs are capable of Import and Export operations, then the convenience Input/Output station is in **Import** mode.

Cartridge Tape

The design of the 3494 tape library automates the storage and movement of the following types of tape cartridges:

- Cartridge System Tape
- Enhanced Capacity Cartridge System Tape
- High Performance Cartridge Tape
- Extended High Performance Cartridge Tape

Note: You can use the High Performance Cartridge Tape and the Extended High Performance Cartridge Tape only on 3590 tape subsystems. You can use the Cartridge System Tape and the Enhanced Capacity Cartridge System Tape only on 3490E tape subsystems.

The 3494 tape library supports an intermix of the following cartridge tapes, depending on the model of tape drive subsystem installed:

- Cartridge System Tape (3490E only) has a gray case.
- Enhanced Capacity Cartridge System Tape (3490E only) has a gray and white case.
- High Performance Cartridge Tape (3590 only) has a black case, blue inserts, and a blue leader block.
- Extended High Performance Cartridge Tape (3590 only) has a black case, green inserts, and a green leader block.

Figure 18 on page 21 shows the Cartridge System Tape **1**, the Enhanced Capacity Cartridge System Tape **2**, the High Performance Cartridge Tape **3**, and the Extended High Performance Cartridge Tape **4**. Note the blue inserts of the High Performance Cartridge Tape and the green inserts of the Extended High Performance Cartridge Tape. Note also the placement of the media-type label (either 1, E, J, or K).

During an Inventory or Insert operation, the vision system identifies the type of cartridge by reading a separate, media-type label. This label distinguishes between the types of cartridges as follows:

- **1** identifies the Cartridge System Tape.
- **E** identifies the Enhanced Capacity Cartridge System Tape.
- **J** identifies the High Performance Cartridge Tape.
- **K** identifies the Extended High Performance Cartridge Tape.

See “Unlabeled Tape Facility” on page 23 for more information.

Notes:

1. If both 3490E and 3590 drive types are installed in the 3494 tape library, all cartridges should have a label in the seventh character position (see Figure 18 on page 21).
2. The volser media type is determined by using the following rules:
 - The media type returned by the vision system is the first choice unless **J** is present.
 - If the media type is **J** and there are multiple partitions, the volser ranges are checked to determine whether to assign the volser to a Virtual Tape Server (VTS) or to a non-VTS partition.
 - The volser ranges are used to determine a volser media type if it cannot be determined by the vision system. If the volser being inserted is within one of the ranges, the range's associated media type is used. The search of the ranges is an inclusive search.
 - The system uses the default media type defined during the teach process to determine the media type if the volser does not fall into one of the ranges.
 - If there is no default media type, the volser is ejected, and an operator intervention is set.

The vision system also identifies the cartridge volser during an inventory or insert operation by reading the external labels on the cartridge. The media type and volser information are then stored in the Library Manager database.

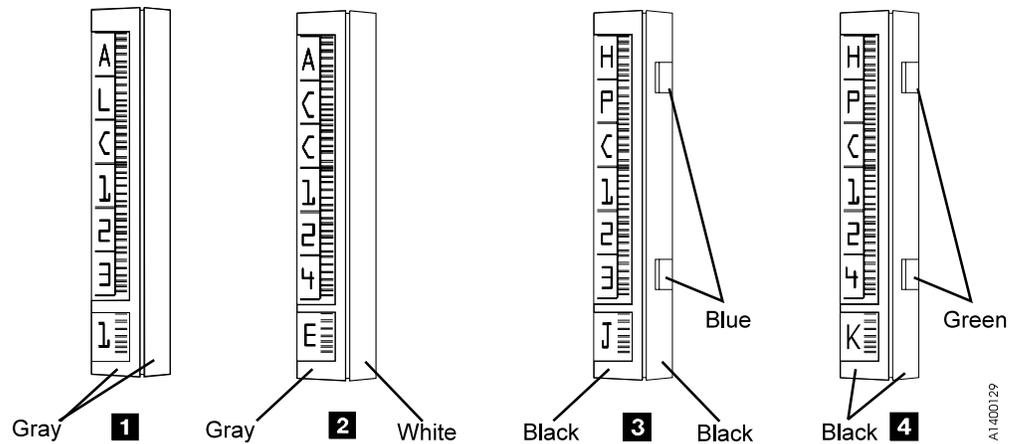


Figure 18. Cartridge System Tape Identification

Tape Cartridge Requirements

Figure 19 shows the tape cartridge requirements:

- The tape cartridge **1** must have an external label **2** applied.
- The file-protect selector **3** must be set to the correct position for the cartridge's intended purpose (see "Cartridge File Protection").
- The leader block **4** on the tape cartridge must be seated before inserting the cartridge into the library.
- The tape cartridge must be inserted into the library cartridge storage cells in the direction **5** shown so that the external label is readable when stored.

Note: When inserting the tape cartridges into the convenience Input/Output station, insert the external label side first in the direction **6**.

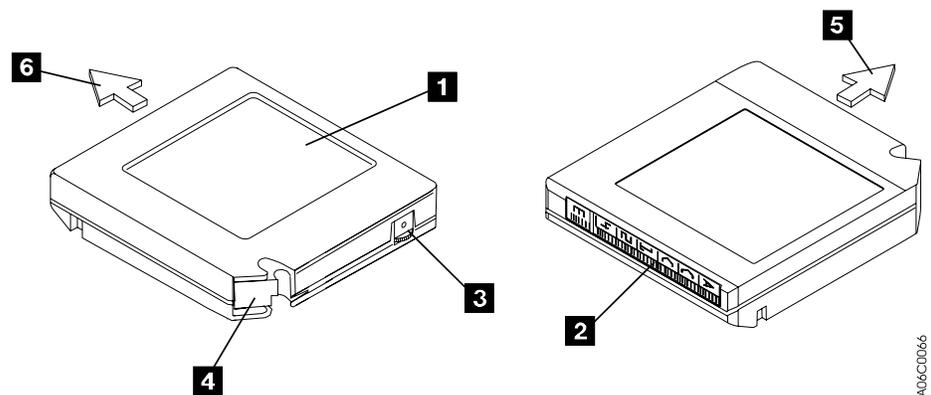


Figure 19. Tape Cartridge Requirements

Cartridge File Protection

Each tape cartridge includes a file-protect selector (**3** in Figure 19) that, when set to the file-protect position, prevents writing on the tape or erasing data from the tape.

Normally, cartridges used in the 3494 tape library should not be manually file-protected. If required, software can be used to file-protect the cartridges. This allows the host, when appropriate, to identify a cartridge that no longer contains current data and can be a scratch cartridge. Do not file-protect scratch cartridges because new data cannot be written to file-protected cartridges. For additional information, see *Care and Handling of the IBM Magnetic Tape Cartridge*.

Cartridge System Tape Labels

Each tape cartridge in the 3494 tape library must have external labels that are operator- and device-readable. The labels identify the volume serial number (volser) and type of cartridge. Currently supported labels are Tri-Code, available from Wright Line Corporation, Tri-Optic, available from Engineered Data Products, and labels available from Information Data Storage.

Note: The **only exception** for the label requirement is when using the Unlabeled Tape Operations function. See “Unlabeled Tape Facility” on page 23 for more information.

The volser label contains up to six characters, and the separate media-type label provides a seventh character for media type identification. A volser can contain one to six characters, with blanks padded on the right for a volser with fewer than six characters. Characters can be uppercase A–Z and numerics 0–9. Each tape cartridge typically has a separate single-character media-type label that identifies the cartridge type as follows:

- **1** identifies the Cartridge System Tape.
- **E** identifies the Enhanced Capacity Cartridge System Tape.
- **J** identifies the High Performance Cartridge Tape.
- **K** identifies the Extended High Performance Cartridge Tape.

Note: See “Cartridge Tape” on page 19 for the process used to determine the cartridge media type.

The external labels on the cartridges identify the cartridges to the 3494 tape library. Host control software in some operating environments requires that internally written labels on volumes correspond to external volsers. IBM recommends that correspondence of external and internal cartridge labels be verified by library control software as part of mount processing. Cleaner cartridges must also have operator- and device-readable external labels to identify each cartridge.

High Performance Cartridge Tapes (HPCT) managed by the VTS are checked automatically for the correct internal volume label and relabeled if necessary.

Figure 20 on page 23 shows the possible labeling configurations of the tape cartridges. Table 1 on page 23 shows how the library handles the different types of labeling configurations.

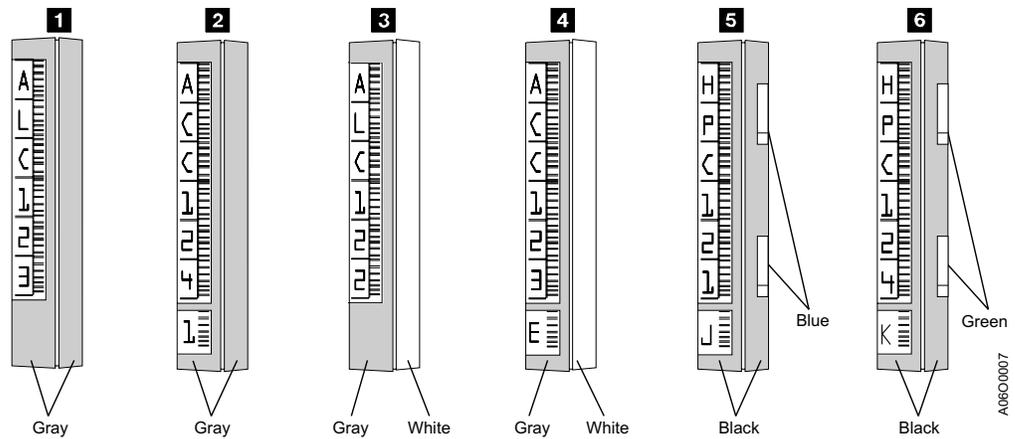


Figure 20. Cartridge System Tape Labels

Table 1. Cartridge Tape Labeling (Media-Type Default Set to Cartridge System Tape)

Cartridge Type	Color	Media-Type Label	Handled as:
1 Cartridge System Tape	Gray	Not present	Cartridge System Tape (default, see note)
2 Cartridge System Tape	Gray	Present (1)	Cartridge System Tape
3 Enhanced Capacity Cartridge System Tape	Gray and white	Not present	Cartridge System Tape (default, see note)
4 Enhanced Capacity Cartridge System Tape	Gray and white	Present (E)	Enhanced Capacity Cartridge System Tape
5 High Performance Cartridge Tape	Black with blue leader block and identification notches	Present (J)	High Performance Cartridge Tape
6 Extended High Performance Cartridge Tape	Black with green leader block and identification notches	Present (K)	Extended High Performance Cartridge Tape

Note: The default could be Enhanced Capacity Cartridge System Tape, High Performance Cartridge Tape, or Extended High Performance Cartridge Tape instead of Cartridge System Tape (see “Operational Status” on page 116).

Unlabeled Tape Facility

Note: Do not use this function with cartridges that have device-readable labels.

The design of unlabeled tape operations allows you to occasionally insert volumes into the 3494 tape library that do not have external device-readable volser and media-type labels. Once inserted through the unlabeled tape facility, the volumes may be used in the same manner that regular, properly labeled volumes are used, with the exception of any operations that require the external device-readable label to be read.

It is not recommended that volumes to be managed by the VTS be inserted using this facility. However, if the external label on a stacked volume becomes damaged, this facility can be used to reinsert the volume until its external label can be replaced.

To use the unlabeled tape facility, select the **Insert Unlabeled Cartridges...** option on the Commands window on the Library Manager. Then provide the volser and media-type information requested. The unlabeled tapes are then placed into the convenience Input/Output station. The library then moves the cartridges from the convenience Input/Output station to their designated cells. The Library Manager database is updated to indicate the location of the cartridges using the volser and media-type information provided. All hosts are notified that the cartridges have been added to the insert category just as regular, properly labeled volumes are handled.

Inventory update operations verify only that all unlabeled cartridges are in cells that previously contained unlabeled cartridges.

Note: Do not use this facility for a large number of cartridges or for cartridges that are stored in the library for a long time. See “Insert Unlabeled Cartridges” on page 203 for additional information.

Cartridge Labeling

To apply an external volser cartridge label, perform the following:

1. Examine the label before you apply it to the cartridge. Do not use the label if it has voids or smears in the printed characters or bar codes.
2. Remove the label from the label sheet carefully; do not stretch the label or cause the edges to curl.
3. Line up either end of the label with the lip of the label indentation. Be sure to position the bar code side of the label toward the inside edge of the indentation. Do not allow the label to roll up or over this lip; the label must be flat within the cartridge indentation surface. Apply the label either from the top or from the bottom. Carefully position the label within the indentation on the end of the cartridge away from the leader block. The device-readable bar code must face to the right.
4. Apply the label parallel to the long edge of the indentation. Do not pull the label excessively because it will stretch.
5. Smooth out the label so that no wrinkles or bubbles exist on the label. Use light finger pressure to smooth the label and secure it to the cartridge.
6. Verify that the label is smooth and parallel and has no roll-up or roll-over.
The label must be flat to within 0.5 mm (0.2 in.) over the length of the label and have no folds, missing pieces, or smudges. Figure 21 on page 25 shows the correct position of the label on the cartridge case.

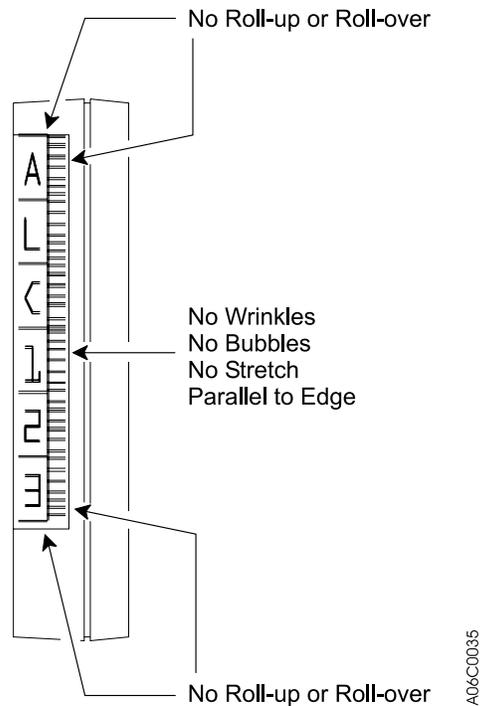


Figure 21. Cartridge Label Position

Do not place a new label over an existing label. Remove an old label by slowly pulling it at a right angle to the cartridge case. Do not reuse a label.

No other labels can be placed on the same surface as the external volser cartridge label. Labels on other surfaces of the cartridge must not interfere with the cartridge accessor's gripper or the tape drives and should **not** be device-readable, because this may interfere with the ability of the vision system to read the volser and the media-type label.

Media-Type Labeling

Media-type labels are applied in two different ways as follows:

- If the cartridge has no separate area below the volser label (for example, an indented area), place the media-type label in line with and just below the volser label.
- If the cartridge has a separate area (for example, an indented area) approximately 2 mm (0.08 in.) below the volser label, place the media-type label in the separate area.

The label must be flat to within 0.5 mm (0.02 in.) over the length of the label and have no folds, missing pieces, or smudges. The label must not be rotated more than 3° from being parallel with the edges of the cartridge.

Cartridge Storage Cells

The names of the cartridge cell locations allow you to find the cartridges during Manual mode operation. The cell name consists of three values: a wall number, a column letter, and a row number. For example, Figure 22 on page 26 shows cell location 2 A 1.

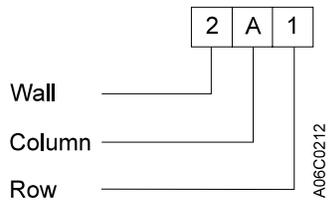


Figure 22. Cartridge Storage Cell Names

Figure 23 shows the cartridge storage cell labeling.

Wall number

The even-numbered wall numbers **3** represent the walls on the front doors of the library. The odd-numbered wall numbers represent the walls on the rear of the library.

Column letters

The column letters **1** range from A to E. The letters start with A at the left of the frame and end with E at the right.

Note: The control unit frame has only four columns; therefore, the letter range is from A to D.

Row numbers

The row numbers **2** range from 1 to 20 or from 1 to 40, depending on the frame and the wall. The numbers start with 1 at the top of the frame and end at 40 for the lowest row.

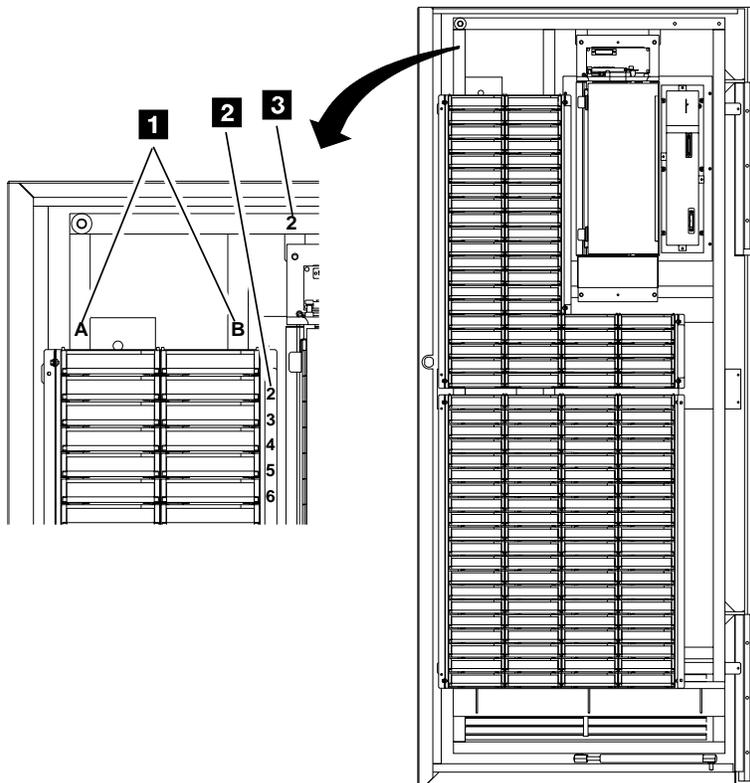


Figure 23. Cartridge Storage Cell Labeling

Reserved Cartridge Storage Cells

The library reserves certain cells within the library for functions that you do not actively control.

In other than the Model HA1, these locations are Error Recovery Cells 1 A 1 (if the optional Dual Gripper feature is installed, 1 A 3 instead of 1 A 1) and CE cartridge cell 1 A 20. If both 3490E and 3590 tape subsystems are present, CE cartridge cell 1 A 19 is also reserved. These are used as error recovery cells and for service cartridges.

In the Model HA1, these locations are Error Recovery Cells 1 A 1 and 1 A 2, or, if the Dual Gripper feature is installed, 1 A 3 and 1 A 4. CE cartridge cells are stored in the service bays.

Cartridge Storage Capacity

Table 2 on page 28 shows the cartridge capacity of each frame.

Table 2. 3494 Tape Library Cartridge Capacity

Model or Frame	Without Dual Gripper	With Dual Gripper
Model L10, L12, L14	240 (see notes 1, 4, 5, and 6)	216 (see notes 2, 4, 5, and 6)
Model S10, FC 5400	400	360
Model D10 (without 3490E Model CxA or F1A)	400	360
Model D10, FC 5300 (with 3490E Model CxA or F1A)	300	270
Model D12, FC 5500	400	360
Model D12, FC 5302 (without 3590 Model B1A or E1A)	400	360
Model D12, FC 5302 (with one or two 3590 Model B1A or E1A)	335	305
Model D12, FC 5302 (with RPQ), FC 5502 or 5503 (with three or four 3590 Model B1A or E1A)	290	260
Model D12, FC 5302 (with RPQs), FC 5502 or 5503 (with RPQ and five or six 3590 Model B1A or E1A)	250	230
Model D14, FC 5304 (without 3590 Model B1A or E1A)	400	360
Model D14, FC 5304 or 5504 (with one or two 3590 Model B1A or E1A)	345	305
Model D14, FC 5304 or 5504 (with RPQ and three or four 3590 Model B1A or E1A)	305	275
Model B16	400	360
Model B18 and CX0	0	0
Model HA1 (service bays)	0	0
<p>Notes:</p> <ol style="list-style-type: none"> 1. The optional Convenience Input/Output Station feature reduces the cartridge capacity by 30 cartridges (FC 5210) or 80 cartridges (FC 5230). 2. With dual grippers installed, the optional Convenience Input/Output Station feature reduces the cartridge capacity by 26 cartridges (FC 5210) or 72 cartridges (FC 5230). 3. Selecting the high-capacity Input/Output facility reduces the cartridge capacity, depending on the options chosen (see "High-Capacity Input/Output Facility" on page 18). 4. One cell is reserved for ejecting cartridges if an optional Convenience Input/Output Station feature is not installed and the high-capacity output facility is not defined. 5. A maximum of two cells are reserved for certain service representative functions. When the Model HA1 is installed, there are no cells reserved in the Model L1x Control Unit frame for service functions. 6. One cell is reserved for error-recovery operations for configurations without the Model HA1 and two cells are reserved for error-recovery operations for configurations with the Model HA1. 		

Library Manager

The Library Manager processes all requests and control functions in the library.

User Interface

The user interface enables you to obtain information about the operation of the library. It also instructs the Library Manager to perform specific tasks through the use of the Library Manager console (display and keyboard with its pointing device).

You can also access the Library Manager from a remote location. For information on how to do this, see “Chapter 7. Remote Library Manager Console Feature” on page 265 or “3494 Tape Library Specialist” on page 31.

Password Protection

Password protection for the level of authorization is optional. The user interface recognizes the following authorization levels:

General operator

A general operator performs the day-to-day basic interactions with the library. This is generally limited to inquiries about the library status or to perform cartridge insert and eject operations. A general operator has a limited level of authorization.

System administrator

A system administrator is an operator with additional training on the management of both the library and the data. The system administrator typically handles the initial installation of volumes into the library and resolves problems with volumes during operation. The system administrator has authorization access to all functions of the library, except for those uniquely related to the service and repair of the library.

Service representative

The service representative has full authorization access to all functions of the library.

If the customer chooses to use password protection, the password can protect the following functions of the Library Manager:

- Service menu
- Inventory new storage
- Re-inventory complete system
- Emergency power off (EPO) recovery
- Shutdown
- Keyboard and display lockup
- System administrator to unlock
- Unlock keyboard and display
- Service Access
- Cancel VTS Export and Import

Each time a user enters a part of the application that requires a password, then enters a password, a log entry is made at the Library Manager. Exiting a protected menu also creates a log entry. See “Change System Administrator Password” on page 221 for more information.

Database

The Library Manager creates and maintains a database that contains the following:

- The configuration of the library
- Physical location information for all the elements of the library that the cartridge accessor services
- The inventory of the physical cartridge volumes and logical volumes that a VTS manages; also information about their use and current status
- The status of each 3490E or 3590 device and virtual device

As operations progress through the library, the Library Manager updates the database dynamically on the disk drive to reflect the current status of the library.

High Availability (Model HA1)

If the Model HA1 is installed, the right service bay contains a second Library Manager. Each Library Manager contains two hard (disk) drives, a primary and secondary disk. Under normal operation, one Library Manager is the active Library Manager, and the other Library Manager is the standby Library Manager. The active Library Manager, on its primary disk, creates and updates the database dynamically to reflect the current status of each library. The library secondary disk contains a backup of the database, which the Library Manager also updates dynamically to reflect the current status of the library.

If the active Library Manager fails, the standby Library Manager becomes the active Library Manager automatically and takes control of operations. A new backup database is then created on the active Library Manager's secondary disk. The new active Library Manager runs in degraded mode until the failing Library Manager is repaired. This allows continued operation of the 3494 tape library.

Database Information Available to a Host

The Library Manager maintains information in its database that a host may request. The form of the particular host request is dependent on the host environment. The following information is available through the host:

Category inventory data

Records for 100 volumes in the library for the category specified, starting after the sequence number that the request specifies. If fewer than 100 volumes are in the category, the Library Manager returns all of the remaining records. Each record contains the current status and media type for a volume in the inventory.

Device data

Information about any particular device in the library. This information includes the device states, volser, and category of the mounted cartridge.

Expanded volume data

More detailed information about the current status and media type for a specific volume than the volume data information request. It does not provide physical location information for the volume.

Inventory volume count

The number of volumes in the library for either the entire inventory or a specified category.

Inventory data

Records for 100 volumes in the library, starting after the volume that the request specifies. If fewer than 100 volumes remain in the library, the

Library Manager returns all of the remaining records. Each record contains the current status and media type for a volume in the inventory.

Library information data

The current operational status of the library and basic library configuration data with information on installed options.

Reserved category data

Information about the categories that have already been reserved in the library.

Statistical data

Information about the current work load and performance characteristics of the library.

Volume data

Information about the current status and media type of the volume specified.

Category attribute data

Information about the category attributes, for example, the name.

3494 Tape Library Specialist

The 3494 Tape Library Specialist is a Web-based user interface to the 3494 Library Manager. Using the Specialist, you can access information such as current library status and VTS statistics from your Web browser by connecting to the Web server on the Library Manager PC. The Web server serves HTML pages to a remote Web browser over a customer LAN connection or through the Remote Service Access connection over a modem for Service. For detailed information on the functions and features of the Tape Library Specialist, see “3494 Tape Library Web Interfaces” on page 256.

The 3494 Tape Library Specialist is not a replacement for the Remote Library Manager Console (see “Chapter 7. Remote Library Manager Console Feature” on page 265). The Specialist allows multiple active server connections at the same time (service and several customer connections). It supports only English.

Operational Modes and States

The 3494 tape library operates in one of the following modes:

- Auto
- Pause
- Manual

The operational states of the 3494 tape library are as follows:

- Online
- Offline

For a detailed description of these operations, see “Chapter 4. Operational Modes and States and Informational States” on page 67.

Peer-to-Peer VTS

The Peer-to-Peer VTS is a configuration of multiple 3494 Model B18 VTSs with their associated 3494 tape libraries and multiple 3494 Model AX0 Virtual Tape Controllers. The Model AX0s are installed in one or two Model CX0 Auxiliary frames. The Model CX0 contains no other equipment.

The Model B18s, the Model AX0s, and their interconnections provide a single Peer-to-Peer VTS that the host system treats as a single VTS. The Peer-to-Peer VTS configuration automatically provides a dual copy of data in newly-created or updated tape volumes. The Peer-to-Peer VTS stores a copy of the tape volume data in the two interconnected VTSs. This dual-volume copy functionality improves data availability and data recovery, while being transparent to user applications and host processor resources.

A feature of the Peer-to-Peer VTS is the 3494 Peer-to-Peer VTS Specialist. The Specialist is a Web interface that allows you to connect to the Web server on the Model AX0 Virtual Tape Controller to access information about the Peer-to-Peer VTS. Table 3 shows the type of information available through the Web interface. For more information, see “3494 Peer-to-Peer VTS Specialist Features and Functions” on page 258. Table 3 shows the types of information available through the Web interface of the 3494 Peer-to-Peer VTS Specialist.

Table 3. Accessing 3494 Peer-to-Peer VTS Specialist Web Information

Information Type	Reference
Home Page	“Home Page” on page 258.
System Status	“System Status” on page 259.
Detailed System Status	“Detailed System Status” on page 259.
System Configuration	“System Configuration” on page 260.
Current Device Activity	“Current Device Activity” on page 260.
Logical Volume Status	“Logical Volume Status” on page 260.
Current Copy Workload	“Current Copy Workload” on page 261.
Access to Additional Information	“Access to Additional Information” on page 261.

3590 Model A60 Controller Adjacent Frame Support

The Adjacent Frame Support feature allows up to ten 3590 tape drives to be attached to the same 3590 Model A60 Controller. Previously, a maximum of four tape drives could be attached to the same 3590 Model A60 Controller. One frame (a Model D14) must have four 3590 tape drives installed and attached to the 3590 Model A60 Controller. The second frame is either a Model L12 with up to two tape drives or a Model D12 with up to six tape drives. These tape drives can be attached to the 3590 Model A60 Controller in the adjacent Model D14 frame.

This feature allows two frames to be “linked” together. The frames are “linked” during the teach operation, which the service representative performs during installation.

Call Home Support

The Call Home function generates a service alert automatically when a problem with a 3494 Model B18 VTS, Model AX0 Virtual Tape Controller, or 3590 Model A50 or A60 Controller occurs. Status information is transmitted to the IBM Support Center for problem evaluation; a service representative can be dispatched to the installation. The user may also initiate the Call Home process via the Library Manager operator panel for a Model B18 VTS, Model AX0 Virtual Tape Controller, or 3590 Model A50 or A60 Controller problem. Call Home allows the service alert to be sent to a pager service so that multiple people, including the operator, can be notified. The Call Home function is not active automatically. The service representative can activate Call Home at the installation of the Model B18 VTS, Model AX0 Virtual Tape Controller, or 3590 Model A50 or A60 Controller. The service representative may also activate or deactivate the function through service menus.

Chapter 2. Controls and Indicators

This chapter describes the controls and the indicators for the 3494 tape library.

You control the 3494 tape library through the operator panel (**1** in Figure 24) on the front of the Model L1x Control Unit frame. A Convenience Input/Output Station feature **2** (if installed) is also on the front of the control unit frame, next to the operator panel. The handles **3** for opening the doors on the front of the frames are located next to the door locks **4**. The Library Manager is in the rear of the control unit frame (see Figure 27 on page 39). The tape subsystem controls are on the front of the drives, inside the control unit frame and drive unit frame.

Note: The 3494 tape library shipping group supplies two keys. Operators and service personnel use one key to open the front doors on the library. Service personnel use the other key to open the doors on the back of the library.

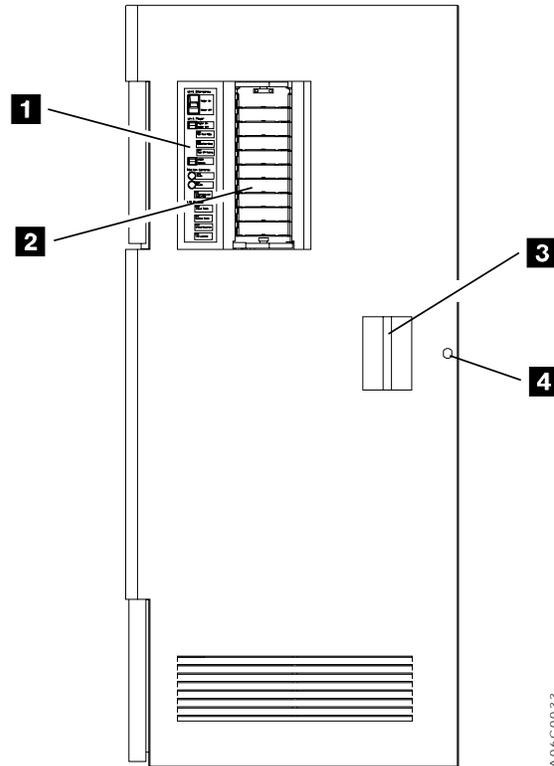


Figure 24. 3494 Model L1x Control Unit Frame Front Door

3494 Model L1x Control Unit Frame Operator Panel

The front door of the Model L1x Control Unit Frame holds the 3494 tape library operator panel. You control normal operation of the library with this panel.

Power Controls and Status LEDs

See Figure 25 on page 37 for the locations of the power controls and status LEDs.

1 Unit Emergency switch

Setting the Unit Emergency switch to **O** (OFF) powers off the 3494 tape library immediately. Use this switch only in an emergency. Do not use it to power on or power off the 3494 tape library. Sudden removal of power in case of emergency may cause loss of data. The Unit Emergency switch must be in the **I** (ON) position to power on the 3494 tape library.

Notes:

1. If the 3494 tape library has more than eight frames or has the optional Model HA1 Service Bay frames, a second Unit Emergency switch is located at the right end of the library. You can use either switch to power-off 3494 tape library immediately.
2. Setting the Unit Emergency switches on the 3494 tape library to **O** (OFF) does not power off Model B18 Virtual Tape Server (VTS) stand-alone frames, Model CX0 Auxiliary frames, or Model AX0 Virtual Tape Controllers.

2 Unit Power switch

The Unit Power switch turns power on and off to the components inside the 3494 tape library. Use the Unit Power switch to power on and off the 3494 tape library under normal conditions. Using the Unit Power switch to power off the 3494 tape library allows the Library Manager, VTSSs, controllers, and tape drives to shut down in an orderly manner.

3 Rack Power Ready LED

The Rack Power Ready light-emitting diode (LED), when lit, indicates that ac power is on in the 3494 control unit frame.

4 System Power Ready LED

The System Power Ready LED, when lit, indicates that ac power is on to the control units and drive units inside the 3494 tape library.

5 Power Off Pending LED

The Power Off Pending LED, when flashing, indicates that power to the 3494 tape library is being turned off.

6 Local Remote power switch

If the Local Remote Power feature is installed, the Local Remote power switch allows the switches on the operator panel (Local) or an AS/400 host (Remote) to control the library's power. If the Local Remote Power feature is not installed, the Local Remote switch must be in the Local position.

Attention: If the Local Remote Power feature is not installed, pressing the Local Remote switch to the Remote position causes the 3494 tape library to power off.

Motion Control Switches and Status LEDs

See Figure 25 for the locations of the motion control switches and status LEDs.

7 Auto mode switch and status LED

The Auto mode Motion Control switch allows you to place the library into Auto mode. The Auto LED flashes during the mode transition and remains lit when in Auto mode. If the mode transition cannot be completed, the Intervention Required LED lights.

8 Pause mode switch and status LED

The Pause mode Motion Control switch allows you to place the library into Pause mode. The Pause LED flashes during the mode transition and remains lit when in Pause mode. If the mode transition cannot be completed, the Intervention Required LED lights.

9 Intervention Required LED

The Intervention Required LED, when lit, indicates that operator intervention is required. See “Operator Intervention” on page 219 for instructions on performing operator interventions.

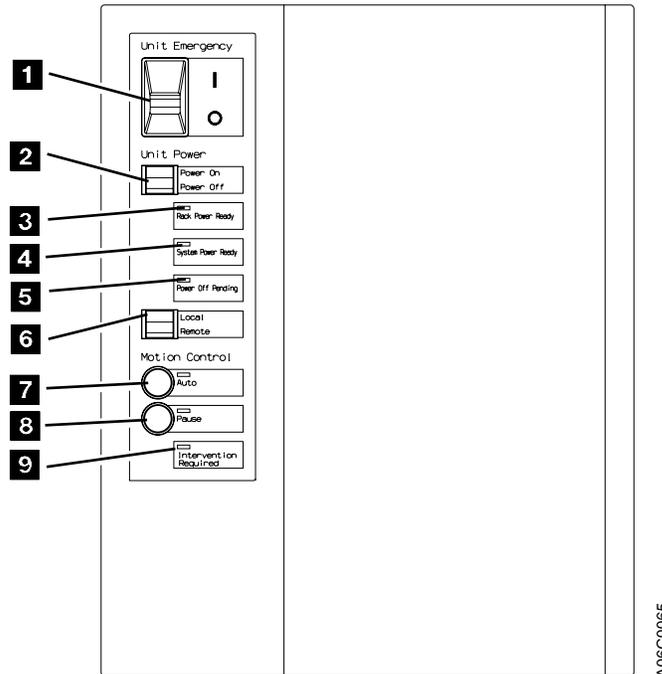


Figure 25. 3494 Model L1x Control Unit Frame Operator Panel without Convenience Input/Output Station Feature

Convenience Input/Output Station Status LEDs

If a Convenience Input/Output Station feature is installed on the 3494 tape library, four additional status LEDs are present on the operator panel. See Figure 26 for the locations of the convenience Input/Output station status LEDs.

1 Input Mode status LED

The Input Mode status LED, when lit, indicates that cartridges are in the convenience Input/Output station and that the station is in Input mode.

2 Output Mode status LED

The Output Mode status LED, when lit, indicates that cartridges are being ejected from the library into the convenience Input/Output station.

3 Unload Required status LED

The Unload Required status LED, when lit, indicates that the convenience Input/Output station has ejected cartridges that need to be removed.

4 I/O Locked status LED

The I/O Locked status LED, when lit, indicates that the convenience Input/Output station is locked and is being used by the cartridge accessor.

5 Convenience Input/Output Station Operation Tab

The convenience Input/Output station operation tab is used to open the convenience Input/Output station door when the door is unlocked (when the I/O Locked status LED is not lit).

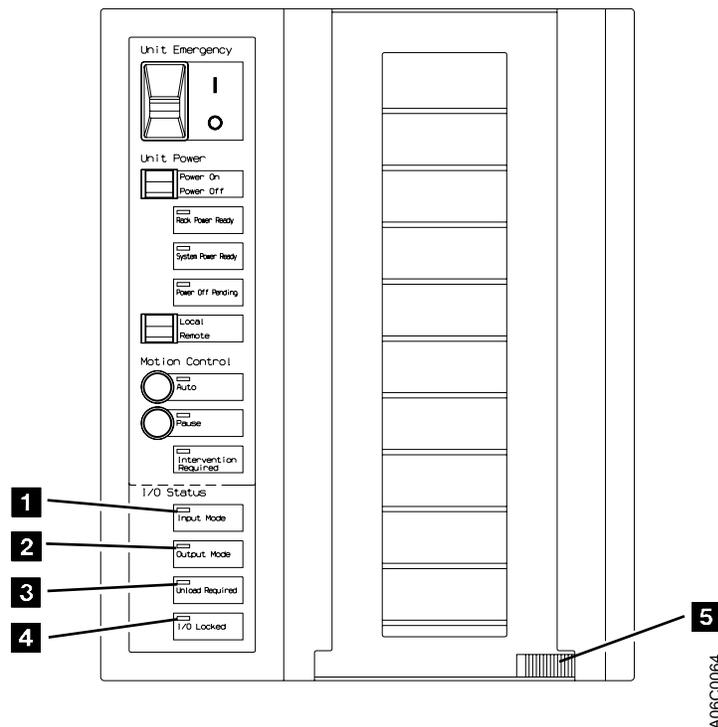


Figure 26. 3494 Model L1x Control Unit Frame Operator Panel with Convenience Input/Output Station Feature

Library Manager

The Library Manager display **1** (see Figure 27) and keyboard (with its pointing device) **2** are located in the rear of the control unit frame. The Library Manager is used to perform system administrator activities and advanced operator activities. The brightness and contrast controls for the Library Manager display are located on the back of the display. An optional Remote Library Manger Console feature is also available for installing in a remote location in a LAN environment.

The Library Manager display is shut off by the operating system software when there has been no activity by the operator. This “snooze” function is provided to conserve power and increase the reliability of the display hardware. If the library is powered on and the display is off, you can press any key on the keyboard to activate the display.

See “Selecting with the Pointing Device” on page 96 for a detailed description on using the pointing device. The optional Model HA1, Service Bay B, is similar in looks and function.

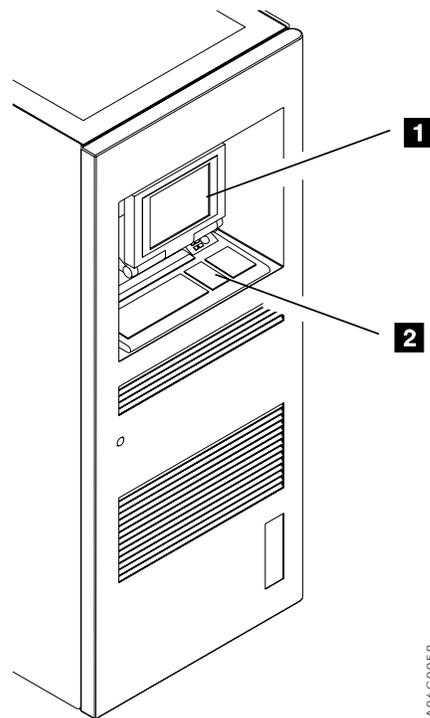


Figure 27. Library Manager

3494 Model B16 VTS Frame Controls

All control functions for the Model B16 VTS frame are integrated into the Library Manager (see “Chapter 6. Advanced Operating Procedures” on page 89).

3494 Model B18 VTS Frame Operator Panel

The rear door of the Model B18 VTS frame holds the operator panel.

Power Controls

Figure 28 shows the location of the power control on the operator panel of the Model B18.

1 Unit Emergency switch

Setting the Unit Emergency switch to the **O** (OFF) position powers off the Model B18 immediately. Use this switch only in an emergency. Do not use it to power on or power off the Model B18. Sudden removal of power in case of emergency may cause loss of customer data. The Unit Emergency switch must be in the **I** (ON) position to allow remote control of the Model B18 power by the associated 3494 tape library.

Note: Setting the Unit Emergency switch for the Model B18 to the **O** (OFF) position does not remove power from the associated 3494 tape library.

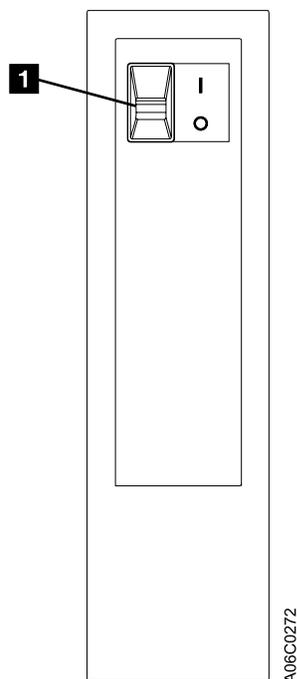


Figure 28. 3494 Model B18 VTS Frame Operator Panel

3494 Model B18 VTS Frame Controls

All control functions for the Model B18 VTS Frame, other than emergency power control, are integrated into the Library Manager. For more information, see “Chapter 6. Advanced Operating Procedures” on page 89. See “3494 Model B18 VTS Frame Operator Panel” for the Unit Emergency switch function.

3494 Model CX0 Auxiliary Frame Operator Panel

The rear door of the Model CX0 Auxiliary frame holds the operator panel.

Power Controls

Figure 29 shows the location of the power control on the operator panel of the Model CX0 Auxiliary frame.

1 Unit Emergency switch

Setting the Unit Emergency switch to the **O** (OFF) position powers off the Model CX0 Auxiliary frame and all of its internal components immediately. Use this switch only in an emergency. Do not use it to power on or power off the Model AX0 Virtual Tape Controllers in the Model CX0. Sudden removal of power in an emergency may cause loss of customer data. The Unit Emergency switch must be in the **I** (ON) position to allow the installed Model AX0s to be powered on manually by service representatives.

Note: Setting the Unit Emergency switch for the Model CX0 to the **O** (OFF) position does not remove power from the other components of a Peer-to-Peer VTS configuration.

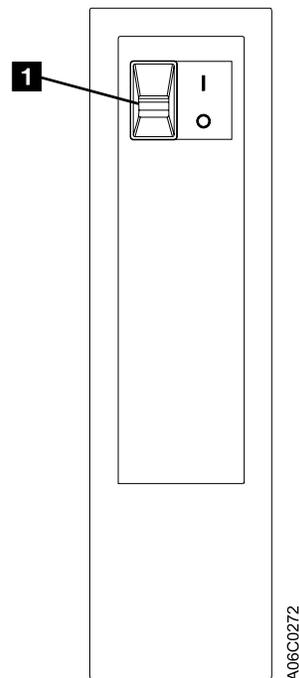


Figure 29. Model CX0 Operator Panel

3590 Model B1A and E1A Tape Subsystem Controls

The 3590 Model B1A and E1A operator panel (**1** in Figure 30) is accessible by opening the front door of the frame that contains the tape subsystem.

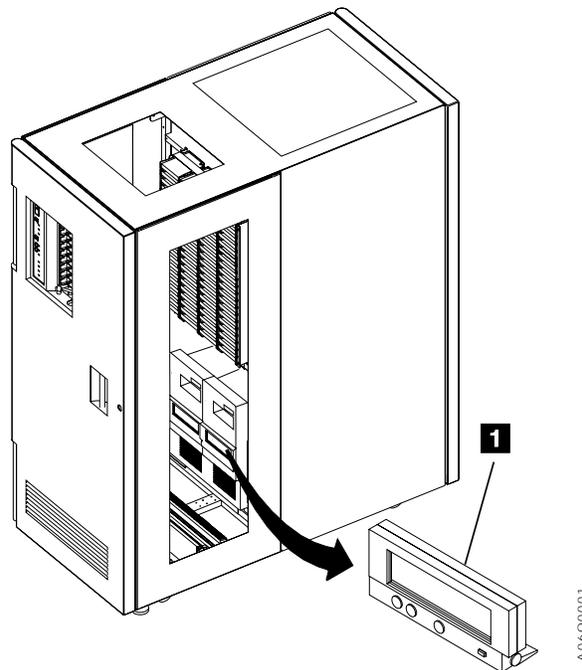


Figure 30. 3590 Model B1A and E1A Operator Panel

When 3590 tape subsystems are attached to the 3494 tape library, the following 3590 functions change:

Drive control

The Library Manager controls the loading and the unloading of volumes. The 3590 tape subsystem communicates with the Library Manager to update the database with drive status and cartridge location information.

Message displays

The Library Manager controls the display of messages to prevent the messages from getting out of synchronization with the Library Manager during Manual mode operations.

Attention interrupt

The Library Manager can use the communication path to the 3590 Model A00, A50, or A60 Controller to send information to the host.

For more information on 3590 controls and indicators, see *IBM 3590 High Performance Tape Subsystem User's Guide*.

3490E Models C10, C11, C1A, C22, C2A Tape Subsystem Controls

The 3490E Model CxA control unit and drive unit operator panels (**1** and **2** respectively in Figure 31) are accessible by opening the front door of the frame that contains the tape subsystem.

When 3490E subsystems are attached to the 3494 tape library, the following 3490E functions change:

Drive control

The Library Manager controls the loading and the unloading of volumes. The 3490E tape subsystem communicates with the Library Manager to update the database with drive status and cartridge location information.

Message displays

The Library Manager controls the display of messages to prevent the messages from getting out of synchronization with the Library Manager during Manual mode operations.

Attention interrupt

The Library Manager can use the communication path to the 3490E subsystems to send information to the host.

For more information on 3490E Model CxA controls and indicators, see *IBM 3490 Magnetic Tape Subsystem Enhanced Capability Models C10, C11, C1A, C22, and C2A Operator's Guide*.

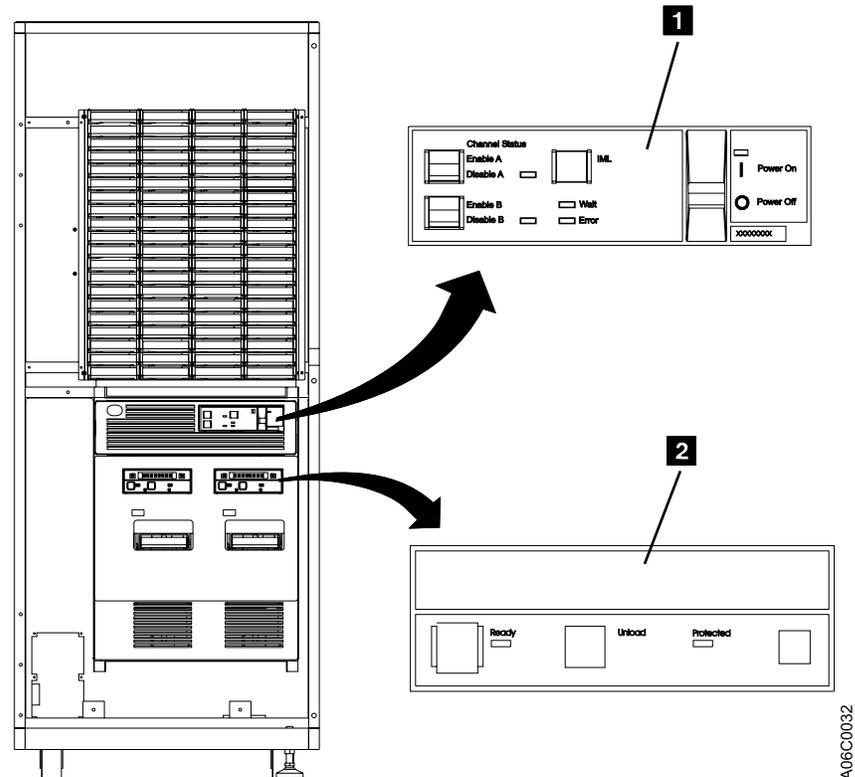


Figure 31. 3490E Models C10, C11, C1A, C22, C2A Controls and Indicators

3490E Model F1A Tape Subsystem Controls

The 3490E Model F1A operator panel (**1** in Figure 32) is accessible by opening the front door of the frame that contains the tape subsystem.

When 3490E subsystems are attached to the 3494 tape library, the following 3490E functions change:

Drive control

The Library Manager controls the loading and the unloading of volumes. The 3490E tape subsystem communicates with the Library Manager to update the database with drive status and cartridge location information.

Message displays

The Library Manager controls the display of messages to prevent the messages from getting out of synchronization with the Library Manager during Manual mode operations.

Attention interrupt

The Library Manager can use the communication path to the 3490E subsystems to send information to the host.

For more information on 3490E Model F1A controls and indicators, see *IBM 3490E Tape Subsystem Models F00, F01, F1A, and F11 Installation, Planning, and Operator's Guide*.

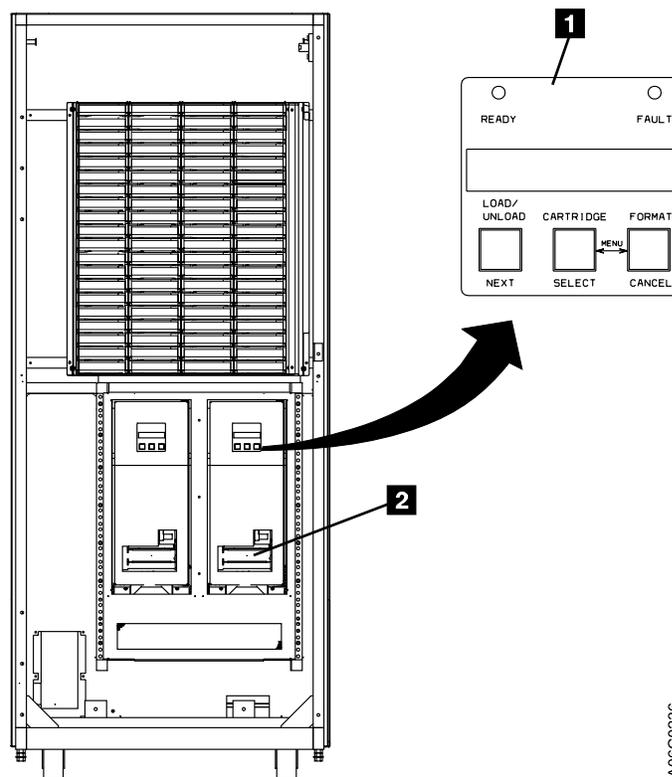


Figure 32. 3490E Model F1A Controls and Indicators

Chapter 3. Operational Characteristics

This chapter describes the operational characteristics of the 3494 tape library.

3490E and 3590 Tape Subsystem Operation

The 3494 tape library controls the loading, unloading, and affiliated operations of the tape subsystem in the library. No operator attendance is required unless the library is unable to recover from a subsystem problem.

In addition to existing tape subsystem error recovery, the control unit and the Library Manager execute additional recovery procedures when the tape drive detects a load, unload, or tension loss failure.

Virtual Tape Server (VTS)

The Magstar 3494 Model B16 or B18 VTS provides higher utilization of 3590 tape technology than current tape controller concepts. A VTS provides the improvement in utilization without impacting current operating system or independent software vendors. The subsystem combines the random access and high performance characteristics of disk storage with outboard hierarchical storage management and virtual tape drives. This provides significant reductions in the number of physical cartridges, tape drives, and automated libraries needed to store the customer tape data. The key concepts for the architecture of the subsystem are:

- Emulation of 32 or sixty-four 3490-type tape drives
- Tape volume cache
- Storage management of the tape volume cache
- Maintaining data fragments from copied volumes
- Fast response for nonspecific mount requests

Emulation of 3490-Type Tape Drives

From a host perspective, the VTS subsystem looks like two or four 3490E control units, each with 16 tape drives. Each emulated drive is called a virtual tape drive. The subsystem handles all 3490 tape commands. Emulating a 3490-type tape drive eliminates the need for host software support of a new type of tape drive in order to utilize the capacity of 3590-type tape drives. There is no direct relationship between a virtual tape drive and a real 3590 tape drive.

Data is written and read as if it is stored on a real Cartridge System Tape or an Enhanced Capacity Cartridge System Tape. However, within the subsystem, data is stored on disks. All tape read and write commands are translated to read and write data records from or to disk storage. Tape marks are stored as special records on the disk storage as well. Volumes residing on disk storage are called virtual volumes.

The amount of data stored on a virtual volume is variable up to a maximum as determined by the media type selected. Two media types are emulated (standard Cartridge System Tape and Enhanced Capacity Cartridge System Tape). They can hold up to 400 MB or 800 MB of customer data, respectively, without data compression. With data compression provided by the ESCON High Performance Option feature or the Extended High Performance Option feature of the Model B18, the actual host data stored on a virtual Cartridge System Tape or Enhanced

Capacity Cartridge System Tape volume can be up to 1.2 GB or 2.4 GB, respectively (assuming a 3:1 compression).

All host interactions with data in a VTS subsystem are through virtual volumes and associated virtual tape drives; there is no direct access to the data on a physical cartridge or drive.

Tape Volume Cache

The size of the disk storage is large enough so more virtual volumes can be retained in it than just the ones currently associated with the virtual drives. After an application closes a virtual volume, if it was modified, a copy of it is made by the storage management software in the subsystem onto a physical tape. The virtual volume remains available on the disk storage until the space it occupies is needed to satisfy another mount request. Leaving the virtual volume in the disk storage allows for fast access to it during a subsequent request for the volume. The disk storage, and management of that space to keep volumes available after they are closed, is called the Tape Volume Cache. The performance for mounting of a volume that is in the tape volume cache is quicker than if a real physical volume is mounted. Disk storage, in effect, caches the tape volumes and provides for fast access.

Storage Management of the Tape Volume Cache

Storage management software in the subsystem manages the contents of the tape volume cache. Virtual tape volumes are copied from the tape volume cache to physical tape when the virtual volume has been closed, and they are recalled from tape to the tape volume cache when they are again requested to be mounted. The storage management software stacks multiple migrated files onto a 3590 tape, thereby utilizing its storage capacity.

Maintaining Data Fragments from Copied Volumes

When the cache space occupied by a closed virtual tape volume is needed for other active virtual volumes, the data it represents is not completely removed. A fragment of the data is kept on disk storage. The data fragment includes information about the copied virtual volume so that it can be recalled and it also includes the first several records from the last use of the volume. Normally, the first few records on a tape contain a tape volume label, and enough data records are maintained to contain an IBM standard tape label plus any unique user label records.

Fast Response for Nonspecific Mount Requests

When a nonspecific mount is requested, the customer application is going to write data from the beginning of tape, overwriting any existing data on the tape. The host can request a nonspecific mount in a 3494 tape library by specifying a category instead of a specific volser in the mount request. The Library Manager then selects the next available volume assigned to the specified category to satisfy the host request. Within a VTS subsystem, the data fragment is used in conjunction with a mount from category request to provide very fast response times for nonspecific mounts. Categories used for nonspecific mounts are defined through the Library Manager as "Fast Ready" categories (see Figure 104 on page 178). When a mount request specifies a category defined as "Fast Ready", the mount is satisfied by accessing the data fragment in the tape volume cache associated with the virtual volume selected by the Library Manager to satisfy the request. No recall of the data from the previous usage of the volume is performed because the fragment contains the label information needed by the host tape management software to validate the use of the volume for a nonspecific mount request. The subsystem signals the host

that the mount is complete when the fragment is accessed. The result is a very short mount response time because no physical movement or mounting of a cartridge is involved.

If a mount request specifies a category that has not been defined as “Fast Ready”, the library has no indication that the application intends to write from the beginning of the volume. It is likely that the selected virtual volume is not resident in the tape volume cache and must be recalled from physical tape.

Deletion of VTS Logical Volumes

Logical volumes in a VTS can be deleted only under the control of the attached hosts. A logical volume can be deleted only if it is in the Insert category or a category with a Fast Ready attribute set (see “Define Fast Ready Categories” on page 178). When a logical volume is deleted, it is removed from the library’s inventory and any data that was associated with the volume is deleted. A logical volume that is in a Fast Ready category is deleted from a VTS by performing the following steps. (A logical volume that is in the Insert category is deleted from a VTS by performing step 2 only).

1. Assigning the logical volume to a category within the library that has the Fast Ready attribute assigned. This is accomplished by the tape management system when the data associated with the volume reaches its expiration date and the volume is returned to the scratch pool.
2. Subsequently, assigning the logical volume to an eject category. This can be done by asking that the volume be ejected from the library, using platform-specific library control interfaces; for example, with MVS/ESA™ or OS/390®, through the tape management interfaces, ISMF panels, or MVS operator commands.

Note: Once a logical volume has been deleted from the library, data on the volume is deleted and cannot be recovered.

Scratch Stacked Volumes

It is essential that sufficient scratch stacked volumes be available for use by a VTS for copying a virtual volume when the volume is closed. A warning is provided when the Free Storage Threshold cannot be met with the scratch stacked volumes that are available. See the Set VTS Management Policies window, shown in Figure 105 on page 179. The number of empty scratch volumes can be determined by using the Search Database for Volumes window, Figure 88 on page 147, with a Search Criteria of category FF03. The records found are the count of empty scratch volumes.

The Reclaim Threshold Percentage as entered in the Set VTS Management Policies window becomes important when the supply of scratch stacked volumes is low. The VTS Space Reclamation Algorithm may impact the VTS performance when it is necessary to reclaim expired space on stacked volumes. A high Reclaim Threshold Percentage requires that more active data be moved (using VTS resources) to free the stacked volume for scratch use. As a general rule, you should try not to go above 30% to 40% as a Reclaim Threshold Percentage. It is better to add additional stacked volumes rather than raise this value. When there are less than ten scratch stacked volumes, the Inhibit Reclaim Schedule shown in the Set VTS Management Policies window, Figure 105 on page 179, is not in effect, and the VTS proceeds to reclaim space on stacked volumes until at least 15 scratch stacked volumes are available. For the Inhibit Reclaim Schedule to be in effect with

non-invasive reclamation activity by the VTS, more than 50 scratch stacked volumes must be available. Reclamation activity may affect the performance of the host jobs that run on the VTS.

Integration with the 3494 Tape Library

A VTS subsystem must be associated with an IBM library because the physical assets used by the subsystem are managed by the Library Manager in the library. The physical assets include the 3590 tape drives and the 3590 cartridges used for stacking logical volumes. The Library Manager provides several other key functions involving a VTS subsystem. These functions include:

- Logical library partitioning
- Operator interface
- Logical volume inventory

Logical Library Partitioning

To support the product requirement that a VTS subsystem can coexist with current 3490 and native 3590 subsystems in the same library, the Library Manager partitions the physical library into logical libraries. This must be done because a VTS subsystem presents the image of 3490-type tape drives and yet cannot read or write a real 3490 cartridge. By placing a VTS subsystem in its own logical library, host software is not able to attempt to allocate a VTS drive for a real 3490 mount and vice versa.

A logical library can contain **either** of the following:

- A single VTS subsystem
- Current 3490 or native 3590 subsystems

Each logical library has its own unique library sequence number and looks like a separate physical library to the hosts attached to the subsystems in that partition.

Note: Currently, up to two VTSs (only one of which may be a Model B16) are allowed in a physical library.

Operator Interface

The Library Manager console is used to perform the setup, management, and status functions needed to support a VTS subsystem.

Logical Volume Inventory

The database in the Library Manager is expanded to handle the large number of logical volumes that a VTS subsystem uses. There are also new operator functions that allow the addition of logical volumes by specifying a volume serial number range through the Library Manager console (see Figure 100 on page 173).

SCSI Host Attachment

The SCSI Host Attachment feature provides attachment to RS/6000 and Sun systems. The sharing of a VTS among S/390®, RS/6000, and Sun systems requires assignment of virtual drive usage similar to stand-alone tape drives. Because only one host system at a time can use a drive, the drive has to be dedicated to that host during processing.

For a detailed discussion on tape library sharing between S/390 and SCSI hosts, including considerations about drive sharing, volume sharing, and related software

implementation steps, see the *Guide to Sharing and Partitioning IBM Tape Library Dataservers*. The SCSI target addresses are discussed in *Magstar 3494 Tape Library Introduction and Planning Guide*.

VTS Import and Export Overview

Import and Export Operations

Note: In a Peer-to-Peer VTS configuration, Import and Export operations are disabled.

The Import and Export operations provide a way to move logical volumes out of a VTS subsystem to physical cartridges called Exported Stacked Volumes and to return them to the same or move them to another VTS. Lists of volumes for Import or Export operations are provided to a VTS on logical volumes called the Import List Volume or the Export List Volume, which are resident in the VTS. The Status File on the Import or Export List Volume provides status for each logical volume being processed. See “Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function” on page 339 for information about preparing the Import or Export List Volume.

An emergency copy of a logical volume may be made by the VTS Exported Volume Read Utility (provided by DITTO/ESA for MVS) from an Exported Stacked Volume using a native 3590 tape drive in the tape library. The J-type Exported Stacked Volume must not be inserted into a tape library having a VTS with a volser range that allows the cartridge to become a VTS Stacked Volume and be rewritten. Also, adding VTS Stacked Volumes to your tape management system inventory can help prevent inadvertent use of an Exported Stacked Volume.

Import

The Import operation allows logical volumes that are stored on physical Exported Stacked Volumes to become logical volumes within a VTS. A specific volume or all volumes may be imported from Exported Stacked Volumes that have been entered into a library through the convenience Input/Output station and have been moved to the Import category by an operator at the Library Manager console. Host console messages provide status on progress and completion of the Import operation.

Export

The Export operation allows customer data on logical volumes in a VTS to be removed from the VTS onto physical Exported Stacked Volumes. The list of volumes to export and a destination for each volume is provided by the host operator or tape management system. Logical volumes with the same destination are grouped on the same Exported Stacked Volume. This physical volume is then moved into a category that allows an operator at the Library Manager console to eject the cartridge through the convenience Input/Output station for storage outside the library or movement to another tape library to be imported into a VTS. Host console messages provide status on progress and success of the Export operation.

Note: Exported Stacked Volumes created on 3590 Model B1A tape drives associated with a VTS can be imported into VTS configurations having either 3590 Model B1A or E1A tape drives. Exported Stacked Volumes created on 3590 Model E1A tape drives cannot be imported using 3590 Model B1A tape drives.

Local and Remote Power Control

You control the local power by using a switch at the operator panel. See “Changing from Local to Remote Power” on page 80 and “Changing from Remote to Local Power” on page 80 for operating instructions.

The remote power control, a 3494 tape library feature for AS/400 systems, supports both local and remote power controls. When the library is in local power mode, you can activate the power-on and the power-off sequences.

When in remote power mode, each host, through its AS/400 system interface, can request that the power-on or power-off sequence be initiated. Any host requesting a power-on sequence causes the 3494 tape library to power on unless the library is already powered on. Only the last host requesting the library to power off initiates a power off-sequence.

Operator Involvement

During normal automated operation, no operator attendance is required except to add or to remove cartridges.

Operator assistance is required if an error or exception condition occurs from which the library cannot recover on its own. Depending on the type of error or exception condition experienced, some or all of the library operations are suspended until the problem is corrected. If an error occurs that prevents the movement of cartridges, the Library Manager suspends performing requests that require cartridge accessor movement. You can use the Library Manager or the Remote Library Manger Console (if the optional Remote Library Manger Console feature is installed) to identify the cause of the error. If you can correct the error, the library may be placed in Pause mode, and the front doors may be opened to provide operator access. After you resolve the problem, you may return the library to Auto mode.

If you cannot resolve the problem, you may start Manual mode operations in the library. When in Manual mode, the Library Manager instructs you to perform manual mount and demount operations until a service representative resolves the problem. After the problem is resolved, you can return the library to Auto mode.

Note: When the Model HA1 is installed, control switches automatically to the ‘hot standby’ component, and the failed component is marked unavailable. Concurrent maintenance can be performed to repair the failing unit. Operator involvement is needed only when a second failure occurs before the first failure is repaired.

System Administrator Involvement

Normal daily operations of the library do not require any system administrator involvement. System administrator involvement may be required if an error condition occurs that you cannot resolve. A system administrator can obtain operational and performance information from the Library Manager or the Remote Library Manger Console (if the optional Remote Library Manger Console feature is installed) at any time.

The system administrator may also use the Library Manager or Remote Library Manger Console to search for cartridges in the library that have problems with their external labels or cartridges that have been misplaced or have other problems that need to be corrected.

Note: The tasks performed by a system administrator are typically password protected to prevent unauthorized personnel from inadvertently or intentionally damaging the Library Manager database or other operations. Use of password protection is optional.

Error Detection and Reporting

When the library is powered on, the Library Manager, the 3490E/3590 tape subsystems, and the VTSs perform power-on diagnostic tests. The library performs real-time error detection, fault isolation, error reporting, and error recovery during normal operation.

In the event of a failure, the information is reported to the attached hosts for logging and possible host recovery actions. When appropriate, the library drive support software posts host console messages in the control program to request operator-required actions or to present information for the operator. See “Chapter 7. Remote Library Manager Console Feature” on page 265.

Inventory Update

When Inventory Update is enabled and a door is opened, then closed, an inventory update is performed upon the return to Auto mode. This process checks all of the cartridge storage cells in the frames that had doors opened, and depending on the selection made during the teach process, may also check any frames adjacent to the frames that had doors opened.

Note: The drive feeds are also inventoried.

During an inventory update, processing of Audit and Eject operations are held until the update has been completed. Selected mounts and demounts are processed, depending on where the cartridge resides. No mounts or demounts are performed on cartridges that reside in a rack that must be verified in the Inventory Update operation until the inventory update is complete. The duration of the Inventory Update operation is affected by the number of database updates required and the number of mounts and demounts that are done concurrently with the inventory update.

When the library is powered on, the **Disable Inventory Update** option is available in the Mode Selection window. This option, if selected, disables the inventory update during a cold start of the library and speeds up the process of bringing the library online. Selecting the **Disable Inventory Update** option in the Mode Selection window does not disable inventory update during normal operation.

The **Disable Inventory Update** option is available under the **Inventory** option in the Commands window. This option disables the Inventory Update process on a cold start of the library during normal operations and speeds up the process of changing modes after the doors on the library are opened.

Note: The **Disable Inventory Update** option is not recommended for users who open the library doors to add and to remove cartridges because **no changes in the library inventory are noted until an Inventory Update is performed**. If cartridge inserts and ejects are handled through the convenience Input/Output station or the high-capacity Input/Output facility, then running with Inventory Update disabled speeds operation. When the

doors have been opened, you can select the **Partial Inventory Update** option under the **Inventory** option in the Commands window; this provides the most customer flexibility.

The **Enable Inventory Update** option is also available under the **Inventory** option in the Commands window. This option allows you to enable the Inventory Update process. An inventory update would then be done on all doors at initialization and following Manual mode and to all doors opened during the transition from Pause mode to Auto mode.

Inventory update determines if any cartridges have been added, removed, or moved, and the Library Manager updates the cartridge inventory. During an inventory update, one of the three following activities takes place:

- If a cartridge is found in its expected location, no update takes place.
- If a cartridge is found that is not in the inventory, the inventory is updated, with volser added to the Insert category.
- If a cartridge in the inventory is not found, it is placed in the manually ejected category.
- If an unlabeled cartridge is found, the cartridge is ejected from the library unless the unlabeled cartridge was inserted by using the Unlabeled Tape facility and the unlabeled cartridge is found in its home cell.

See “Insert Unlabeled Cartridges” on page 203 for information regarding the use of unlabeled cartridges.

Volume Categories

The host can associate volumes into logical groupings in the library. A logical grouping is called a category, which the Library Manager identifies by a hexadecimal number from 0000 to FFFF. Table 4 shows the assignment of the categories.

The Library Manager maintains the order in which volumes are added to a category. The volumes chosen from a category are managed by a first-in, first-out (FIFO) rule. However, if during the choosing of a volume from a category, the next volume is in use, inaccessible, or misplaced, the volume is skipped, and the next available volume is chosen.

Note: For logical volumes in a “Fast Ready” category, an odd/even volser selection algorithm is used to maximize VTS performance.

Table 4. Volume Categories

Category (in hex)	Name	Definition
0000	Null	Set when the library command specifies that the category already associated with the volume is to be used, or the command does not specify a category. Using the Null category does not affect the volume's order within the category it is assigned to. When logical volumes are inserted via the operator panel, they are also added to the FF00 category (see “Insert Logical Volumes” on page 171).
0001 to FEFF	General programming use	The host control program assigns volumes to these categories.
Note: Categories FF00 to FFFE are reserved for hardware functions.		

Table 4. Volume Categories (continued)

Category (in hex)	Name	Definition
FF00	Insert	Set when a tape volume is added to the inventory. The 3494 tape library reads the external label on the volume, creates an inventory entry for the volume, and assigns the volume to this category. When one or more volumes are assigned to this category, the attached hosts are notified. When logical volumes are inserted via the operator panel, they are also added to this category (see “Insert Logical Volumes” on page 171).
FF01	VTS Insert	Set when a stacked tape volume associated with a VTS is added to the inventory. The 3494 tape library reads the external label on the volume, creates an inventory entry for the volume, uses the volser ranges to associate the volume with a VTS, and assigns the volume to this category. When one or more volumes are assigned to this category, the associated VTS is notified.
FF03	VTS Scratch	The VTS assigns stacked volumes that are scratch in the VTS to this category.
FF04	VTS Private	The VTS assigns stacked volumes that are private in the VTS to this category.
FF05, FF06	VTS disaster recovery	The VTS uses these categories during disaster recovery operations.
FF07–FF0F	—	Reserved
FF10	Convenience eject	<p>Set when the Library Manager accepts an eject request. The volume becomes eject pending, and the 3494 tape library queues the volume to be moved to the convenience Input/Output station. When the cartridge accessor delivers the volume to the convenience Input/Output station, it is deleted from the inventory.</p> <p>Logical volumes can be ejected if they are in the Insert category or in a category defined as “Fast Ready”, and they are not in use. When a logical volume is ejected, it is deleted from the inventory.</p>
FF11	Bulk eject	<p>Set when a Library Manager accepts an eject request. The volume becomes eject pending, and the 3494 tape library queues the volume to be moved to the high-capacity output facility. When the cartridge accessor delivers the volume to the output rack, it is deleted from the inventory.</p> <p>Logical volumes can be ejected if they are in the Insert category or in a category defined as “Fast Ready”, and they are not in use. When a logical volume is ejected, it is deleted from the inventory.</p>

Table 4. Volume Categories (continued)

Category (in hex)	Name	Definition
FF12	Export-Pending	At the start of Export operation processing, the VTS assigns the logical volumes to be exported to this category so attached hosts cannot access them. If the Export operation is cancelled or fails, any logical volumes assigned to this category are reassigned to the category they were in before the Export operation. When a logical volume is assigned to this category, the original category information is preserved.
FF13	Exported	When a group of logical volumes to export has been placed on a stacked volume and all processing for that stacked volume is completed, the VTS assigns the logical volumes to this category.
FF14	Import	Stacked volumes that contain logical volumes to import into the VTS are assigned to this category. When they are first added to the library through the convenience Input/Output station, the Library Manager places them in the Unassigned category automatically. Before starting the Import operation, the operator must move these volumes manually into the Import category via the Manage Unassigned Volumes window, shown in Figure 106 on page 182.
FF15	Import-Pending	As part of the Import operation, the VTS assigns the logical volumes being imported to this category. If the Import operation is cancelled or fails, any logical volumes assigned to this category are deleted from the library inventory.
FF16	Unassigned	When the convenience Input/Output station is in Import mode, the Library Manager assigns J-type cartridges to this category. Volumes remain in this category until the operator assigns them to either the Import category or the Insert category, or selects to eject them. The Library Manager assigns volumes to this category when they are input via the convenience Input/Output station. They are assigned to this category if the library contains one or more VTS subsystems that are capable of Import and Export operations.
FF17	Export-Hold	The VTS assigns Exported Stacked Volumes to this category. This is a “limbo” category where export volumes are placed when the Export operation is completed. The operator uses the Manage Export-Hold Volumes window, shown in Figure 109 on page 185, to cause volumes in this category to be ejected.
FF18–FF19	—	Reserved
FF20	Corrupted token	Volume with corrupted tokens (Peer-to-Peer VTS usage only). Set when the Peer-to-Peer VTSs cannot determine from the tokens which volume is the most up-to-date. The attached hosts are notified when a volume is assigned to this category.
FF21–FFF5	—	Reserved

Table 4. Volume Categories (continued)

Category (in hex)	Name	Definition
FFF6	Service volume, 3590 only	Set when the Library Manager detects that a volume has a unique service volser. Volsers that fit the mask CE xxx (where xxx represents any valid volser characters) are service volumes. The imbedded blank makes these labels unique from customer volumes. Normally, service cartridges have volsers with the prefix CE (for example, CE 099). The specific cell location is predefined. The host does not have a record of a volume in the service volume category. The volumes in this category are not reported in inventory data in response to a request from the host.
FFF7	Mount from input station	Volumes to be used in a mount from the input station operation are placed in this category during the operation.
FFF8	—	Reserved
FFF9	Service volume, 3490E only	Set when the Library Manager detects that a volume has a unique service volser. Volsers that fit the mask CE xxx (where xxx represents any valid volser characters) are service volumes. The imbedded blank makes these labels unique from customer volumes. Normally, service cartridges have volsers with the prefix CE (for example, CE 099). The specific cell location is predefined. The host does not have a record of a volume in the service volume category. The volumes in this category are not reported in inventory data in response to a request from the host.
FFFA	Manually ejected	Assigned to this category if the cartridge that was in the inventory is not found.
FFFB–FFFC	—	Reserved
FFFD	Cleaner volume (3590 use only)	Assigned to this category when the Library Manager identifies the cleaner volumes. The Library Manager recognizes cleaner volumes when their volser matches a mask set up by the operator through the Library Manager console (see “Cleaner Volume Masks” on page 191). The host does not have a record of volumes in this category. Volumes in this category are not reported in inventory data in response to a request from the host. The vision system uses the media-type label to determine that a cleaner cartridge is a 3590 type.
FFFE	Cleaner volume (3490E use only)	Assigned to this category when the Library Manager identifies the cleaner volumes. The Library Manager recognizes cleaner volumes when their volser matches a mask set up by the operator through the Library Manager console (see “Cleaner Volume Masks” on page 191). The host does not have a record of volumes in this category. Volumes in this category are not reported in inventory data in response to a request from the host. The vision system uses the media-type label to determine that a cleaner cartridge is a 3490 type.

Table 4. Volume Categories (continued)

Category (in hex)	Name	Definition
FFFF	Volser specific	The control program assigns volumes to this category. Any tape mount request to this category must be for a specific volser, not based on the category.

Physical Volume States

A volume is in the inventory if an entry (in the inventory) for the volser is in the database. The following states are associated with a physical volume:

Inaccessible

A volume is in the Library Manager inventory but is currently in a location that the cartridge accessor cannot access.

Misplaced

A volume is in the inventory, and the Library Manager determines that it is not in the position that the inventory indicates.

Mounted

A volume is currently mounted on a drive, or a mount was accepted for the volume.

Unreadable

The vision system read a defective external bar code label on a volume, or the volume does not have an external label. If the vision system is not operational, this state is not modified.

Manual mode

The volume required movement when the 3494 tape library was in Manual mode. The volume is flagged in the inventory as a Manual mode volume until it is successfully moved or audited in Auto mode or during an inventory update.

Logical Volume States

A volume is in the inventory if an entry (in the inventory) for the volser is in the database. The following state is associated with a logical volume:

Mounted

A volume is currently mounted on a drive, or a mount was accepted for the volume.

Physical Volser Validity Checking

As a physical cartridge is added to the tape library inventory, the Library Manager checks the volser to ensure that it is readable, is not already in the inventory, and is not otherwise invalid.

The convenience Input/Output station is in either Import mode or Insert mode, depending upon the capabilities of the VTSs in the library and the configuration of the library.

The convenience Input/Output station is in Import mode when the library has at least one VTS that is capable of Import and Export operations.

The convenience Input/Output station is in Insert mode when the library does not have a VTS that is capable of Import and Export operations.

The mode of the convenience Input/Output station is stored so that the Library Manager “remembers” the mode across shutdowns. Once the mode is determined, the stored mode is used each time the Library Manager initializes. The mode changes if the configuration changes or if the VTS capabilities change.

When the convenience Input/Output station is in Import mode, any J-type cartridge (HPCT) is added to the database in the Unassigned category. Using the **Manage Unassigned Volumes** window, shown in Figure 106 on page 182, you can assign the volumes in the Unassigned category to the Import category, assign volumes to the appropriate Insert category and partition based on the volser ranges, or eject a volume.

If any volser character is unreadable or invalid (not A–Z or 0–9 or blank), the volser is not added to the inventory. The cartridge is ejected to an Input/Output station. A volume notification message is sent to all attached hosts indicating that a volume remains in the Input/Output station with an unreadable or invalid label. If this happens, you must determine why the volser is unreadable and correct the label before trying to reinsert the cartridge.

If the vision system cannot determine the cartridge media type, the volser does not fit into an established volser range, and a default media type is not defined, the cartridge is ejected to an Input/Output station.

When a volser that is already in the inventory is inserted into the convenience Input/Output station (a possible duplicate volser), an audit is performed. If the volser is a duplicate, the cartridge is ejected to the convenience Input/Output station. If the volser is not a duplicate, the cartridge from the convenience Input/Output station is left in the new home cell.

If the *misplaced* or *inaccessible* volume indicators are set in the database, they are reset and a notification is sent to all attached hosts that indicates that the volume was found or made accessible again. Also, if the *volume was used during Manual mode* indicator was set, it is reset.

A notification that describes the results of the audit is sent to all attached hosts.

Note: A service volume found in the convenience Input/Output station causes a validity check because its volser contains an invalid character: an embedded blank. A service volume must, instead, be placed in the cell reserved for it in the control unit frame. It also may be inserted using a special service volume insert process available in Service mode.

Logical Volser Validity Checking

When logical volumes are inserted into the library (see “Insert Logical Volumes” on page 171), the Library Manager checks the volser range values for validity.

The Insert Logical Volumes function is not performed under any of the following conditions:

- The volser range characters are invalid (not A–Z or 0–9).
- There are fewer than six characters in the volser.
- The two volsers entered are not in the same format.

Corresponding characters in each volser must both be either alphabetic or numeric. For example, AAA998 and AAB114 are in the same format, but AA9998 and AAB114 are not.

Logical volume volsers must be unique within a physical library. If a volser already exists in the database for any logical library (non-VTS or VTS), the logical volume is not inserted. The Library Manager then attempts to insert the next logical volume.

Command Priorities in the Queue

The Library Manager manages the operations queue with a set of priority levels. The Library Manager places operation requests in the queue in priorities from 0–9. A command priority of 0 is the highest priority, and a command priority of 9 is the lowest priority. The priorities are established so that mount requests take precedence over any other operation, except for operations that must be executed on a priority basis. Therefore, priority level 0 is reserved for internally-generated operations, while host requests start with priority level 1.

Higher priority operations are taken from the queue first. Within a priority level, operations are taken first-in, first-out (FIFO). (The order may be shuffled if commands get re-queued because something, such as an Input/Output station, may be busy).

Priority Levels

Table 5 on page 59 shows the priority levels, the operations in each level, and the operations that you can promote to priority 2. The highest priority to which you can promote a queued operation is priority 2.

Note: If a priority 3 operation is in the queue for a specified period of time, it is promoted automatically to a priority 2. This prevents higher priority operations from “blocking out” priority 3 mounts.

Table 5. Command Queue Priorities

Priority	Operations	Promotable
0	Inventory update	—
1	<ul style="list-style-type: none"> • Mount from category • Mount from input station operations • Mount cleaner cartridge • Export • Import 	—
2	<ul style="list-style-type: none"> • Promoted by operator • Logical Mount - category or specific 	—
3	Mount specific volser	Yes
4	<ul style="list-style-type: none"> • Move cartridge from input station • Unlabeled tape operations • Eject volser 	Yes
5	Audit volser	Yes
6	Reserved	—
7	Demount	Yes
8	Reserved	—
9	Offline command	—

For details on Mount Operations, Demount Operations, and Audit Operations, see “Host-Initiated Operations”.

Operations

The 3494 tape library performs host-initiated and stand-alone operations.

Host-Initiated Operations

The following are host-initiated operations:

- Mount operations
- Demount operations
- Eject operations
- Audit operations
- Import operations
- Export operations

Mount Operations

Host-initiated mount operations result in the library performing either a physical or logical mount. The drive address to which the mount is issued determines whether the host-initiated mount is physical or logical. When the mount is issued to a drive address within a VTS, the library performs a logical mount operation. For all other drive addresses, the library performs a physical mount operation.

The Library Manager directs the cartridge accessor to move a physical volume from its current location to the specified drive. The following are the types of mount operations:

Mount specific

The mount request specifies the specific volser to be mounted.

Mount from category

The volser to be mounted is picked from the specified category in the mount request.

Physical mount operations result in a volume being placed in a drive and the drive loading the volume. The cartridge accessor performs physical mounts.

The VTS performs mounts for logical volumes. They may or may not require a physical mount.

Logical mount operations result in a virtual volume being made available to the host through a virtual tape drive. The following are the types of logical mount operations:

Fast Ready Mount

The host requested a category mount, and the category was designated as a "Fast Ready" category. This type of mount selects a volser from the specified category and logically mounts it on the virtual tape drive. An odd/even volser selection algorithm is used to maximize VTS performance. No recall of the data from the prior use of the volser from physical tape is performed.

Cache Mount

The host requested a specific volser, and the virtual volume for that volser is resident in the tape volume cache. No recall of data from a physical tape is performed.

Physical Mount Required

The host requested a specific volser or specified a category that was not designated as a "Fast Ready" category. The volser needed to satisfy the mount operation is not resident in the tape volume cache and must be recalled from the physical tape. The Library Manager directs the cartridge accessor to move the required physical volume to a 3590 tape drive that the VTS manages so that the recall operation can be performed.

Demount Operations

The 3494 tape library performs a physical demount operation whenever a volume is unloaded from a physical tape drive. A similar operation occurs for the virtual tape drives within a VTS. When a virtual volume is unloaded from a virtual tape drive, a logical demount operation is performed.

The following are two types of demount operations:

- A demount was requested, and the volume is currently at the tape drive.
For a physical demount, this operation is used to move a volume from a tape drive to a storage cell. When the volume is placed in the storage cell, the demount is considered complete.
For a logical demount, this operation updates the status of the virtual volume in the Library Manager database to indicate that it is no longer mounted. No physical movement of a volume is involved.
- A demount was requested, but the volume has not been mounted.
This operation is used to cancel a mount operation that has not been started. The library recognizes that because a demount request was received for a mount that has not occurred, the host must not want the mount. Therefore, the two requests cancel each other.

Eject Operations

An eject operation results in a physical cartridge being placed in a cell of an output facility in the library. The type of output facility may be either the convenience Input/Output station or the high-capacity output facility. The host specifies the type of facility as part of the eject request. An eject request is considered complete when the specified cartridge is placed in the cell of an output station. On completion, the specified volume is removed from the Library Manager inventory.

Logical volumes that a VTS manages cannot be ejected unless they are assigned to the Insert category or to a category designated as “Fast Ready”. Any host request to eject a logical volume not in the Insert category or in a “Fast Ready” category will fail. An ejected logical volume is removed from the Library Manager inventory.

Audit Operations

An audit uses the vision system to ensure that the physical cartridge associated with the volser specified in the request is physically in the library where expected. If the volser specified in the request is a physical volume that is in the Library Manager’s inventory, the audit operation checks the external label of the cartridge in the storage cell specified in the Library Manager database. It must match what is in the database. If the volume is mounted on a tape drive, the audit is held until the volume is demounted and returned to its storage cell.

If the volser specified is a logical volume in the Library Manager’s inventory, the Library Manager determines the physical volume on which the logical volume resides and performs an audit of that physical volume. The audit operation is successful if the physical volume is found in the expected storage cell or if it is currently mounted on a physical drive in the VTS.

An audit operation for a volser that has been placed in an output facility fails because the volser is no longer in the Library Manager’s inventory.

Audit operations are queued in the Library Manager and have a lower execution priority than mounts. An audit operation is complete when validation of the location of the specified volser has been attempted and the host has been notified of the success or failure of the validation.

Import Operations

The Import operation allows one or more logical volumes from Exported Stacked Volumes to be copied into a VTS. The Exported Stacked Volumes must be inserted into the library by using the convenience Input/Output station. A list of logical volumes to be imported must be provided as described in “Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function” on page 339. When the Import operation completes, Exported Stacked Volumes remain in the Import category. You can use the Manage Import Volumes window for further disposition of the volumes (see Figure 107 on page 183).

Export Operations

The Export operation allows logical volumes within a VTS to be copied to physical Exported Stacked Volumes that can be removed from a library. The logical volumes are deleted from the VTS and are no longer accessible in the VTS. A destination for each logical volume may be specified in order to create one or more Exported Stacked Volumes for a destination. Before executing the Export operation, it is necessary to provide a list of logical volumes to be exported as described in

“Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function” on page 339 . Exported Stacked Volumes may be ejected from the Export-Hold category by using the Manage Export-Hold Volumes window (see Figure 109 on page 185).

Stand-Alone Operations

When a host cannot send mount commands to the library, the library may perform stand-alone operations by using stand-alone software. Some examples are as follows:

Stand-alone dump

The host must receive an initial program load (IPL) from tape, then dump the host memory contents to a separate tape. The tape may be mounted later under the control of a host.

Stand-alone restore

The host must receive an IPL with a function to restore the contents of DASD volumes from data stored on the tape volumes. After the DASD volumes are restored, the host system may receive an IPL with restored DASD volumes.

The two types of stand-alone operations are:

Using automatic cartridge loader mode

The tape drives in the 3494 tape library do not have automatic cartridge loaders. However, the 3494 tape library allows the automatic mounting of the next cartridge of a predefined sequential set in a specified library tape drive. The 3494 tape library supports the following:

- The assignment of cartridges to a special category
- The assignment of a specified drive for restricted use with the special category
- The ending of the restricted usage of a tape drive

Mounting transient tape cartridges

Note: A Convenience Input/Output Station feature must be installed to take advantage of this function.

The 3494 tape library Mount from Input Station function supports special usage of the convenience Input/Output station for the use of transient cartridges that are not part of the library inventory. In this special-use mode, cartridges in the convenience Input/Output station are sequentially mounted, used (read or written), demounted, and returned to the convenience Input/Output station. This function is available as an option in the Setup Stand-alone Device window under the **Stand-alone device...** option in the Commands window.

See “Stand-Alone Device” on page 199 for more information on stand-alone operations.

Initial Cartridge Installation

Physical cartridges may be loaded into the library after the hardware installation is complete. The loading of physical cartridges can occur before the teach and inventory operations. Logical volumes can be inserted after a teach operation. The following types of cartridges may be loaded:

Customer volumes

Customer volumes are the initial set of data and scratch volumes to be automated. Cartridges may be added to the library up to the maximum number of available storage cells.

Cleaner volumes

One cleaner volume should be installed for each frame that contains a tape subsystem. The cleaner cartridge type (3490E or 3590) depends on whether the tape subsystem uses 3490E or 3590 media. The cleaner cartridges may be placed in any available cell.

Note: The external volser must match the mask value that is provided, or the inventory operation treats the cleaner cartridge as a normal customer volume.

Service volume

The service representative installs one or two service volumes, depending on the library configuration.

Logical volumes

If a VTS is installed, logical volumes are inserted into the library using the Insert Logical Volumes window (see Figure 100 on page 173).

Stacked volumes

If a VTS is installed, the 3590 cartridges that it uses to store and manage logical volumes cannot be loaded into the library without first:

- Performing an initial teach of the library.
- Setting up one or more volser ranges that identify the stacked volumes that the VTS will manage. See “Volser Ranges for Media Types” on page 169 for a description of how to enter the volser ranges.

Cartridge Placement

When you place cartridges into the library, you can improve library performance if you follow these guidelines:

- During initial loading of cartridges, cluster the cartridges around the tape subsystems they will be used in.
- For Inventory Update Inserts, place cartridges as near as possible to the tape subsystems on which you intend to issue mounts for those volumes.
- Place 3590 cartridges to be used as stacked volumes for a particular VTS in cells close to those drives associated with the VTS.

Initial Volume Inventory Upload

After the 3494 tape library completes all the initialization operations (including teach and inventory) and enters the Online state for the first time, the host software requests an upload of the volume inventory. The information from the Library Manager database is uploaded to the attached hosts before host applications can use the 3494 tape library.

The process to upload the information requires no operator action.

Host Operation Control

The host operation control of the 3494 tape library is operating system-dependent. Because the 3494 tape library operates under a variety of host operating systems, you must be familiar with the operating system for your library and the required protocol.

For more information about the host operating systems, see the *Magstar 3494 Tape Library Introduction and Planning Guide* and “Related Information” on page xviii.

Actions to Avoid when Operating a 3494 Tape Library

This section contains two lists of actions to avoid when operating a 3494 tape library. The first list (“Things You Should Never Do”) is the most important, because these actions can cause serious problems. The second list (“Things You Should Avoid Doing” on page 65) is also important, but these actions are more readily corrected and cause problems of a less serious nature.

Things You Should Never Do

This section contains a list of actions that you should **never** do when operating a 3494 tape library. Failure to follow these recommendations causes serious problems, including severe performance degradation.

- Never remove cartridges from tape drives unless the Library Manager tells you to do so. Moving a cartridge can cause it to be marked as misplaced or inaccessible. The Library Manager clears the drive automatically while in Auto mode. Here are some cases where the Library Manager instructs you to clear the drive:
 - An operator intervention indicates that a tape drive failure has occurred. You should remove the cartridge from the specified drive.
 - A re-inventory of the complete system has been requested. Remove all cartridges from the drives and place them in empty cells. The re-inventory operation scans all cells and recreates the inventory database.
 - If the library is being used in Manual mode and a mount is requested for a drive that has a cartridge in its feed slot, the cartridge should be removed from the drive so the mount can be performed. On returning to Auto mode, cartridges that are already loaded in the drives or in the feed slot should be left in place.
- Never insert more cartridges into empty cells than there are free cells indicated in the Operational Status window. This is because cartridges currently loaded on drives must have a cell available when they are unloaded from the drive.
- Never insert cartridges into empty cells or move cartridges around in the library unless the Inventory Update function is enabled. Unless these cells are scanned on returning to Auto mode, the Library Manager cannot determine the cartridges that have been added or moved.
- Never fail to save the logical volumes associated with a VTS during a Re-inventory Complete System unless they truly need to be deleted.
- Never leave Manual mode until mounts that were started (cartridges that were physically placed in the feed slot of a drive) have been cleared from the Manual Mode window.
- Never place Exported Stacked Volumes in the high-capacity Input/Output facility or into free cells. This would cause them to be inserted as scratch volumes, and the data on them would be permanently lost.

- Never load a drive without the Library Manager telling you to do so (which occurs only in Manual mode). If you need to load a cartridge without entering it into the library database, use the Mount From Input Station function.
- Never move an Exported Stacked Volume intended for use by the VTS Exported Volume Read Utility (provided by DITTO/ESA for MVS) with a native 3590 tape drive into the Insert category **without** checking the volser ranges. The cartridge becomes a VTS Stacked Volume if it is in the volser range for a VTS and will be rewritten by VTS use. See “Using the Convenience Input/Output Station Import Mode” on page 83.

Things You Should Avoid Doing

This section contains a list of actions you should avoid when operating a 3494 tape library, but whose consequences are less serious than those in the list above. Failure to follow these recommendations may still cause significant performance degradation.

- Avoid leaving the convenience Input/Output station door open. After several minutes this results in an operator intervention being sent to the host indicating that the convenience Input/Output station door is open.
- Avoid running with the library completely full. Running with a full library makes it impossible to insert any more cartridges into the library. It also causes cartridges to be left in the Input/Output stations (convenience and high-capacity). It may also hinder recovery of misplaced or inaccessible cartridges, which would have to be recovered through the error recovery cell one at a time.
- Avoid running large database searches (for instance, searching for all volsers in the library) from the Database window while the library is busy. This can tie up the database and cause performance degradation.
- Avoid opening the enclosure doors without first pausing the cartridge accessors.

Chapter 4. Operational Modes and States and Informational States

This chapter describes the operational modes and states and the informational states of the 3494 tape library.

The following define the current status of the Library Manager:

- Operational mode
- Operational state
- Informational state

The operational mode and state information are available through the Library Manager console. If the optional remote Library Manager console feature is installed, they are also available through the remote Library Manager console. To view this information, do the following:

1. Select the **S**tatus option in the Operator window.
2. Select the **S**ystem summary... option in the Status window.

Note: If the display is blank, press any key on the keyboard to activate the display.

Operational Modes

The library operates in one of the following modes:

Auto Mode

In this mode, the cartridge accessor is operational. The Library Manager manages all commands under host program control or from the Library Manager console. The front doors of the library must be closed to operate in Auto mode.

Pause Mode

In this mode, the processing of Mount, Demount, Eject, and Audit requests is suspended. The 3494 tape library enters this mode automatically when a failure prevents automatic operation or when instructed from the Library Manager console or the operator panel. This mode allows you to open the front doors on the library to correct an intervention condition, to insert cartridges into the library, or to remove cartridges from the high-capacity output facility. All host requests for Mount, Demount, Eject, and Audit operations are queued until the library returns to Auto mode.

When you change the mode from Auto to Pause, the Library Manager instructs the cartridge accessor to park. If an error condition occurs, the Library Manager removes power immediately from the cartridge accessor and suspends any operations in progress.

Manual Mode

When you select this mode, the Library Manager parks the cartridge accessor in the home position, if possible. If necessary, you may move the cartridge accessor to gain access to a cartridge or drive. The Library Manager provides you with instructions to perform tasks that it normally performs automatically. This mode allows you to perform library tasks (for example, mounting and ejecting) until you can return the library to Auto mode.

Additional Operational Modes in the Model HA1 Environment

In a library with a Model HA1 attached, one Library Manager is active, and the other is standby. Figure 33 shows the window for the active Library Manager. Figure 34 on page 69 shows the window for the standby Library Manager.

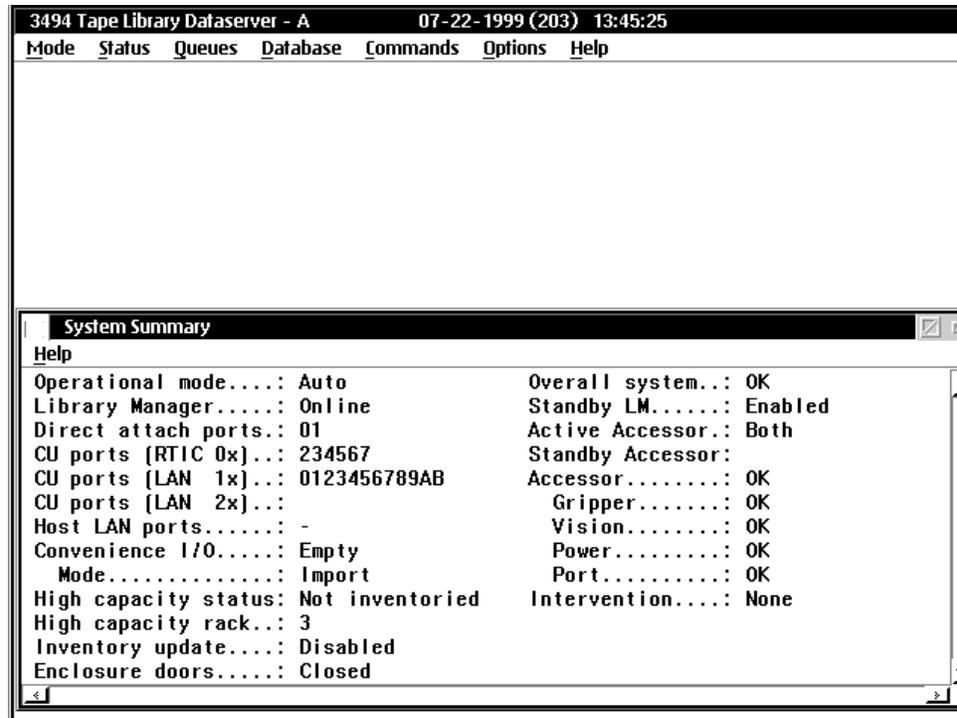


Figure 33. Active Library Manager Window

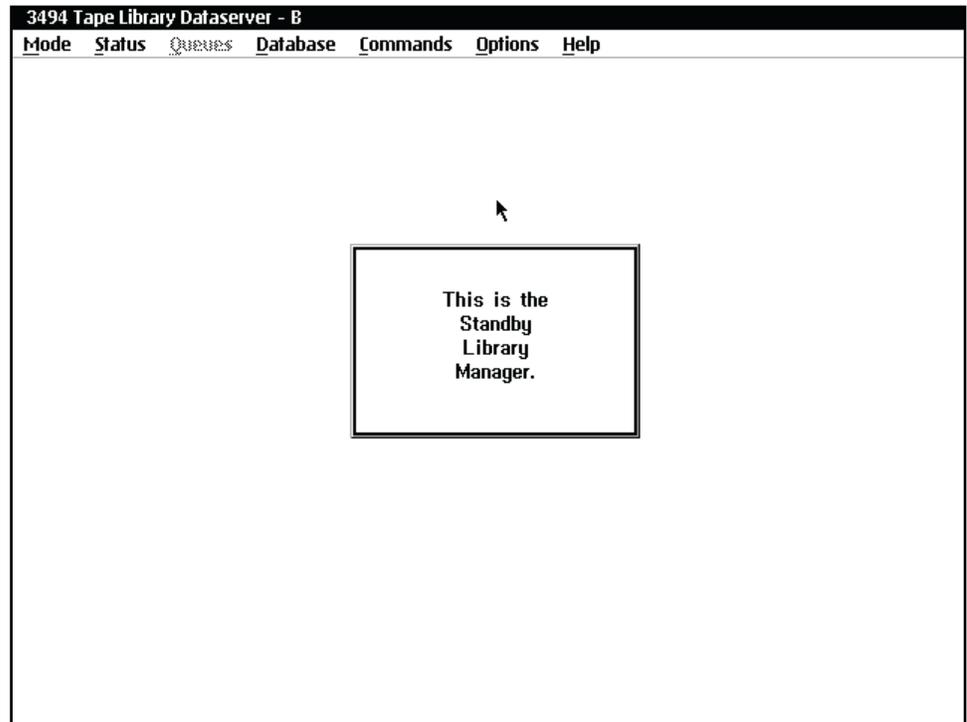


Figure 34. Standby Library Manager Window

Home-Cell Mode

The library operates in either fixed home-cell or floating home-cell mode. The service representative makes the home-cell mode selection during the teach process, as follows:

Fixed home-cell

Fixed home-cell mode assigns each physical cartridge to a fixed storage cell location when it enters the library. It is always returned to the same location after it is used.

Floating home-cell

A physical cartridge is put into a cartridge cell location that optimizes performance.

Note: Regardless of the mode specified during installation, the library operates in fixed home-cell mode only when in Manual mode.

Operational States

The library operates in one of the following operational states:

Library Manager Initialization

The tape library starts the Library Manager application, power-on and interface verification tests, Library Manager database verification, and restarts error recovery (if applicable).

Initialization Complete

The 3494 tape library starts the Library Manager application and determines the operational mode and state. The availability conditions of the components and whether the library is taught and inventoried determine the mode and state. If the library is taught and inventoried, the Library Manager waits for one of the following conditions:

- An operator instruction to proceed to an operational mode and operational state.
- A timeout interval expires. This causes the library to go to the default operational mode and operational state that the availability conditions of the tape library components set.

Online State

In this state, the Library Manager accepts and processes host commands.

Offline State

In this state, the Library Manager does not accept or process host commands. The Library Manager processes commands that it received before entering the Offline state.

Operations performed while the library is in the Offline state, such as inventory, do not report errors to the host. The Library Manager console displays messages that may occur during offline operations. If the remote Library Manger console feature is installed, the remote Library Manger console also displays such messages.

Shutdown Pending

The Library Manager closes and exits the Library Manager application.

Library Manager Switchover in Progress

When the Model HA1 is installed, this condition occurs when the active and standby Library Managers switch roles. This can occur on a failure or by your request. The Library Manager is in this state until the switchover completes.

Note: In case of a Library Manager failure, the library notifies all attached hosts, then goes offline. There is a short delay while the switchover completes, then you must vary the library online. You must resubmit any tape job that abended (including those that use logical drives of a Virtual Tape Server [VTS]) and reissue failed in-process tape operations. You may have to restart any Library Manager console operations that you were performing, including VTS-related operations.

Accessor Switchover in Progress

When the Model HA1 is installed, this condition occurs when the active and standby accessors switch roles. This can occur on a failure or by your request. The library is in this state until the switchover completes.

Dual Active Accessor Status

When the Dual Active Accessors feature is installed, it may be enabled or disabled. Figure 35 on page 71 shows the window for the transition into Dual Active Accessor mode. Figure 36 on page 71 shows the window for the transition out of Dual Active Accessor mode. Each of these windows is shown until the transition is complete.

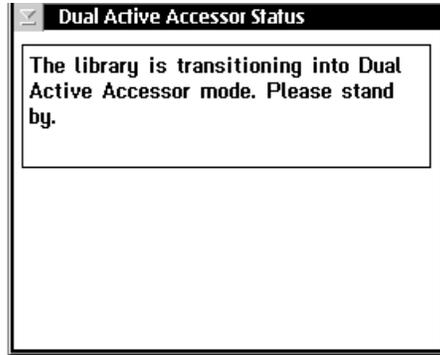


Figure 35. Dual Active Accessor Status – Enabling

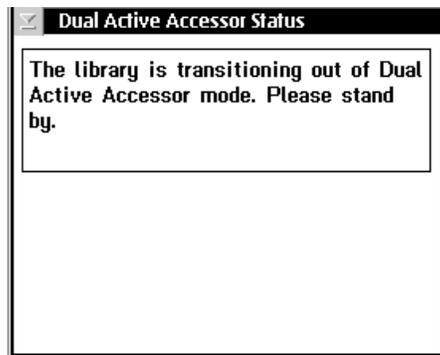


Figure 36. Dual Active Accessor Status – Disabling

Informational States

In addition to the operational states, the following informational states further define the state of the 3494 tape library (one or more of which can occur at the same time):

Degraded operation

Indicates that a component of the library is unavailable (except 3490E, 3590, and VTS subsystems). When the Model HA1 or the Dual Active Accessors feature is installed, this includes the ability of the standby Library Manager or the standby accessor to take over in the event of a failure.

Safety interlocks open

Indicates that an interlock (front door) in the safety circuit is open.

Vision system non-operational

Indicates that the vision system has failed and cannot read the external volume labels on the cartridges.

Intervention required

Indicates that you must correct a condition in the tape library.

Library Manager check-1 condition

Indicates that the Library Manager has detected an irrecoverable condition that does not allow continued execution of host requests. If the Model HA1 is installed, the Library Manager attempts to re-initialize or switch to the standby Library Manager to correct the problem.

All storage cells full

Indicates that all of the customer storage cells in the library have cartridges assigned to them.

Out of cleaner volumes

Indicates that a clean operation is required; however, there are no usable cleaner volumes of the correct media type in the tape library.

Note: This informational state is entered in a mixed tape drive system (3490E and 3590), if either type of cleaner cartridge is missing.

Dual write disabled

Indicates that the process that keeps the secondary database in synchronization with the primary database is not running. This is normal if the second hard drive feature that provides a secondary database is not installed.

Relationship between Operational Modes and States

When you request an operational mode or state change, the Library Manager must perform some steps before it completes the change. During this transition period, the immediate mode or state of the tape library is *mode pending* or *state pending*. For example, if the tape library is in the Online state and you make a request to enter the Offline state, the immediate operational state is *Offline Pending*. The System Summary window on the Library Manager console indicates whether the mode or state is pending. Sometimes the change between the modes and the states occurs quickly, and the pending status is displayed briefly.

Operational Mode Transitions

The library is in only one operational mode at any one time.

When the Library Manager requests a change in operational mode, it displays a window that allows you to confirm the mode change request.

Note: If the Model HA1 is installed, this applies to the active library.

Pause Mode to Auto Mode

You can use either the operator panel (see “Changing to Auto Mode” on page 80) or the Library Manager to request a change to Auto mode. Either way you generate the request, the Library Manager checks the status of the library.

When you use the Library Manager to request a change from Pause mode to Auto mode, the following actions occur:

1. The Library Manager checks the status of the interface to the cartridge accessor. If it is not available, a window indicates that the cartridge accessor interface is unavailable. You can cancel the request to change to Auto mode.
2. The Library Manager checks the cartridge accessor status. If it is not available because of a previous failure, the Library Manager tests the accessor to determine if it can be made available. If it can be made available, the Library Manager attempts the transition to Auto mode. If the Library Manager detects a hardware problem, the library returns to Pause mode, and a window indicates that the cartridge accessor is unavailable. You can cancel the request to change to Auto mode.

3. The Library Manager checks the power status of the cartridge accessor. If power is not on, a window indicates the fault and prompts you to close all safety interlocks.
4. If the Model HA1 is installed, the Library Manager determines the accessor to be the active accessor, based on the previous state. If both are available, the preferred accessor is the local accessor. If both are not available, a window is displayed. You can cancel the request to change to Auto mode.
5. The Pause Mode window closes.
6. The Auto LED on the operator panel flashes until the transition is complete, then stays lit. The Auto Pending window (Figure 37) indicates that the library is changing from Pause mode to Auto mode. **Emergency Motion Off recovery is in progress** displays in the window for a short time during this transition. When Emergency Motion Off Recovery is complete, the window closes.

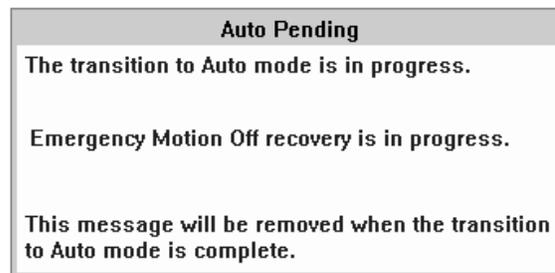


Figure 37. Auto Pending Window

7. The 3494 tape library enters Auto mode.
8. The Library Manager sends an attention message to all attached hosts, indicating that the state of the library has changed.

Auto Mode to Pause Mode (No Error)

You can use either the operator panel (see “Changing to Pause Mode” on page 80) or the Library Manager to request a change to Pause mode. Either way you generate the request, the Library Manager checks the status of the library.

When you use the Library Manager to request a change from Auto mode to Pause mode, the following actions occur:

1. The Pause Pending window indicates that the change to Pause mode is in progress and that the cartridge accessor is being parked. The Pause LED on the operator panel flashes until the transition is complete, then stays lit. The border of the Pause Pending window alternates between its highlighted and non-highlighted color. This provides a visual indication that the library is still in Pause Pending mode. The Library Manager also beeps five times.
2. The Library Manager updates the System Summary window to indicate that the operational mode is Pause Pending.
3. The Library Manager instructs the cartridge accessor to move to its park location after completing the operations in progress.
4. The cartridge accessor notifies the Library Manager that it is in its park location.
5. The Library Manager removes power from the cartridge accessor.
6. The Library Manager enters Pause mode and sends an attention message to all attached hosts, indicating that the state of the library has changed.

7. The Pause Pending window is removed, and the System Summary window indicates that the operational mode is Pause and that power is off.
8. The Pause Mode window is displayed, which instructs you to wait while the cartridge accessor is being parked. If the cartridge accessor cannot be parked or if the status of its power is unknown, the window includes this information.

Pause Mode to Manual Mode

You must use the Library Manager to request a change from Pause mode to Manual mode (see “Using Manual Mode” on page 244). The Library Manager performs no specific operations during the change from Pause mode to Manual mode. As the library enters Manual mode, the Library Manager sends an attention message to all attached hosts, indicating that the library is now in Manual mode.

The operational status is changed to Manual. If the cartridge accessor cannot be parked or if the status of its power is unknown, the window includes this information.

Manual Mode to Pause Mode

You must use the Library Manager to request a change from Manual mode to Pause mode. During the change from Manual mode to Pause mode, the following actions occur:

1. Operations that were fetched from the operations queue, but which you have not confirmed as executed, are returned to the operations queue for execution when the library returns to Auto mode.
2. The Library Manager enters Pause mode and sends an attention message to all attached hosts, indicating that the state of the library has changed.

Auto Mode to Manual Mode

When you select Manual mode while the 3494 tape library is in Auto mode, the library performs the operations required to move to Pause mode, then to move to Manual mode. All windows indicate that the library is in Manual Pending, even as it is moving through Pause mode. Also, the Library Manager sends an attention message only when the library enters Manual mode, not for the intermediate Pause mode. During the change from Auto mode to Manual mode, the following actions occur:

1. A Manual Pending window is displayed indicating that the change to Manual mode is in progress and that the cartridge accessor is being parked.
2. The System Summary window is displayed indicating that the operational mode is Manual Pending.
3. The Library Manager and the cartridge accessor perform the operations necessary to park the cartridge accessor and remove its power (see “Auto Mode to Pause Mode (No Error)” on page 73).
4. The library completes the change to Manual mode (see “Pause Mode to Manual Mode”).
5. The Library Manager sends an attention message to all attached hosts, indicating that the state of the library has changed.

Manual Mode to Auto Mode

You must use the Library Manager to request a change from Manual mode to Auto mode. The library performs the operations to move to Pause mode, then to move to Auto mode. All windows indicate that the library is in Auto Pending as it is moving through Pause mode. Also, the Library Manager sends an attention message only

when the library enters Auto mode, not for the intermediate Pause mode. During the change from Manual mode to Auto mode, the following actions occur:

1. The System Summary window indicates that the operational mode is Auto Pending.
2. The library completes the change to Pause mode as described in “Manual Mode to Pause Mode” on page 74.
3. The library completes the change to Auto mode as described in “Pause Mode to Auto Mode” on page 72.
4. The Library Manager sends an attention message to all attached hosts, indicating that the state of the library has changed.

Initialization State to Auto, Pause, or Manual Mode

During the initialization-complete state, the Library Manager determines which operational mode to enter. It examines the database and the state of the cartridge accessor power to make the determination. When the Library Manager has made the determination, the change to the selected mode occurs. The steps that are taken during the transition are the same as an operator request when the library is in Pause mode and Offline state.

Auto Mode to Pause Mode (Forced)

If the Library Manager detects a severe error or condition, and the error or condition is such that it is not possible to continue automated operation, the Library Manager enters Pause mode. It removes power immediately from the cartridge accessor and stops any operations in progress. When the Library Manager enters Pause mode, it sends an attention message to all attached hosts, indicating that the state of the library has changed. The state-change message and an associated unsolicited unit check indicates the error recovery action (ERA).

The Pause Mode window directs you to open the library. In most cases, the Library Manager cannot park the cartridge accessor.

Operational State Transitions

The tape library is in only one operational state at any time.

Shutdown Pending State to Shutdown State

During this change, the Library Manager application is removed from memory.

Shutdown State to Library Manager Initialization State

This change occurs when the Library Manager controller is powered on or when a severe error occurs.

Library Manager Initialization State to Initialization Complete State

After the Library Manager starts the main process of the Library Manager application, the tape library enters the Initialization Complete state. The library takes no actions during this change.

Offline State to Online State

Either you or the Library Manager can initiate the request to enter the Online state. In either case, the following actions occur during the transition:

1. The Library Manager examines the database to determine if both the teach and the inventory operations have completed. The tape library cannot enter the Online state unless they have completed.
2. The Library Manager examines the status of the interfaces to the tape subsystems and host systems to determine whether any interfaces are initialized with the Library Manager. If at least one of the tape subsystems interfaces is initialized and the associated control unit is Online to the Library Manager, the tape library enters the Online state and notifies all attached hosts. If no interfaces are initialized, the tape library enters the Online state but does not send a notification.
3. If a VTS is installed, the Library Manager checks for defined "Fast Ready" categories. If it finds none, a message stating that "Fast Ready" categories should be defined is displayed for one minute or until you select **OK**. Notify your system administrator if you see this message.

Online State to Offline State

You initiate a request to enter the Offline state. After you request it, the transition must complete before you can request a transition to the Online state. The following actions occur during the change to the Offline state:

1. The Library Manager sends a message to all attached hosts indicating that the tape library is entering the Offline state. The 3490E and 3590 control units, VTSs, and the Library Manager fail any later host requests for tape library functions.
2. The library processes all host requests that the Library Manager accepted and queued before the request to enter the Offline state. The Library Manager provides responses to the requesting host as appropriate.
3. The Library Manager completes all internal commands that were queued before the request to enter the Offline state. If it detects errors, it sends appropriate messages to all attached hosts.
4. After the Library Manager completes all queued commands and sends responses, the tape library enters the Offline state.

Notes:

1. The change from the Online to the Offline state can take more than ten minutes if a high-capacity output operation started before the request to go to the Offline state. The library needs this time to move the cartridges to the high-capacity output Facility from the storage cells. If a high-capacity operation is in progress, you are prompted to cancel the operation. If you do not cancel the high-capacity operation, the Library Manager cancels the Offline request.
2. If an Export or Import operation is in progress, you cannot request a change from the Online state to the Offline state. The library displays a message alerting you to do one of the following:
 - Wait for the operation to complete.
 - Cancel the operation from the host.
 - Cancel the operation by selecting the **Cancel VTS Export/Import** option under the **System Management** option in the Commands window.

Figure 52 on page 108 shows the message with these three options.

Initialization Complete State to Online or Offline State

During the Initialization Complete state, the Library Manager determines which operational state to enter. It makes the determination by examining the database. The steps taken during the transition are the same as for an operator request as described in “Offline State to Online State” on page 75 or “Online State to Offline State” on page 76.

Offline State to Shutdown Pending State

A request to enter the Shutdown Pending state is made through an operator request. The library takes no actions during this change.

Informational State Transitions

One or more informational states may be active at any time in the tape library. When the library enters or leaves an informational state while in the Online state, the Library Manager notifies all attached hosts. Most of the states are a condition in the library, and the library performs no actions during the change into or out of the state.

The following describe any additional actions that occur during the change into or out of a state:

Degraded

When a component of the tape library becomes available, the Library Manager determines whether any other components are unavailable. If all components are now available, the tape library leaves the degraded state.

Safety interlock open

When a safety interlock (front door) is open, the Library Manager examines the condition of the tape library to determine whether the interlock opening was expected or unexpected. If the opening was unexpected, the tape library is forced into Pause mode.

Intervention required

When you correct a condition requiring intervention, the Library Manager determines whether any other intervention requirements exist. If none exist, the tape library leaves the Intervention Required state.

Library Manager check-1 condition

The Library Manager detects an irrecoverable condition that does not allow it to continue processing host requests. It attempts to re-initialize to correct the problem.

Chapter 5. Basic Operating Procedures

This chapter describes the basic operating procedures for the 3494 tape library.

Table 6 shows the basic operating procedures that you can perform by using the operator panel on the front door of the control unit frame.

Table 6. Quick Reference to Basic Operating Procedures

Task	Procedure
Powering on the 3494 tape library	"Powering On the 3494 Tape Library".
Powering off the 3494 tape library	"Powering Off the 3494 Tape Library" on page 80.
Changing to Pause mode	"Changing to Pause Mode" on page 80.
Changing to Auto mode	"Changing to Auto Mode" on page 80.
Changing from local to remote power	"Changing from Local to Remote Power" on page 80.
Changing from remote to local power	"Changing from Remote to Local Power" on page 80.
Inserting cartridges	"Inserting Cartridges" on page 81.
Removing ejected cartridges	"Removing Ejected Cartridges" on page 86.

Powering On the 3494 Tape Library

1. Set the Unit Emergency switch on the operator panel to the | (ON) position (if it is not already in the ON position).

Notes:

- a. The library must be powered off and remain off for 30 seconds before you attempt to power on the library again. The library needs the 30-second wait to allow the 3490E tape subsystem sufficient time to initialize properly.
 - b. If the 3494 tape library has more than eight frames, or if the Model HA1 is installed, both Unit Emergency switches must be set to the | (ON) position. The second switch is located at the right end of the library (when facing the cartridge access doors).
 - c. If the library has a Model B18 VTS frame, set the Unit Emergency switch on the Model B18 to the | (ON) position.
2. Press the Unit Power switch on the operator panel to the Power On position.

Notes:

- a. If the Local Remote Power feature is installed and the Local Remote power switch is in the Remote position, the Unit Power switch cannot power on the 3494 tape library.
 - b. When the Rack Power Ready and the System Power Ready LEDs are lit, the power to the library is on.
 - c. If the library is attached to an AS/400 system, ensure that the Media Library Device Driver (MLDD) is initialized.
3. Ensure that all tape drives are varied online to the appropriate host.

Powering Off the 3494 Tape Library

1. Ensure that all tape drives are varied offline to the appropriate host.
2. Press the Unit Power switch on the operator panel to the Power Off position.

Note: If the Local Remote power switch is in the Local position, the Unit Power switch can power off the 3494 tape library.

3. Observe the Power Off Pending LED on the operator panel. The LED flashes until the library is powered off.

If the library has a VTS, the system can take up to 20 minutes to shut down. When the shutdown completes, the 3494 tape library (including the Model B18, if installed) is powered-off.

Note: In an emergency, you can power off the library immediately by using the Unit Emergency switch either on the operator panel or at the right end of the library. The second switch, at the right end, is provided if the library has more than eight frames or if the Model HA1 is installed.

Attention: Using the Unit Emergency switch for immediate power off can cause database problems or check disk (CHKDSK) problems with the Library Manager or the VTS controller. The Unit Emergency switch on the 3494 tape library does not power off the Model B18, but the associated tape drives will have power removed.

Changing to Pause Mode

1. Press the Pause button on the operator panel.
2. Observe the Pause LED on the operator panel. The LED flashes until the library is in Pause mode. When the library is in Pause mode, the Pause LED stays lit.

Note: The Auto LED stays lit until the library enters Pause mode.

Changing to Auto Mode

1. Press the Auto button on the operator panel.
2. Observe the Auto LED on the operator panel. The LED flashes until the library is in Auto mode. When the library is in Auto mode, the Auto LED stays lit.

Note: The Pause LED stays lit until the library enters Auto mode.

Changing from Local to Remote Power

If the Local Remote Power feature is installed, change to remote power by pressing the Local Remote power switch to the Remote position.

If the Local Remote Power feature is not installed, the Local Remote power switch must be in the Local position.

Attention: If the Local Remote Power feature is not installed, pressing the Local Remote power switch to the Remote position powers off the 3494 tape library.

Changing from Remote to Local Power

If the Local Remote Power feature is installed, change to local power by pressing the Local Remote power switch to the Local position.

Attention: If the Unit Power switch is in the Power Off position, pressing the Local Remote power switch to the Local position powers off the 3494 tape library.

Inserting Cartridges

See the following for ways to insert cartridges into the library:

- “Initial Cartridge Installation” on page 62.
- “Using Empty Cartridge Cells to Insert Cartridges”.
- “Using the Convenience Input/Output Station to Insert Cartridges” on page 82.
- “Using the High-Capacity Input/Output Facility to Insert Cartridges” on page 85.

Notes:

1. The teach process defined the type of Input/Output facility available to you.
2. Ensure that there are enough available cells for the cartridges you are inserting. Use the Operational Status window (Figure 65 on page 117) to check the number of empty storage cells in the library.

Inserting stacked volumes for a Virtual Tape Server (VTS) requires that one or more volser ranges have been set up for the VTS before you insert the stacked volumes (see Figure 99 on page 171).

Insert logical volumes for a VTS using the Insert Logical Volumes window (see Figure 100 on page 173).

Using Empty Cartridge Cells to Insert Cartridges

Attention: Never place Exported Stacked Volumes into free cells. This allows the library to overwrite the data on them.

1. Place the library in Pause mode by pressing the Pause mode Motion Control switch on the operator panel.
2. When the Pause mode LED is lit, unlock and open the front door on any frame.
3. Insert the cartridges into any empty cartridge storage cells, except error recovery cell locations 1 A 1 (1 A 3 instead of 1 A 1 if the Dual Gripper feature is installed), 1 A 20, 1 A 19 (if you are using two service volumes) and the high-capacity output facility cells. See “Cartridge Placement” on page 63 for cartridge placement guidelines.

Notes:

- a. The error recovery cell locations for a Model HA1 single gripper unit are 1 A 1 and 1 A 2. The error recovery cell locations for a Model HA1 dual gripper unit are 1 A 3 and 1 A 4. On all Model HA1s, the service bays store the service volumes.
 - b. If there is no convenience Input/Output station and no high-capacity Input/Output facility defined, then cell 2 A 1 is reserved for ejects.
 - c. You must insert the cartridges into the cartridge storage cells so that the leader block is on the right and the volser label is visible (see Figure 19 on page 21).
4. Close and lock the front door.
 5. Press the Auto mode Motion Control switch on the operator panel.

Note: If Inventory Update is not **enabled**, select the **Perform Inventory Update (Full)** option under the **Inventory** option in the Commands window (see “Using the Commands Window” on page 159). This adds

the newly-inserted cartridges to the Library Manager database and sends messages to the hosts. You may also select the **Perform Inventory Update (Partial)** option. You are shown the doors that have been opened since the last inventory. You may select or deselect frames to re-inventory. The Library Manager holds all other library activity until the inventory update is complete (approximately four minutes per frame being inventoried).

If the Model HA1 is installed, **do not** insert cartridges into the service bays, because the library **cannot** access them.

Using the Convenience Input/Output Station to Insert Cartridges

During normal automatic operation, you may insert cartridges into the library by using the optional convenience Input/Output station and performing the following steps:

Note: Figure 38 on page 83 shows the optional 10-cartridge convenience Input/Output station. Figure 39 on page 85 shows the optional 30-cartridge convenience Input/Output station. If the 30-cartridge convenience Input/Output station is installed, the operation remains the same, but there are two operator doors. The upper operator door **1** provides access to the upper ten cartridge cells. The lower operator door **2** provides access to the lower 20 cartridge cells. (Both doors open together.)

1. Check the status of the convenience Input/Output station on the operator panel. If the Output Mode status LED and the Unload Required status LED are not lit on the operator panel, continue with step 2.

If the Output Mode status LED or the Unload Required status LED is lit on the operator panel, open the convenience Input/Output station door and remove all the cartridges in the convenience Input/Output station.

2. Insert the cartridges (**2** in Figure 38 on page 83) that you want to add to the library into the convenience Input/Output station **1** with the cutoff corner (and leader block) to the left and the external label facing to the **inside** of the convenience Input/Output station. Shut the convenience Input/Output station door.

The Input Mode status LED lights and stays lit until the library has stored all the cartridges that you inserted into the convenience Input/Output station.

3. Repeat these steps until you have inserted all of the cartridges.

Convenience I/O Mode

The convenience Input/Output station is in either Import mode or Insert mode, depending upon the capabilities of the VTSs in the library and the configuration of the library (see Figure 47 on page 103). The convenience Input/Output station is in Import mode when the library has at least one VTS that is capable of Import and Export operations. The convenience Input/Output station is in Insert mode when the library does not have a VTS that is capable of Import and Export operations.

The mode of the convenience Input/Output station is stored so that the Library Manager “remembers” the mode across shutdowns. Once the mode is determined, the stored mode is used each time the Library Manager initializes. The mode changes if the configuration changes or the VTS capabilities change. The System Summary window (Figure 47 on page 103) shows the **Convenience I/O Mode** of Import or Insert.

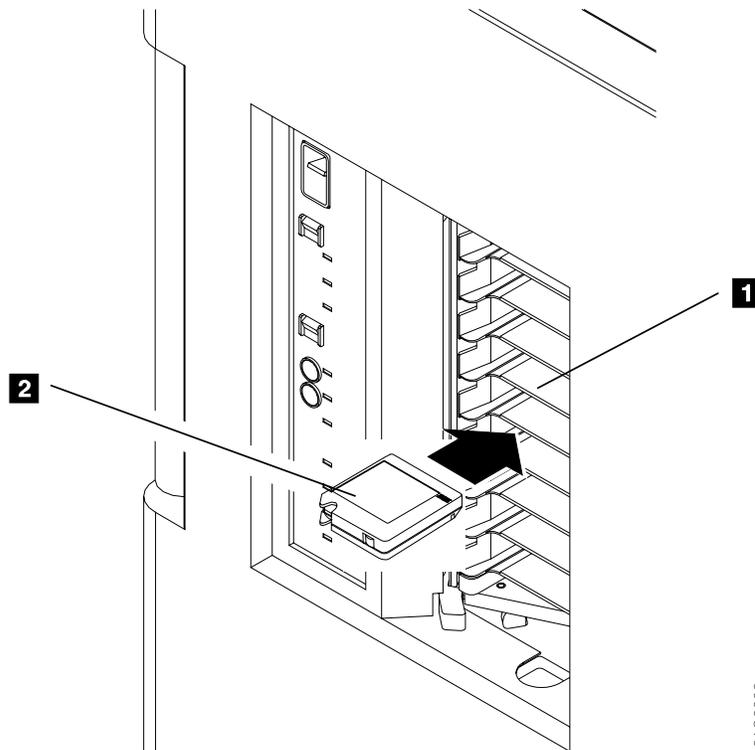


Figure 38. Inserting Cartridges in the Convenience Input/Output Station

Using the Convenience Input/Output Station Import Mode

When you insert J-type cartridges into the convenience Input/Output station while it is in Import mode, the Library Manager adds them to the Unassigned category. Exported Stacked Volumes are J-type cartridges that contain logical volumes that were exported from a VTS. In order to import logical volumes, you must move those cartridges that are Exported Stacked Volumes into the Import category of the library after inputting them into the library. To use the convenience Input/Output station in Import mode, you must:

1. Input cartridges into the library through the convenience Input/Output station as described previously.
2. If any cartridges are J-type, observe the Manage Unassigned Volumes window (Figure 106 on page 182), which opens automatically. This window shows all J-type cartridges in the Unassigned category. 1-, E-, and K-type cartridges have been input in the Insert category of the library and are not shown.
3. Exported Stacked Volumes in the Unassigned category that are used for an Import operation must be moved into the Import category using the Manage Unassigned Volumes window.
4. You must move J-type cartridges that you want to use as stacked volumes in a VTS into the Insert category. The Manage Unassigned Volumes window provides this capability as well as the **Volser ranges** push button for validating the ranges that have been defined for physical volumes. The Library Manager inserts J-type cartridges that are not in a VTS range of stacked volumes for native 3590 drives to use.

5. You must move J-type cartridges that you intend for use by native 3590 drives into the Insert category. The **Volser ranges** push button allows validation of physical stacked volume ranges to ensure that native 3590 cartridges do not become VTS stacked volumes.

CAUTION:

When inserting a J-type cartridge that is an Exported Stacked Volume intended for use by the VTS Exported Volume Read Utility (provided by DITTO/ESA for MVS) with a native 3590 tape drive, you must modify the volser range to prevent the cartridge from becoming a VTS Stacked Volume.

6. The Category Recovery section in “Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function” on page 339 provides instructions for recovery from errors made when moving cartridges from the Unassigned category.

Note: Because you will be using the convenience Input/Output station for the following volumes:

- Exported Stacked Volumes that you want to import
- VTS stacked volumes
- J-type 3590 cartridges for use by native 3590 drives,

you can simplify the task of moving volumes from the Unassigned category into the Import or Insert category by scheduling insertion of these J-type cartridges having different usage at different times.

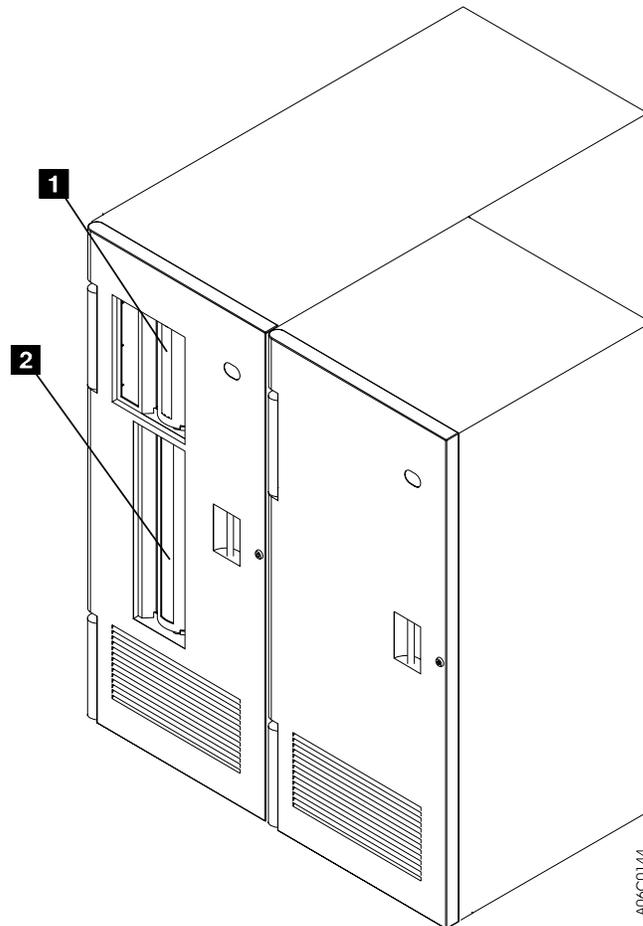


Figure 39. Optional 30-Cartridge Input/Output Station

Using the High-Capacity Input/Output Facility to Insert Cartridges

Attention: Never place Exported Stacked Volumes into the high-capacity Input/Output facility. This allows the library to overwrite the data on them.

The library scans the defined facility on the first transition to Auto mode. This scan occurs on any transition to Auto mode if the door associated with the frame containing the facility has been opened. The scan is done in the above cases regardless of the state of Inventory Update (enabled or disabled).

Following the scan of the facility, all library activity is restored (mounts, demounts, convenience Input/Output). Volsers to be inserted are added to the database, and the host is notified. Once the category has changed, the volsers may be mounted directly from the high-capacity area.

New volsers found in the facility are inserted, and those already existing in the facility are left ejected. Volsers are inserted from the facility in a top-to-bottom and right-to-left sequence (E 01 to A xx). Volsers are ejected to the facility in a top-to-bottom and left-to-right sequence (A 01 to E xx). The physical movement of the cartridge is scheduled with regular library activity. You may change the priority on a particular insert operation to complete movement faster.

Configuring the high-capacity Input/Output facility is done during a teach operation under the Teach window in Service mode.

Note: There should be enough free cells in the library to hold the cartridges that must be moved when the high-capacity Input/Output facility is configured. When the facility is moved to a new location, both the old location rack and the new location rack are scanned.

Removing Ejected Cartridges

You may remove ejected cartridges from the library in the following ways:

- By removing an ejected cartridge from the single-cell output facility
- By removing an ejected cartridge from the high-capacity output facility or high-capacity Input/Output facility
- By removing an ejected cartridge from the convenience Input/Output station

Notes:

1. The type of Input/Output facility available to you was defined during installation of the library.
2. Avoid removing cartridges manually from library cells. Have the host eject them to an Input/Output facility.

Removing an Ejected Cartridge from the Single-Cell Output Facility

1. Press the Pause button on the operator panel.
2. Observe the Pause mode status LED on the operator panel. The LED flashes until the library is in Pause mode, then stays lit.
3. Unlock and open the control unit frame front door and retrieve the ejected cartridge from the Single-Cell Output Facility at location 2 A 1 (or location 2 A 3 if the Dual Gripper feature is installed).
4. Shut and lock the control unit frame door.
5. Press the Auto mode button on the operator panel.
6. Observe the Auto mode status LED on the operator panel. The LED flashes until the library is in Auto mode, then stays lit.

Note: If the Model HA1 is installed, the output facility still uses cells in the control unit. The cells in the service bays are not available to the library.

Removing Ejected Cartridges from the High-Capacity Output Facility

1. Press the Pause button on the operator panel.
2. Observe the Pause mode status LED on the operator panel. The LED flashes until the library is in Pause mode, then stays lit.
3. Unlock and open the control unit frame front door and retrieve the ejected cartridges from the area defined as the high-capacity output facility.
4. Shut and lock the control unit frame door.
5. Press the Auto mode button on the operator panel.
6. Observe the Auto mode status LED on the operator panel. The LED flashes until the library is in Auto mode, then stays lit.

Note: If the Model HA1 is installed, the output facility still uses cells in the control unit. The cells in the service bays are not available to the library.

Removing Ejected Cartridges from the High-Capacity Input/Output Facility

1. Press the Pause button on the operator panel.
2. Observe the Pause mode status LED on the operator panel. The LED flashes until the library is in Pause mode, then stays lit.
3. Unlock and open the frame door that contains the high-capacity Input/Output facility and retrieve the ejected cartridges from the area defined as the high-capacity Input/Output facility.
4. Shut and lock the frame door.
5. Press the Auto mode button on the operator panel.
6. Observe the Auto mode status LED on the operator panel. The LED flashes until the library is in Auto mode, then stays lit.

Note: If the Model HA1 is installed, the output facility still uses cells in the control unit. The cells in the service bays are not available to the library.

Removing Ejected Cartridges from the Convenience Input/Output Station

1. Observe the Output mode status LED on the operator panel. If the LED is lit, the convenience Input/Output station contains ejected cartridges.
2. Open the convenience Input/Output station door and remove all the cartridges.
3. Shut the convenience Input/Output station door.

Note: The convenience Input/Output station receives ejected cartridges of all types. You should expect a mixture of CST, ECCST, and HPCT (1-, E-, and J-type cartridges). No order relation exists. J-type cartridges may be any of the following:

- Newly-created Exported Stacked Volumes from the Export-Hold category
- Exported Stacked Volumes that were used in an Import operation from the Import category
- VTS stacked volumes being ejected
- Native 3590 cartridges being ejected by a host

Site operations management of time periods for Export and Import operations can minimize the mix of cartridges in the convenience Input/Output station.

Chapter 6. Advanced Operating Procedures

This chapter describes the advanced operating procedures for the 3494 tape library.

Quick Reference to Library Manager Advanced Operating Procedures

Table 7 shows the advanced operating procedures you can perform by using the Library Manager at the rear of the library.

Table 7. Quick Reference to Library Manager Advanced Operating Procedures

Task	Reference
Using the Library Manager	"Using the Library Manager" on page 92.
Selecting options with the Library Manager	"Making Library Manager Selections" on page 96.
Selecting options with a keyboard	"Selecting with the Keyboard" on page 96.
Selecting options with a pointing device	"Selecting with the Pointing Device" on page 96.
Using the Help window	"Using the Help Window" on page 98.
Using the Help search	"Help Search" on page 100.
Using the Help action bar	"Help Action Bar" on page 100.
Using the function keys	"Function Keys" on page 101.
Using the Operator menu	"Using the Operator Menu" on page 102.
Using the Mode window	"Using the Mode Window" on page 103.
Selecting Auto mode	"Auto" on page 105.
Selecting Pause mode	"Pause" on page 105.
Selecting Manual mode	"Manual" on page 106.
Selecting the Online state	"Online" on page 106.
Selecting the Offline state	"Offline" on page 107.
Using the Service menu option	"Service Menu" on page 109.
Switching the active Library Manager to standby	"Switch Active Library to Standby" on page 109.
Switching the active accessor to standby	"Switch Active Accessor to Standby" on page 111.
Enabling dual active accessors	"Enable Dual Active Accessors" on page 112.
Disabling dual active accessors	"Disable Dual Active Accessors" on page 112.
Using the Shutdown option	"Shutdown" on page 113.
Using the Status window	"Using the Status Window" on page 115.
Using the Operational Status option	"Operational Status" on page 116.
Using the Component Availability Status option	"Component Availability Status" on page 120.
Using the VTS Status option	"Using the Status Window" on page 115.
Using the Performance Statistics option	"Performance Statistics" on page 125.
Displaying accessor mounts per hour	"Accessor Mounts Per Hour" on page 128.
Using the VTS Active Data option	"VTS Active Data" on page 129.
Using the VTS Data Flow option	"VTS Data Flow" on page 131.

Table 7. Quick Reference to Library Manager Advanced Operating Procedures (continued)

Task	Reference
Using the VTS Mount Hit Data option	"VTS Mount Hit Data" on page 132.
Using the VTS Physical Device Mount History option	"VTS Physical Device Mount History" on page 134.
Using the VTS Logical Mounts per Hour option	"VTS Logical Mounts Per Hour" on page 135.
Using the VTS Active Data Distribution option	"VTS Active Data Distribution" on page 137.
Using the System Summary window	"Using the System Summary Window" on page 138.
Requesting LAN host status	"LAN Host Status" on page 142.
Displaying the dual active accessor boundary	"Dual Accessor Zones" on page 143.
Using the Queues window	"Using the Queues Window" on page 144.
Using the Database window	"Using the Database Window" on page 146.
Searching the database for volumes	"Search Database for Volumes" on page 147.
Using the Search Entry Field option	"Search Criteria" on page 147.
Using the Flag option	"Volser Flags" on page 149.
Using the Search Results option	"Search Results" on page 149.
Using the Displaying Search Results option	"Displaying Search Results" on page 150.
Finding a logical volume's home	"Find A Logical Volume's Home" on page 156.
Using the List Database Volumes option	"List Database Volumes" on page 151.
Using the Stacked Volume Map option	"Stacked Volume Map" on page 157.
Using the Commands window	"Using the Commands Window" on page 159.
Scheduling drive cleaning	"Schedule Cleaning" on page 163.
Ejecting a cleaner cartridge	"Eject a Cleaner Cartridge" on page 165.
Changing cleaner masks	"Cleaner Masks" on page 166.
Sending a message to a host console	"Send Message to Host Consoles" on page 167.
Promoting a command in the queue	"Promote a Command in the Queue" on page 168.
Setting volser ranges	"Volser Ranges for Media Types" on page 169.
Inserting logical volumes	"Insert Logical Volumes" on page 171.
Ejecting stacked volumes	"Eject A Stacked Volume" on page 176.
Setting VTS category attributes	"Define Fast Ready Categories" on page 178.
Setting VTS management policies	"VTS Management Policies" on page 179.
Managing unassigned volumes	"Manage Unassigned Volumes" on page 181.
Managing Import volumes	"Manage Import Volumes" on page 183.
Managing Insert volumes	"Manage Insert Volumes" on page 184.
Managing Export-Hold volumes	"Manage Export-Hold Volumes" on page 185.
Canceling Export/Import	"Cancel VTS Export/Import" on page 186.

Table 7. Quick Reference to Library Manager Advanced Operating Procedures (continued)

Task	Reference
Inventorying new storage or re-inventorying the complete system	"Inventory New Storage or Re-inventory Complete System" on page 187.
Disabling the inventory update	"Disable Inventory Update" on page 196.
Enabling the inventory update	"Enable Inventory Update" on page 197.
Performing the inventory update (full)	"Perform Inventory Update (Full)" on page 197.
Performing the inventory update (partial)	"Perform Inventory Update (Partial)" on page 198.
Setting up a stand-alone device	"Stand-Alone Device" on page 199.
Resetting a stand-alone device	"Reset Stand-Alone Device" on page 202.
Checking the status of a stand-alone device	"Stand-Alone Device Status" on page 202.
Inserting unlabeled cartridges	"Insert Unlabeled Cartridges" on page 203.
Adding a LAN host	"Add LAN Host" on page 205.
Deleting a LAN host	"Delete LAN Host" on page 211.
Updating LAN host information	"Update LAN Host Information" on page 212.
Requesting LAN host information	"LM LAN Information" on page 218.
Performing operator interventions	"Operator Intervention" on page 219.
Changing the system administrator password	"Change System Administrator Password" on page 221.
Enabling or disabling service access	"Service Access" on page 222.
Starting SNMP	"Starting SNMP" on page 226.
Stopping SNMP	"Stopping SNMP" on page 227.
Changing SNMP trap destinations	"Configuring SNMP Trap Destinations" on page 224.
Selecting SNMP trap types	"Selecting SNMP Trap Types" on page 223.
Sending a TESTM trap	"Sending TESTM Messages" on page 227.
Sending a "Call Home" request to a subsystem	"Call Home" on page 241.
Enabling or disabling the Web Server function	"Specialist (Web Server)" on page 242.
Using the Options window	"Using the Options Window" on page 243.
Using Manual mode	"Using Manual Mode" on page 244.
Starting Manual mode	"Starting Manual Mode" on page 245.
Operating in Manual mode	"Operating in Manual Mode" on page 247.
Mounting cartridges in Manual mode	"Mounting Cartridges" on page 248.
Demounting cartridges in Manual mode	"Demounting Cartridges" on page 249.
Inserting cartridges in Manual mode	"Inserting Cartridges" on page 250.
Ejecting cartridges in Manual mode	"Ejecting Cartridges" on page 252.
Reviewing unknown volume locations in Manual mode	"Reviewing Unknown Volume Locations" on page 252.
Handling error processing in Manual mode	"Error Processing" on page 253.
Locating and identifying home-cell locations in Manual mode	Figure 156 on page 255.

Table 7. Quick Reference to Library Manager Advanced Operating Procedures (continued)

Task	Reference
Ending Manual mode	"Ending Manual Mode" on page 255.
Removing a cartridge from the gripper	"Cartridge Removal from the Gripper" on page 261.
Using the keyboard template	"Using the Keyboard Template" on page 263.
Using the remote Library Manager console	"Chapter 7. Remote Library Manager Console Feature" on page 265.

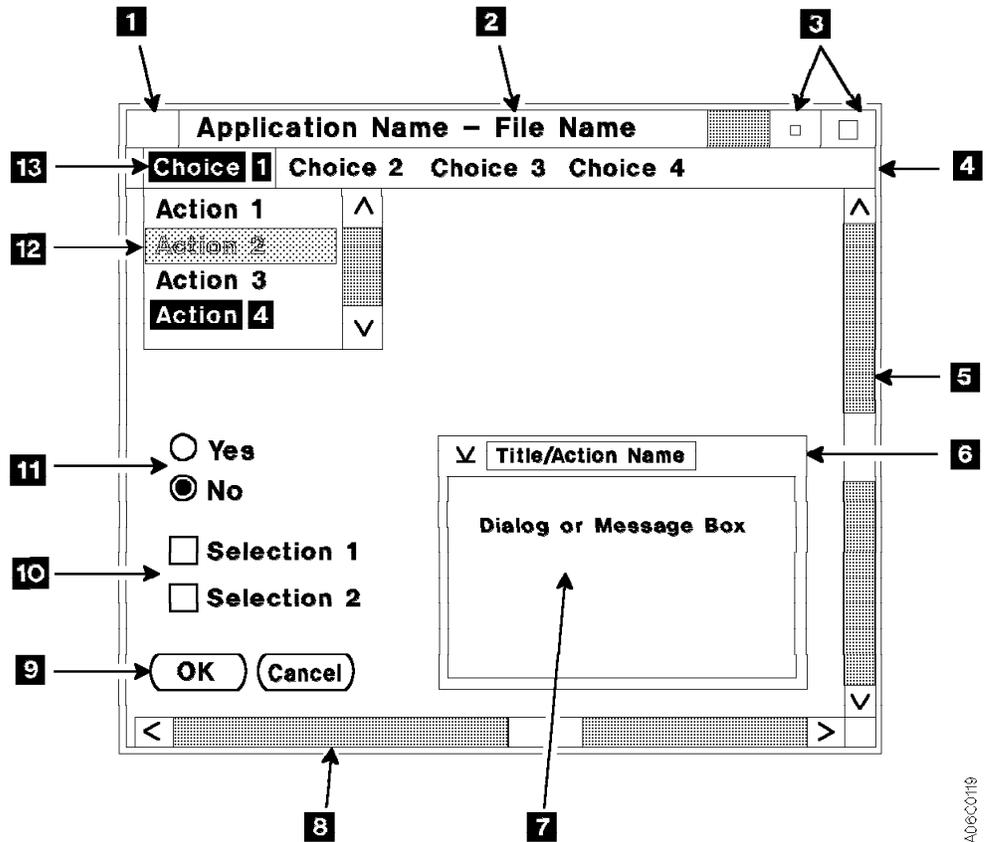
Using the Library Manager

The Library Manager display contains one Operator menu. The Operator menu contains all the functions needed at the operator level. You access additional menus and windows through the Operator menu.

Note: The **Service menu...** option in the Mode window allows access to functions that service personnel use.

Within the Library Manager application, the primary visual and interactive components are the windows, icons, free-moving pointing device, and the various controls to select windows, size windows, select options, and initiate actions. Not all windows contain all the items described. Figure 40 on page 93 shows these key components, and the text describes the uses of these components.

Note: The windows shown are examples and may not be exactly the same as the windows on your Library Manager display.



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Figure 40. Operator Menu Controls

1 System Menu Icon

When you select this horizontal line with one click of the pointing device, a window with an expanded list of options opens (see Figure 41 on page 94). Double-clicking this icon closes the window that contains the System Menu icon. See “Selecting with the Pointing Device” on page 96 for explanations of clicking with a pointing device.

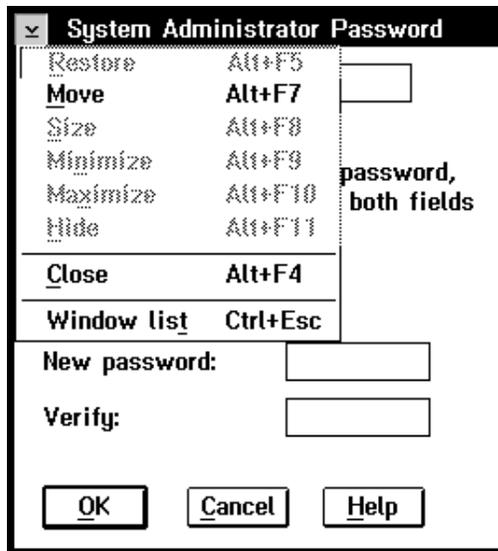


Figure 41. System Menu

2 Title Bar

This area, at the top of each window, contains the window title.

Note: By clicking the title bar and holding down the pointing device button, the entire window can be dragged (moved) to a different location on the screen. See “Selecting with the Pointing Device” on page 96 for instructions to operate the pointing device.

3 Window-Sizing Icons

You can use the window-sizing icons:

- To enlarge (maximize) the window to the full size of the screen (large square)
- To restore the window to its original size (small square with brackets)
- To minimize (to an icon) the selected window (small square) and place a predefined icon near the bottom of the screen

To restore the window to the screen, double-click the icon.

Note: The window-sizing icons, for a particular window, may be hidden if one or more additional windows are expanded to cover the desired window. You can close the overlaying windows to gain access to the desired window, or you can click any part of the desired window.

4 Sizeable-Window Border

By using the pointing device, a vertical border can be moved in or out to decrease or increase the width of the window. A horizontal border can be moved up or down to decrease or increase the height of the window.

5 Vertical Scroll Bar

You can use the scroll bars to move additional, unseen information into view on the screen. By clicking the up or down scroll bar arrows, you can scroll (move) current information vertically off the screen and scroll new information vertically on to the screen.

The bold (dark-colored) portions of the scroll bars show whether, and how much, information is available for display. Typically, these areas are not bold. They are of a lighter color than the slider box. A slider box (the

unshaded part of the scroll bar) shows the position and the size of the visible information in relation to the information that is available. As the window is scrolled, the upper and lower bold bars change size to reflect the amount of information that is available for display in both up and down directions. If no slider box is shown, all available information is visible.

6 Non-Sizeable Window Border

A non-sizeable window border cannot be used to increase or decrease the size of the window.

7 Window or Message Box

Windows and message boxes open when the application needs additional information, or when information displays. Windows and message boxes can also include radio buttons, checkboxes, and push buttons to allow you to respond to an application.

8 Horizontal Scroll Bar

You can use the scroll bars to move additional, unseen information into view on the screen. By clicking the left or the right scroll bar arrows, you can scroll (move) current information horizontally off the screen and scroll new information horizontally on to the screen. The bold (dark-colored) portions of the scroll bars show whether, and how much, information is available for display. Typically, these areas are not bold. They are of a lighter color than the slider box. As you scroll the window, the left and the right bold bars change size to reflect the amount of information that is available for display in both directions.

9 Push Buttons

Push buttons allow you to select a particular action, which occurs immediately. The ellipsis (...) following a menu item indicates that a window opens if you select that item.

10 Checkboxes

A checkbox is a two-part control consisting of a square box and text. Unlike radio buttons, you can select one or more boxes. To select a checkbox, place the pointing device in the box and click. The box is marked with an X to show that you selected it. Click the text again to cancel the choice.

11 Radio Buttons

Radio buttons allow you to select between two or more possible responses or actions. Only one selection is allowed within any set of radio buttons. If you make a second selection, the first selection is cancelled. The action that the radio button selects typically occurs after you make all screen selections and select a push button to initiate the actions.

12 Menu

Menus are an expansion of an action bar item. The menu opens when you select the corresponding action bar item. The ellipsis (...) following an option item indicates that a window opens if you select that item. A right-pointing triangle (▶) at the right of an option indicates that this option has an associated hidden window that opens if you select this option.

Click the desired action to highlight the item. If a line item displays reduced in contrast (dimmer) from the other items (Action 2 in Figure 40 on page 93), you cannot select the item.

13 Action Bar

The action bar is the primary window containing keywords that, when selected, cause another window to open.

Click the desired action to highlight the item. If a line item is dimmed, the item is not selectable.

Making Library Manager Selections

You can make selections from the action bar of the Operator menu, with choices from menus, or by active radio buttons, checkboxes, and push buttons. Although you can use either the keyboard or the pointing device to make your selections, the pointing device is the preferred method for ease of use.

Selecting with the Keyboard

You can use the keyboard to select options instead of using the pointing device.

1. Activate the Operator (or main) menu action bar by pressing **Ctrl+F10**.
2. Highlight the item by using one of the following methods:
 - Use the cursor arrow keys to highlight the desired item.
 - Key in the underlined letter of the desired item, which is usually the first letter in the item.
3. Press the **Enter** key.
The window for the selected item then opens.
4. Press the **Esc** key to return to the Operator menu action bar.
5. Press the **Esc** key a second time to deactivate the Operator menu action bar.

Figure 42 on page 97 shows the commonly-used keys.

Note: Some actions prompt for confirmation before actual selection occurs. You typically confirm an action by pressing the Enter key or by selecting an OK or a Yes push button.

Selecting with the Pointing Device

Two types of pointing devices are available. Figure 42 on page 97 shows the trackball pointing device. The trackpoint pointing device is a red button in the middle of the keyboard, as shown in Figure 43 on page 98. You can use the pointing devices to select options on the display. You can take actions by using the accompanying buttons.

Trackball Pointing Device

To select objects by using the trackball pointing device, do the following:

1. Rotate the ball **5** to position the pointer on the object.
2. Press and quickly release button **1**. This action selects an object and is referred to as “clicking an object”.
3. Press and quickly release button **1** twice to initiate the selected object. This action is referred to as “double-clicking an object”.

To select and move an object on the screen, do the following:

1. Rotate the ball **5** to position the pointer on the object.
2. Click the object using button **2** or **4** to select and lock the pointer on the object.
3. Rotate the ball to move the object. This action is referred to as “dragging an object”.
4. Release the object by pressing either button.

Note: You may also move the object by holding down button **1** or button **3** while moving the ball, then releasing the button when the object is positioned as desired.

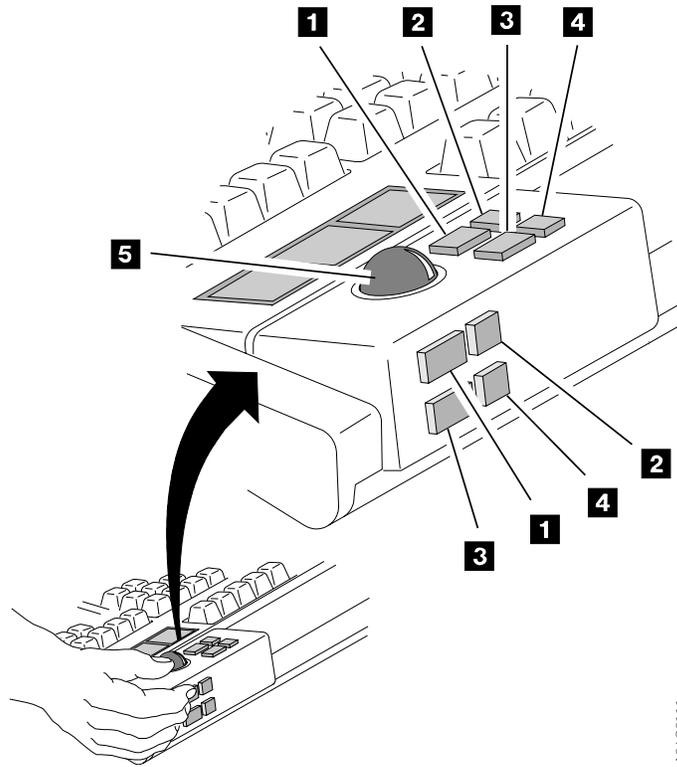
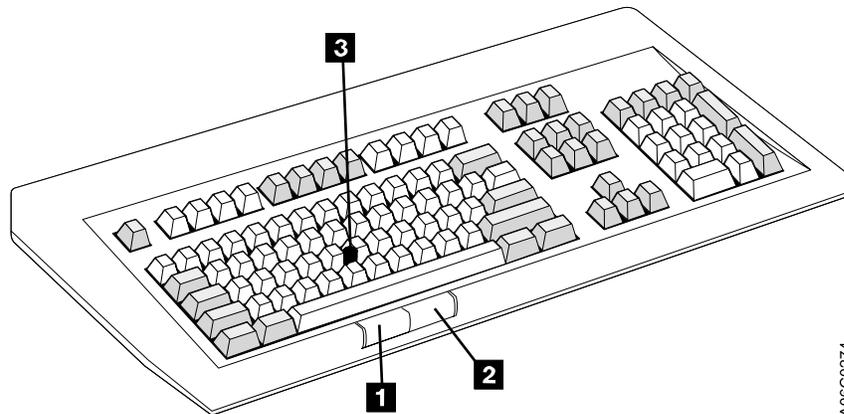


Figure 42. Trackball Pointing Device

Track Pointer Keyboard

To select objects using the track pointer keyboard, do the following:

1. Gently press the track point (**3** in Figure 43) in the direction you desire the pointer to move and position the pointer on the object.
2. Press and quickly release button **1** in Figure 43. This action selects an object and is referred to as “clicking an object”.
3. Press and quickly release button **1** in Figure 43 twice to initiate the selected item. This action is referred to as “double-clicking an object”.



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Figure 43. Track Pointer Keyboard

To select and move an object on the screen, do the following:

1. Gently press the trackpoint (**3** in Figure 43) to position the pointer on the object.
2. Press and hold down button **1** in Figure 43.
3. Gently press the trackpoint (**3** in Figure 43) to move the object. This action is referred to as “dragging an object”.
4. Release the object by releasing button **1**.

Note: Button **2** in Figure 43 is not used.

Using the Help Window

The Help facility provides additional information for using the various items in the windows. To get help for an action bar item, menu item, or window, use the pointing device to click the Help action bar item or, from the keyboard, highlight the field or item, then press F1. The Help window that opens gives a brief description of the item or field.

A Help option is available on the action bar of the Operator menu. You can select this option in the same way as any other option. Figure 44 on page 99 shows the Help window.

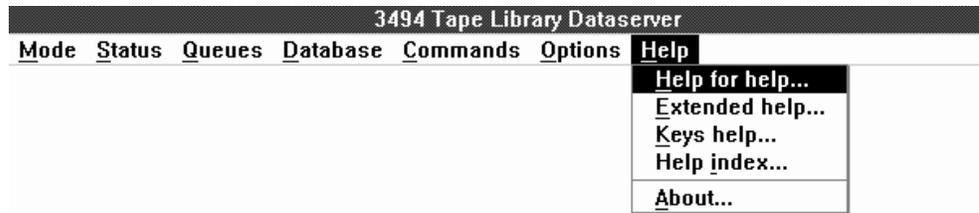


Figure 44. Help Window

The Help window includes the following additional choices:

Help for help...

Explains the content and how to use the other Help choices.

Extended help...

Provides general information about the Operator menu. Click **Extended help...** in the Help window (or select and press Enter). You can also press F2 from within a Help window.

Keys help...

Displays a list of key assignments available. Click **Keys help...** in the Help window (or select and press Enter). You can also press F9 from within a Help window.

Help index...

Provides an alphabetic list of items along with a search capability of all the Help information in the application (see Figure 45). You can press F11 or Shift+F1 from within a Help window to view this list.

About...

Displays the copyright notice and version of the Library Manager and the version of the operating system.

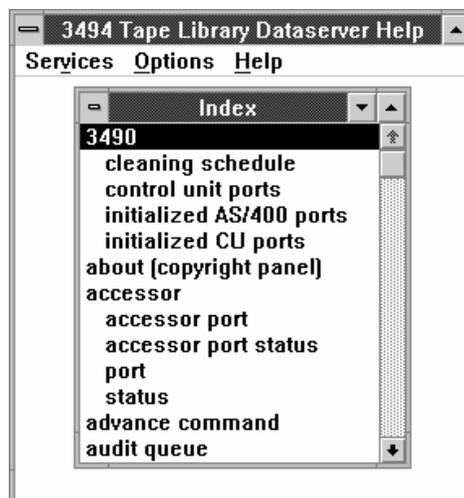


Figure 45. Help Index Window

Help Search

To search the list of Help topics, do the following:

1. Select the **Search** option in the Services window (or select and press Enter).

Note: The Services window is available under any of the Help windows.

2. Type the word or phrase in the **Search** field (case is ignored).
3. Select the desired search pattern, for example, the **Index** radio button. On the keyboard, use the tab keys to move between the radio button and the push button groups, then highlight the desired search pattern by using the cursor arrow keys.
4. Click the **Search** option (or select and press Enter).

Help Action Bar

The following Help action bar options are always available:

Services

Search through the Help windows.

Options

Expand or contract the list of available Help windows or display the list of Help windows you have viewed during the session.

Help

Provide help to use the Help facility.

If you select the **Contents** option in the Options window, the Contents window opens. This window lists all the available Help topics. A plus sign (+) next to a topic indicates that additional entries are available for that topic. Click the plus sign to see the complete list. If you are using a keyboard, press the up arrow (↑) or down arrow (↓) key to highlight the topic, then press the + key.

Highlighted words and phrases indicate that Help is available for that topic. Highlighting can be words in reverse text (text with white letters on a black background) or words set off in a different color. To select, move the pointing device arrow to the reverse text topic and double-click. See “Selecting with the Pointing Device” on page 96 for instructions to use the pointing device to select options. To select an option from the keyboard, tab to the highlighted word and press Enter. See “Selecting with the Keyboard” on page 96 for instructions to use the keyboard to select options.

If you want to view a topic, double-click the topic (or select and press Enter). After selecting a topic, the information for that topic displays in a window. The topic title is at the top of the window to remind you of the topic being viewed.

To close a Help window, press the **Esc** key. If a previous Help topic is available, it is displayed. If not, the previous window opens.

To exit the Help facility without viewing previous Help topics, select the **Close** option in the System Menu window, press **Ctrl+F4**, press **Alt+F4**, press **Esc**, or double-click the System Menu icon.

Note: When two keys are joined with +, for example, Ctrl+F4, press and hold Ctrl, press F4, then release F4 and Ctrl.

You can also move the pointing device arrow to the – sign in the upper left corner of the Help window and double-click with the pointing device button. See “Selecting with the Pointing Device” on page 96 for instructions to use the pointing device to select options.

Function Keys

The following functions keys are available for use with the Library Manager:

F1

Displays the Help window.

F2

Displays extended Help (general Help information) from within the Help window displayed currently.

F3

Initiates shutdown procedures.

F9

Displays a list of keys from within any Help window.

F10

Activates the window action bar.

F11 or Shift+F1

Displays the Help index from within any Help window.

Ctrl+F10

Activates the Operator menu action bar.

Ctrl+PgUp

Displays the text to the left of the window.

Ctrl+PgDn

Displays the text to the right of the window.

Alt+F4

Closes the window.

Alt+F5

Restores the window to its original size.

Alt+F7

Moves the window.

Alt+F8

Sizes the window.

Alt+F9

Minimizes the window on the display.

Alt+F10

Maximizes (enlarges) the window.

Alt+Spacebar

Cycles between the application window and the selected window.

Shift+F10

Displays information about the Help facility.

Shift+Esc

Cycles between the application window and the selected window.

Shift+Tab

Moves the cursor to the left among a group of choices.

- Tab** Moves the cursor to the right among a group of choices.
- Arrows** Moves the cursor among selectable choices.
- End** Causes the last selectable option in the window to be highlighted (ready for selection).
- Esc** Cancels a window or a system menu.
- Home** Causes the first selectable option in the window to be highlighted (ready for selection).
- PgDn** Scrolls down one window.
- PgUp** Scrolls up one window.
- Underlined letter** Permits simplified keyboard selection by using only a single letter for an action bar or a window item.

Using the Operator Menu

The Operator menu (Figure 46) opens after:

- The Library Manager is powered on.
- The Copyright window opens.
- The Auto mode and Online state process has completed.



Figure 46. Operator Menu

The Operator menu window consists of a title bar, an action bar, and initially, the System Summary window (Figure 47 on page 103).

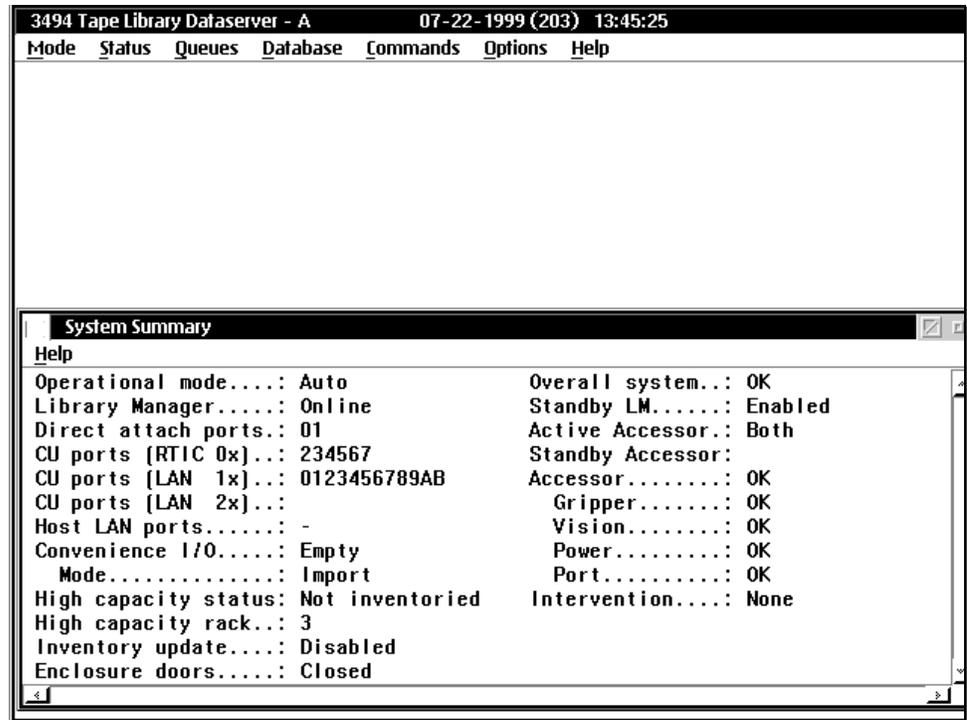


Figure 47. System Summary Window

You can select any of the action bar items on the Operator menu. When you select one of the action bar items, a window opens with additional information or options.

Selection	Menu Options
<u>M</u>ode	Allows selection of an operational mode and state (see “Using the Mode Window”).
<u>S</u>tatus	Displays subsystem status and statistics (see “Using the Status Window” on page 115).
<u>Q</u>ueues	Displays the contents of the command queues (see “Using the Queues Window” on page 144).
<u>D</u>atabase	Provides database search procedures for volumes (see “Using the Database Window” on page 146).
<u>C</u>ommands	Provides operator commands and allows responses to intervention-required conditions (see “Using the Commands Window” on page 159).
<u>O</u>ptions	Provides various subsystem options (see “Using the Options Window” on page 243).
<u>H</u>elp	Provides general Help (see “Using the Help Window” on page 98).

See “Function Keys” on page 101 for a listing of the keys associated with the Operator menu.

Using the Mode Window

Use the Mode window (Figure 48 on page 104) to change the operating mode of the 3494 tape library. The Mode window shows the current operating mode and state of the library by using check marks next to appropriate line items. When you select a new mode or state, the check marks move to the new line items.

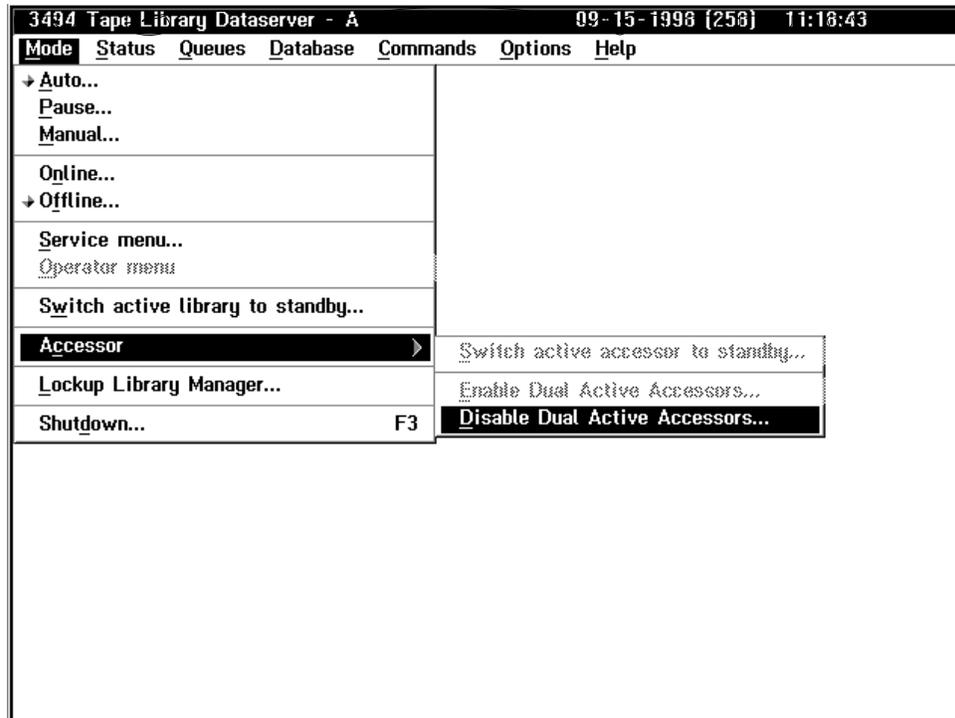


Figure 48. Mode Window

The Mode window options are:

Auto...

Selects automated operation (see “Auto” on page 105).

Pause...

Pauses cartridge accessor motion (see “Pause” on page 105).

Manual...

Places the library in Manual mode (see “Manual” on page 106).

Online...

Allows the library to accept host commands (see “Online” on page 106).

Offline...

Causes the library to reject host commands (see “Offline” on page 107).

Service menu...

Displays the Service menu (see “Service Menu” on page 109).

Operator menu

Causes the Operator menu to open when in Service mode.

Switch active library to standby...

Allows you to manually switch the active library to be the standby Library Manager.

Accessor

Allows you to manually switch the active accessor to be the standby accessor, enable dual active accessors, or disable dual active accessors.

Lockup Library Manager...

Locks keyboard and display to system administrator password.

Shutdown...

Causes the library to enter the shutdown process (see “Shutdown” on page 113).

Auto

Select the **Auto...** option for automated operations. After confirmation of your Auto mode selection, the Library Manager sends all motion commands to the cartridge accessor controller.

You are prompted to confirm your selection. The confirmation step allows you to explore the list of options before you confirm your selection.

If you select Auto mode while in Pause mode, cartridge accessor motion is again enabled. If you select Auto mode while in Manual mode, all commands queued for Manual mode are re-queued for the cartridge accessor, and the cartridge accessor’s motion is enabled. The icon preceding the **Auto...** option indicates that you selected Auto mode.

When the Library Manager is powered on and the initialization code executes successfully, Auto mode is started automatically after a two-minute delay (if the user does not intervene). You or a service representative may want to prevent the Library Manager from going online and into Auto mode automatically. A window opens (after the IBM logo panel display times out) that allows you to press Enter and continue directly into Auto mode and Online state or to select one of the following:

- Auto mode and Offline state
- Pause mode and Online state
- Pause mode and Offline state
- Manual mode and Online state
- Manual mode and Offline state

See Figure 49 on page 107 for the Initial Mode/State Selection window.

Note: Auto mode and Online state is the default without user intervention.

Pause

Select the **Pause...** option for the cartridge accessor to move to its park position in the service area after finishing the operation in progress. Note that several commands may have to complete before the 3494 tape library enters Pause mode. You are then prompted to confirm your selection. The icon preceding the **Pause...** option indicates that you selected Pause mode.

The Library Manager continues to accept commands from the host. The commands are either performed (immediate non-motion, non-mount commands) or queued (motion commands) if the library is online.

The System Summary window contains the operational mode status and displays **Pause Pending** from the time that you requested **Pause** until the time that the cartridge accessor stops. When the cartridge accessor stops, the System Summary window displays **Pause**.

Use Pause mode when you want to stop all cartridge accessor motion in an orderly manner (usually to open a front door).

To resume cartridge accessor motion, select the **Auto...** option in the Mode window.

Note: If you are in Pause mode and you want to go to the Offline state, you must go to either Auto mode or Manual mode. From either of these modes (selected in the Pause/Offline Pending window), you can complete the transition to the Offline state. This process allows the library to handle all pending host commands before going to the Offline state.

Manual

Select the **Manual...** option when the cartridge accessor is out of service. In Manual mode, the Library Manager console displays all mount and eject requests. The display also shows the cartridge volser, the tape library drive number, and the location of the cartridge.

When selected, the mode changes from Auto or Pause mode to Manual mode. You are prompted to confirm your selection. The icon preceding the **Manual...** option indicates that you selected Manual mode. The cartridge accessor is parked automatically in the home position. The Library Manager then directs motion commands to the Manual mode window instead of to the cartridge accessor.

See “Using Manual Mode” on page 244 for a complete description of the Manual mode operating procedure.

Online

Selecting the **Online...** option causes the Library Manager to send a message to all attached 3490E, 3590, and Virtual Tape Servers (VTSs) to indicate that the Library Manager is online. If you select the **Online...** option and the Library Manager is already online, your selection is ignored. No messages are sent to the attached control units. The window indicates **Online Pending** while the Library Manager is in the process of going online.

You are prompted to confirm your selection. The icon preceding the **Online...** option indicates that you selected the Online state.

When the Library Manager is powered on and after all the initialization code executes successfully, Auto mode and Online state start automatically after a two-minute delay (if the user does not intervene). You or a service representative may want to prevent the Library Manager from going online and into Auto mode automatically. A window opens (after the IBM logo panel display times out) that allows you to press the Enter key and continue directly into Auto mode and Online state or to select an option. Options that are not selectable are disabled (dimmed). See Figure 49 on page 107.

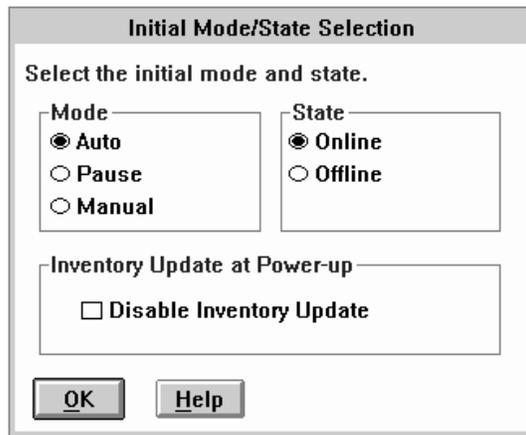


Figure 49. Initial Mode/State Selection Window

While in the Online state, the Library Manager is capable of receiving, queuing, and executing commands from attached hosts.

Whenever the Library Manager is brought online, a check for "Fast Ready" categories is made. If the library has a VTS installed and there are no "Fast Ready" categories defined, a warning message is displayed (see Figure 50). The message simply warns that at least one "Fast Ready" category should be defined. If you do not select the **OK** push button, the warning message is removed automatically after one minute. If a VTS is not installed or there are "Fast Ready" categories defined, no warning message is displayed. See "Define Fast Ready Categories" on page 178 for information on setting "Fast Ready" categories.

Note: If you see this message, notify your system administrator.

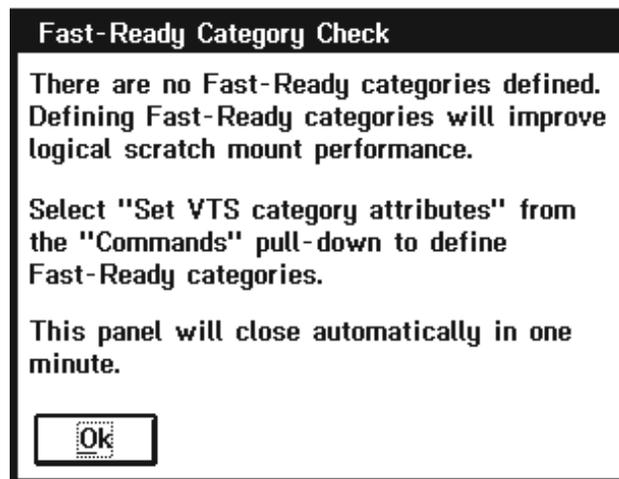


Figure 50. Fast-Ready Category Check Window

Offline

Select the **Offline...** option for the cartridge accessor to complete all queued requests. No additional requests are accepted. During the processing of queued requests, the 3494 tape library is in the Offline Pending state. If you select the **Offline...** option and the Library Manager is already offline, your selection is

ignored. No messages are sent to the attached control units. The window indicates **Offline Pending** while the Library Manager is in the process of going offline.

You are prompted to confirm your selection. The icon preceding the **Offline...** option indicates that you selected the Offline state.

The Offline Request window (Figure 51) instructs you to vary the library offline, resolve any intervention-required conditions, and put any Peer-to-Peer VTSs in Service Preparation mode.

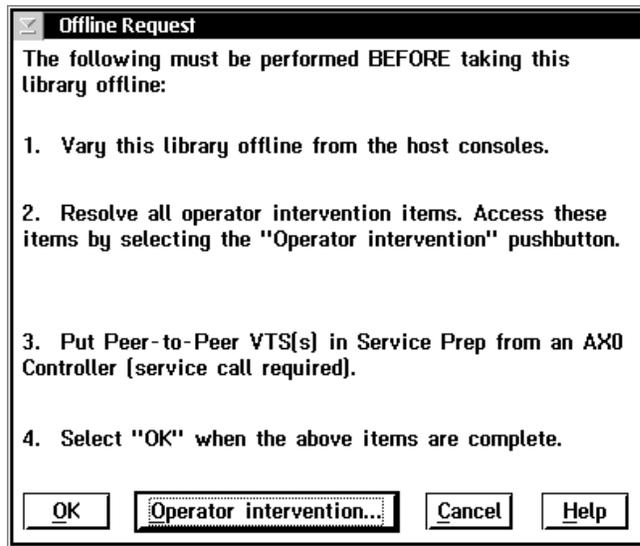


Figure 51. Offline Request Window

If an Export or an Import operation is in progress, the Library Manager cannot go to the Offline state. If you attempt to do this, the message shown in Figure 52 is displayed, alerting you to do one of the following:

- Wait for the operation to complete.
- Cancel the operation from the host.
- Cancel the operation by selecting the **Cancel VTS Export/Import** option under the **System Management** option in the Commands window.

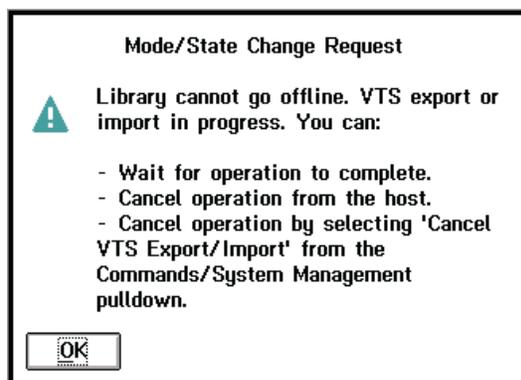


Figure 52. Mode/State Change Request Window

If no intervention-required conditions exist, the instruction is reduced in contrast (dimmer) from other items.

The Offline Request window has the following push buttons:

OK

This option continues the Offline process.

Operator intervention...

If enabled, this option takes you to the Operator Intervention window.

Cancel

This option cancels the Offline request and leaves the library in the Online state.

Help

This option provides additional information to aid you in the Offline process.

A message is sent to all attached hosts indicating that the Library Manager is going offline. When the Library Manager is offline, maintenance activity can be performed, or the Library Manager can be powered off after shutdown is selected (see "Shutdown" on page 113).

Service Menu

The **Service menu...** option allows the service representative, or an operator with service level authorization, access to additional service functions. This menu is active only when the Operator menu is present.

Typically, Service mode is password protected. The password protection option can be selected during installation. Figure 53 shows the Service mode notice that is displayed when Service mode is accessed and is not password protected.

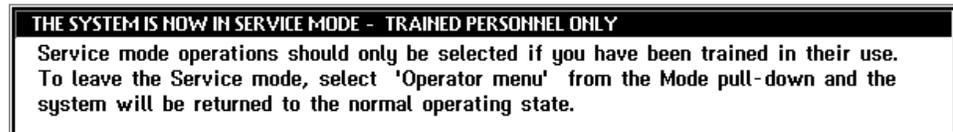


Figure 53. Service Mode Notice

Switch Active Library to Standby

Note: This option is available only when the Model HA1 is installed and the standby Library Manager is enabled.

The **Switch active library to standby...** option allows you to switch the active Library Manager manually to become the standby Library Manager. To process the switchover, the active Library Manager must be in the Offline state and in Pause mode. The switch takes approximately five minutes to complete. The Library Manager may prompt you for the system administrator password (Figure 54 on page 110).



Figure 54. System Administrator Password Window

The Library Manager then asks you for confirmation before continuing with the switchover (Figure 55).

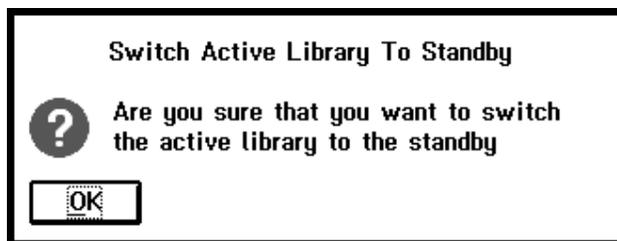


Figure 55. Library Switchover Confirmation Window

During the switchover, the Library Manager displays the Switching window (Figure 56).

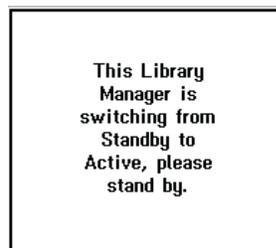


Figure 56. Switching Window

When the System Status window opens, the switchover is complete.

Accessor

Switch Active Accessor to Standby

Note: This option is available only when the Model HA1 is installed.

The **Switch active accessor to standby...** option allows you to switch the active accessor manually to become the standby accessor. When selected, the Library Manager asks you for confirmation before continuing with the switchover (see Figure 57).

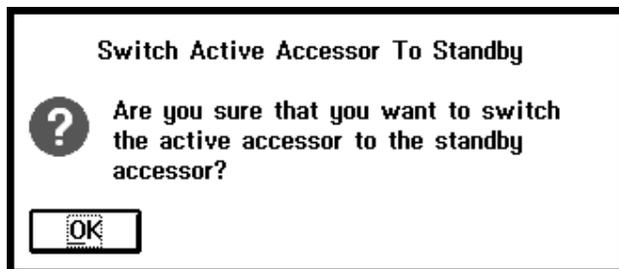


Figure 57. Accessor Switchover Confirmation Window

During the switchover, the Library Manager displays the Switch Active Accessor to Standby window (Figure 58).



Figure 58. Switch Active Accessor to Standby Window

Enable Dual Active Accessors

Note: This option is available only when the Dual Active Accessors feature is installed.

The **Enable Dual Active Accessors...** option allows you to enable the Dual Active Accessors feature manually. When selected, the Library Manager displays the Dual Active Accessor Status window (Figure 59).

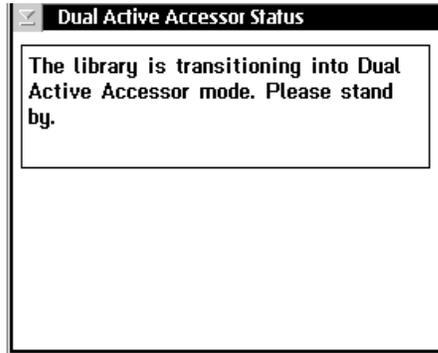


Figure 59. Dual Active Accessor Status Window — Enabling

Disable Dual Active Accessors

Note: This option is available only when the Dual Active Accessors feature is installed.

The **Disable Dual Active Accessors...** option allows you to disable the Dual Active Accessors feature manually. When selected, the Library Manager displays the Mark Accessor Active window (Figure 60).

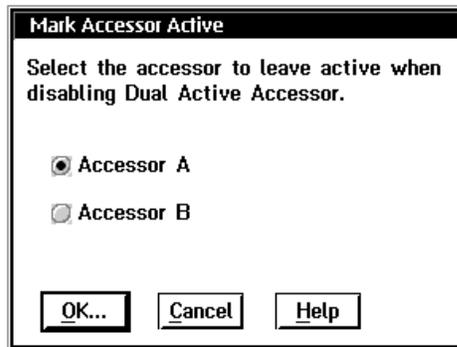


Figure 60. Mark Accessor Active Window

When you select an accessor to leave active, the Library Manager displays the Dual Active Accessor Status window (Figure 61).

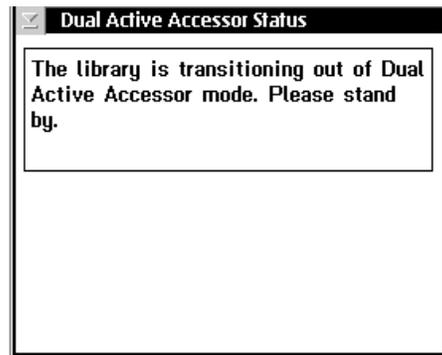


Figure 61. Dual Active Accessor Status Window — Disabling

Lockup Library Manager

The **Lockup Library Manager...** option locks the keyboard and display until you enter the system administrator's password.

Shutdown

The **Shutdown...** option prepares the Library Manager for the power-off procedure. If the Library Manager is currently in the Offline state and Pause mode, the volume database is stopped, files are closed, and the Library Manager program is ended. The system administrator password is required to initiate the shutdown procedures if the password option is chosen. See "Change System Administrator Password" on page 221 for instructions to set the system administrator password.

Select the **Shutdown...** option in the Mode window or press **F3** to cause the System Administrator Password window (Figure 62) to open.

Note: This window opens only if the password option is chosen.



Figure 62. System Administrator Password Window

If you select the **Cancel** option, the shutdown request is ended, and the window is closed. If you enter a valid password and select **OK**, an **Are you sure?** query is

displayed. If you select **No**, the shutdown request ends. If you select **Yes**, the 3494 Tape Library Dataserver Shutdown window (Figure 63) opens.

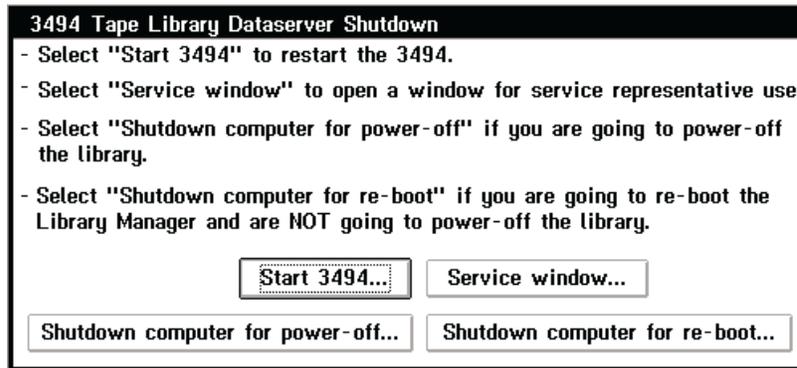


Figure 63. 3494 Tape Library Dataserver Shutdown Window

Using the Status Window

Use the Status window (Figure 64) to display the status of the 3494 tape library.

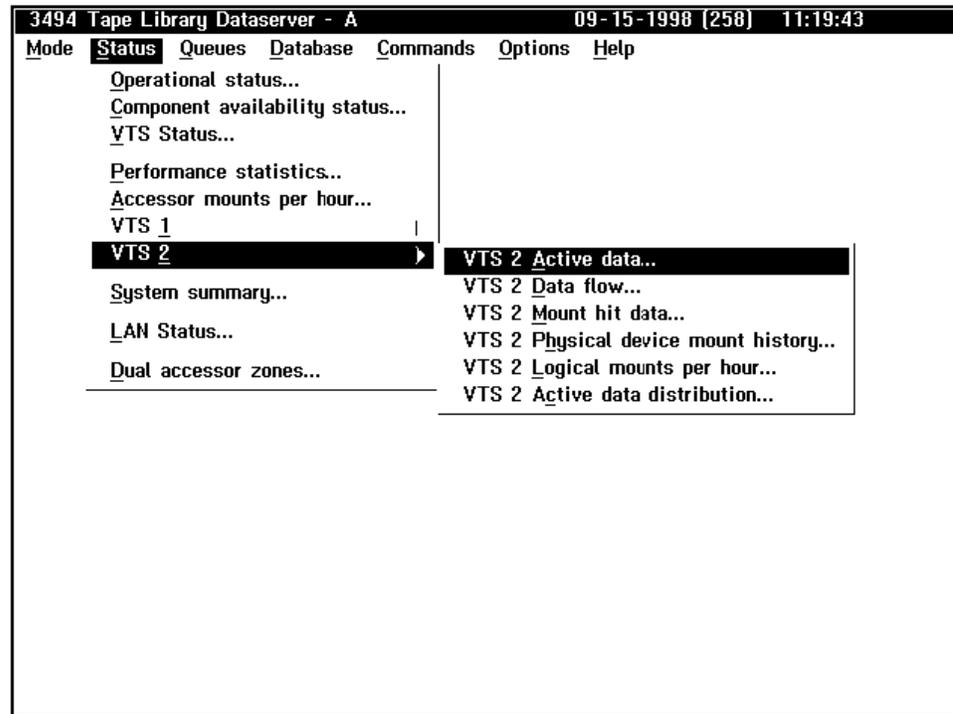


Figure 64. Status Window

The Status window options are:

Operational status...

Displays the status (see “Operational Status” on page 116).

Component availability status...

Displays the status (see “Component Availability Status” on page 120).

VT S Status...

Displays the status of each VTS configured in the library (see “VTS Status” on page 123).

Performance statistics...

Displays statistics (see “Performance Statistics” on page 125).

Accessor mounts per hour...

Displays mounts per hour for each accessor (see Figure 75 on page 128).

VT S x

Allows selection of the following for each VTS, where x denotes the VTS number:

VT S x Active data...

Displays VTS active data statistics (see “VTS Active Data” on page 129).

VT S x Data flow...

Displays VTS data flow statistics (see “VTS Data Flow” on page 131).

VTS x Mount hit data...

Displays VTS mount hit data (see “VTS Mount Hit Data” on page 132).

VTS x Physical device mount history...

Displays VTS physical device mount history (see “VTS Physical Device Mount History” on page 134).

VTS x Logical mounts per hour...

Displays VTS logical mounts per hour statistics (see “VTS Logical Mounts Per Hour” on page 135).

VTS x Active data distribution...

Displays VTS active data distribution statistics (see “VTS Active Data Distribution” on page 137).

System summary...

Displays subsystem status (see “Using the System Summary Window” on page 138).

LAN Status...

Displays LAN status (see “LAN Host Status” on page 142).

Dual accessor zones...

Displays frames that each accessor services (see Figure 84 on page 143).

Operational Status

Figure 65 on page 117 shows the top half of the Operational Status window.

Note: You can also view operational status from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

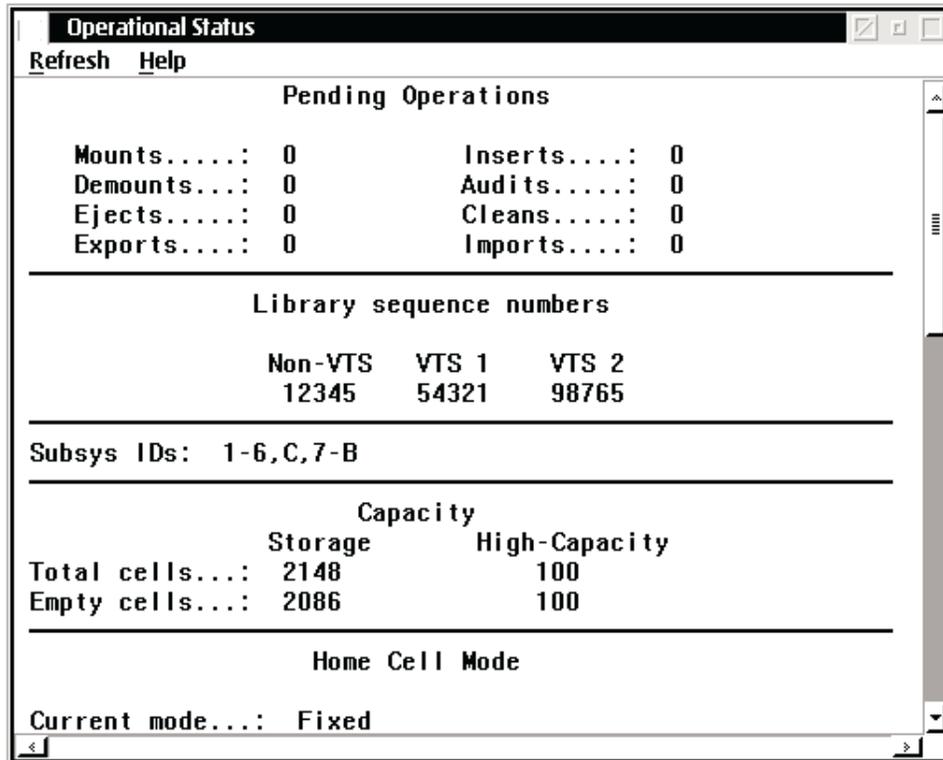


Figure 65. (Part 1 of 3) Operational Status Window

Pending Operations shows the number of pending operations for the following requests:

- Mounts and demounts
- Ejects and inserts
- Audits
- Cleans
- Exports
- Imports

When an operation is pending, it is in progress, queued, or blocked. If you need more specific information about a pending operation, select the appropriate queue (see "Using the Queues Window" on page 144).

Library sequence numbers shows the unique identification numbers for each logical library within the physical 3494 tape library. Numbers are displayed for non-VTS libraries and for each VTS library that exists in the 3494 tape library. The plant of manufacture assigns these numbers, and they are set during the teach operation.

Subsys IDs shows the unique identification numbers for the tape subsystems installed in the library. The host software uses this information to determine the configuration.

Capacity shows the total and empty number of storage cells in the library. It also shows the total and empty number of high-capacity output facility cells.

Home Cell Mode shows where the accessor returns a cartridge after processing. In **Fixed** mode, the cartridge is returned to the cell it was originally retrieved from. In **Floating** mode, the cartridge is returned to a cell that the Library Manager determines.

Figure 66 shows the bottom half of the Operational Status window for libraries that have only a single accessor.

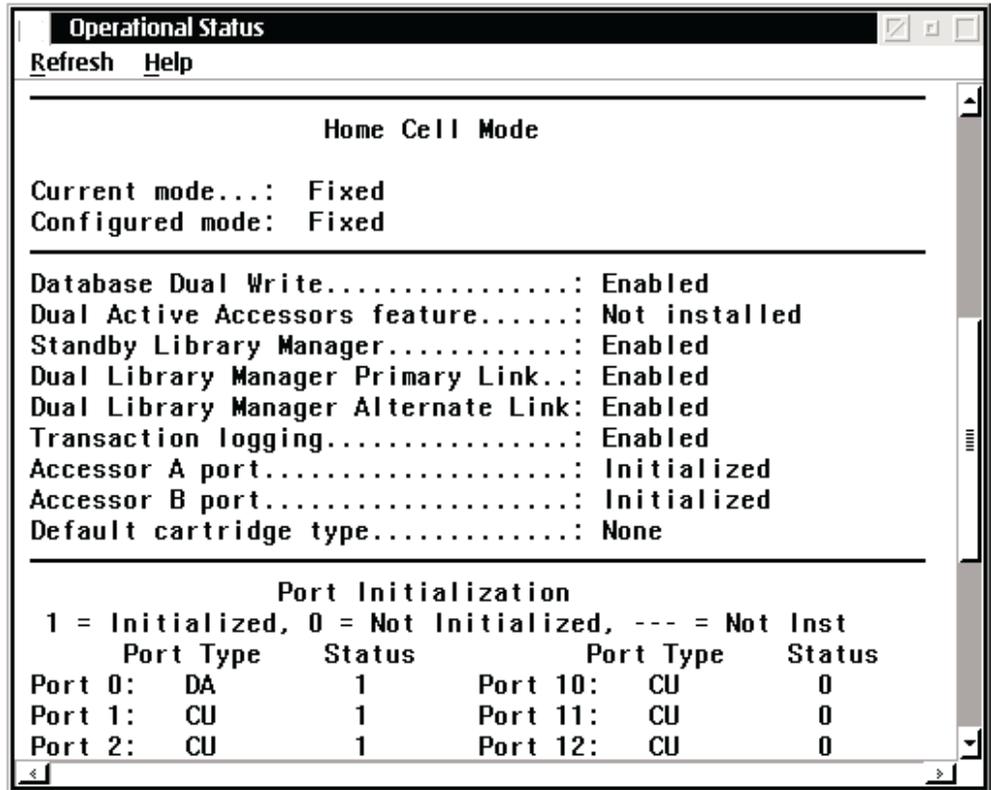


Figure 66. (Part 2 of 3) Operational Status Window (Single Accessor Libraries)

Database Dual Write shows whether the Database Dual Write function is enabled. It indicates **Disabled**, **Enabled**, or **Not installed**.

Hard Drive Mirroring (LM-A) or (LM-B) shows the status of mirroring. It indicates **Disabled**, **Enabled**, **Failed**, or **Not installed**.

Dual Active Accessors feature shows the status of the Dual Active Accessors feature. It indicates **Disabled**, **Enabled**, or **Not installed**.

Standby Library Manager shows the status of the standby Library Manager. It indicates **Enabled**, **Disabled**, **Pending** (waiting for a database copy to complete), or **Code Update** (shut down for a code update by service personnel).

Dual Library Manager Primary Link shows the status of the primary communication path between the two Library Managers. It indicates **Enabled**, **Disabled**, or **Not Installed**.

Dual Library Manager Alternate Link shows the status of the secondary communication path between the two Library Managers. It indicates **Enabled**, **Disabled**, or **Not Installed**.

Transaction logging shows the status of transaction logging. It indicates **Disabled** or **Enabled**.

Accessor A port and **Accessor B port** show the status of the accessor port initialization. They indicate **Initialized**, **Not initialized**, **Not installed**, **Not taught**, or **Not available**.

Default cartridge type shows the default cartridge type. The options are **1**, **E**, **J**, **K**, or **None**.

Port Initialization shows the status of the tape subsystem control unit ports and direct-attached ports. It indicates whether a port is a Direct Attached (DA) or a Control Unit (CU) port. It indicates **Initialized**, **Not Initialized**, or **Not Installed**.

Figure 67 shows the bottom half of the Operational Status window for libraries that have dual accessors.

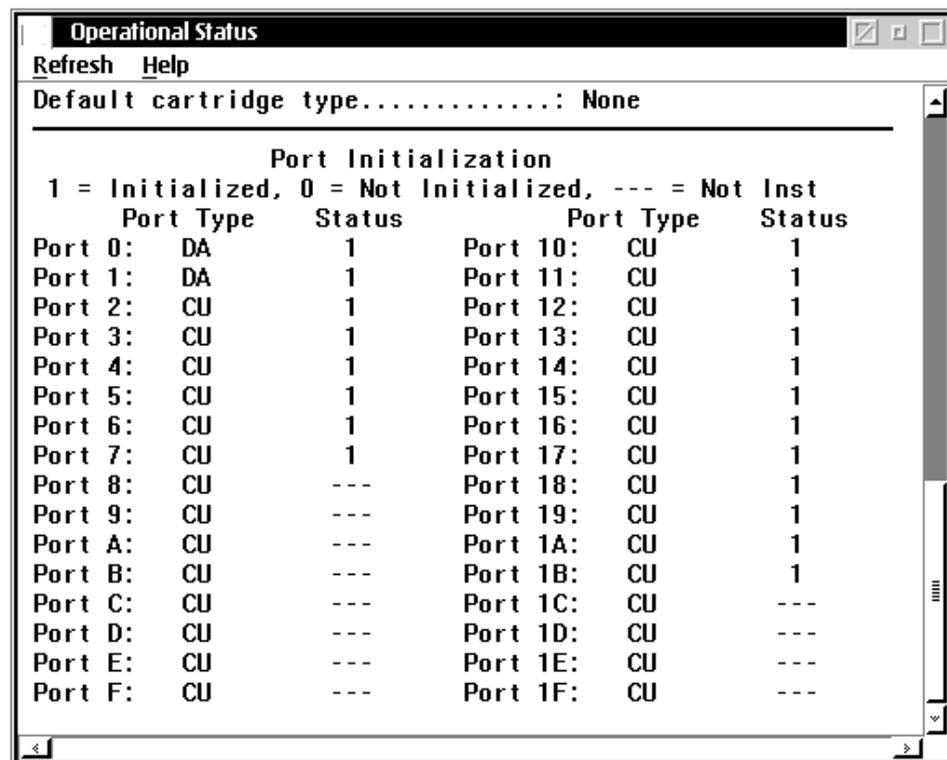


Figure 67. (Part 3 of 3) Operational Status Window (Dual Accessor Libraries)

The Operational Status window has the following available on its action bar:

Refresh

Immediately refreshes or updates the contents of the window. The window is refreshed periodically; however, clicking the pointing device in the selection area of the window causes an immediate update of the window.

Help

Provides help about the Operational Status window.

To close the Operational Status window, select the **C**lose option on the System Menu icon (upper-left corner of the window).

Component Availability Status

The Library Manager keeps track of the components that are available so that it can make the best use of the available hardware when processing commands. When a component fails, the component is automatically marked unavailable for use. The Library Manager does not use the component (for example, a 3490E or 3590 drive) until it is marked available through the Service menu on the Library Manager console.

You can display the availability status of all the library components on the Library Manager console. Availability information is kept in the Library Manager database so that it is not lost if the Library Manager is shut down.

Drives can be marked on the Library Manager as available or unavailable. If a drive is available, it is available to the cartridge accessor. If the drive is marked unavailable, the drive is not available to the cartridge accessor.

Note: Device availability or unavailability is independent of the drive status (online or offline) with the host.

A drive is marked unavailable when something prevents the cartridge accessor from going to that drive (for example, when the drive is being serviced). Even if no host requests are made for the drive, the Library Manager may try to clean a drive if it is available.

Device availability is not checked when host requests are received and validated because the drive availability can change between the time the command is accepted and the time the request is executed. If a host request is accepted and the required drive is marked as unavailable when it is time to execute the request, the request fails. Conversely, if the required drive is unavailable at request acceptance but is made available before the request executes, the request completes normally.

Figure 68 on page 121, Figure 69 on page 122, Figure 70 on page 122, and Figure 71 on page 123 show the Component Availability Status windows.

Note: You can also view component availability from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

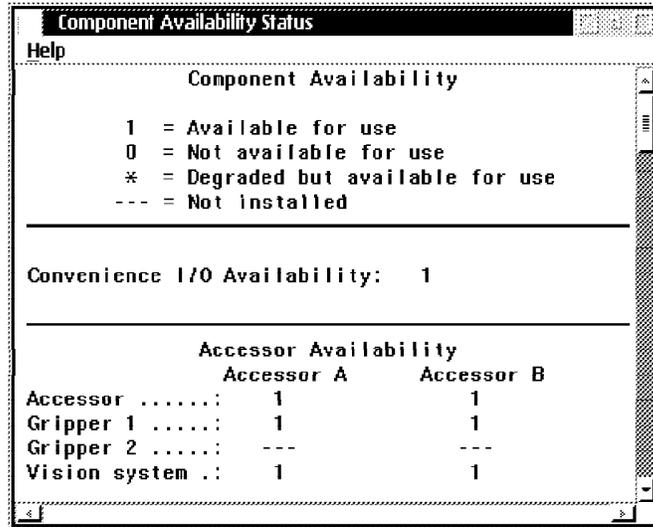


Figure 68. (Part 1 of 4) Component Availability Status Window

Convenience I/O Availability

The convenience I/O station's availability is shown by 1, 0, *, or ---, where 1 = Available, 0 = Not available, * = Degraded but available for use, and --- = Not installed.

Accessor

The cartridge accessor's availability is shown by 1, 0, *, or ---, where 1 = Available, 0 = Not available, * = Degraded but available for use, and --- = Not installed.

Gripper x

Each gripper's availability is shown by 1, 0, *, or ---, where 1 = Available, 0 = Not available, * = Degraded but available for use, and --- = Not installed.

Vision system

The vision system's availability is shown by 1, 0, *, or ---, where 1 = Available, 0 = Not available, * = Degraded but available for use, and --- = Not installed.

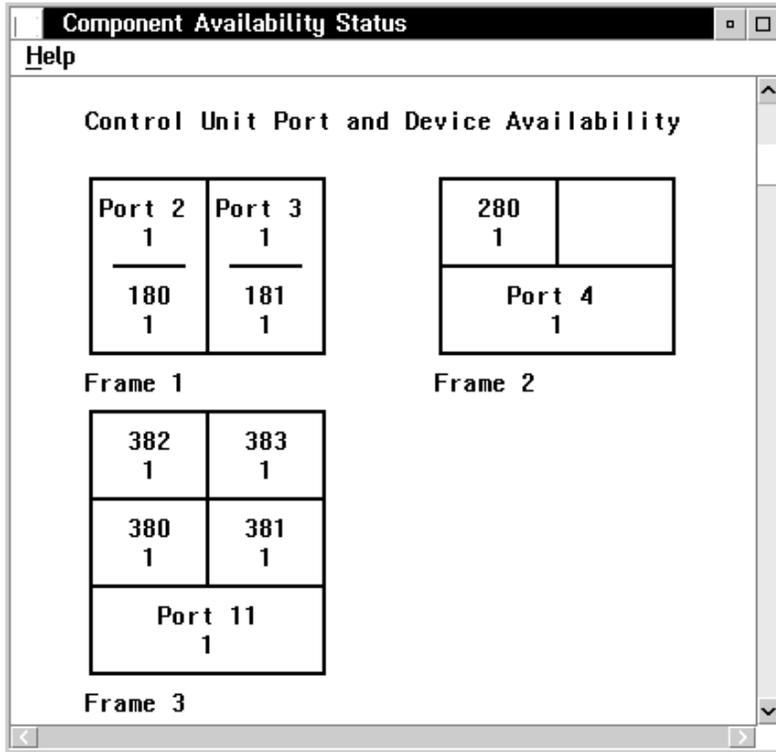


Figure 69. (Part 2 of 4) Component Availability Status Window

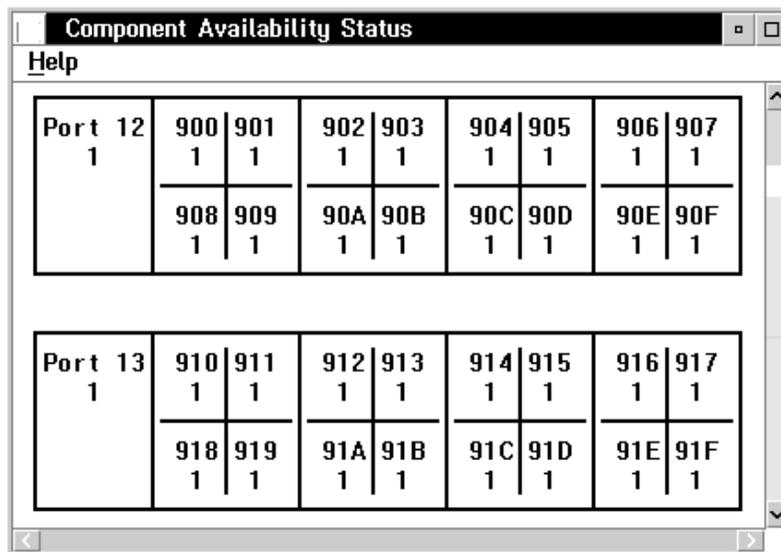


Figure 70. (Part 3 of 4) Component Availability Status Window

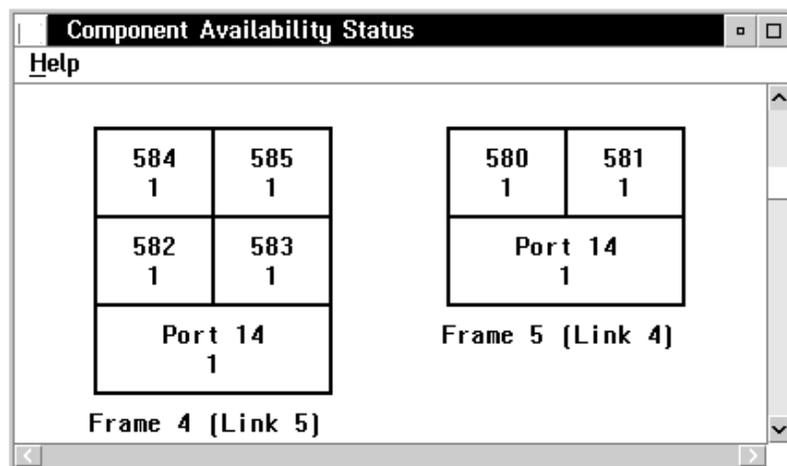


Figure 71. (Part 4 of 4) Component Availability Status Window

Ports

Figure 69 on page 122, Figure 70 on page 122, and Figure 71 show part of the tape subsystem pictorial presentation. Subsystem 1 in the figure represents the leftmost tape subsystem in the library when you face the front of the library. The control unit (CU) ports associated with that particular control unit are displayed within the box. The port's availability is shown by 1 or 0, where 1 = Available, and 0 = Not available. For the physical tape subsystems, the frame number is displayed under the port's pictorial representation. If the frame is linked to another frame, this also is displayed.

Devices

Figure 69 on page 122, Figure 70 on page 122, and Figure 71 show part of the tape subsystem pictorial presentation. A drawing of each tape subsystem is shown with the drive IDs for each drive. If a VTS library is installed, the virtual subsystems are represented by a figure that looks similar to a 16-drive 3490E tape subsystem. Each subsystem is displayed separately in the window. The drive availability is shown by 1, 0, or ---, where 1 = Available, 0 = Not available, and --- = Not installed.

The Component Availability Status window has the following available on its action bar:

Help

Provides help about the Component Availability Status window.

To close the Component Availability Status window, select the Close option on the System Menu icon (upper-left corner of the window).

VTS Status

The VTS Status window (Figure 72 on page 124) displays information about the status of each VTS installed in the library.

Note: You can also view VTS status from the 3494 Tape Library Specialist (see "3494 Tape Library Specialist Features and Functions" on page 256).

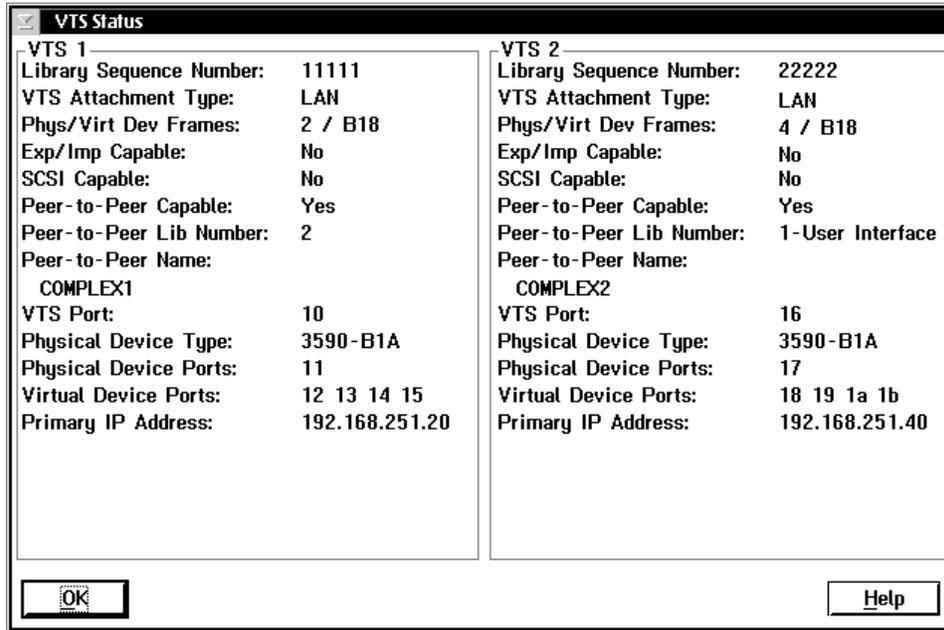


Figure 72. VTS Status Window

The VTS Status window includes the following information for each installed VTS:

Library Sequence Number

Displays the library sequence number of this VTS.

VTS Attachment Type

There are two types of VTS connection to the Library Manager: ARTIC and LAN.

Phys/Virt Dev Frames

The physical device frame is the number of the frame that contains the physical devices that this VTS uses. The virtual device frame is the number of the frame that contains the VTS processor. For an ARTIC-attached VTS, this field displays the frame number. For a LAN-attached VTS, "B18" is displayed, because the VTS processor is in a rack not attached to the library frames.

Exp/Imp Capable

If the VTS is capable of Import and Export operations, this field is **Yes**.

SCSI Capable

If the VTS has the SCSI Host Attachment feature, this field is **Yes**.

Peer-to-Peer Capable

If the VTS was identified as being part of a Peer-to-Peer VTS, this field is **Yes**. This capability can be assigned during a service action. If an asterisk (*) follows the **Yes** or **No**, the assigned capability conflicts with the capability information that the VTS passed to the Library Manager. **Yes *** indicates that the VTS was identified as being part of a Peer-to-Peer VTS. However, the VTS has either not yet sent this information to the Library Manager or sent the capability as **No**. **No *** indicates that the VTS was **not** identified as being part of a Peer-to-Peer VTS. However, the VTS sent capability information to the Library Manager that indicates that it **is** part of a Peer-to-Peer VTS. This may be a temporary condition, but if this conflict indicator persists, contact your service representative.

Peer-to-Peer Lib Number

This is the Peer-to-Peer library number assigned during a service action. Possible values are “1” and “2”. The VTS Peer-to-Peer User Interface Library Manager has a value of “1” and is displayed as “1-User Interface”.

Peer-to-Peer Name

This is the Peer-to-Peer name assigned during a service action. This name can be from one to 30 characters long. However, it must be unique within each library because it uniquely identifies the members of a Peer-to-Peer VTS.

VTS Port

This is the Library Manager port used to communicate with the VTS. For an ARTIC-attached VTS, this is ARTIC port 0. For a LAN-attached VTS, this is the LAN port number, which starts at 0x10. If the Library Manager has initialized with the port, the port’s number is displayed. If it is not initialized, a dash (–) is displayed.

Physical Device Type

The physical drives can be one of two types:

- 3590 Model B1A
- 3590 Model E1A

Physical Device Ports

These are the Library Manager ports used to communicate with the physical devices associated with the VTS. For an ARTIC-attached VTS, there is one port for each physical drive. For a LAN-attached VTS, there is only one port used to communicate with all of the VTS physical drives. If the Library Manager has initialized with a port, the port’s number is displayed. If it is not initialized, a dash (–) is displayed.

Virtual Device Ports

These are the Library Manager ports used to communicate with the virtual devices associated with the VTS. There is one port for each virtual subsystem of 16 drives. An ARTIC-attached VTS has two virtual subsystems. A LAN-attached VTS can have either two or four virtual subsystems. If the Library Manager has initialized with a port, the port’s number is displayed. If it is not initialized, a dash (–) is displayed.

Primary IP Address

This is displayed only for a LAN-attached VTS. This is the IP address of the Library Manager, which the VTS processor uses to communicate with the Library Manager.

The VTS Status window has the following push buttons:

OK

Closes the VTS Status window.

Help

Provides help about the VTS Status window.

Performance Statistics

The Performance Statistics window (Figure 73 on page 126 and Figure 74 on page 127) displays the following statistics for the 3494 tape library:

- The number of mounts for the previous seven days
- The number of mounts for the previous 24 hours
- The number of mounts per hour for the previous 24 hours

- The average mount time for the previous 24 hours
- The number of ejects for the previous 24 hours
- The number of inserts for the previous 24 hours
- The number of audits for the previous 24 hours
- The peak number of mounts per hour for the previous 24 hours
- The time when peak mounts per hour occurred
- The number of mounts during the last hour
- The number of demounts during the last hour
- The number of ejects during the last hour
- The number of inserts during the last hour
- A graph of the number of mounts per hour for the previous 24 hours

Hourly statistics are calculated on the hour (7:00, 8:00, and so on).

Note: You can also view performance statistics from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

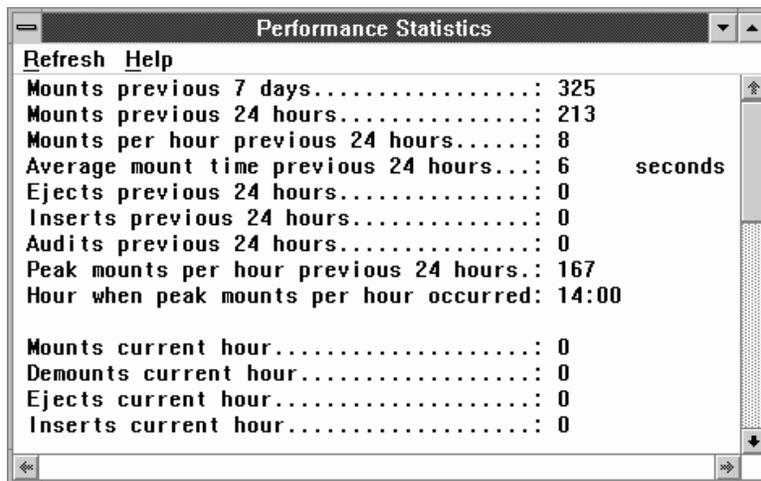


Figure 73. (Part 1 of 2) Performance Statistics Window

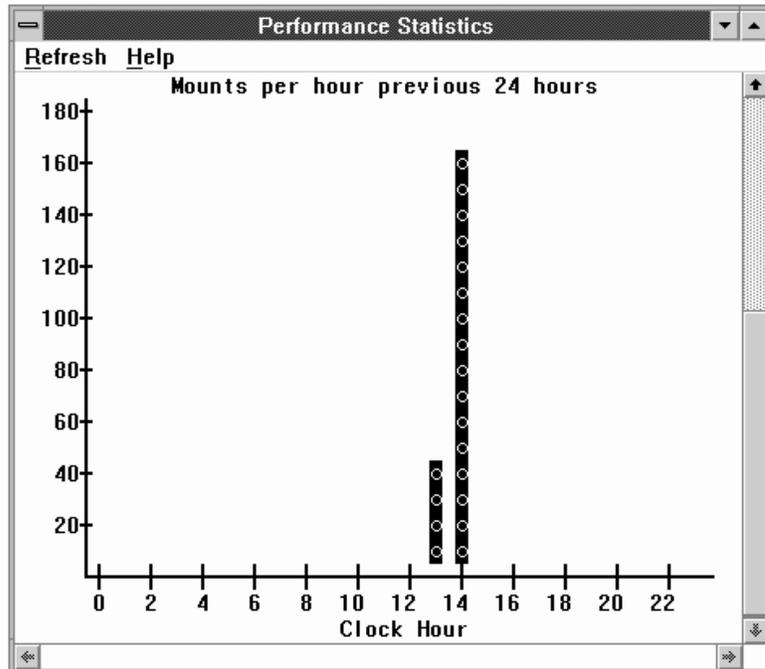


Figure 74. (Part 2 of 2) Performance Statistics Window

The Performance Statistics window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately instead of periodically (about every 30 seconds). You can also click the pointing device in the client area of the window.

Help

Provides help about the Performance Statistics window.

To close the Performance Statistics window, select the **C**lose option on the System Menu icon (upper-left corner of the window).

The performance statistics reflect physical activity in the library. Commands involving VTS logical volumes are not part of these statistics.

Accessor Mounts Per Hour

The Accessor Mounts per Hour window (Figure 75) displays a graph showing the number of mounts per hour for each accessor. Data is displayed for the previous 24 hours. An asterisk (*) for Accessor A and a diamond (◆) for Accessor B designate the current hour's data.

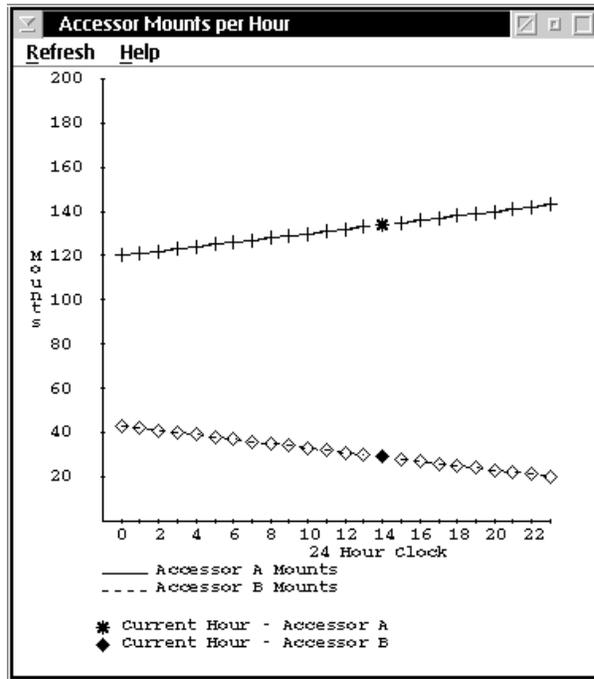


Figure 75. Accessor Mounts Per Hour Window

The Accessor Mounts per Hour window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the Accessor Mounts per Hour window.

To close the Accessor Mounts per Hour window, select the Close option on the System Menu icon (upper-left corner of the window).

VTS Active Data

Note: You can also view VTS active data from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The VTS Active Data window (Figure 76) displays a graph showing the amount of active data, amount of free storage, maximum active data, and a free storage alarm level for the stacked volumes in a VTS. The data stored on stacked volumes is from the tape volume cache and may be compressed when the VTS has the ESCON High Performance Option feature or the Extended High Performance Option feature; therefore, the graphs do not represent actual host data bytes but the compressed volume sizes as stored in the tape volume cache. A separate graph is available for each VTS in the library. Data is displayed for the previous 29 days as of midnight and for the current day on an hourly snapshot.

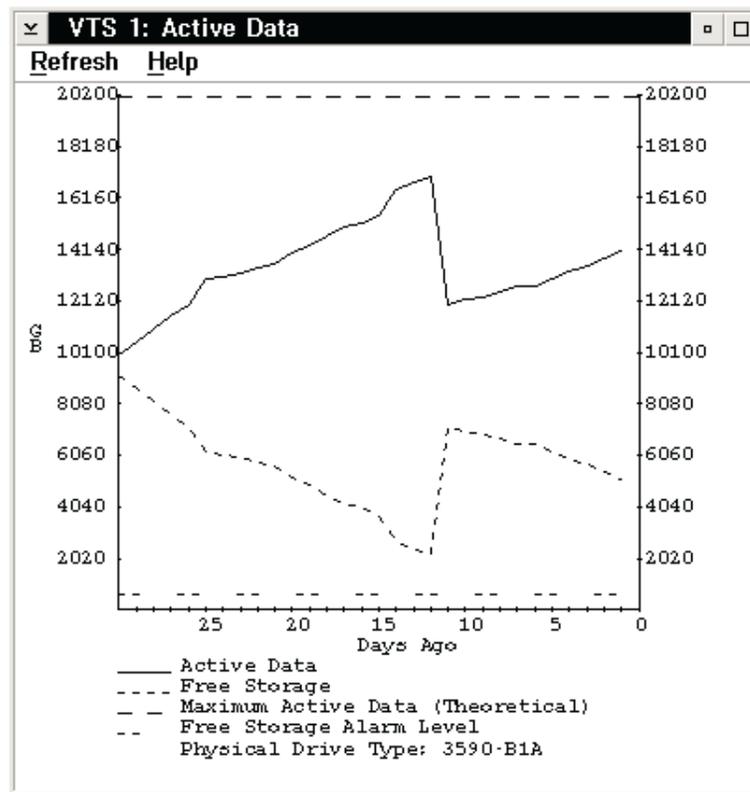


Figure 76. VTS Active Data Window

Active Data is the total size, as stored in the tape volume cache, of all active logical volumes that have been copied to stacked volumes. Virtual volumes that exist in the tape volume cache but have not been copied to tape are not included. The graph includes invalidated copies of logical volumes (duplicate volumes that the reconciliation process did not delete from the active volume list).

Maximum Active Data is the total capacity of all stacked volumes that have been inserted in the VTS. For the Model B16, the Maximum Active Data is a theoretical value computed by assuming that stacked volumes are filled with a 2:1 compression ratio. The Model B18 uses the actual compression ratio achieved for all data copied from the tape volume cache to full stacked volumes to calculate the Maximum Active Data. Because data received from enhanced ESCON host

attachments has been compressed previously into the tape volume cache, compression to the stacked volume from the tape volume cache is approximately 1:1 for the Model B18. Note that invalidated copies of logical volumes reduce the amount of active data you can store on the stacked volumes.

Free Storage is the total capacity of all empty stacked volumes in the library calculated by using a compression ratio as described for Maximum Active Data above. This calculation does not include partially-filled stacked volumes. Free Storage gives an indication of how much data from the tape volume cache can be added to stacked volumes currently in the VTS.

Free Storage Alarm Level is a threshold to warn you when to add more stacked volumes to the VTS library. If the number of empty stacked volumes available is less than the number of stacked volumes required to store the amount of tape volume cache data that the Free Storage Threshold (GB) specifies, the Library Manager signals an intervention required condition to notify you to add more stacked volumes. You can modify the Free Storage Alarm Level with the **Free Storage Threshold (GB)** field in the Library Manager's VTS Management Policies window (see "VTS Management Policies" on page 179).

Physical Drive Type: Maximum Active Data, Free Storage, and the Free Storage Alarm Level are determined for the tape drive (3590 Model B1A or E1A) associated with the VTS.

The VTS Active Data window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the VTS Active Data window.

To close the VTS Active Data window, select the **Close** option on the System Menu icon (upper-left corner of the window).

VTS Data Flow

Note: You can also view VTS data flow from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The VTS Data Flow window (Figure 77) displays a graph showing the amount of data written to and read from the channel. A separate graph is available for each VTS in the library. Data is displayed for the previous 24 hours. A diamond-shaped (◆) marker designates the current hour's data.

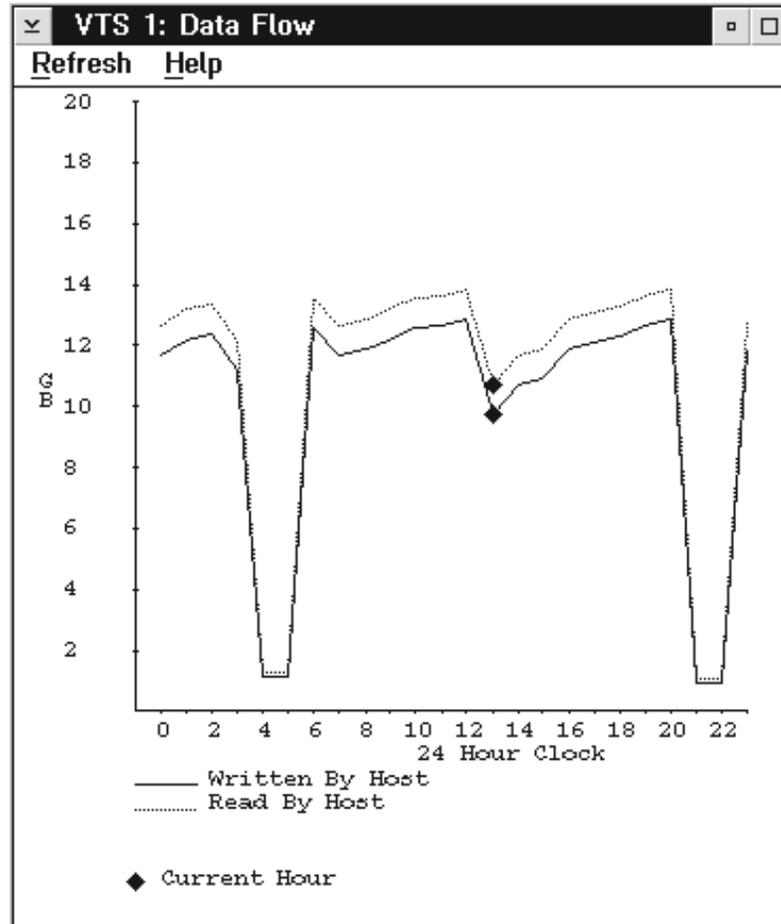


Figure 77. VTS Data Flow Window

The VTS Data Flow window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the VTS Data Flow window.

To close the VTS Data Flow window, select the **C**lose option on the System Menu icon (upper-left corner of the window).

VTS Mount Hit Data

Note: You can also view VTS mount hit data from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The VTS Mount Hit Data window (Figure 78 on page 133) displays a graph showing how logical mounts have been accomplished as a percentage of the total mounts for an hour. The three types are: Fast Ready, Cache Hit, and logical mounts requiring a recall. A separate graph is available for each VTS in the library. Data is displayed for the previous 24 hours. A diamond-shaped (◆) marker designates the current hour's data.

A Fast Ready Hit is a mount that the host requested where the category of the volser was designated as a “Fast Ready” category. This type of mount does not require any recall of data from tape. This is the fastest type of mount.

A Cache Hit is a mount where the volume to be mounted still resides within the VTS cache. This type of mount does not require any recall of data from tape.

A Physical Mount Required means that a stacked volume needed to be mounted and data read from it to satisfy the logical mount request. This is the slowest type of mount.

The graph displays three lines, one for each type of mount, as a percentage of the total number of mounts for an hour.

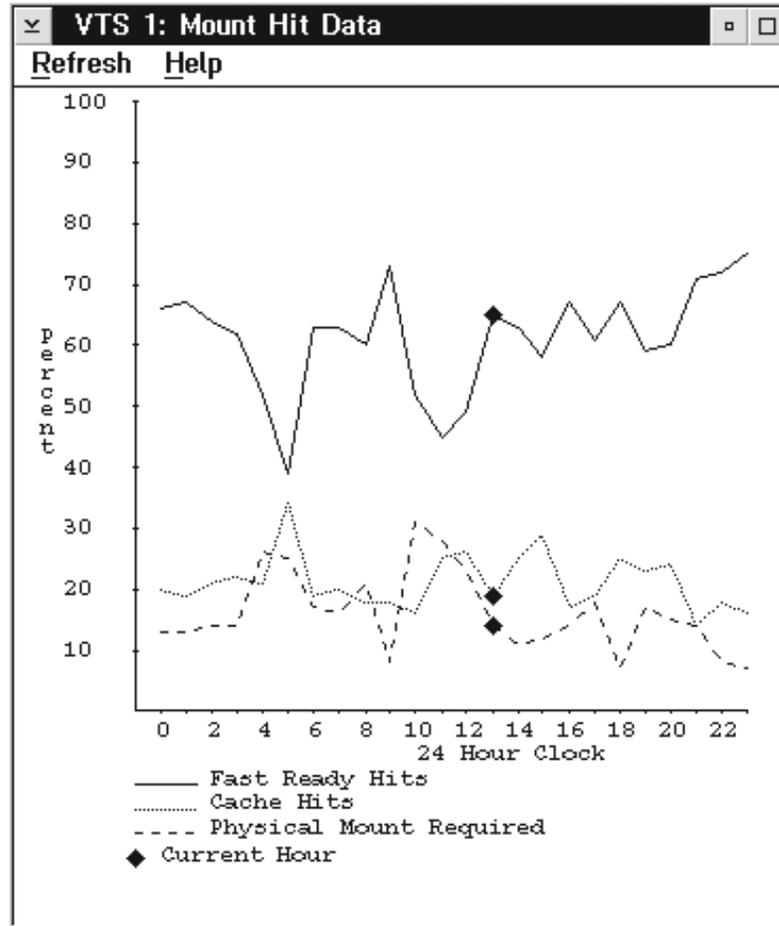


Figure 78. VTS Mount Hit Data Window

The VTS Mount Hit Data window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the VTS Mount Hit Data window.

To close the VTS Mount Hit Data window, select the **Close** option on the System Menu icon (upper-left corner of the window).

VTS Physical Device Mount History

Note: You can also view VTS physical device mount history from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The VTS Physical Device Mount History window (Figure 79) displays a graph showing the minimum, average, and maximum number of physical drives used at one time to mount stacked volumes. A separate graph is available for each VTS in the library. Data is displayed for the previous 24 hours. A diamond-shaped (◆) marker designates the current hour's data.

This data can be used to determine if there are a sufficient number of physical drives to handle the mount work load. It can also be used to determine if the mount work load should be shifted such that the mounts requiring a recall (mounting of a stacked volume) be redistributed to other times of the day.

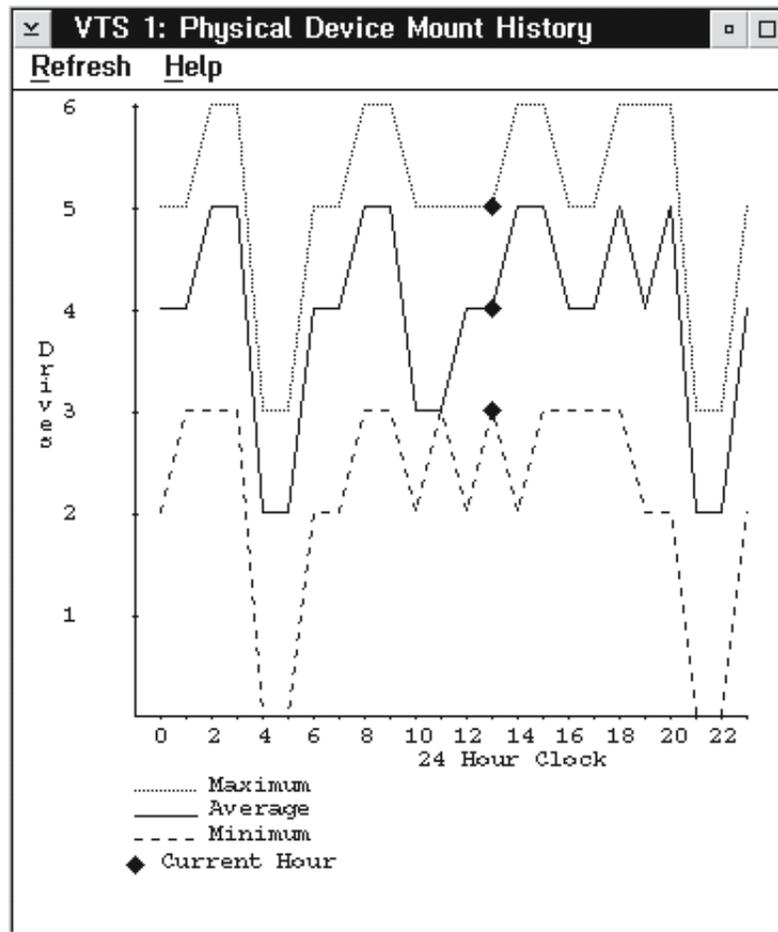


Figure 79. VTS Physical Device Mount History Window

The VTS Physical Device Mount History window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the VTS Physical Device Mount History window.

To close the VTS Physical Device Mount History window, select the Close option in the System Menu icon (upper-left corner of the window).

VTS Logical Mounts Per Hour

Note: You can also view VTS logical mounts per hour from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The VTS Logical Mounts Per Hour window (Figure 80) displays a graph showing the number of logical mounts per hour. A separate graph is available for each VTS in the library. Data is displayed for the previous 24 hours. A diamond-shaped (◆) marker designates the current hour's data.

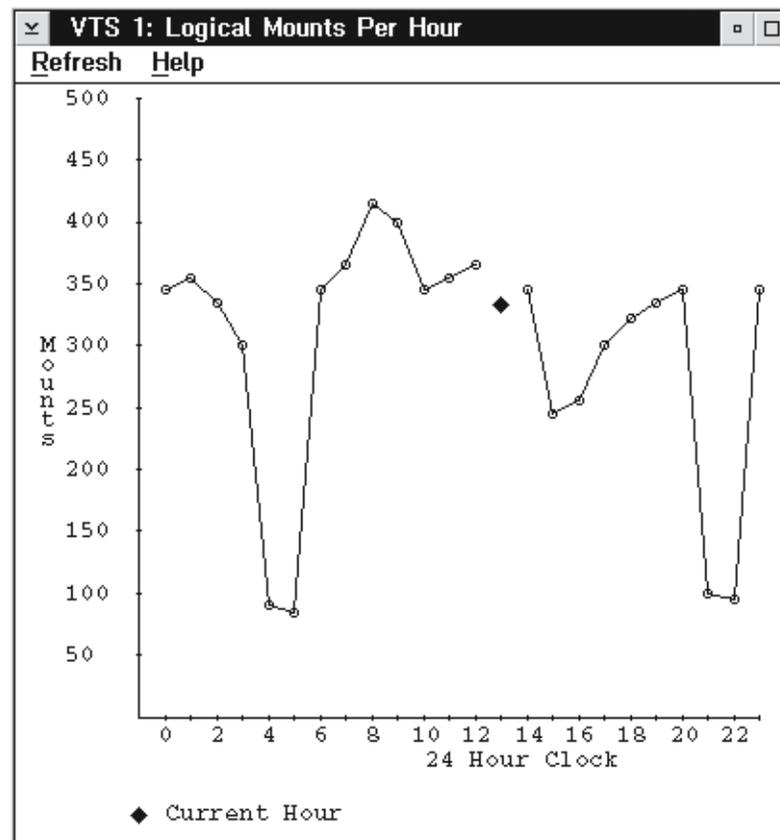


Figure 80. VTS Logical Mounts Per Hour Window

The VTS Logical Mounts Per Hour window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the VTS Logical Mounts Per Hour window.

To close the VTS Logical Mounts Per Hour window, select the **C**lose option in the System Menu icon (upper-left corner of the window).

VTS Active Data Distribution

Note: You can also view VTS active data distribution from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The VTS Active Data Distribution window (Figure 81) displays a graph showing the distribution of active data on stacked volumes. A separate graph is available for each VTS in the library. Data is displayed in 5% increments. The first data point shows the number of volumes that contain 0%–5% active data, the second data point shows the number of volumes containing 6%–10%, and so on.

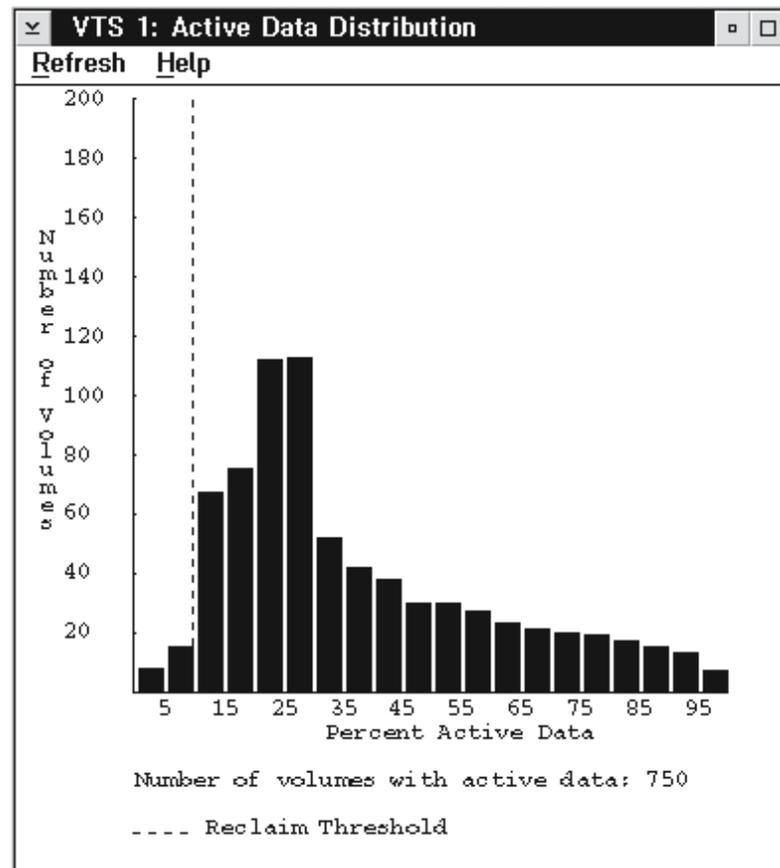


Figure 81. VTS Active Data Distribution Window

The VTS Active Data Distribution window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately. You can also click the pointing device in the client area of the window.

Help

Provides help about the VTS Active Data Distribution window.

To close the VTS Active Data Distribution window, select the **Close** option in the System Menu icon (upper-left corner of the window).

Using the System Summary Window

The System Summary window (Figure 82) provides an overview of important 3494 tape library information.

Note: You can also view system summary from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

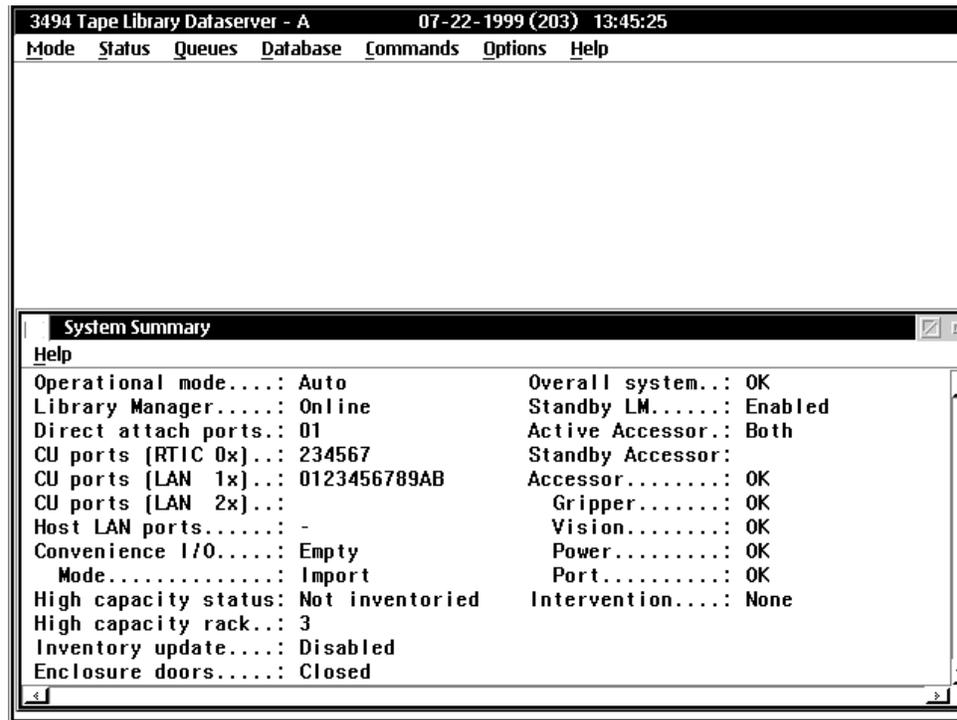


Figure 82. System Summary Window

The System Summary window contains the following:

Operational mode

Shows whether the subsystem is in Auto, Auto Pending, Pause, Pause Pending, Manual Pending, or Manual mode. See “Using the Mode Window” on page 103 for an explanation of the operational modes.

Library Manager

Shows whether the Library Manager is Online Pending, Online, Offline Pending, or Offline to the attached tape control units. See “Using the Mode Window” on page 103 for an explanation of the Online and Offline states.

Direct attach ports

Shows the direct-attached ports that are initialized. Each installed port is shown from left to right (0–3 or 8–B). If a port’s number is displayed, that port is initialized. A ‘-’ shows that the port is not initialized, and a blank shows that the port is not installed.

CU ports (RTIC 0x)

Shows the serial control unit (CU) ports that are initialized. Each installed port is shown from left to right (0–F depending on port configuration). If a port’s number is displayed, that port is initialized. A ‘-’ shows that the port is not initialized, and a blank shows that the port is not installed.

CU ports (LAN 1x)

Shows the LAN-attached control ports that are initialized.

CU ports (LAN 2x)

Shows the LAN-attached control ports that are initialized.

Host LAN ports

Shows the total number of initialized LAN-attached ports. If no LAN-attached ports are initialized, a **Not Initialized** message is displayed. A dash shows that no LAN ports are initialized.

Convenience I/O

Shows whether the convenience I/O station is or has:

- Not installed
- Not available
- Empty
- Volumes present
- Opened
- Unknown

Convenience I/O Mode

Shows the mode setting for the convenience I/O station. Possible mode settings are:

- Insert
- Import
- Unknown
- none (if the convenience I/O station is not installed, this field is blank)

High capacity output or input/output status

Indicates the status of the high-capacity facility. **Not Inventoried** indicates that an inventory operation must be performed before the number of empty cartridge storage cells is known. **x cells empty** indicates that the high-capacity operation is complete. It also indicates the number of empty cells that remain available in the high-capacity facility. **Failed** indicates that the high-capacity output operation failed. **Cancelled** indicates that you cancelled the operation. **In Progress** indicates that either an inventory update that includes the high-capacity rack is in progress or a **High-Capacity only** Inventory Update is in progress. **Percent Complete** indicates the progress of the high-capacity facility. **Blank** indicates that the 3494 tape library has not been taught. **Not Installed** indicates that the high-capacity facility was not defined when the library was taught.

High Capacity rack

Shows the rack that contains either the high-capacity output facility or the high-capacity I/O facility. Blank indicates that the facility is not installed.

Inventory update

Shows whether Inventory Update is installed. If Inventory Update is installed, its operational status is displayed. **Disabled** indicates that Inventory Update is not performed. **Not started** indicates that an Inventory Update operation has not been performed since the library was initialized. **Failed** indicates that the Inventory Update operation failed. **Cancelled** indicates that you cancelled the Inventory Update operation. **In progress** indicates that the Inventory Update operation is in progress. **Percent Complete** indicates the progress of the Inventory Update operation. **Completed** indicates that the Inventory Update operation has completed. An inventory update status window opens during the Inventory Update

operation. See “Perform Inventory Update (Partial)” on page 198. **Blank** indicates that the library has not been taught.

Enclosure doors

Shows the status of the enclosure doors. If the front doors are closed, the window displays **Closed**. If any front door is open, the window displays **Open**.

Overall system

Shows the overall subsystem status. **OK** indicates that the subsystem is functional. **Degraded** indicates that some part of the subsystem failed, but the subsystem can function in a degraded manner. Select the **Operational status...** and **Component availability status...** options in the Status window for additional information (see “Operational Status” on page 116).

Standby LM

Shows the status of the standby Library Manager. **Enabled** indicates that the standby LM is functional. **Disabled** indicates that the standby LM is not functional and causes the overall system to report **Degraded**. **Not Installed** indicates that the standby LM feature is not installed. **Degraded** indicates that the standby LM has lost one of its communication links with the active LM.

Active Accessor

Shows the accessor that is the active accessor. **A** indicates that accessor A is active, and **B** indicates that accessor B is active. **None** indicates that there is currently not an active accessor (both are unavailable). **Both** indicates that both accessors are active currently on a library with the Dual Active Accessors feature installed.

Standby Accessor

Shows the status of the standby accessor. **Available** indicates that the standby accessor can be used if an accessor switchover occurs. **Service Mode** indicates that the accessor is unavailable while being serviced. **Not available** indicates that the accessor has components marked unavailable that currently make it unusable. **Not installed** indicates that the second accessor is not installed. If this field is blank, it indicates that both accessors are active. **Not Taught** indicates that the accessor has not completed a successful teach, thus making it unusable.

Accessor

Shows the status of the cartridge accessor. **OK** indicates that the accessor is functional. **Failed** indicates that the cartridge accessor failed and cannot function. **Degraded** indicates that some part of the accessor components has failed, but the accessor can still function in a degraded manner.

Gripper

Shows the status of the gripper. **OK** indicates that the installed gripper on the cartridge accessor is functional. **Degraded** indicates that one of two grippers failed on a cartridge accessor. **Failed** indicates that the gripper failed, and the cartridge accessor is unavailable for use. If the Model HA1 is installed, the gripper status shows the status for both accessors. **OK** indicates that the grippers on both accessors are functional. **Degraded** indicates that one of the grippers has failed on either the standby or the active accessor. If dual grippers are installed, **Degraded** indicates that one, two, or three of the grippers have failed. **Failed** indicates that all the grippers have failed.

Vision

Shows the status of the vision system. **OK** indicates that the vision system

on the cartridge accessor is functional. **Failed** indicates that the vision system failed. If the Model HA1 is installed, the vision system status shows the status for both cartridge accessors. **OK** indicates that both vision systems on the cartridge accessors are functional. **Degraded** indicates that one of the vision systems has failed. **Failed** indicates that all vision systems have failed.

Power

Shows the power status to the cartridge accessor. **OK** indicates that power is enabled to the cartridge accessor. **Power is Off** indicates that power is disabled to the cartridge accessor. If the Model HA1 is installed, the power status shows the status for both cartridge accessors. **OK** indicates that power is enabled to both cartridge accessors. **Power is off** indicates that power is disabled to both cartridge accessors. **Degraded** indicates that power is disabled on one of the cartridge accessors. This is OK if power was turned off to one accessor and the system has not yet transitioned to Auto.

Port

Shows the status of the communication port between the cartridge accessor controller and the Library Manager. **OK** indicates that communication on this port is established and is active. **Not initialized** indicates that communication on this port is not established or is lost. **Not installed** indicates that installation is not complete. If the Model HA1 is installed, the port status shows the status for both cartridge accessors. **OK** indicates that communication on this port is established and is active for both cartridge accessors. **Not initialized** indicates that communication on this port is not established or is lost for both cartridge accessors. **Degraded** indicates that communication on this port is established and is active for one of the cartridge accessors.

Intervention

Shows whether you need to perform any operator-intervention operations. **None** indicates that no intervention-required conditions exist in the library. **Required** indicates that one or more intervention-required conditions exist in the library (see “Operator Intervention” on page 219).

The System Summary window has the following available on its action bar:

Help

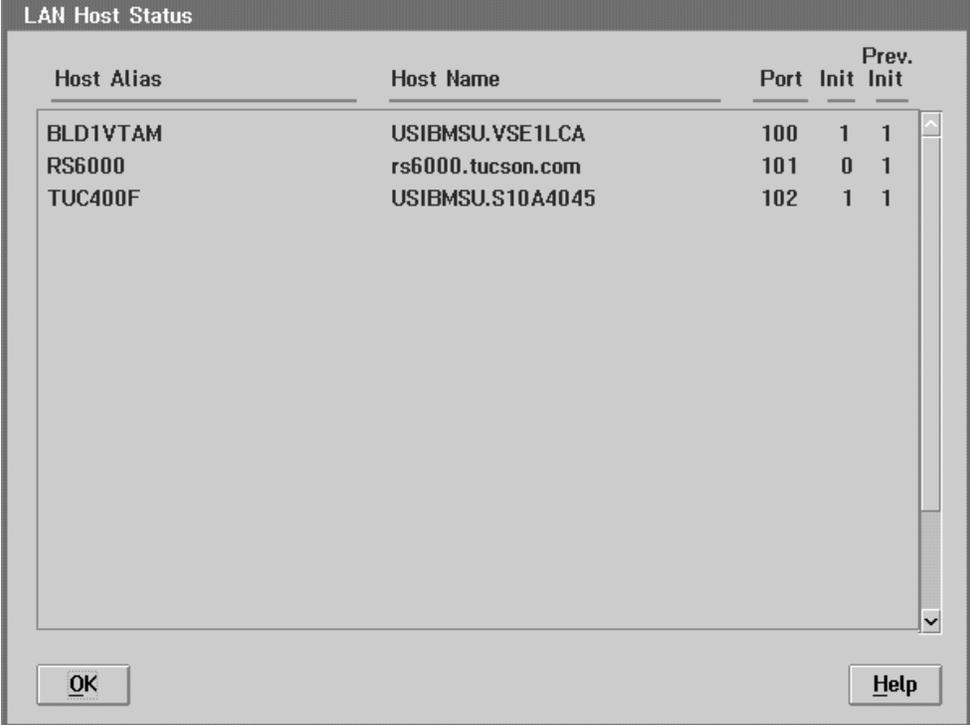
Provides help about the System Summary window.

To close the System Summary window, select the **Close** option on the System Menu icon (upper-left corner of the window).

LAN Host Status

The LAN Host Status window (Figure 83) provides information on the status of the hosts attached to the library system through a LAN.

Note: You can also view LAN host status from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).



Host Alias	Host Name	Port	Init	Prev. Init
BLD1VTAM	USIBMSU.VSE1LCA	100	1	1
RS6000	rs6000.tucson.com	101	0	1
TUC400F	USIBMSU.S10A4045	102	1	1

Figure 83. LAN Host Status Window

Host Alias

This field lists the aliases of the LAN-attached hosts. The alias for a host is a nickname that the customer supplies for that host. If this field is blank, no alias has been set up for this host.

Host Name

This field lists the names of all the hosts that are configured with the library system through LANs.

For TCP/IP hosts, the Host Name is the Hostname defined in the TCP/IP network. In Figure 83, **rs6000.tucson.com** is a TCP/IP Hostname.

For APPC and APPC/VTAM® hosts, the Host Name is a combination of the Host Network ID and the Host Location Name. For example, if the Host Network ID is **USIBMSU**, and the Host Location Name is **S10A4045**, then the Host Name is **USIBMSU.S10A4045**.

Port

The Library Manager assigns a LAN port number to each LAN-attached host. The LAN port number is displayed in this field as a hexadecimal number, and service personnel use it in problem determination.

Init

This field indicates if the LAN port is initialized.

- 0 indicates that the LAN is not initialized.
- 1 indicates that the LAN is initialized.

Prev. Init (Previously Initialized)

This field indicates if the Library Manager has been initialized previously with this host through a LAN.

- 0 in this field indicates that the Library Manager has not yet been initialized with this host.
- 1 in this field indicates that the Library Manager is initialized or was initialized previously with this host.

The LAN Host Status window has the following push buttons:

OK

Closes the LAN Host Status window.

Help

Provides help about the LAN Host Status window.

Dual Accessor Zones

The Dual Accessor Zones window (Figure 84) displays a diagram showing the string of frames that make up the library. It also has indicators that show the frames that each accessor services. **Boundary** is the frame number of the frame that is currently serving as the zone boundary between Accessor A's work zone and Accessor B's work zone. **Mode** is the boundary mode (**fixed** or **float**). **Fixed** means the boundary is fixed and does not change based on activity. **Float** means that the boundary changes automatically based on activity to balance the accessor work load. The default mode is **float**.

Note: You can also view dual accessor zones from the 3494 Tape Library Specialist (see "3494 Tape Library Specialist Features and Functions" on page 256).

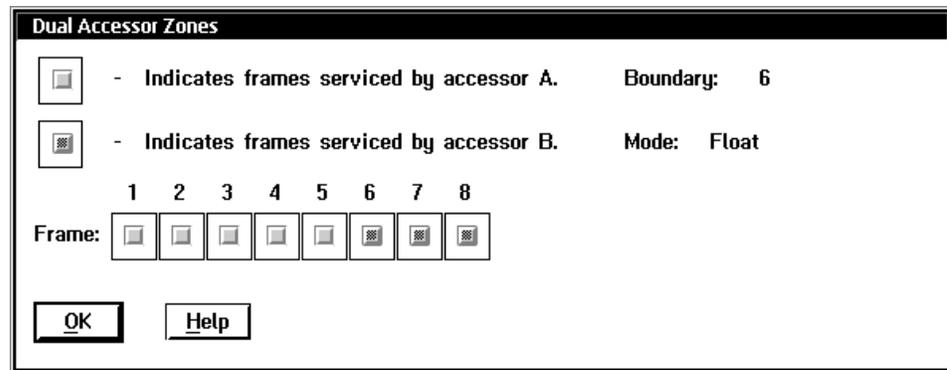


Figure 84. Dual Accessor Zones Window

The Dual Accessor Zones window has the following push buttons:

OK

Closes the Dual Accessor Zones window.

Help

Provides help about the Dual Accessor Zones window.

Using the Queues Window

The Queues window (Figure 85) allows you to display the various types of requests that are in progress or waiting to be performed.

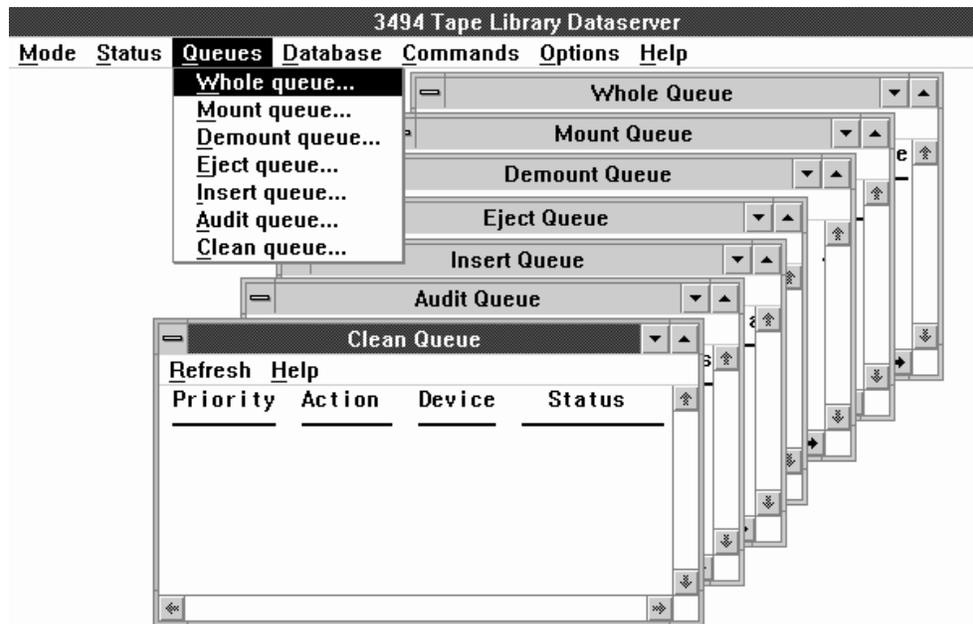


Figure 85. Queues Window Menu

Select any item on this window to display a moveable, sizeable, scrollable window containing the requested information. In each case, the window has an action bar option to update the information in the window.

The Queues window options are:

Whole queue...

Displays all the requests in the request queue.

Mount queue...

Displays all the mount operations in the request queue.

Demount queue...

Displays all the demount operations in the request queue.

Eject queue...

Displays all the eject operations in the request queue.

Insert queue...

Displays all the insert operations in the request queue.

Audit queue...

Displays all the audit operations in the request queue.

Clean queue...

Displays all the clean operations in the request queue.

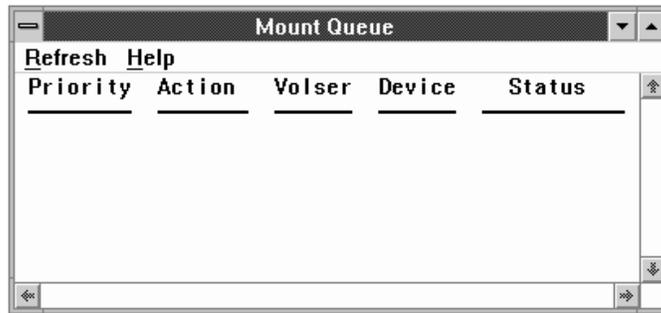


Figure 86. Mount Queue Window

The queue windows, for example, Mount Queue (Figure 86), contain the following information for each operation in the queue:

Priority

The priority group that the operation was placed in.

Action

The name of the request.

Volser

The volser associated with the operation. If no volser is identified, the field is blank. The Clean Queue entry does not require a volser field.

Device

The device identifier associated with the operation. If no device is identified, the field is blank. The Eject, Insert, and Audit queues do not require a device field.

Status

The current status of the operation:

Queued

The operation is waiting for action.

In Progress

The operation is being executed currently.

Blocked

The operation is waiting for another operation to complete execution before the blocked operation can start. No operator action is needed.

Use the Whole Queue window to determine why a library operation is not completing an operation as expected.

Each queue window has the following available on its action bar:

Refresh

Refreshes or updates the contents of the window immediately instead of periodically.

Help

Provides help about the Queue windows.

To close a queue window, select the **Close** option on the System Menu icon in the upper-left corner of the window.

Using the Database Window

Use the Database window (Figure 87) to view selected volumes based on the specified search criteria.

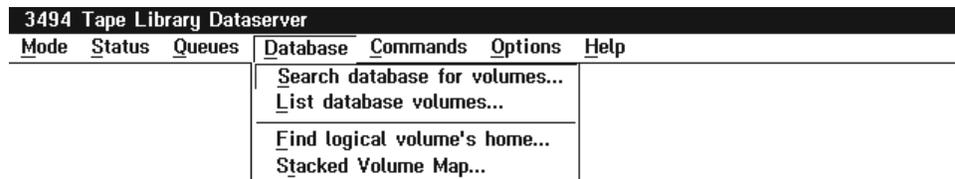


Figure 87. Database Window

The Database window options are:

Search database for volumes...

Allows a search of the volume database based on search criteria (see "Search Database for Volumes" on page 147).

List database volumes...

Used to output a customized database search to a flat file on a diskette or the C: drive (see "List Database Volumes" on page 151). The library must be offline to use this option.

Find logical volume's home...

Used to determine the physical volume that a logical volume resides on (see "Find A Logical Volume's Home" on page 156).

Stacked Volume Map...

Used to output to diskette a map of logical volumes that reside on a stacked volume (see "Stacked Volume Map" on page 157).

Search Database for Volumes

The Search Database for Volumes window (Figure 88) allows a search of the volume database for specific volumes, based on search criteria. The more search criteria used, the more restrictive the search.

Volser	M.T.	Cat.	Cat. Order	Flags	Device	Cell	Home	Mounts
CLN907	J	FFFD	4	00000		6 A 17	6 A 17	0
CLN908	J	FFFD	3	00000		6 A 18	6 A 18	0
CLN909	J	FFFD	2	00000		6 A 19	6 A 19	0
CLN910	J	FFFD	1	00000		6 A 20	6 A 20	0
L11001	1-1	FF00	101	00000				0
L11002	1-1	FF00	102	00000				0
L11003	1-1	FF00	103	00000				0
L11004	1-1	FF00	104	00000				0
L11005	1-1	FF00	105	00000				0
L11006	1-1	FF00	106	00000				0

Figure 88. Search Database for Volumes Window

Search Criteria

The following options can be included in the search criteria:

Volser Enter the volser used in the search. The volser consists of one to six alphanumeric characters that match the cartridge label. You can include a wild card (pattern-matching) character, where ? or _ indicates one character and * or % indicates multiple characters.

Category

Enter the category used in the search. A category is a logical grouping of cartridges for a specific use. The categories are 0000 to FFFF, must contain four hexadecimal characters, and cannot contain wild card characters. The following are predefined categories:

- FF00** Insert
- FF01** VTS Insert
- FF03** VTS Scratch
- FF04** VTS Private
- FF05** VTS Disaster Recovery
- FF06** VTS Disaster Recovery
- FF10** Convenience Eject
- FF11** Bulk Eject
- FF12** Export-Pending Category
- FF13** Exported Category

- FF14** Import Category
- FF15** Import-Pending Category
- FF16** Unassigned Category
- FF17** Export Hold Category
- FF20** Corrupted Token
- FFF6** Service Volser (3590)
- FFF7** Mount from Input Station
- FFF9** Service Volser (3490E)
- FFFA** Manually Ejected
- FFFD** Cleaner Volser (3590)
- FFFE** Cleaner Volser (3490E)

Device

Either press Enter or select the device used in the search. A device is represented by a three-digit tape device identifier. You can obtain valid device identifiers by clicking the down-facing arrow (▼). Single and multiple character wild cards are valid.

Media Type

Select the correct media types for the type of tape drives and associated logical library installed in the library.

1 - CST (non-VTS)

Cartridge System Tape in a non-VTS logical library

E - ECCST (non-VTS)

Enhanced Capacity Cartridge System Tape in a non-VTS logical library

J - HPCT (non-VTS)

High Performance Cartridge Tape in a non-VTS logical library

K - EHPCT (non-VTS)

Extended High Performance Cartridge Tape in a non-VTS logical library

1 - CST (VTS 1)

Logical Cartridge System Tape in VTS 1 logical library

E - ECCST (VTS 1)

Logical Enhanced Capacity Cartridge System Tape in VTS 1 logical library

J - HPCT (VTS 1)

High Performance Cartridge Tape in VTS 1 logical library

1 - CST (VTS 2)

Logical Cartridge System Tape in VTS 2 logical library

E - ECCST (VTS 2)

Logical Enhanced Capacity Cartridge System Tape in VTS 2 logical library

J - HPCT (VTS 2)

High Performance Cartridge Tape in VTS 2 logical library

? Unknown. This is an actual media type that is no longer used. The option is available for backward compatibility.

Don't Care

Do not use media type as a search criterion.

Volser Flags

The following volser flag options can be included in the search criteria:

Misplaced

The cartridge location is unknown. A volser specified in a library request is not in the library where expected.

Unreadable

The vision system cannot read the cartridge volser (bar code label).

Mounted

The cartridge is mounted or being mounted on a drive.

Inaccessible

The cartridge accessor cannot access the cartridge. A volser specified in a library request is in the library, but the cartridge accessor cannot access it because of a problem with either the cartridge or the cell that contains the cartridge.

Manual mode

You handled the cartridge during Manual mode processing.

The following are possible values for each volser flag:

Yes

Search for volumes that this flag applies to.

No

Search for volumes that this flag does not apply to.

Ignore

Search for volumes without regard for this flag.

Search

Start the search using the search criteria entered.

Search Results

A list displays the results of the search. The display list can contain up to 100 records at one time. The vertical scroll bar in the display list can be used to scroll through 100 records. If you find more than 100 records, use the **Next 100** and **Prev 100** push buttons to display the additional records. Each record contains the following information:

Volser

The volume serial number of the cartridge

M.T.

The media type of the cartridge

- 1** Cartridge System Tape in non-VTS logical library
- E** Enhanced Capacity Cartridge System Tape in non-VTS logical library
- J** High Performance Cartridge Tape in non-VTS logical library
- K** Extended High Performance Cartridge Tape in non-VTS logical library

- 1-1 Logical Cartridge System Tape in VTS 1 logical library
- E-1 Logical Enhanced Capacity Cartridge System Tape in VTS 1 logical library
- J-1 Stacked High Performance Cartridge Tape in VTS 1 logical library
- 1-2 Logical Cartridge System Tape in VTS 2 logical library
- E-2 Logical Enhanced Capacity Cartridge System Tape in VTS 2 logical library
- J-2 Stacked High Performance Cartridge Tape in VTS 2 logical library
- ? Unknown

Cat.

The category represented by four digits that identify the group of volumes or a predefined category

Cat. Order

The position of the cartridge in the category

Flags

The status of the flags

Note: For service volumes, the status of the volumes is not reflected in the flags.

Figure 89 shows a summary of the flag values.

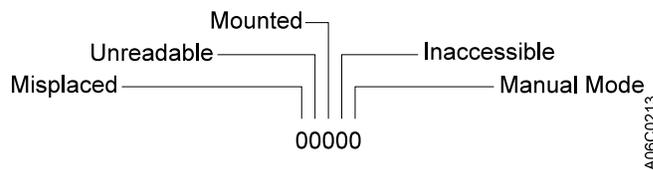


Figure 89. Status Flags

Device

The tape device identifier if the cartridge is mounted

Cell

The storage cell that contains the cartridge

Home

The cartridge home-cell location

Mounts

The total number of times that the cartridge was mounted

Displaying Search Results

The Search Database for Volumes window has the following push buttons:

Top

Displays the first database records found that match the search criteria.

Bottom

Displays the last database records found that match the search criteria.

Next 100

If you find more than 100 records, display the next 100 records in the list box. If you find fewer than 100 records, this control is disabled.

Previous 100

If you find more than 100 records, display the previous 100 records in the display list. If you find fewer than 100 records, this control is disabled.

Cancel

Closes the Search Database for Volumes window.

Help

Provides help about the Search Database for Volumes window.

List Database Volumes

The List Database Volumes window (Figure 90) allows you to create an output file containing a customized listing of selected database columns. The output file is a flat file that can be output to a selectable file name on a diskette or to C:\LMLISTDB.LST.

The library must be in the Offline state for this operation.

List Database Volumes

- Up to 5 column fields may be selected to be included in the output list. The data will be sorted by the first two output columns.
- The data may be decreased by selecting a specific rack, media type, category, a volume mask, or by specifying one more more indicator flags.
- The output may be directed to a file on the A: disk or to the LISTDB.LST file on the C: drive.

Output Column 1 Output Column 2 Output Column 3 Output Column 4 Output Column 5

Specific Rack Specific Media Type Specific Category Volume Mask

Yes No Ignore

Misplaced Unreadable Mounted Inaccessible Manual mode

Output Device A: Filename C:\LMLISTDB.LST

Figure 90. List Database Volumes Window

During the output process, **** **OPERATION IN PROGRESS** **** is displayed.

Specify the list output contents on the output columns using the five **Output Column** list controls. Each list contains the following options:

None

List nothing for this column.

Volser

List the volser.

Cell

List the volume's current rack, column, and row.

Home

List the volume's home rack, column, and row.

Category

List the volume's category in hexadecimal form.

Category Order

List the volume's category order in decimal form.

Media Type

List the volume's media type. The media type describes the physical cartridge characteristics as well as the logical library that the volume is associated with as follows:

- 1** CST, Cartridge System Tape for non-VTS library
- E** ECCST, Enhanced Capacity Cartridge System Tape for non-VTS library
- J** HPCT, High Performance Cartridge Tape for non-VTS library
- K** EHPCT, Extended High Performance Cartridge Tape for non-VTS library
- 1-1** CST, Logical Cartridge System Tape for VTS 1 library
- E-1** ECCST, Logical Enhanced Capacity Cartridge System Tape for VTS 1 library
- J-1** HPCT, High Performance Cartridge Tape for VTS 1 library
- 1-2** CST, Logical Cartridge System Tape for VTS 2 library
- E-2** ECCST, Enhanced Capacity Cartridge System Tape for VTS 2 library
- J-2** HPCT, High Performance Cartridge Tape for VTS 2 library

Mount Date

List the last date the volume was mounted or inserted.

Mounts

List the number of times the volume has been mounted.

Misplaced

List if the volume is misplaced.

Zero (0) indicates that the volume is not misplaced. One (1) indicates that the volume is misplaced.

Unreadable

List if the volume's label is unreadable.

Zero (0) indicates that the volume's label is readable. One (1) indicates that the volume's label is unreadable.

Mounted

List if the volume is mounted.

Zero (0) indicates that the volume is not mounted. One (1) indicates that the volume is mounted.

Inaccessible

List if the volume is inaccessible.

Zero (0) indicates that the volume is accessible. One (1) indicates that the volume is inaccessible.

Manual mode

List if the volume is was moved during Manual mode.

Zero (0) indicates that the volume was not moved during Manual mode.
One (1) indicates that the volume was moved during Manual mode.

You can select up to five output columns to include in the output list. The data is sorted by the first two output columns. The first column takes precedence over the second column.

You can decrease the amount of data contained in the list by narrowing certain list criteria. You can use one or more of the following to refine the data retrieved:

Specific Rack

Select this checkbox if the list output should include only volumes from a particular rack. Use the associated list to select the rack to which to limit the output. The list contains all of the racks in the library.

Specific Media Type

Select this checkbox if the list output should include only volumes of a certain media type. Use the associated list to select the media type to which to limit the output. The media type describes the physical characteristics of the cartridge as well as the logical library that the volume is associated with. The library sequence number is shown next to each media type (xxxxx). Some or all of the following options are available based on the number and type of logical libraries:

- 1 - CST (Non-VTS xxxxx)
- E - ECCST (Non-VTS xxxxx)
- J - HPCT (Non-VTS xxxxx)
- K - EHPCT (Non-VTS xxxxx)
- 1 - CST (VTS 1 xxxxx)
- E - ECCST (VTS 1 xxxxx)
- J - HPCT (VTS 1 xxxxx)
- 1 - CST (VTS 2 xxxxx)
- E - ECCST (VTS 2 xxxxx)
- J - HPCT (VTS 2 xxxxx)

Specific Category

Select this checkbox if the list output should include only volumes with a specific category. Use the associated entry field to enter the desired category. The category must be entered as a four-digit hexadecimal number.

Volume Mask

Select this checkbox if the list output should include only volumes that match the volume mask. Use the associated entry field to enter the one- to six-character volume mask. You can include a wild card (pattern-matching) character, where ? or _ indicates one character and * or % indicates multiple characters.

Flags

Select the desired flag radio buttons if the list should include only volumes with certain flags set or cleared. Each flag can be set to one of three possible settings by clicking the associated radio button.

The flags can be:

- Yes

The flag's condition applies to this volume (list volumes that this flag applies to).

- *No*
The flag's condition does not apply to this volume (list volumes that this flag does not apply to).
- *Ignore*
List volumes with the flags set to any value (list volumes without regard to the state of the flag).

You can select the following flags:

- Misplaced
- Unreadable
- Mounted
- Inaccessible
- Manual mode

The output listing can be created on the A: diskette drive or on the C: drive. Select the desired radio button. If you select the A: drive, you can enter a filename. The filename can be up to 79 characters long. If you select the C: drive, the output is sent to C:\LM\LISTDB.LST.

The output listing consists of the following:

- The date and time
- The selection criteria
- Column headings describing the contents of each column
- The selected data
- Total number of records listed

If the output listing spans multiple diskettes, the selection criteria are not repeated.

Various messages can be displayed during or at the end of the list database operation. Possible messages are:

- **Insert a formatted disk into Drive A: Select OK to begin the operation.**
Displayed initially when the output listing is being directed to the A: drive.
- **Insert another formatted disk into Drive A: Select OK to begin the operation.**
Displayed if the output listing is large enough that it spans multiple diskettes.
- **The List Database Volumes operation completed successfully.**
The output listing has been created, and the operation is complete.
- **The List Database Volumes operation failed.**
The operation failed due to an internal error, try again.
- **The disk is write-protected. Insert another disk into Drive A: Select OK to retry the operation.**
The diskette is write protected. Insert a diskette that is not write protected and try again.
- **The disk in the A: Drive is full. Insert another formatted disk into Drive A: Select OK to begin the operation.**
Displayed if you selected the A: drive for output and there is not enough room on the diskette to fit the output listing.
- **The disk in the A: Drive is not formatted. Insert another formatted disk into Drive A: Select OK to begin the operation.**
The diskette is not formatted. Insert a formatted diskette and try again.

- **The operation could not be completed because the C: Drive is full.**
Displayed if you selected the C: drive for output and there is not enough room on the drive to fit the output listing.
- **A disk error occurred attempting the List Database Volumes operation.**
The operation failed due to a disk error. Insert another diskette and try again.

Following are examples of using the List Database Volumes function:

- Find all misplaced volumes in rack 3 and display their locations.
 1. Select **Volser** for **Output Column 1**.
 2. Select **Home** for **Output Column 2**.
 3. Check the **Specific Rack** checkbox.
 4. Select rack **3** in the associated list.
 5. Select the **Yes** radio button associated with **Misplaced**.
 6. If you selected **A:**, select the desired **Output Device** radio button and enter the **Filename**.
 7. If you selected **A:**, insert a non-write-protected diskette in the A: drive.
 8. Select the **Create list...** push button. An Operation In Progress message is displayed during the list operation.
 9. When the operation is complete, a completion message is displayed.
- Find all volumes starting with BCD in rack 4 and display their locations and category.
 1. Select **Volser** for **Output Column 1**.
 2. Select **Category** for **Output Column 2**.
 3. Select **Home** for **Output Column 3**.
 4. Check the **Specific Rack** checkbox.
 5. Select rack **4** in the associated list.
 6. Check the **Volume Mask** checkbox.
 7. Enter **BCD*** in the Volume Mask entry field.
 8. If you selected **A:**, select the desired **Output Device** radio button and enter the **Filename**.
 9. If you selected **A:**, insert a non-write-protected diskette in the A: drive.
 10. Select the **Create list...** push button. An Operation In Progress message is displayed during the list operation.
 11. When the operation is complete, a completion message is displayed.

The List Database Volumes window has the following push buttons:

Create list...

Initiates the List Database Volumes operation.

Cancel

Closes the List Database Volumes window.

Help

Provides help about the List Database Volumes window.

Find A Logical Volume's Home

The Find A Logical Volume's Home window (Figure 91) allows you to determine the stacked volume that a logical volume resides on.

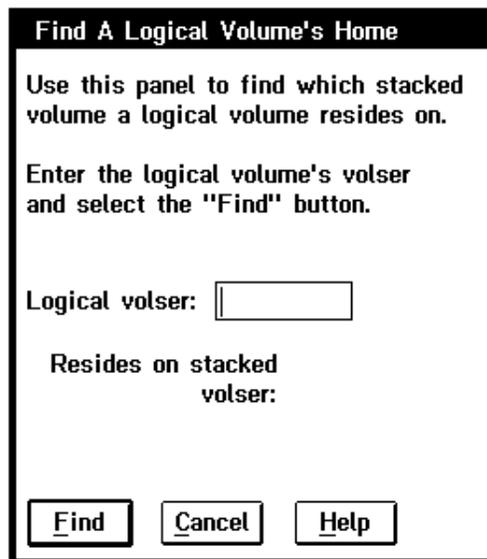


Figure 91. Find A Logical Volume's Home Window

Enter the logical volume's volser in the edit field, then select the **F**ind push button. A "Search in progress" message is displayed while the search is occurring. The appropriate VTS is interrogated for where the logical volume resides.

If the search is successful and the logical volume does reside on a stacked volume, the stacked volume's volser is displayed in the window.

If the search is not successful, messages are displayed that describe why the search failed.

The Find A Logical Volume's Home window has the following push buttons:

Find

Initiates the search for the logical volume's home.

Cancel

Closes the Find A Logical Volume's Home window.

Help

Provides help about the Find A Logical Volume's Home window.

Stacked Volume Map

The Stacked Volume Map window (Figure 92) allows you to obtain a map of logical volumes that reside on a stacked volume. This function is available only if a VTS is installed in the library.

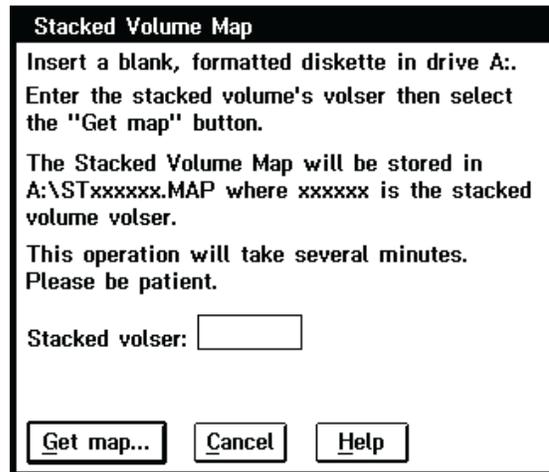


Figure 92. Stacked Volume Map Window

Insert a blank, formatted diskette in the A: drive. The search does not proceed unless a diskette is in the drive.

Enter the stacked volume's volser in the edit field, then select the **Get map...** push button. A "Search in progress" message is displayed while the search is occurring. The appropriate VTS is interrogated for the map of the stacked volume.

The logical volumes are retrieved 100 at a time from the appropriate VTS. When the complete map is received successfully, a message is displayed.

The stacked volume map is stored on the A: diskette in a file named **STxxxxxx.MAP**, where **xxxxxx** is the stacked volume VOLID.

If the search is not successful, messages are displayed that describe why the search failed.

The output file is in the following format:

```
Version: 00001
Time and Date of Map: 13:40:24 08/26/2000
Library Sequence Number: 12345
Customer ID: IBM Global Services
Stacked Volser: BAR010
Number of Logicals: 120
LOG000
LOG010
LOG234
.
.
.
LOG465 SPAN
```

If a logical volume spans two stacked volumes, the word **SPAN** is displayed next to the volser.

The Stacked Volume Map window has the following push buttons:

Get map...

Initiates the search for logical volumes.

Cancel

Closes the Stacked Volume Map window.

Help

Provides help about the Stacked Volume Map window.

Using the Commands Window

Use the Commands window (Figure 93) to work with the tape library commands.

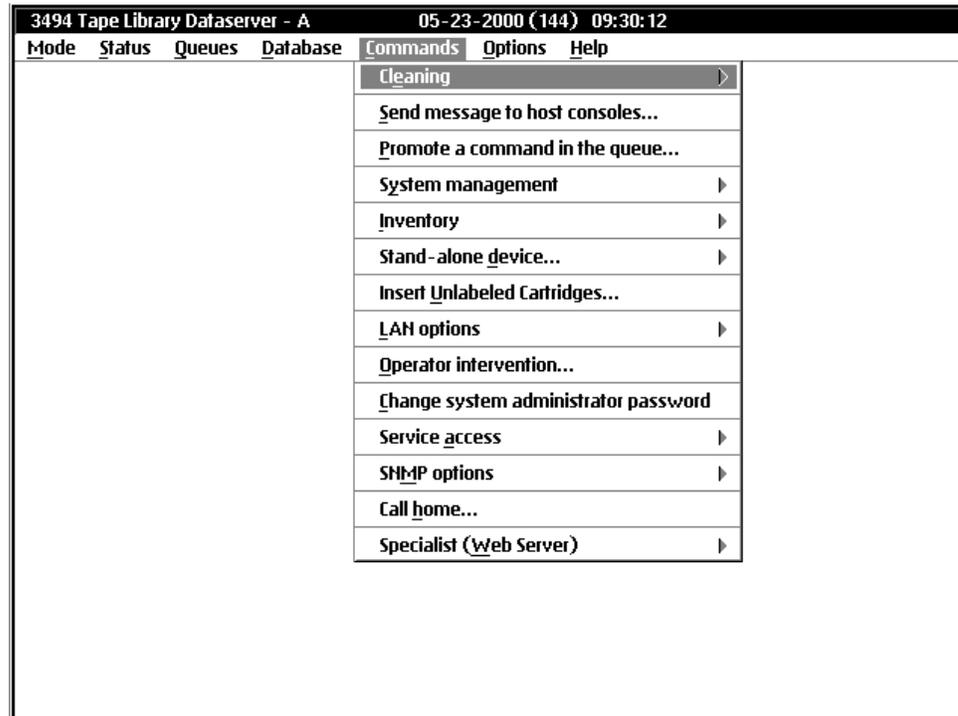


Figure 93. Commands Window

The Commands window options are:

Cleaning

Allows you to select the following options:

Schedule Cleaning

Schedule the cleaning of the tape drives based on time or usage (see "Schedule Cleaning" on page 163).

Eject a Cleaner Cartridge

Eject a selected cleaner cartridge (see "Eject a Cleaner Cartridge" on page 165).

Cleaner Masks

Change cleaner masks (see "Cleaner Masks" on page 166).

Send message to host consoles...

Displays a window where you can enter a message (70 characters maximum). The message is then sent to all the hosts (see "Send Message to Host Consoles" on page 167).

Promote a command in the queue...

Displays a window where you can select one or more requests in the command queue to be promoted (see "Promote a Command in the Queue" on page 168).

System management

Allows you to select the following:

Volser ranges for media types

This window allows you to enter up to 50 volser ranges and associated media types. The volser ranges are used to help determine a volser's media type when it is inserted into the library (see "Volser Ranges for Media Types" on page 169). Volser ranges are used only for physical volumes.

Insert Logical Volumes

This window allows you to insert logical volumes into a VTS library (see "Insert Logical Volumes" on page 171).

Delete Logical Volumes

This window allows you to delete logical volumes that are in the Insert category (see "Delete Logical Volumes" on page 174).

Eject A Stacked Volume

This window allows a VTS stacked volume to be ejected from the library (see "Eject A Stacked Volume" on page 176).

Define Fast Ready Categories

This window allows you to set a category to a "Fast Ready" category (see "Define Fast Ready Categories" on page 178).

VTS Management Policies

This window allows you to enter the Inhibit Reclaim Schedule, the Reclaim Threshold Percentage, and the Free Storage Threshold (see "VTS Management Policies" on page 179).

Manage Unassigned Volumes

This window allows you to do the following to physical volumes (J-type) in the Unassigned category (see "Manage Unassigned Volumes" on page 181):

- Move to the Import category
- Move to the Insert category

Manage Import Volumes

This window allows you to do the following to physical volumes (J-type) in the Import category (see "Manage Import Volumes" on page 183):

- Move to the Insert category
- Eject the volumes

Manage Insert Volumes

This window allows you to reevaluate the physical volumes in the Insert category for 3590 native use or eject the volumes from the library (see "Manage Insert Volumes" on page 184).

Manage Export-Hold volumes

This window allows you to move Exported Stacked Volumes in the Export-hold category to the Import category or eject the Exported Stacked Volumes from the library (see "Manage Export-Hold Volumes" on page 185).

Cancel VTS Export/Import

This window allows you to send a cancel request for an in-progress Export or Import operation (see "Cancel VTS Export/Import" on page 186).

Display VTS Export/Import Volumes

This window allows you to display the physical volumes in the Unassigned, Import, or Export-Hold categories (see Figure 111 on page 188).

Inventory

Allows you to select the following:

Inventory new storage or re-inventory complete system

Start an inventory of any storage components that the library has not inventoried previously or start an inventory of all storage components (see “Inventory New Storage or Re-inventory Complete System” on page 187). This is typically a system administrator function that is password-protected.

Disable inventory update

Disables inventory update allowing doors to be opened and closed without performing inventory update (see “Disable Inventory Update” on page 196).

Enable inventory update

Enables inventory update to take place whenever the library system is returned to Auto mode and Online state after an enclosure door is opened and closed (see “Enable Inventory Update” on page 197).

Perform inventory update (full)

Performs an immediate inventory update. This option is available only if the library system is in the Auto mode and Online state (see “Perform Inventory Update (Full)” on page 197).

Perform inventory update (partial)

Performs an inventory on only the frames that the doors have been opened on. This option is available only if the library system is in the Auto mode and Online state (see “Perform Inventory Update (Partial)” on page 198).

Stand-alone device...

Allows you to select the following options:

Setup stand-alone device

Sets up special stand-alone library functions (see “Stand-Alone Device” on page 199).

Reset stand-alone device

Resets stand-alone devices (see “Reset Stand-Alone Device” on page 202).

Stand-alone device status

Provides status for stand-alone devices (see “Stand-Alone Device Status” on page 202).

Insert Unlabeled Cartridges...

Displays the Insert Unlabeled Cartridges window, which allows you to insert unlabeled cartridges into the library (see “Insert Unlabeled Cartridges” on page 203).

LAN options

Allows you to select the following:

Add LAN host

See “Add LAN Host” on page 205.

Delete LAN host

See "Delete LAN Host" on page 211.

Update LAN host information

See "Update LAN Host Information" on page 212.

LM LAN information

See "LM LAN Information" on page 218.

Operator intervention...

Displays the intervention-required conditions. You can specify the items where action was taken (see "Operator Intervention" on page 219).

Change system administrator password

Opens a window that allows you to change the system administrator's password (see "Change System Administrator Password" on page 221).

Service access

Allows you to select the following:

Enable service access

Provides the ability to access the Library Managers through a modem connection when installed (see "Service Access" on page 222).

Disable service access

Prevents the ability to access the Library Managers through a modem connection if installed (see "Service Access" on page 222).

SNMP options

Allows you to select the following:

Start SNMP

Provides the ability to start the SNMP messaging process (see "SNMP Options" on page 222).

Stop SNMP

Provides the ability to stop the SNMP messaging process (see "SNMP Options" on page 222).

Change SNMP trap destinations

Provides the ability to add and delete the SNMP trap destinations for SNMP trap messages (see "SNMP Options" on page 222).

Select SNMP trap types

Provides the ability to select the SNMP trap type of messages to be sent to an SNMP monitoring station (see "SNMP Options" on page 222).

Send TESTM trap

Provides the ability to send test messages to SNMP monitoring stations (see "SNMP Options" on page 222).

Call home...

Opens a window that allows you to send a "Call Home" request to a subsystem (see "Call Home" on page 241).

Specialist (Web Server)

Provides the ability to enable or disable the 3494 Tape Library Specialist function (see "Specialist (Web Server)" on page 242).

Note: If the **Specialist (Web Server)** option is grayed out, the Library Manger operating system either is not at the correct level or does not have enough memory. In these conditions, you cannot enable and start the Specialist.

Cleaning

The **Cleaning** option allows you to select the following operations:

- Schedule cleaning
- Eject a cleaner cartridge

Schedule Cleaning

From the Commands window, you can schedule automatic cleaning of the tape drives based on time or usage. Also, the 3490E or 3590 control units can request a cleaning based on tape drive performance.

3490E or 3590 Device Cleaning: The Library Manager manages device cleaning in the 3494 tape library. During installation of the library and at any other time, you can establish a cleaning schedule by selecting the Commands window in the Operator menu, then selecting the **Schedule Cleaning** option in the Cleaning window. You can then specify one of the following cleaning schedules:

Time of Week

The tape subsystem drives are cleaned at specific times and days during a week. This sets up a cleaning based on time.

Usage

The tape subsystem drives are cleaned after a specified number of mounts on a per drive basis.

The operator settings do not affect the cleaning that tape drive performance causes. The tape subsystem control unit examines tape drive performance to determine if a drive requires cleaning. When the tape subsystem control unit determines that a drive requires cleaning, the tape subsystem control unit informs the Library Manager to place a clean operation in the operations queue.

When the clean operation is executed, the next least-recently used cleaner volume is selected from the appropriate cleaner-volume category and mounted on the drive. When the volume is unloaded after the clean operation, the host systems are notified that a cleaning operation completed.

Cleaner Cartridge Replacement at End-of-Life: Cleaner cartridges are ejected from the library automatically when they are used the maximum number of times specified in the Clean Schedule window.

When the number of mounts of a cleaner cartridge equals the number of allowed uses, that cartridge is ejected automatically and placed in the convenience I/O station. All attached hosts are notified that a cleaner cartridge was ejected from the 3494 tape library. If the library is out of cleaner cartridges and a drive requires cleaning, all attached hosts are notified that the library is out of cleaner cartridges. Operator intervention is posted on the Library Manager console.

You can specify a value for the maximum uses of a cleaner cartridge before it is ejected from the 3494 tape library. For 3490E drives, the default is 200, and the maximum allowed is 500. For 3590 drives, the recommended usage is 100.

Errors related to the handling of a cleaner cartridge are not reported to the host; the Library Manager logs them.

Clean Schedule Window Controls: The Clean Schedule window (Figure 94) allows you to schedule cleaning of the tape drives by either time or usage.

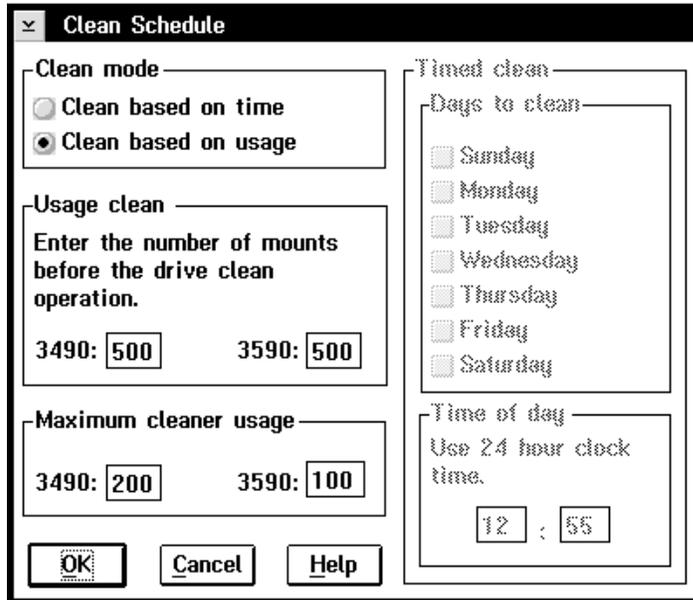


Figure 94. Clean Schedule Window

Clean based on time

This radio button selects the **Timed clean** area of the window for entering time parameters. Select the **Days to clean** and **Time of day** fields.

Clean based on usage

This radio button selects the **Usage clean** area of the window for entering numbers. Specify drive cleaning in the **Enter the number of mounts before the drive clean operation** field.

The options are:

Usage clean

Specify that tape drives are cleaned after a certain number of mounts on a per-drive basis. The default is 500.

Days to clean

Specify the days during a week when cleaning is to be initiated.

Time of day

Specify the time of the day when cleaning is to be started. Enter the time of day in the fields provided based on a 24-hour clock, for example, 16:00 is 4:00 PM.

Maximum cleaner usage

For both time- and usage-based cleans, you must enter a maximum cleaner usage. Change the maximum number of times that cleaner cartridges are used before they are ejected automatically from the 3494 tape library. For 3490E, the default is 200, and the maximum allowed is 500. For 3590, the recommended usage maximum is 100.

The Clean Schedule window has the following push buttons:

OK

Sets the new clean schedule.

Cancel

Closes the Clean Schedule window without changing the cleaning schedule.

Help

Provides help about the Clean Schedule window.

The cleaning schedule is stored in the Library Manager database. When the cleaning schedule is changed, the tape drive's usage-based clean counter is reset to zero.

Eject a Cleaner Cartridge

The Eject a Cleaner Cartridge window (Figure 95) allows you to select a cleaner cartridge in the library, then eject the selected cleaner cartridge from the library.

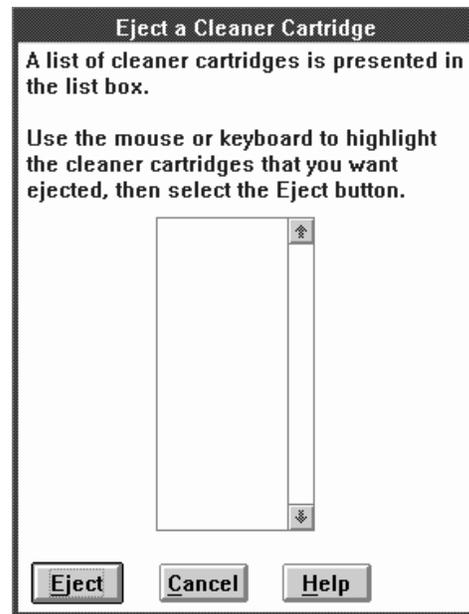


Figure 95. Eject a Cleaner Cartridge Window

The list box presents a list of cleaner cartridges.

Use the pointing device or the keyboard to highlight the cleaner cartridges that you want to eject, then select the **Eject** push button.

The Eject a Cleaner Cartridge window has the following push buttons:

Eject

Ejects the selected cleaner cartridge from the library.

Cancel

Closes the Eject a Cleaner Cartridge window.

Help

Provides help about the Eject a Cleaner Cartridge window.

Cleaner Masks

The Cleaner Masks window (Figure 96) allows the entry of cleaner masks.

Note: You can also view cleaner masks from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

You must set at least one of the masks (for example, CLN***). The CLN prefix is not a requirement. You can use any valid volser. See “Cleaner Volume Masks” on page 191 for additional information.

Note: When you select the **Cleaner masks** option in the Cleaning window, the following rules apply to the changing of the masks. These rules do not apply when you change the masks as part of a full inventory operation.

- A cleaner mask cannot match the volser of any data cartridge in the library. You must either enter a different cleaner mask or eject all data cartridges in the library that match the cleaner mask before using the mask.
- You cannot delete a cleaner mask when there are cleaner cartridges in the library that match this mask. You must either retain this cleaner mask or eject all cleaner cartridges that match this mask before deleting the mask.

Cleaner Masks

Verify cleaner cartridge masks and change if required.

At least one mask must be specified. A mask must contain 6 characters. Use an asterisk [*] as the wild card character [CLN***].

Mask 1:	<input type="text" value="CLN***"/>	Mask 6:	<input type="text"/>
Mask 2:	<input type="text"/>	Mask 7:	<input type="text"/>
Mask 3:	<input type="text"/>	Mask 8:	<input type="text"/>
Mask 4:	<input type="text"/>	Mask 9:	<input type="text"/>
Mask 5:	<input type="text"/>	Mask 10:	<input type="text"/>

Figure 96. Cleaner Masks Window

The Cleaner Masks window has the following push buttons:

OK

Checks masks and saves.

Cancel

Closes the Cleaner Masks window without saving any changes.

Help

Provides help about the Cleaner Masks window.

Send Message to Host Consoles

The Host Message window (Figure 97) allows you to enter up to 70 characters to be sent to all attached hosts. The Library Manager must be online for this option. If not, an error message is displayed, indicating that the 3494 tape library must be online.

The acknowledgment **Message has been sent to all attached hosts** indicates that the broadcast was processed.

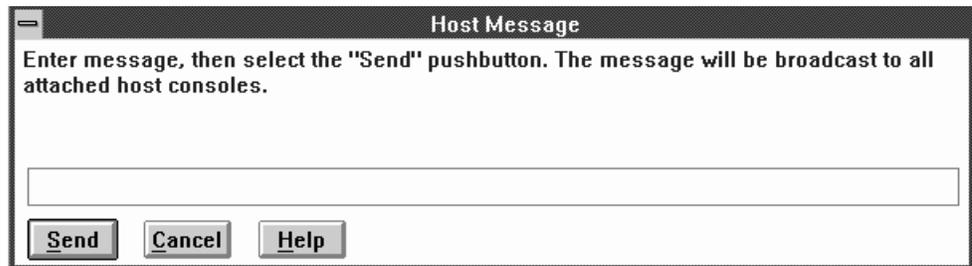


Figure 97. Host Message Window

The Host Message window has the following push buttons:

Send

Sends the message to all attached hosts.

Cancel

Closes the Host Message window.

Help

Provides help about the Host Message window.

Promote a Command in the Queue

When you select the **Promote a command in the queue...** option in the Commands window, the Promote Command window (Figure 98) opens.

Note: You can also view the Command queue from the 3494 Tape Library Specialist (see "3494 Tape Library Specialist Features and Functions" on page 256).

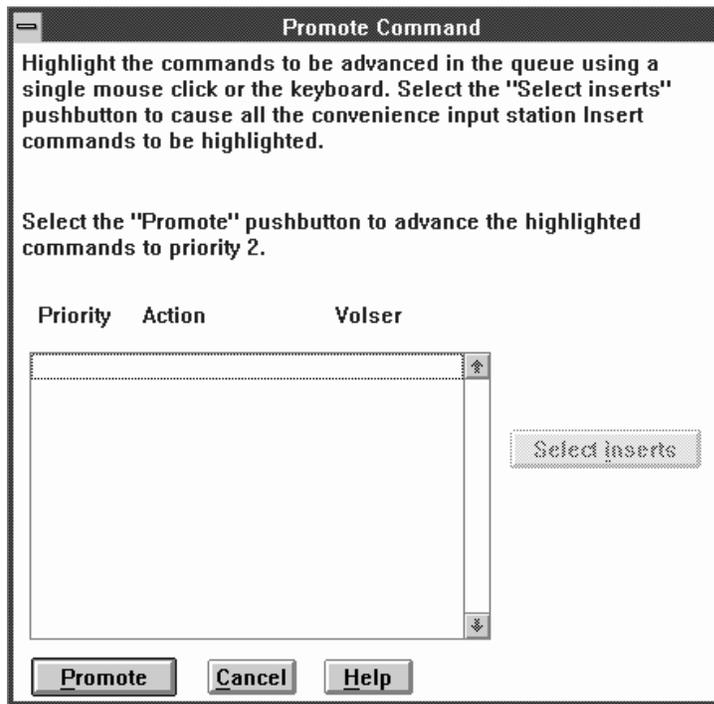


Figure 98. Promote Command Window

The list box in the window shows the commands in the command queue. For each command, the priority and volser, if applicable, are shown. The commands are shown in priority order with the highest priority command at the top of the list. You can select commands that you want to promote by highlighting. If you select a command for promotion and the command is already in progress, the command is not promoted. The list box is updated automatically when a command is promoted.

The Promote Command window has the following push buttons:

Select inserts

Highlights all Insert commands for volumes entered through the convenience I/O station.

Promote

Promotes all highlighted commands to the top of the priority 2 queue.

Cancel

Closes the Promote Command window. Any promoted commands stay promoted.

Help

Provides help about the Promote Commands window.

System Management

The **System Management** option allows the following operations:

- Volser ranges for media types
- Insert logical volumes
- Delete logical volumes
- Eject a stacked volume
- Define Fast Ready categories
- VTS management policies
- Manage Unassigned volumes
- Manage Import volumes
- Manage Insert volumes
- Manage Export-hold volumes
- Cancel VTS Export/Import
- Display Export/Import volumes

Volser Ranges for Media Types

The Volser Ranges window (Figure 99 on page 171) allows you to enter up to 50 volser ranges and associated media types. The volser ranges are used to help determine a physical volume's media type when it is inserted into the library. When a range is added or modified, the system automatically combines overlapping ranges with the same media type and checks for range conflicts.

Note: You can also view volser ranges from the 3494 Tape Library Specialist (see "3494 Tape Library Specialist Features and Functions" on page 256).

When a volser range changes, the media types for existing volumes in the library do not change. Volumes inserted subsequently reflect the new set of ranges and associated media types. A volser range cannot conflict with existing volsers of a different media type.

A volume's media type is determined by using the following rules:

- The media type that the vision system returns is used as a first choice.
- If the media type returned is for an HPCT-type cartridge and there is more than one logical library in the physical library, the volser ranges are used to determine the logical library that the volume is assigned to.
- If the vision system cannot determine a volume's media type, the volser ranges are used. If the volume being inserted is within one of the ranges, the range's associated media type is used. The search of the ranges is an inclusive search.
- If the volser does not fall into one of the ranges, the system uses the default media type defined during the teach process to determine the media type.
- If there is no default media type, the volume is ejected, and an operator intervention is set.

To add a range, enter the two volsers, select a media type, then select the **Add / Modify range** push button.

To modify a range, double-click the range, modify the volsers, select the media type, then select the **Add / Modify range** push button.

To delete a range, double-click the range, then select the **Delete range...** push button.

To determine if a volsers is in a range, enter the volsers in the **From** entry field, then select the **Volsers in range?** push button.

To query the number of volsers in a range, highlight the range in the list box, then select the **Total volsers in range** push button.

The Volsers Ranges window has the following controls:

Range 1 and 2 entry fields

The volsers entry fields must contain six alphanumeric characters. The two volsers must be entered in the same format. Corresponding characters in each volsers must both be either alphabetic or both be numeric. For example, AAA998 and AAB004 are of the same form, but AA9998 and AAB004 are not.

The volsers that fall within a range are determined as follows. The volsers range is incremented where alphabetic characters are incremented alphabetically and numeric characters are incremented numerically. For example, volsers range ABC000–ABD999 would result in a range of 2000 volsers (ABC000–ABC999 and ABD000–ABD999).

Media type list box

A selectable list of media types. Highlight the desired media type for the range.

Volsers ranges list box

A scrollable list of the volsers ranges. Highlighting a range causes the volsers and media type to be displayed in the entry fields and the media type list box. Highlight a range before selecting the **Delete range...** push button.

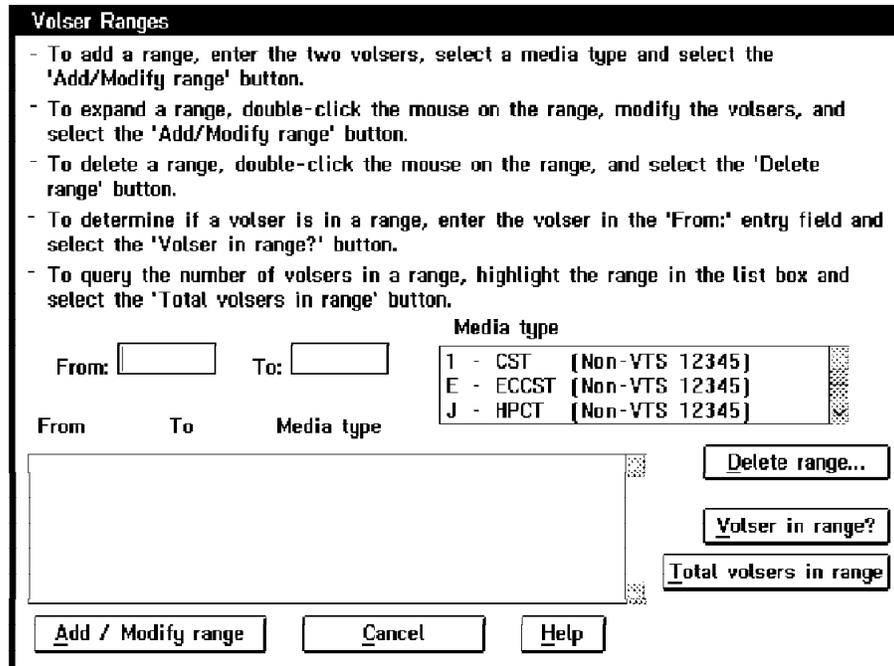


Figure 99. Volser Ranges Window

The Volser Ranges window has the following push buttons:

Delete range...

Deletes the highlighted range from the list of ranges. You are prompted to confirm the Delete Range operation. Select **Yes** to perform the Delete Range operation. Select **No** to cancel the Delete Range operation.

Volser in range?

Checks to determine if the volser entered in the **From:** entry field is in a defined range. If so, the range is highlighted in the list box.

Total volsers in range

Computes the number of physical volumes that are within a highlighted range.

Add / Modify range

Adds or modifies a range. The volsers entered and the media type selected are used to add or modify a range. If there is a problem with the new or modified range, an error message is displayed.

Cancel

Closes the Volser Ranges window. All changes to the ranges are saved.

Help

Provides help about the Volser Ranges window.

Insert Logical Volumes

Note: In a Peer-to-Peer VTS configuration, the insertion of logical volumes is controlled only from the User Interface distributed library.

The Insert Logical Volumes window (Figure 100 on page 173) allows the insertion of logical volumes into a VTS library. With the OS/2 Warp 4.0 operating system, a total

of 500 000 logical volumes (with a maximum of 250 000 volumes per VTS) can be inserted into the 3494 tape library. With previous versions of the operating system, up to 50 000 logical volumes can be inserted). For information on determining the operating system you have, see “Using the Help Window” on page 98.

Volsers must be six characters in length and must be unique within a physical library. A logical volume’s volser cannot match another logical or physical volume’s volser. If a duplicate volser is encountered, the duplicate is not inserted.

Note: If more than 1 000 logical volumes are being inserted during an Insert operation on a Model HA1, dual write mode is suspended.

To insert logical volumes:

1. Enter a volser or range of volsers to be inserted into the library.
2. Select the cartridge type to be emulated.
3. Select the VTS library that the volumes are to be inserted in.
4. Select the **Insert...** push button.

The Insert Logical Volumes window has the following controls:

Volser 1 and 2 entry fields

The volser entry fields must contain six alphanumeric characters. The two volsers must be entered in the same format. Corresponding characters in each volser must both be either alphabetic or both be numeric. For example, AAA998 and AAB004 are of the same form, but AA9998 and AAB004 are not.

The volser is incremented where alphabetic characters are incremented alphabetically and numeric characters are incremented numerically. For example, volser range ABC000–ABD999 would result in an insert of 2000 volsers (ABC000–ABC999 and ABD000–ABD999).

Media type radio buttons

These buttons allow you to select the type of physical cartridge the logical volume will emulate. The options are Cartridge System Tape (CST) or Enhanced Capacity Cartridge System Tape (ECCST).

VTS Library radio buttons

These buttons allow you to select the VTS library that the logical volumes will be inserted in. Buttons are displayed only for the number of VTS libraries installed.

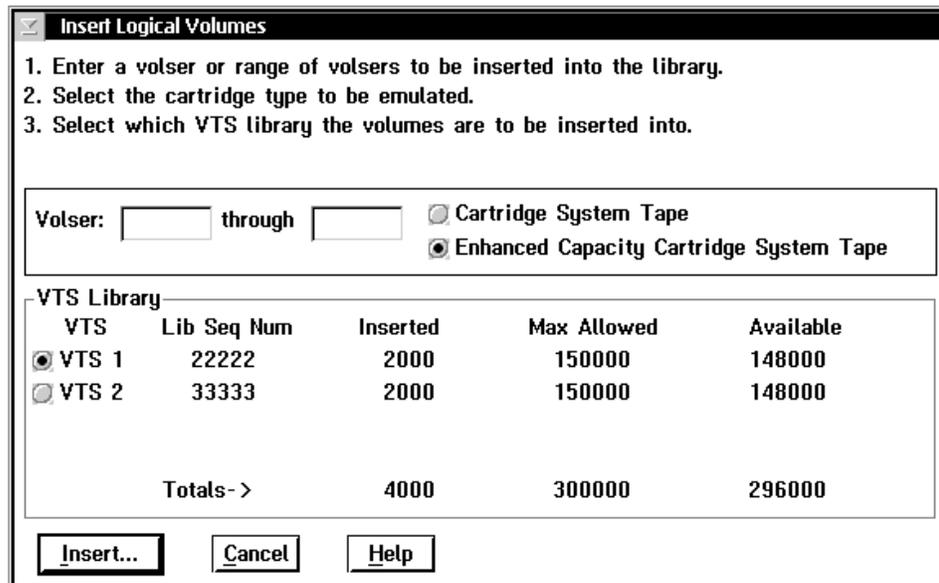


Figure 100. Insert Logical Volumes Window

The Insert Logical Volumes window has the following push buttons:

Insert...

Initiates the Insert Logical Volumes operation. The number of volumes that are to be inserted is displayed for you to confirm. Select **Yes** to proceed with the Insert operation or **No** to cancel the Insert operation.

A check is made to ensure that the total number of logical volumes for the 3494 tape library does not exceed the maximum allowable number. If the Insert operation would result in more than the maximum allowable number of logical volumes in the library, an error message is displayed, and the Insert operation is cancelled.

When multiple VTS subsystems are in the 3494 tape library, logical volumes may be assigned to each VTS subsystem in any quantity, providing that the total for all logical volumes does not exceed the maximum allowable for the library.

During the Insert operation, the Insert Logical Volumes status window (Figure 101 on page 174) indicates the progress of the Insert operation.

Cancel

Closes the Insert Logical Volumes window.

Help

Provides help about the Insert Logical Volumes window.

Insert Logical Volumes Status: The Insert Logical Volumes status window (Figure 101 on page 174) displays the status of the Insert operation. It displays the range of volsers to be inserted and the volser currently being inserted. The status is updated automatically every five seconds.

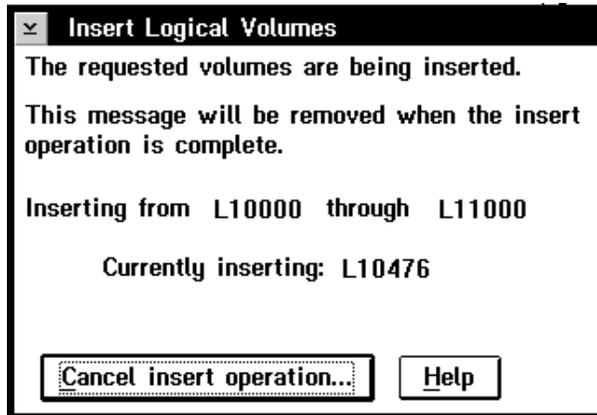


Figure 101. Insert Logical Volumes Status Window

The Insert Logical Volumes status window has the following push buttons:

Cancel insert operation...

Stops the Insert Logical Volumes operation. You are prompted to confirm the cancellation. Select **Yes** to cancel the Insert operation. Select **No** to continue the Insert operation. Any logical volumes inserted prior to the cancellation remain inserted.

Help

Provides help about the Insert Logical Volumes status window.

Delete Logical Volumes

The Delete Logical Volumes window (Figure 102 on page 176) allows you to delete logical volumes from a VTS library. You can only delete VTS logical volumes that are in the Insert category using this window.

Note: Logical volumes that the host has moved from the Insert category can only be deleted with host commands.

The Delete Logical Volumes window lists the numbers of the logical volumes that are in the Insert category for each VTS library. You may choose from the following Delete operations:

- To delete a single logical volume in a VTS library:
 1. In the first entry field, enter the volser of the logical volume. Leave the second entry field blank.
 2. Click the radio button for the VTS library that contains the logical volume.
 3. Select the **Delete...** push button to start the Delete operation. A message box allows you to confirm your selection.
- To delete a range of logical volumes in a VTS library:
 1. In the first entry field, enter the volser of the first logical volume in the range.
 2. In the second entry field, enter the volser of the last logical volume in the range.
 3. Click the radio button for the VTS library that contains the logical volumes.
 4. Select the **Delete...** push button to start the Delete operation. A message box allows you to confirm your selection.
- To delete all the logical volumes in a VTS library:
 1. Click the checkbox labeled "Delete ALL logical volumes in the Insert category for a VTS".

2. Click the radio button for the VTS library that contains the logical volumes.
3. Select the **Delete...** push button to start the Delete operation. A message box allows you to confirm your selection.

The Delete Logical Volumes window has the following controls:

Volser entry fields

The volser entry fields must contain six alphanumeric characters. The two volsers must be entered in the same format. Corresponding characters in each volser must both be either alphabetic or both be numeric. For example, AAA998 and AAB004 are of the same form, but AA9998 and AAB004 are not.

The volser is incremented where alphabetic characters are incremented alphabetically and numeric characters are incremented numerically. For example, volser range ABC000–ABD999 would result in an insert of 2000 volsers (ABC000–ABC999 and ABD000–ABD999).

VTS Library radio buttons

These buttons allow you to select the VTS library that the logical volumes will be deleted from. Buttons are displayed only for the number of VTS libraries installed. The buttons may be disabled if no logical volumes are in the Insert category.

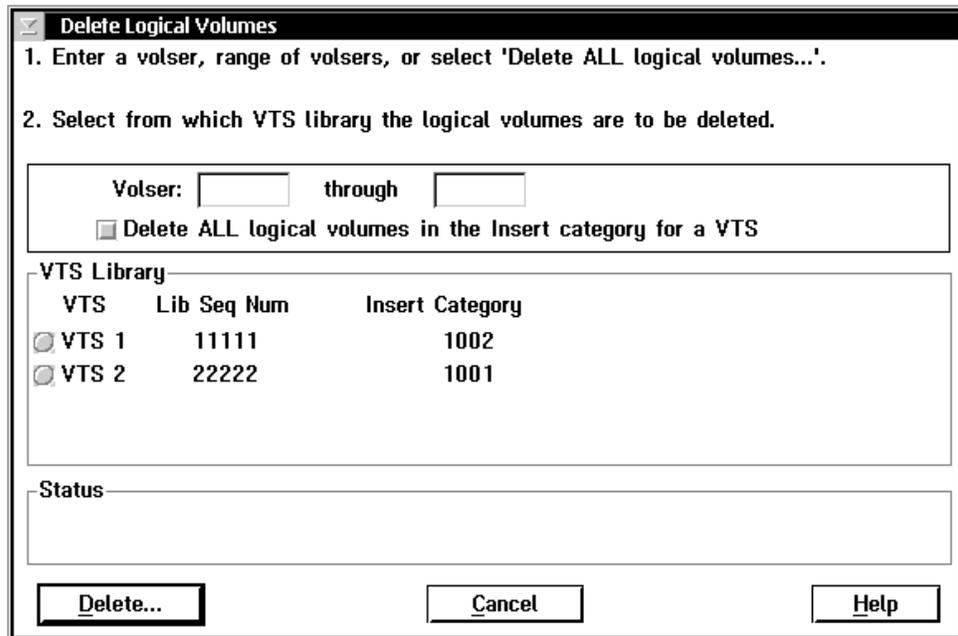


Figure 102. Delete Logical Volumes Window

The Delete Logical Volumes window has the following push buttons:

Delete...

Initiates the Delete Logical Volumes operation. You are prompted to confirm the operation. Select **Yes** to continue the Delete operation. Select **No** to cancel the Delete operation.

Cancel

Closes the Delete Logical Volumes window. If a Delete operation is in progress, you are prompted to confirm the cancellation. Select **Yes** to cancel the Delete operation. Select **No** to continue with the Delete operation. You can cancel an in-progress Delete operation at any time.

Help

Provides help about the Delete Logical Volumes window.

Eject A Stacked Volume

The Eject A Stacked Volume window (Figure 103 on page 177) allows you to eject a stacked volume from the library. Enter the stacked volume's volser, then select the **Eject...** push button. The list box displays the stacked volumes that are currently in the process of being ejected.

When an Eject Stacked Volume operation is initiated, a request is sent to the associated VTS to eject the stacked volume. The VTS then copies any active data from the stacked volume to other stacked volumes. When all active data has been removed, the VTS initiates the eject of the now-empty stacked volume. This process can take a long time.

Notes:

1. If the Library Manager is busy, the VTS is busy, and the stacked volume being ejected contains many active data files, the eject process may take a VERY long time (up to several hours).

2. Only one eject of a stacked volume can be in-progress for each VTS. If more than one is attempted, an error message results.
3. Exported Stacked Volumes (those in the Unassigned, Import, or Export-Hold categories) cannot be ejected using this window. If you attempt this, an error message results.

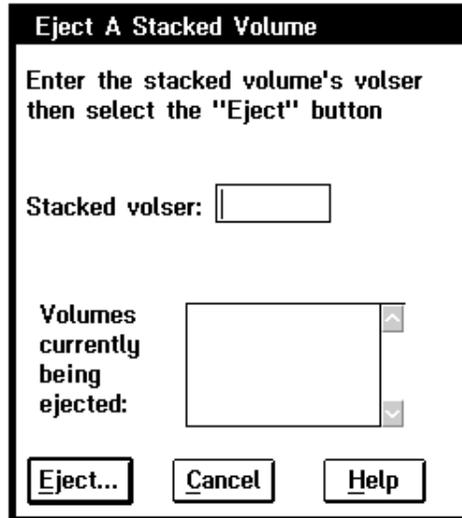


Figure 103. Eject A Stacked Volume Window

The Eject A Stacked Volume window has the following push buttons:

Eject...

Initiates the Eject Stacked Volume operation. You are prompted to confirm the Eject operation. Select **Yes** to continue the Eject operation. Select **No** to cancel the Eject operation.

Cancel

Closes the Eject A Stacked Volume window. All changes are saved.

Help

Provides help about the Eject A Stacked Volume window.

Define Fast Ready Categories

Note: You can also view VTS category attributes from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The Define Fast Ready Categories window (Figure 104) allows you to define categories as “Fast Ready” categories. A “Fast Ready” category means that the Library Manager can order category mounts from this category without recalling data from a stacked volume. This enables quick mount times because the mount request does not require a recall.

To define a “Fast Ready” category, enter the four-digit hexadecimal category number, select the desired VTS, then select the **Add category** push button.

To delete a category from the “Fast Ready” category list, highlight the category in the list box, then select the **Delete category...** push button.

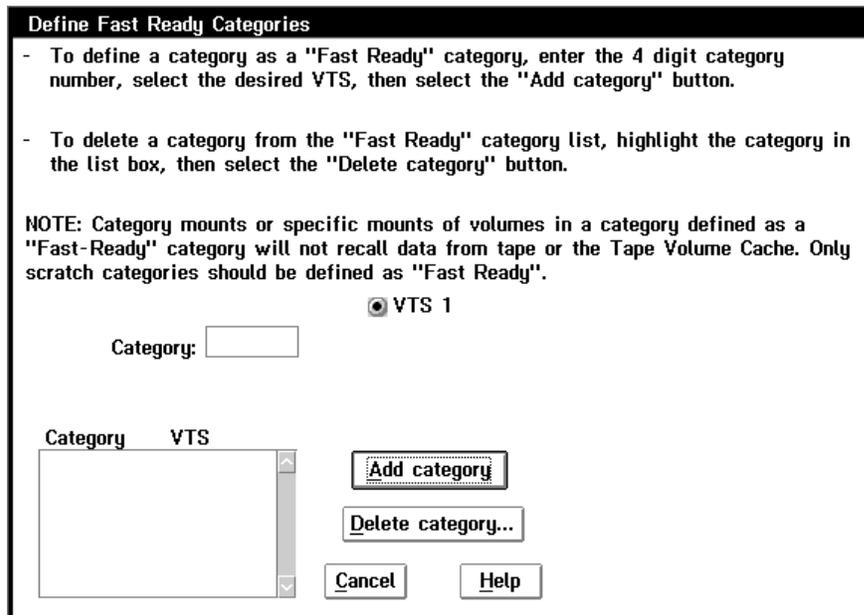


Figure 104. Define Fast Ready Categories Window

The Define Fast Ready Categories window has the following push buttons:

Add category

Adds the entered category to the selected VTS’s “Fast Ready” category list.

Delete category...

Deletes the highlighted category from the associated VTS’s “Fast Ready” category list. The library prompts you to confirm the Delete operation.

Select **Yes** to continue the Delete operation. Select **No** to cancel the Delete operation.

Cancel

Closes the Define Fast Ready Categories window.

Help

Provides help about the Define Fast Ready Categories window.

VTS Management Policies

The VTS Management Policies window (Figure 105) allows you to set the Inhibit Reclaim Schedule, the Reclaim Threshold Percentage, and the Free Storage Threshold (GB).

Note: You can also view VTS management policies from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

VTS Management Policies

Inhibit Reclaim Schedule

- Add an entry to the schedule by selecting a day of week, start time, duration, which VTSs then select the "Add" pushbutton. Up to 14 entries can be made.
- Delete an entry by highlighting it in the list box then selecting the "Delete" pushbutton.

Day of week	Start Time		Duration		<input type="checkbox"/> VTS 1 <input type="checkbox"/> VTS 2
	Hour	Minute	Hours	Minutes	
<input type="text"/>					

Reclaim Threshold Percentage

VTS 1: VTS 2:

Free Storage Threshold (GB)

VTS 1: VTS 2:

Figure 105. VTS Management Policies Window

The *Inhibit Reclaim Schedule* defines when the VTS should not perform reclaim operations. Reclaim operations require physical drives. This means that drives are used for reclaim operations at the same time others are used to recall data to satisfy mount requests. During times of heavy mount activity it may be desirable to make all of the physical drives available for recall operations. If these periods of heavy mount activity are predictable, you can use the Inhibit Reclaim Schedule to inhibit reclaim operations for the heavy mount activity periods. You can add up to 14 entries to the schedule.

When there are less than ten scratch stacked volumes available in the VTS, the Inhibit Reclaim Schedule is ignored. For the Inhibit Reclaim Schedule to be in effect with non-invasive reclamation activity by the VTS, more than 50 scratch stacked volumes must be available.

Five lists and a set of checkboxes are used to set up an inhibit reclaim entry. The lists contain the following:

- Day of week
Sunday through Saturday or Every day. If you select the **Every day** option, the **Start time** and **Duration** you enter apply to every day of the week.
- Start Hour and Minute
The start hour and minute for the inhibit. A 24-hour clock is used where 00 in the hour field means midnight.
- Duration Hours and Minutes

The number of hours and minutes that the inhibit reclaim should remain in effect. You can specify up to 167 hours and 59 minutes (seven days minus one minute). Specifying the maximum essentially always inhibits reclaim.

- Checkboxes to indicate the VTS to apply the schedule to.

Add an entry to the inhibit reclaim schedule by selecting a day of week, a start time, and the duration. Then select the **Add** push button.

Delete an entry by highlighting it in the list box, then selecting the **Delete** push button.

The *Reclaim Threshold Percentage* identifies when a stacked volume is to be made available for reclamation. Each stacked volume has some amount of active data and some amount of inactive (no longer needed) data. If the percentage of active data is less than the percentage specified in this window, the stacked volume is available to go through reclamation. During the reclamation process all of the active data from the original stacked volume is moved to another stacked volume. After all active data is moved from the original stacked volume, its category is set to scratch. This makes it available for reuse.

The Reclaim Threshold Percentage is initially set at 10%. We recommend that you start with this value and slowly raise it by 5% increments, as necessary. As a general rule, try not to go above 30%–40%. It is better to add additional stacked volumes rather than raise this value. The higher this number is, the longer it takes the VTS subsystem to reclaim a stacked volume because more data must be copied from one stacked volume to another stacked volume. The Active Data Distribution bar graph assists you in setting this number. See “VTS Active Data Distribution” on page 137 for information about displaying the window.

The *Free Storage Threshold (GB)* provides a warning when the VTS is running low on free storage, the capacity of all the empty stacked volumes in the VTS. A threshold is provided for each VTS installed in the library and is entered in GB. The default value is 600 GB. The VTS Active Data window (Figure 76 on page 129) displays the Free Storage Threshold as the Free Storage Alarm Level. If the free storage drops below the threshold (alarm level), the Library Manager signals an intervention-required condition to notify you to add more stacked volumes.

The number of stacked volumes required to store the Free Storage Threshold GB specified in the VTS Management Policies window is dependent on the compression of data when writing from the tape volume cache to the stacked volume and the model of 3590 tape drive associated with the VTS (Model B1A or E1A). The 3494 Model B18 VTS with enhanced ESCON host attachments provides compression into the tape volume cache. Therefore, further compression when writing to the stacked volume is unlikely, and the capacity of a stacked volume is approximately 10 GB for 3590 Model B1As and 20 GB for Model E1As. The earlier VTS, the 3494 Model B16, relied on the compression capability of the 3590 drives to store approximately 20 GB of tape volume cache data, assuming a compression ratio of 2:1.

Note: Very repetitive data may allow data compression to achieve greater stacked volume capacity.

Table 8 on page 181 provides examples of values for the Free Storage Threshold that result in an Intervention Required alarm when the number of scratch stacked volumes is less than required to contain the threshold free storage GB specified.

Table 8. Free Storage Threshold

Free Storage Threshold (GB)					
			Scratch Stacked Volumes		
VTS Model	3590 Tape Drive Model	Data Compression Feature	10	30	50
B16	B1A	not applicable	200 GB	600 GB	1 000 GB
B18	B1A	none	200 GB	600 GB	1 000 GB
B18	E1A	none	400 GB	1 200 GB	2 000 GB
B18	B1A	3200 or 3400	100 GB	300 GB	500 GB
B18	E1A	3200 or 3400	200 GB	600 GB	1 000 GB

When only ten scratch stacked volumes are available, the VTS performance may be affected by reclamation, because the Inhibit Reclaim Schedule is ignored. Reclamation is necessary to provide stacked volumes for copying data from the tape volume cache. However, when more than 50 scratch stacked volumes are available, reclamation is non-invasive and occurs only when allowed by the Inhibit Reclaim Schedule. A balance of performance, excessive host messages, and additional cartridge expense may be achieved by using a Free Storage Threshold (GB) representative of 30 stacked volumes.

The VTS Management Policies window has the following push buttons:

Add

Adds an entry to the Inhibit Reclaim Schedule.

Delete

Deletes an entry from the Inhibit Reclaim Schedule.

Save

Closes the VTS Management Policies window and saves all the changes made to the Inhibit Reclaim Schedule, the Reclaim Threshold Percentage, and the Free Storage Threshold (GB).

Cancel

Closes the VTS Management Policies window without saving any of the changes.

Help

Provides help about the VTS Management Policies window.

Manage Unassigned Volumes

The Manage Unassigned Volumes window (Figure 106 on page 182) opens automatically under the following conditions:

- When the library is in Import mode
- When you have input volumes of J-type media into the library through the convenience I/O station

This window allows you to move Exported Stacked Volumes in the Unassigned category to the Import category. This is an essential step during a VTS Import operation. You can also move other physical volumes (J-type) to the Insert category or eject them. The “Unassigned” volumes are displayed in the list box titled “Unassigned”.

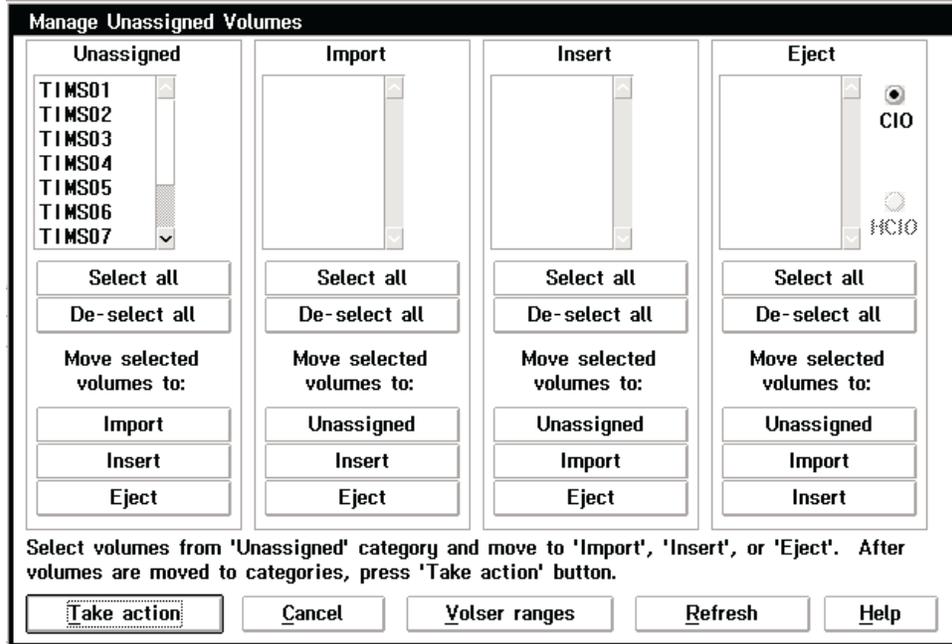


Figure 106. Manage Unassigned Volumes Window

The Manage Unassigned Volumes window has the following push buttons:

Select all

Selects all volumes within the current list box.

De-select all

Deselects all volumes within the current list box.

Unassigned

Moves the selected volumes to the Unassigned category list box.

Import

Moves the selected volumes to the Import category list box.

Insert

Moves the selected volumes to the Insert category list box.

Eject

Moves the selected volumes to the Eject category list box.

Take action

Confirms and activates a request to move volumes to the selected category.

Cancel

Closes the Manage Unassigned Volumes window without saving any of the changes.

Volser ranges

Displays the Volser Ranges window (see Figure 99 on page 171).

Refresh

Refreshes the Manage Unassigned Volumes window.

Help

Provides help about the Manage Unassigned Volumes window.

Manage Import Volumes

The Manage Import Volumes window (Figure 107) allows you to move physical volumes (J-type) in the Import category to the Insert category or to eject the volumes.

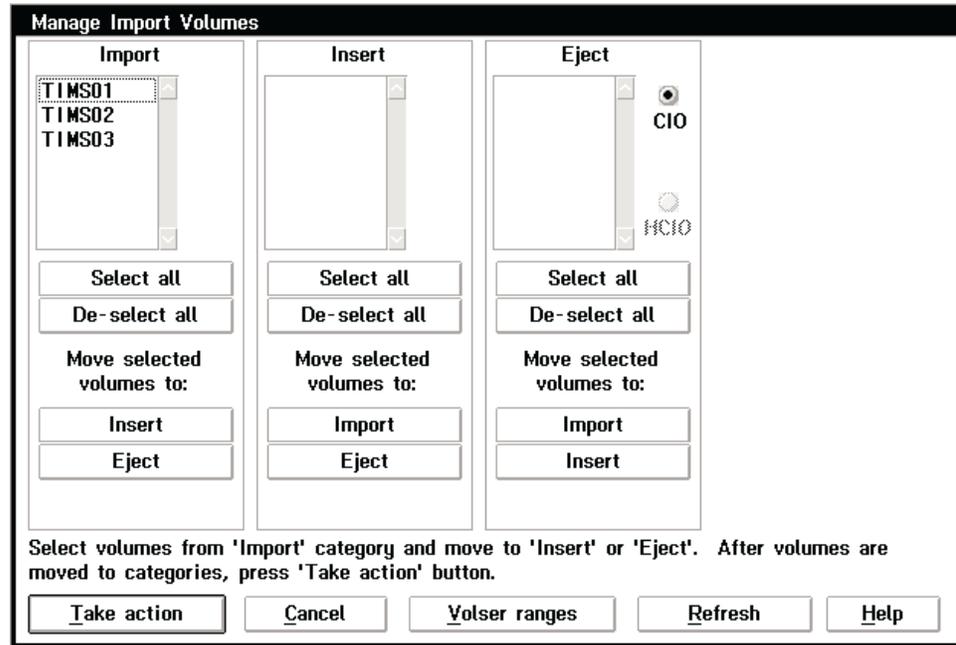


Figure 107. Manage Import Volumes Window

The Manage Import Volumes window has the following push buttons:

Select all

Selects all volumes within the current list box.

De-select all

Deselects all volumes within the current list box.

Import

Moves the selected volumes to the Import category list box.

Insert

Moves the selected volumes to the Insert category list box.

Eject

Moves the selected volumes to the Eject category list box.

Take action

Confirms and activates a request to move volumes to the selected category.

Cancel

Closes the Manage Import Volumes window without saving any of the changes.

Volser ranges

Displays the Volser Ranges window (see Figure 99 on page 171).

Refresh

Refreshes the Manage Import Volumes window.

Help

Provides help about the Manage Import Volumes window.

Manage Insert Volumes

The Manage Insert Volumes window (Figure 108) allows you to reevaluate the physical volumes in the Insert category for 3590 native use. By redefining the volser ranges, you can move the volumes to the Insert categories for the VTS subsystems. Also, you can eject the volumes from the library.

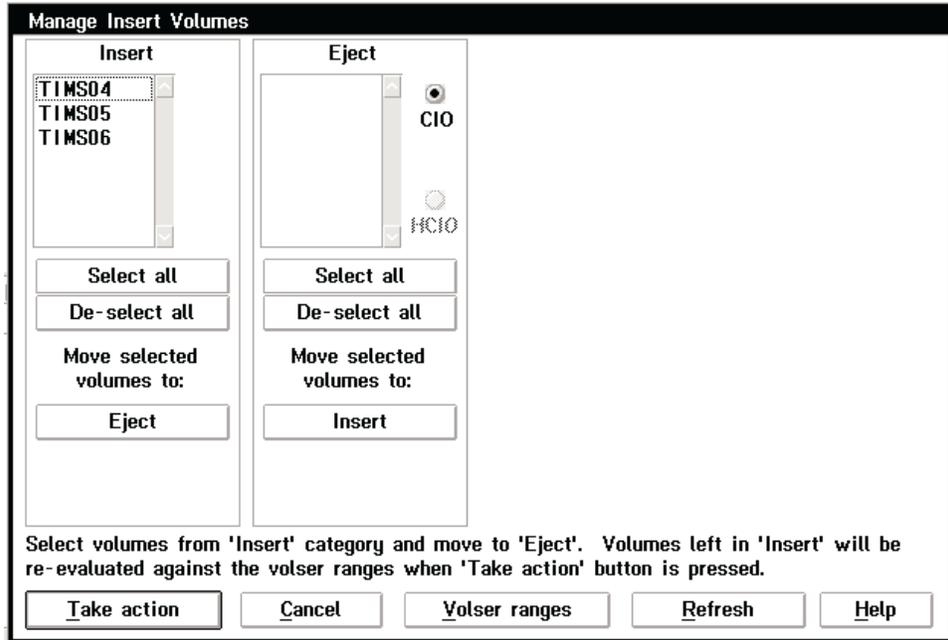


Figure 108. Manage Insert Volumes Window

The Manage Insert Volumes window has the following push buttons:

Select all

Selects all volumes within the current list box.

De-select all

Deselects all volumes within the current list box.

Insert

Moves the selected volumes to the Insert category list box.

Eject

Moves the selected volumes to the Eject category list box.

Take action

Confirms and activates a request to move volumes to the selected category.

Cancel

Closes Manage Insert Volumes window without saving any of the changes.

Volser ranges

Displays the Volser Ranges window (see Figure 99 on page 171).

Refresh

Refreshes the Manage Insert Volumes window.

Help

Provides help about the Manage Insert Volumes window.

Manage Export-Hold Volumes

The Manage Export-Hold Volumes window (Figure 109) allows you to move Exported Stacked Volumes in the Export-Hold category to the Import category. Also, you can eject the Exported Stacked Volumes from the library.

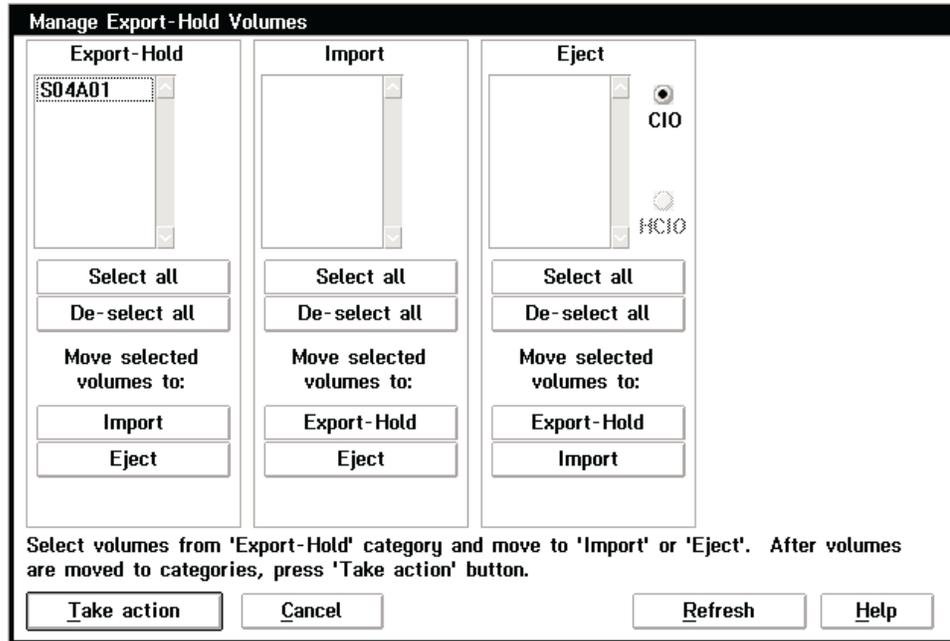


Figure 109. Manage Export-Hold Volumes Window

The Manage Export-Hold Volumes window has the following push buttons:

Select all

Selects all volumes within the current list box.

De-select all

Deselects all volumes within the current list box.

Export-Hold

Moves the selected volumes to the Export-Hold category list box.

Import

Moves the selected volumes to the Import category list box.

Eject

Moves the selected volumes to the Eject category list box.

Take action

Confirms and activates a request to move volumes to the selected category.

Cancel

Closes the Manage Export-Hold Volumes window without saving any of the changes.

Refresh

Refreshes the Manage Export-Hold Volumes window.

Help

Provides help about the Manage Export-Hold Volumes window.

Cancel VTS Export/Import

The Cancel VTS Export/Import window (Figure 110) allows you to send a cancel request to the VTS for an in-progress Import or Export operation. The in-progress Import and Export operations are displayed in the list box. You can select only one operation at a time.

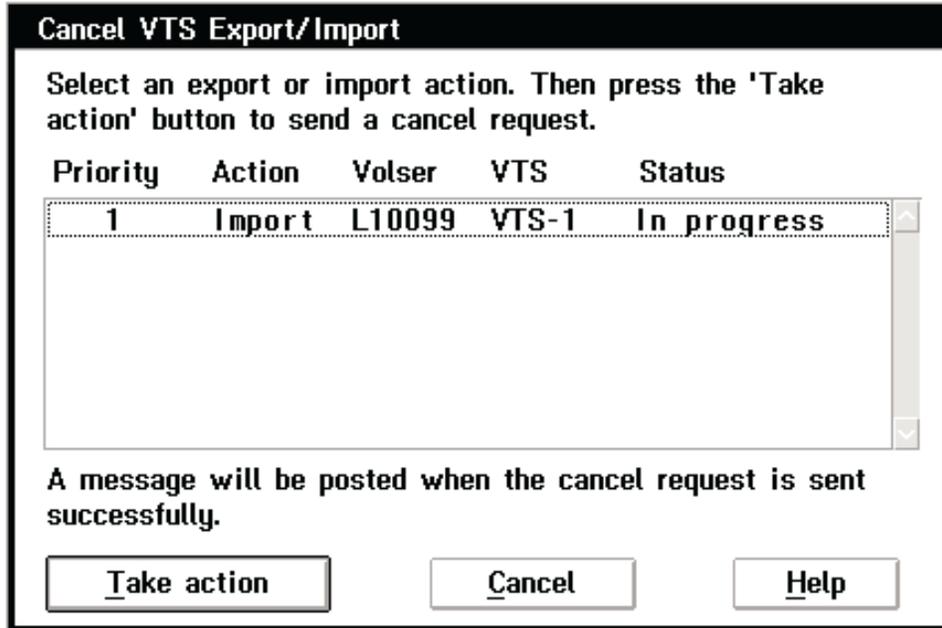


Figure 110. Cancel VTS Export/Import Window

The Cancel VTS Export/Import window has the following push buttons:

Take action

Sends the cancel request for the highlighted Import or Export operation.

Cancel

Closes the Cancel VTS Export/Import window. No action is taken.

Help

Provides help about the Cancel VTS Export/Import window.

Inventory

The **Inventory** option allows the following operations:

- Inventory new storage or re-inventory complete system
- Disable inventory update
- Enable inventory update
- Perform inventory update (full)
- Perform inventory update (partial)

Inventory New Storage or Re-inventory Complete System

The system administrator password typically protects these options. The library can perform the inventory process only when:

- The Library Manager is offline and in Auto mode.
- The teach process is completed.
- The cleaner volume masks are set (see “Cleaner Volume Masks” on page 191).
- The volser ranges are set (see “Set the Volser Range” on page 190).

Select a type of inventory as follows:

- Inventory new storage (at subsystem installation time)

Note: Selecting inventory new storage causes the library to eject any cartridges with unreadable external labels.

- Re-inventory the complete system (at any time)

Notes:

1. If VTSs are installed, see “Re-inventory with VTSs” on page 194.
2. If you select the **Re-inventory Complete System** option and there are VTS Import or Export Stacked Volumes in the Unassigned, Import, or Export-Hold categories, then the Display VTS Export/Import Volumes window (Figure 111 on page 188) opens. You cannot continue with the re-inventory until you eject the Import and Export volumes. The re-inventory is blocked to prevent the possible destruction of important exported data. You should exit this window, then select the appropriate windows under the Commands window under **System Management** in the LM Operator window and eject the indicated volumes. When you have ejected all Import and Export volumes from the library, you can then select the **Re-inventory Complete System** option and continue.

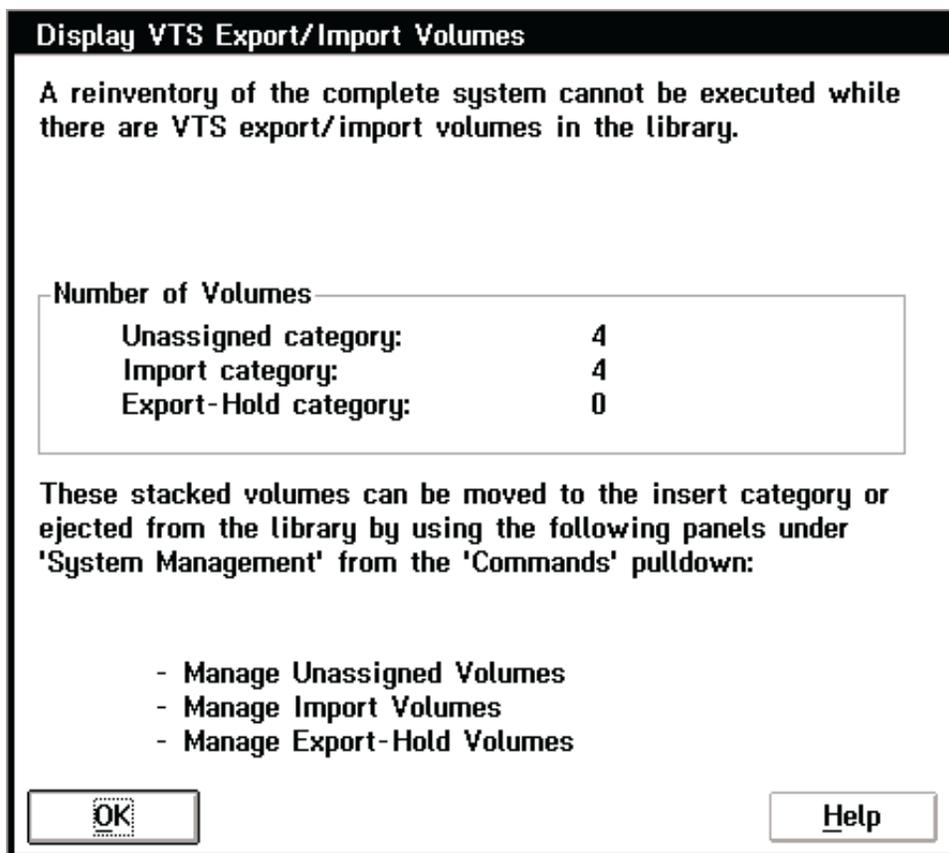


Figure 111. Display VTS Export/Import Volumes Window

Save Logical Volumes: When you request a complete inventory and the library contains a VTS, the library prompts you to save the logical volumes (see Figure 112 on page 189). Answering **Yes** saves the logical volumes. You do not need to reinsert them after the inventory completes. Answering **No** erases all the logical volumes. You must reinsert the logical volumes after the inventory completes.

Attention: If the library includes a VTS that is part of a Peer-to-Peer VTS configuration, you must save the logical volumes. This ensures that the logical volume databases will remain equal on the distributed libraries of the Peer-to-Peer VTS.

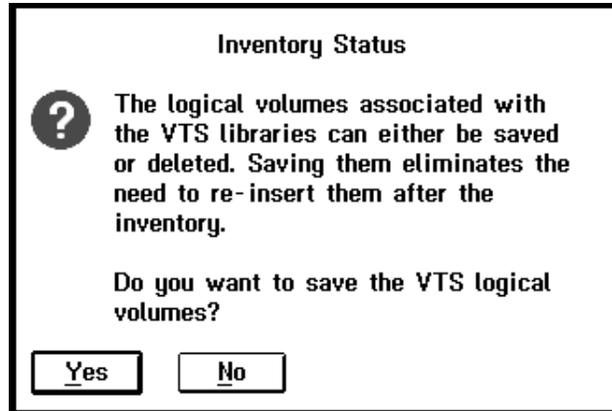


Figure 112. Save Logical Volumes Window

Inventory - Save Logical Volumes and Physical Volume Information: The Inventory - Save Logical Volumes and Physical Volume Information window (Figure 113 on page 190) opens before the start of an Inventory operation. This allows you to save the VTS logical volumes and physical volume information stored in the Library Manager database. This save operation has the following benefits:

- When you save the VTS logical volumes, you do not have to reinsert them later. This also preserves the category information in the database.
- When you save the physical volume information, you also preserve the category information in the database.

If the database contains physical volume information, this window contains two radio buttons for the non-VTS partition:

- Save physical volume information
- Don't save physical volume information

If the database contains both physical and logical volume information, this window contains three radio buttons for the VTS partitions:

- Save logical volumes and physical volume information
- Save logical volumes only
- Don't save any volumes or volume information

The Inventory - Save Logical Volumes and Physical Volume Information window (Figure 113 on page 190) has the following controls:

Radio buttons for each partition

These buttons allow you to select the Save or Don't Save action you want the library to perform. Buttons are available only for the number of VTS libraries installed.

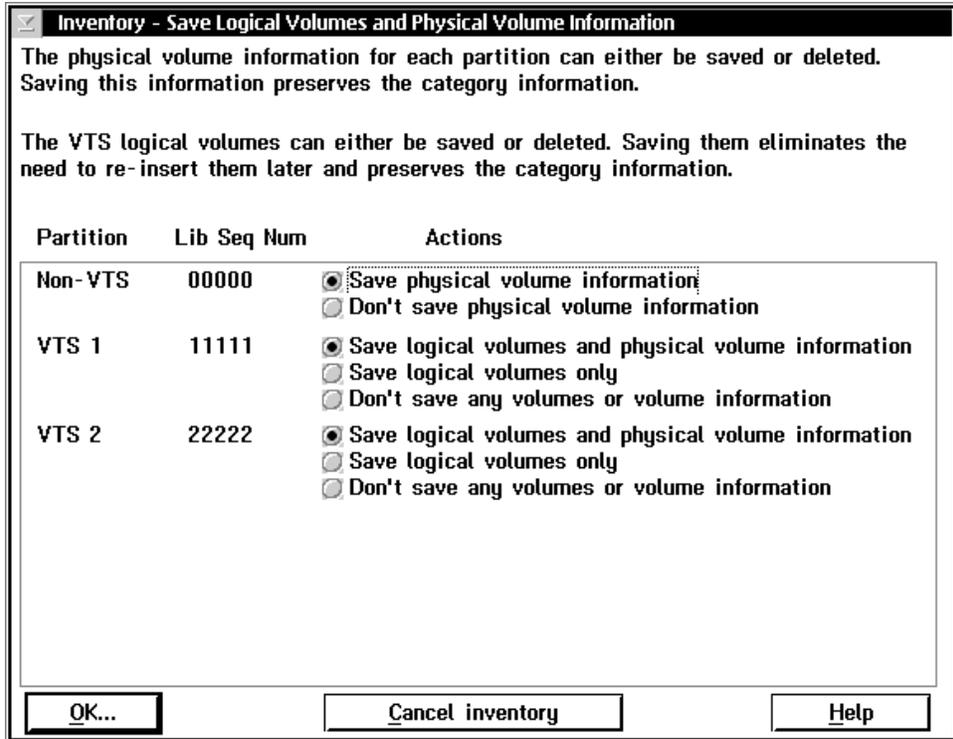


Figure 113. Inventory - Save Logical Volumes and Physical Volume Information

The Inventory - Save Logical Volumes and Physical Volume Information window has the following push buttons:

OK..

Accepts the options selected with the radio buttons and continues with preparations for the Inventory operation.

Cancel inventory

Cancels the Inventory operation and closes the Inventory - Save Logical Volumes and Physical Volume Information window.

Help

Provides help about the Inventory - Save Logical Volumes and Physical Volume Information window.

Set the Volser Range: When selecting a type of inventory, the Inventory - Volser Ranges window (Figure 114 on page 191) opens to allow you to set the volser ranges.

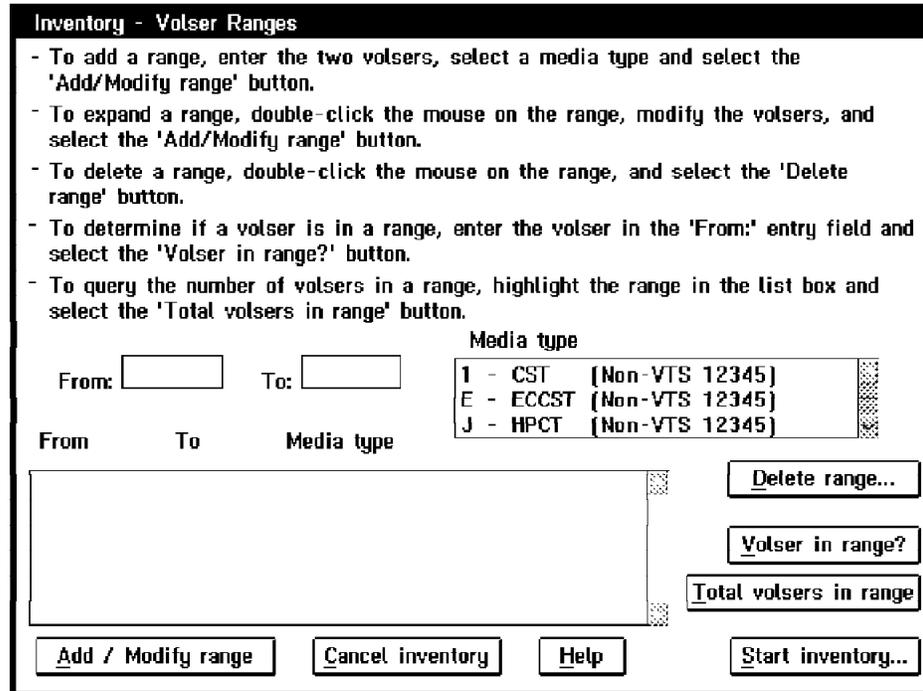


Figure 114. Inventory - Volser Ranges Window

This window is similar to the Volser Ranges window selectable in the Commands window (Figure 99 on page 171). The only difference is the addition of the **Start Inventory...** push button. Select this push button after reviewing or modifying the volser ranges. Selecting the **Start Inventory...** push button allows the inventory process to continue. Selecting the **Cancel inventory** push button cancels the inventory process.

Cleaner Volume Masks: When selecting a type of inventory, an option to set the cleaner volume masks is displayed. You must set at least one of the masks (for example, CLN***). The CLN prefix is not a requirement. You can use any valid volser. The Inventory - Cleaner Masks window (Figure 115 on page 192) allows you to set the cleaner volume masks.

The cleaner volume masks are external labels with patterns of characters used to identify the volumes that are cleaner cartridges. The cleaner volume masks allow for identification of cleaning cartridges that either are put into the 3494 tape library through an input station or are identified during an inventory operation. When identified, cleaner volumes are assigned to a cleaner volume category.

The Inventory - Cleaner Masks window allows the entry of up to ten cleaner masks. If this is the first time the masks are displayed, the first mask is set to a default value of CLN***, and the other nine masks are set to blanks. If this is not the first time the masks are displayed, whatever was entered last is displayed. You can use the asterisk (*) in the mask. It is interpreted as a wild card character (any valid character). When the masks are set, the library considers any volser labels that match any of the masks to be cleaner volumes.

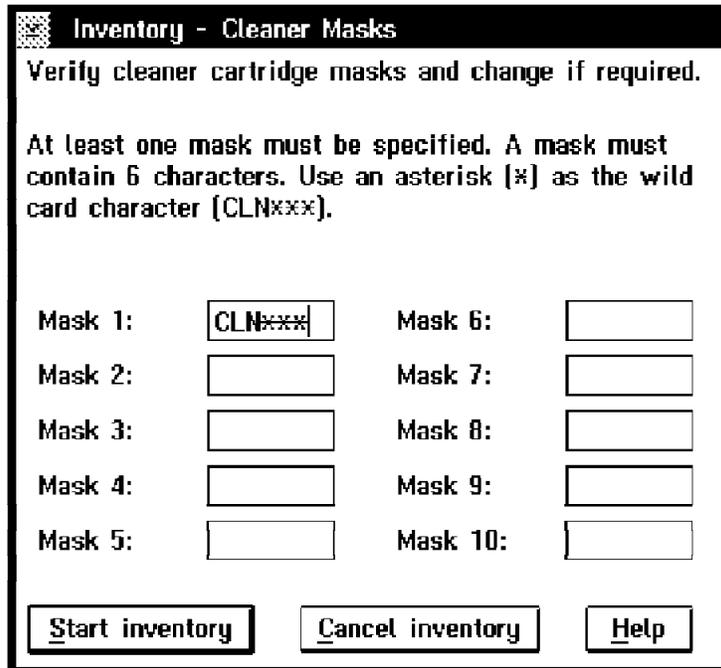


Figure 115. Inventory - Cleaner Masks Window

The Inventory - Cleaner Masks window has the following push buttons:

Start inventory

Starts the inventory process.

Cancel inventory

Cancels the inventory process.

Help

Provides help about the Inventory - Cleaner Masks window.

Inventory Status: The Inventory Status window (Figure 116) displays the status information about the inventory operation in progress. It is updated periodically as the operation progresses.



Figure 116. Inventory Status Window

The Inventory Status window contains the following messages:

- **Rack XX is being inventoried** and **Number of racks complete**. This display occurs during the physical inventory operation.
- **Indexing database, please stand by**. This display occurs after the physical inventory operation.
- **Inventory cancel in progress, please stand by**. This display occurs when you cancel the inventory.

Note: If the Dual Active Accessors feature is installed, information is displayed for both accessors (see Figure 117).

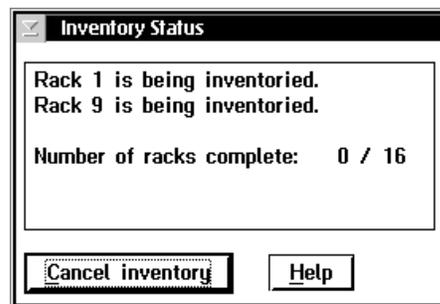


Figure 117. Inventory Status Window (Dual Active Accessor Libraries)

The Inventory Status window has the following push buttons:

Cancel inventory

Cancels the inventory process. You are prompted to confirm your selection. If you select **Yes**, the inventory is cancelled, the current rack being inventoried is marked not inventoried, and the window is closed. If you select **No**, the inventory continues. This push button is disabled (grayed or reduced contrast) during the indexing database phase.

Note: If you cancel the inventory, select the **Inventory New Storage** option when you are ready to continue. This option allows the inventory to continue from the point at which you cancelled the original inventory.

Help

Provides help about the Inventory Status window.

Re-inventory with VTSs: Before selecting the **Re-inventory complete system** option, you must return VTS stacked volumes mounted on 3590 tape drives associated with the VTS to library storage cells (this is done by taking the VTS offline, which causes the VTS to unload the drives). Do this by setting the VTS subsystems to the Offline state before setting the 3494 tape library to the Offline state.

To prepare for **Re-inventory complete system**:

1. All logical libraries (VTSs and non-VTS logical libraries, if any) must be varied offline at the attaching hosts.
2. Select the **Service menu...** option in the Mode window to allow access to additional service functions.
3. In the Service window (Figure 118 on page 195), select the **VTS subsystem management** option, then select the **Online/Offline...** option to display the VTS Online/Offline window (Figure 119 on page 196).
4. To set the VTS units offline, perform the following:
 - a. Select the **VTS 1 -> Offline** option and wait for messages indicating that the Offline operation initiated and completed successfully. If an error message is displayed, contact your service representative.
 - b. If a second VTS is installed, select the **VTS 2 -> Offline** option and wait for messages indicating that the Offline operation initiated and completed successfully.
 - c. When all VTS units are offline, close the window by selecting the **Cancel** option in the VTS Online/Offline window.
5. Place the 3494 tape library in the Offline state using the Mode window.
6. In the Commands window, select the **Inventory** option, then select the **Re-inventory complete system** option. When the inventory operation is complete, return the tape library to the Online state using the Mode window.

Note: Be sure to select the **Yes** option in the Save Logical Volumes window (see Figure 112 on page 189) when asked if you want to save the VTS logical volumes.

Attention: If the library includes a VTS that is part of a Peer-to-Peer VTS configuration, you must save the logical volumes. This ensures that the logical volume databases will remain equal on the distributed libraries of the Peer-to-Peer VTS.

7. In the Service window, place all VTSs online by selecting the **VTS Subsystem Management** option and the **VTS Online/Offline** option.
8. Select the **Operator menu** option in the Mode window to display only operator action bar items.
9. Attaching hosts may vary libraries online.

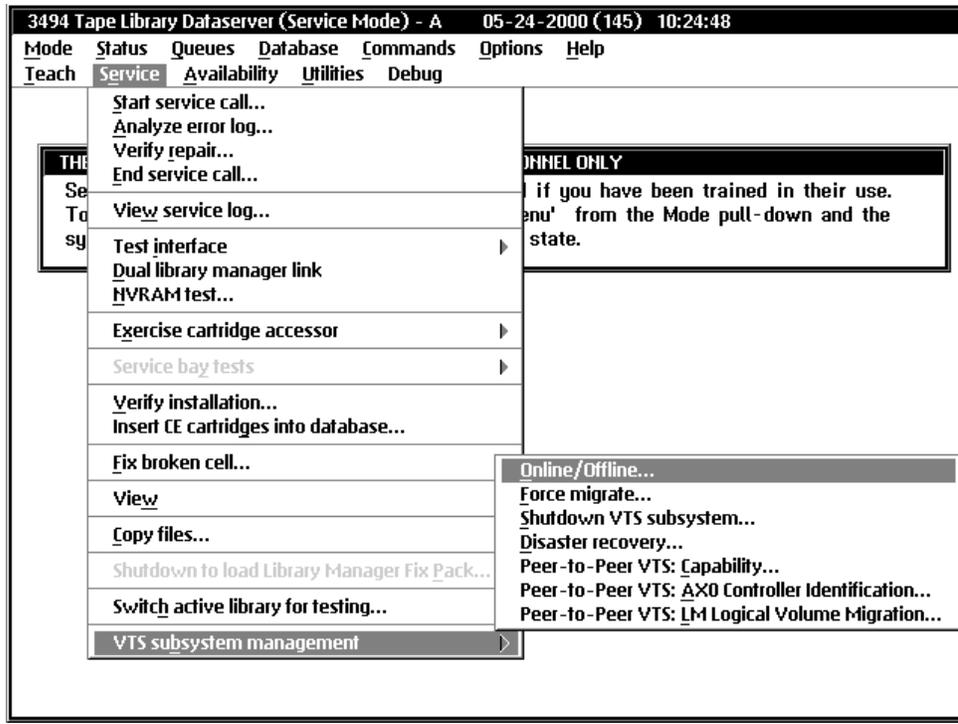


Figure 118. Service Window

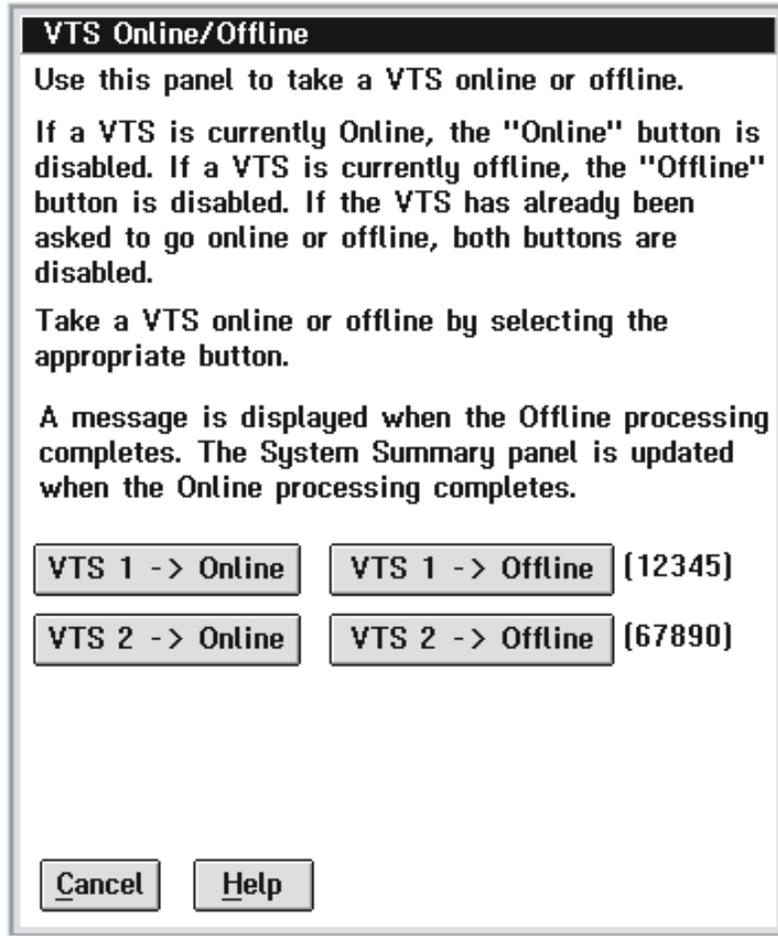


Figure 119. VTS Online/Offline Window

Disable Inventory Update

Select the **Disable Inventory Update** (Figure 120 on page 197) option to prevent the inventory update from being performed after you open and close a door. The library remembers this selection across shutdowns.

Note: You should insert or eject cartridges through an I/O facility only while Inventory Update is disabled.

A system administrator password typically protects this option. The password protection option can be selected during installation (see "Change System Administrator Password" on page 221).

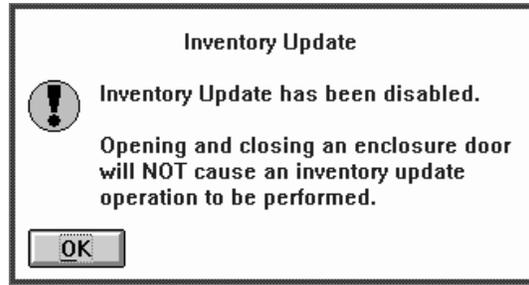


Figure 120. Disable Inventory Update Window

Enable Inventory Update

Select the **Enable Inventory Update** (Figure 121) option to perform an inventory update after opening and closing a door. This selection is remembered across shutdowns.

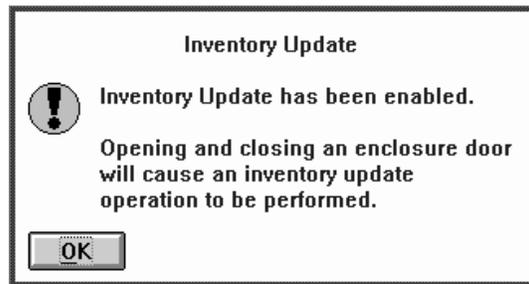


Figure 121. Enable Inventory Update Window

Perform Inventory Update (Full)

Select the **Perform Inventory Update (Full)** option (Figure 122) to perform an inventory update immediately. All frames in the library are inventoried.



Figure 122. Perform Inventory Update Window

The Inventory Update Status window (Figure 123 on page 198) displays status information about the Inventory Update operation in progress.

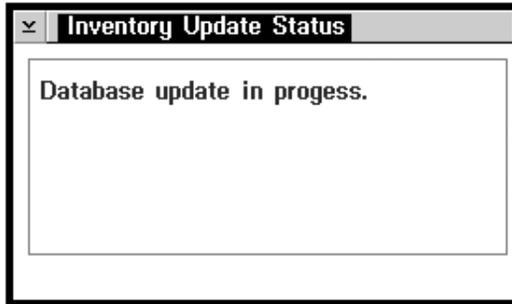


Figure 123. Inventory Update Status Window

The Inventory Update Status window contains the following messages:

- **Rack XX is being inventoried** and **Number of racks complete**. This display occurs during the physical inventory operation.
- **Database update in progress**. This display occurs after the physical inventory operation.

Note: If the Dual Active Accessors feature is installed, information is displayed for both accessors (Figure 124).

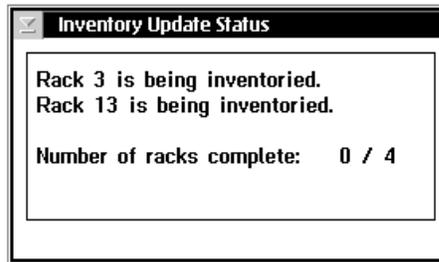


Figure 124. Inventory Update Status Window (Dual Active Accessor Libraries)

Perform Inventory Update (Partial)

Only those frames associated with doors that have been opened are inventoried. If Adjacent Frame Update was enabled during teach, the frames to either side are also inventoried. If the Dual Active Accessors feature is installed and if racks on both sides of the library are being inventoried, both accessors are used; otherwise only one accessor is used.

The Perform Inventory Update (Partial) window (Figure 125 on page 199) is used to select the frames that should be scanned during the Inventory Update operation.

- A checked checkbox indicates that a frame's door has been opened since the last inventory.
- An unchecked checkbox indicates that a frame's door has not been opened since the last inventory.
- The partial Inventory Update operation inventories the frames whose checkboxes are checked.
- Check or uncheck the checkboxes to reflect the frames that you want inventoried, then select the **Perform inventory update...** push button.
- Mounts and demounts are allowed during an inventory update for cartridges that are in a rack that has already been inventoried or is not involved in the inventory

update. However, performing mounts and demounts during an inventory update does affect the duration of the Inventory Update operation.

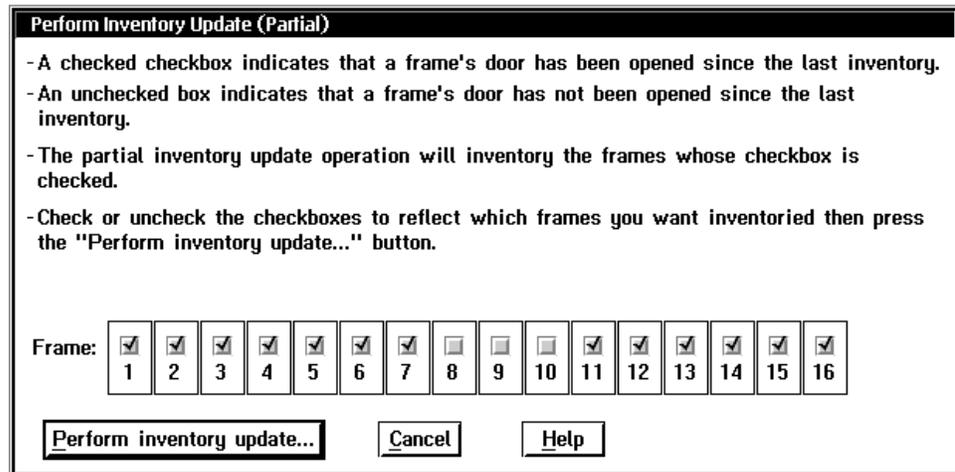


Figure 125. Perform Inventory Update (Partial) Window

The Perform Inventory Update (Partial) window has the following push buttons:

Perform inventory update...

Starts the Inventory Update operation on the selected frames.

Cancel

Cancels the frame selection.

Help

Provides help about the Perform Inventory Update (Partial) window.

Stand-Alone Device

The **Stand-alone device...** option allows the following operations:

- Setup stand-alone device
- Reset stand-alone device
- Stand-alone device status

Setup Stand-Alone Device

The Setup Stand-alone Device (Figure 126 on page 200) window allows you to set up a drive in stand-alone mode. This mode is used to allow a host to run software that, in general, is in complete control of the drive. The software must be attached to a tape drive that is physically or virtually inside a library. The software is not aware that the drive is in the library, and it cannot issue commands to mount and demount volumes in that library.

Stand-alone device is supported for virtual drives within a VTS with the exception of the Mount from Input Station feature.

Stand-alone device is not supported for the physical drives associated with a VTS.

To assist the host software, the library uses stand-alone mode to load and unload one or more specific cartridges automatically into a specific drive, without any host software interaction. The host software allows you to specify the cartridge that is mounted and demounted into a drive by using the Library Manager console.

Note: The drive that is being used in stand-alone mode should be varied offline from all hosts except the host that is being used in this special mode. This prevents unwanted interaction from all hosts except the desired one.

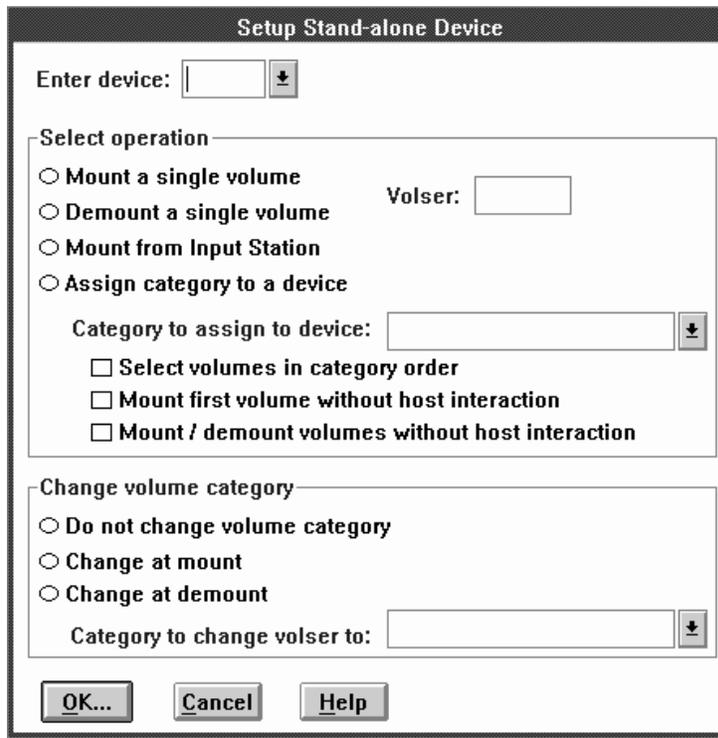


Figure 126. Setup Stand-Alone Device Window

Enter device

This list box lists all the drives in the library, including virtual drives. It excludes physical drives associated with a VTS.

You can select the following operations:

Mount a single volume

This operation causes the single volume to be mounted in a requested drive. When you select this operation, you must enter a volser in the **Volser:** field. You must also select either **Do not change volume category** or **Change at mount**.

Demount a single volume

This operation causes a single volume to be demounted from the requested drive. When you select this operation, you can enter a volser in the **Volser:** field, or you can leave the field blank. If you leave the field blank, the volume currently mounted in the drive is demounted. You must select **Do not change volume category** or **Change at demount** for this operation.

Mount from Input Station

This operation mounts non-library cartridges located in the convenience I/O station directly on the requested drive. It then returns them to the convenience I/O station after unloading.

Mount from Input Station is not supported for virtual drives within a VTS.

Assign category to a device

This operation causes a category to be assigned to a drive. When you

select this operation, you must enter a **Category to assign to device** and select one of the three **Change volume category** options.

Volser

This entry field is active when you select either **Mount a single volume** or **Demount a single volume**. This field is required for the **Mount a single volume** option. It is optional for the **Demount a single volume** option.

Category to assign to device

This entry field is active when you select **Assign category to a device**. You must enter a valid category. The list displays the current user categories and their host-assigned aliases.

Select volumes in category order

This option is available if you have selected **Assign category to a device**. Selecting this option causes volumes to be mounted in their category order.

Note: If you select the **Select volumes in category order** option, you should also select one of the following (mount) options, or the drive will not be put in stand-alone mode.

Mount first volume without host interaction

This option is available if you have selected **Assign category to a device**. Selecting this option causes the first mount to a device to be performed without host interaction.

Mount/demount volumes without host interaction

This option is available if you have selected **Assign category to a device**. Selecting this option causes mounts and demounts to be performed automatically without host interaction.

The following are methods for changing a volume's category:

Do not change volume category

This option leaves the volume category alone during the stand-alone device operation.

Change at mount

This option changes the volume's category when a volume is mounted. If you select this method, you must make a valid entry in the **Category to change volser to:** field.

Change at demount

This option changes the volume's category when the volume is demounted. If you select this method, you must make a valid entry in the **Category to change volser to:** field.

Category to change volser to:

You must enter a valid category in this field. The list displays the current user categories and their host-assigned aliases.

The Setup Stand-alone Device window has the following push buttons:

OK...

Requests that a device be set up as a stand-alone device. If the information that you entered is valid, you are prompted to confirm the request.

Cancel

Closes the Setup Stand-alone Device window without setting up a device as stand-alone.

Help

Provides help about the Setup Stand-alone Device window.

Reset Stand-Alone Device

The Reset Stand-alone Device option allows you to take a device out of stand-alone mode. The Reset Stand-alone Device window (Figure 127) presents a list of devices that are currently in stand-alone mode. To reset a device, select it, then select the **Reset...** push button. If there are no devices currently in stand-alone mode, a message is displayed.

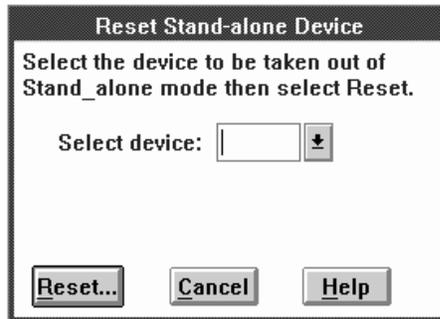


Figure 127. Reset Stand-Alone Device Window

The Reset Stand-alone Device window has the following push buttons:

Reset...

Requests that a device be taken out of stand-alone mode. If you entered a valid device, you are prompted to confirm your request.

Cancel

Closes the Reset Stand-alone Device window without resetting a stand-alone device.

Help

Provides help for the Reset Stand-alone Device window.

Stand-Alone Device Status

Each device set up as a stand-alone device has a separate status window (see Figure 128).

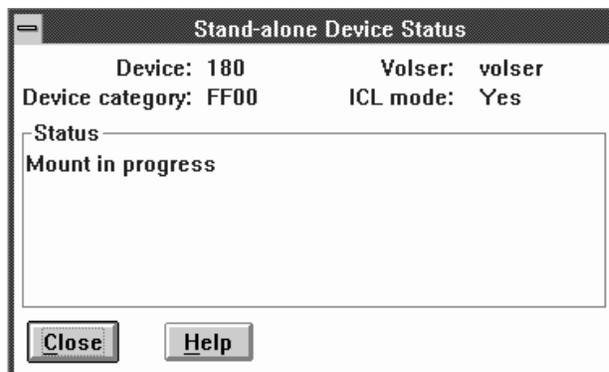


Figure 128. Stand-Alone Device Status Window

Device

The device identification of the stand-alone device.

Device category

The category associated with the stand-alone device, if any. The device category is displayed as 0 if the device does not have an associated category. The FFF7 category is used for Mount from Input Station.

Volser

Displays the volser of the currently-mounted volume or the volser of the volume in the process of being mounted.

ICL mode

If you selected the **Mount / demount volumes without host interaction** option when you set up the device as a stand-alone device, a device is set up to implicitly mount and demount volumes. If you selected this option, the ICL mode status is displayed as **Yes**. If you did not select this option, the ICL mode status is displayed as **No**.

Status

The current status of the device is displayed here.

The Stand-alone Device Status window has the following push buttons:

Close

Closes the Stand-alone Device Status window.

Help

Provides help for the Stand-alone Device Status window.

Insert Unlabeled Cartridges

Note: Do not use this function using cartridges with device-readable labels.

The Insert Unlabeled Cartridges operation is designed to allow you to insert volumes into the Library Manager database that do not have an external device-readable label. These volumes may be used in the same manner that regular, properly labelled volumes are used, except for operations requiring an external device-readable label. To insert unlabeled cartridges, follow these steps:

1. Ensure that the convenience I/O station is empty.
2. In the spaces in the Insert Unlabeled Cartridges window (Figure 129 on page 204), enter the volsers and the cartridge type of all the cartridges you want to insert.

Note: If a volume with a device-readable label is inserted with a different volser entered in the Insert Unlabeled Cartridges window, problems will occur during a subsequent Inventory or Inventory Update operation.

3. Place the cartridges in the convenience I/O station in the same sequence as represented in the Insert Unlabeled Cartridges window, then close the convenience I/O station door.
4. Select the **OK** push button.

Each volser entered is checked to ensure that it is a valid number and that no other cartridge in the library has the same number. The validity of the cartridge type is also checked. Valid characters for an unlabeled cartridge volser are alphanumeric characters plus the following special characters: **- # & \$ @**. The cartridges are then inserted into the library. After all the cartridges are inserted into the library, you may repeat the operation.

If the misplaced or inaccessible flags are set for an existing volser in the library, the cartridge is inserted and the flags are cleared.

5. Select the **Cancel** option to cancel the Insert Unlabeled Cartridges operation.

You can use the Insert Unlabeled Cartridges function to insert empty stacked volumes for a VTS. To be successful, the volser must fall into a stacked volume volser range (see Figure 129), and the media type must be **J** or **K**. However, IBM recommends that you **DO NOT** use the Insert Unlabeled Cartridges function for stacked volumes in normal operations. You should use it only for reinserting volumes that have a damaged external label.

I/O Station		
Cell	Cartridge Volser	Type
1		*
2		*
3		*
4		*
5		*
6		*
7		*
8		*
9		*
10		*

Figure 129. Insert Unlabeled Cartridges Window

The Insert Unlabeled Cartridges window has the following push buttons:

OK

Performs the Insert Unlabeled Cartridges operation.

Cancel

Cancels the Insert Unlabeled Cartridges operation and closes the Insert Unlabeled Cartridges window.

Next 10

Is displayed when the optional 30-cell I/O station is installed; displays the next ten cells.

Prev 10

Is displayed when the optional 30-cell I/O station is installed; displays the previous ten cells.

Help

Provides help about the Insert Unlabeled Cartridges window.

LAN Options

Note: You can also view LAN information from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The **LAN options** option allows the following operations:

- Add LAN host
- Delete LAN host
- Update LAN host information
- LM LAN information

Add LAN Host

The Add LAN Host to Library window (Figure 130 on page 206) allows you to configure a LAN-attached host for communication with the 3494 tape library. You can configure up to 32 LAN host ports. The information you need to enter may be available from a command on the host. For example, on the AS/400 system, the Display LAN Information (DSPLANMLD) command provides this information. The person who set up your LAN configuration may be able to provide this information.

Communication Protocol

Select the type of communication protocol for use with this host.

Each LAN host has a particular LAN protocol that it uses to communicate with the library. Following are some of the hosts and their associated protocols:

AS/400

uses APPC

The following commands on the AS/400 system provide the information that you need to fill in the Add LAN Host to Library window:

- If the AS/400 operating system is less than version V3R6, use DSPLANMLD, Display LAN Information.
- If the AS/400 operating system is version V3R6 or higher, use DSPLANMLB, Display LAN Media Library Information.

VSE/ESA™

uses APPC/VTAM

RS/6000

uses TCP/IP

Sun

uses TCP/IP

9076 RS/6000 SP™

Uses TCP/IP

If you select APPC as the communications protocol, an Add LAN Host to Library window (Figure 130) opens. This allows you to add a LAN-attached host, such as an AS/400 system, to the library configuration.

Add LAN Host to Library

Communication Protocol

APPC APPC/VTAM TCP/IP

Host Alias (optional) TUCF400F

Host Transaction Program Name QMLD/QMLDSTRCC

Host Network ID USIBMSU

Host Location Name S10A4045

Host Adapter Address 1000A5E12E75

Ethernet Format

XID (optional) 05D11251

OK Cancel Help

Figure 130. Add LAN Host to Library Window (APPC Selected)

Fill in the following fields:

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias. This entry field accepts only alphanumeric characters and the “.” character.

Host Transaction Program Name

Specifies the name of the LAN transaction program that runs on the host to receive data from the Library Manager. For example, on the AS/400 system, the LAN transaction program name is **QMLD/QMLDSTRCC**. This entry field accepts only alphanumeric characters and the “/” character. Blank spaces are not valid.

Host Network ID

Specifies the name of the remote network that the adjacent control point (the host) resides in. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the host remote network identifier and the host remote location. For example, if the host partner_LU_name is **USIBMSU.S10A4045**, then the Host Network ID is **USIBMSU**.

Host Location Name

Specifies the remote location name (of the host) that the 3494 tape library communicates with. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the remote network identifier and the remote location. For example, if the host partner_LU_name is **USIBMSU.S10A4045**, then the Host Location Name is **S10A4045**.

Host Adapter Address

Specifies the LAN adapter address of the remote controller (host). This can be the host adapter card universally administered address (UAA), such as 10005A1E3338, or a locally administered address (LAA), such as 400012345678. You may enter only hexadecimal digits in this field. Blank spaces are not valid. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

Ethernet Format checkbox

If the adapter address is in Ethernet Format, check this box.

XID (optional)

(Exchange ID) This is an optional field. If you leave it blank, the XID is assigned a value of “00000000”. If you enter an XID value, it must be either five or eight hexadecimal bytes. If you enter only five bytes, the prefix “05D” is used.

Note: XID is optional for APPC and APPC/VTAM hosts. It is not applicable for TCP/IP hosts.

The Add LAN Host to Library window has the following push buttons:

OK

Adds a LAN-attached host to the library system using the information in the Add LAN Host to Library window.

Cancel

Cancel the Add LAN Host operation and closes the Add LAN Host to Library window without adding a host.

Help

Provides help about the Add LAN Host to Library window.

If you select APPC/VTAM as the communications protocol, an Add LAN Host to Library window (Figure 131) opens. This allows you to add a LAN-attached host, such as VSE/ESA, to the 3494 tape library configuration.

Figure 131. Add LAN Host to Library Window (APPC/VTAM Selected)

Fill in the following fields:

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias. This entry field accepts only alphanumeric characters and the “.” character.

Host Transaction Program Name

Specifies the name of the LAN transaction program that runs on the host to receive data from the Library Manager. This entry field accepts only alphanumeric characters and the “/” character. Blank spaces are not valid. For example, if the host is VSE/ESA, the default transaction program name is **VSE1LCA**.

Host Network ID

Specifies the name of the remote network that the adjacent control point (the host) resides in. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the host remote network identifier and the host remote location. For example, if the host partner_LU_name is **USIBMSU.VSE1LCA**, then the Host Network ID is **USIBMSU**.

Host Location Name

Specifies the remote location name (of the host) that the 3494 tape library communicates with. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the remote network identifier and the remote location. For example, if the host partner_LU_name is **USIBMSU.VSE1LCA**, then the Host Location Name is **VSE1LCA**.

Host Adapter Address

Specifies the LAN adapter address of the remote controller (host). This can be the host adapter card universally administered address (UAA), such as 10005A1E3338, or a locally administered address (LAA), such as 400012345678. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

Ethernet Format checkbox

If the adapter address is in Ethernet Format, check this box.

Physical Unit Name

This is the name of the physical unit that the 3494 tape library communicates with for this host, for example, VSE3174. The physical unit name must be either eight or fewer characters, or eight or fewer characters followed by a period (.) and eight or fewer characters. This field accepts only alphanumeric characters and the “.” character. Blank spaces are not valid.

XID (optional)

(Exchange ID) This is an optional field. If you leave it blank, the XID is assigned a value of “00000000”. If you enter an XID value, it must be either five or eight hexadecimal bytes. If you enter only five bytes, the prefix “05D” is used.

Note: XID is optional for APPC and APPC/VTAM hosts. It is not applicable for TCP/IP hosts.

The Add LAN Host to Library window has the following push buttons:

OK

Adds a LAN-attached host to the library system using the information in the Add LAN Host to Library window.

Cancel

Cancels the Add LAN Host operation and closes the Add LAN Host to Library window without adding a host.

Help

Provides help about the Add LAN Host to Library window.

If you select TCP/IP as the communications protocol, an Add LAN Host to Library window (Figure 132) opens. This allows you to add a LAN-attached host, such as an RS/6000, to the 3494 tape library configuration.

The screenshot shows a dialog box titled "Add LAN Host to Library". At the top, under "Communication Protocol", there are three radio buttons: "APPC", "APPC/VTAM", and "TCP/IP". The "TCP/IP" radio button is selected. Below the radio buttons are three text input fields. The first is labeled "Host Alias (optional)" and contains the text "RS6000". The second is labeled "Host IP Address" and contains "9.115.0.1". The third is labeled "Host Name" and contains "rs6000.ibm.com". At the bottom of the dialog box, there are three buttons: "OK", "Cancel", and "Help".

Figure 132. Add LAN Host to Library Window (TCP/IP Selected)

Fill in the following fields:

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias. This entry field accepts only alphanumeric characters and the ".", "-", and "_" characters.

Host IP Address

The Host IP Address is the unique Internet address assigned to the host. This field accepts only digits and the ".", "-", and "_" characters. Blank spaces are not valid. The correct form is xxx.xxx.xxx.xxx where xxx represents a number from 000–255.

Host Name

The Host Name is the Hostname defined in the TCP/IP network. This field accepts only alphanumeric characters and the ".", "-", and "_" characters. Blank spaces are not valid.

The Add LAN Host to Library window has the following push buttons:

OK

Adds a LAN-attached host to the library system using the information in the Add LAN Host to Library window.

Cancel

Cancels the Add LAN Host operation and closes the Add LAN Host to Library window without adding a host.

Help

Provides help about the Add LAN Host to Library window.

Delete LAN Host

In the Delete LAN Host from Library window (Figure 133), select the LAN-attached host to be deleted from the 3494 tape library configuration. The library no longer responds to requests from the deleted host.

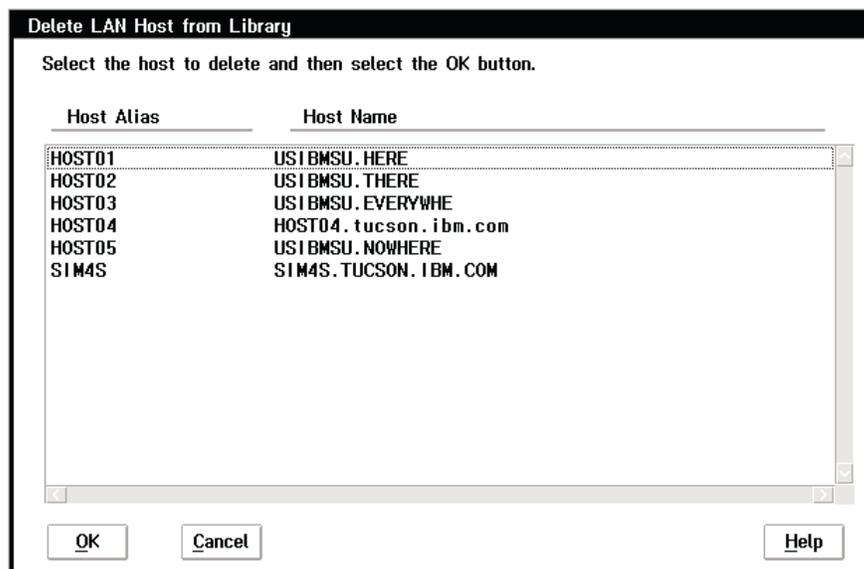


Figure 133. Delete LAN Host from Library Window

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias.

Host Name

This field lists the names of all hosts that are configured with the library system through LANs.

For TCP/IP hosts, the Host Name is the Hostname defined in the TCP/IP network. In Figure 133, **rs6000.tucson.com** is a TCP/IP Hostname.

For APPC and APPC/VTAM hosts, the Host Name is a combination of the Host Network ID and the Host Location Name. For example, if the Host Network ID is **USIBMSU**, and the Host Location Name is **S10A4045**, then the Host Name is **USIBMSU.S10A4045**.

This window displays the host names and (if set up) the host aliases of all the hosts that are configured with the library system through a LAN. Select the host you want to delete, then select the **OK** push button.

A caution window pops up to verify that you really want to delete this host. Selecting the **Yes** push button on this window deletes the host from the library system.

The Delete LAN Host from Library window has the following push buttons:

OK

Deletes the selected host from the library system.

Cancel

Cancels the Delete LAN Host operation and closes the Delete LAN Host from Library window without deleting a host.

Help

Provides help about the Delete LAN Host from Library window.

Update LAN Host Information

The Update LAN Host Information window (Figure 134) allows you to select a particular LAN-attached host to update that host's 3494 tape library LAN configuration data. After you select a host, you can update the host information.

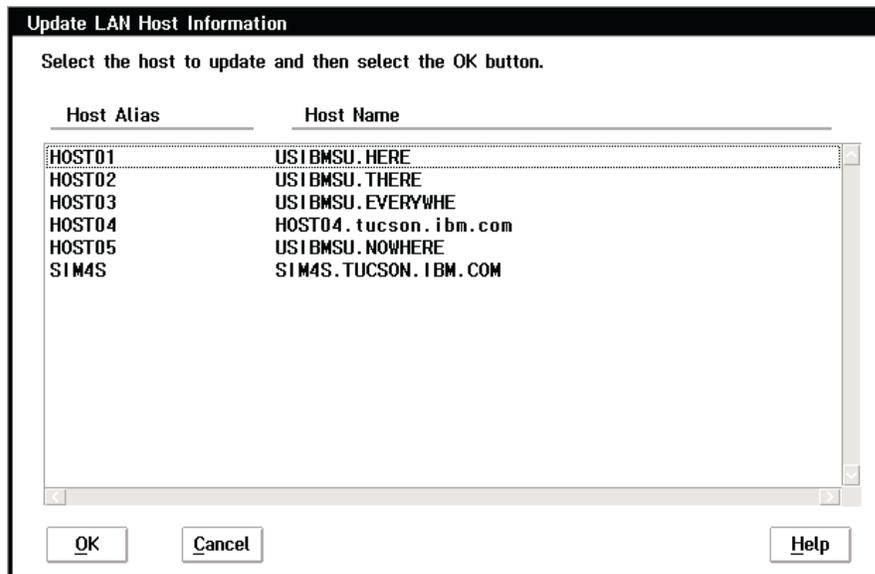


Figure 134. Update LAN Host Information Window

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias.

Host Name

This field lists the names of all the hosts that are configured with the library system through LANs.

For TCP/IP hosts, the Host Name is the Hostname defined in the TCP/IP network. In Figure 134, **rs6000.tucson.com** is a TCP/IP Hostname.

For APPC and APPC/VTAM hosts, the Host Name is a combination of the Host Network ID and the Host Location Name. For example, if the Host Network ID is **USIBMSU**, and the Host Location Name is **S10A4045**, then the Host Name is **USIBMSU.S10A4045**.

Select the host that requires updating, then select the **OK** push button. This displays the Change LAN Host Information window showing the current LAN host information.

The Update LAN Host Information window has the following push buttons:

OK

Closes the Update LAN Host Information window and opens a new window showing the information for the host that you selected.

Cancel

Closes the Update LAN Host Information window without selecting a host for update.

Help

Provides help about the Update LAN Host Information window.

Figure 135 shows the Change LAN Host Information window for APPC hosts. Figure 136 on page 215 shows the Change LAN Host Information window for APPC/VTAM hosts. Figure 137 on page 217 shows the Change LAN Host Information window for TCP/IP hosts. These windows allow you to change the information about a LAN host in the 3494 tape library configuration. When you have done this, the library responds to the host with the new configuration data.

Change LAN Host Information

Make changes to any of the fields shown below and then select the OK button to update the host information with these changes.

Host Alias (optional)

Host Transaction Program Name

Host Network ID

Host Location Name

Host Adapter Address
 Ethernet Format

XID (optional)

Figure 135. Change LAN Host Information Window (APPC)

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias. This entry field accepts only alphanumeric characters and the “.”, “-”, and “_” characters.

Host Transaction Program Name

Specifies the name of the LAN transaction program that runs on the host to receive data from the Library Manager. This entry field accepts only alphanumeric characters and the “/” character. Blank spaces are not valid.

Host Network ID

Specifies the name of the remote network that the adjacent control point (host) resides in. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the host remote network identifier

and the host remote location. For example, if the host partner_LU_name is **USIBMSU.S10A4045**, then the Host Network ID is **USIBMSU**.

Host Location Name

Specifies the remote location name (of the host) that the 3494 tape library communicates with. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the remote network identifier and the remote location. For example, if the host partner_LU_name is **USIBMSU.S10A4045**, then the Host Location Name is **S10A4045**.

Host Adapter Address

Specifies the LAN adapter address of the remote controller (host). This can be the host adapter card universally administered address (UAA), such as 10005A1E3338, or a locally administered address (LAA), such as 400012345678. Only hexadecimal digits can be entered. Blank spaces are not valid.

Ethernet Format checkbox

If the adapter address is in Ethernet Format, check this box.

XID (optional)

(Exchange ID) This is an optional field. If you leave it blank, the XID is assigned a value of “00000000”. If you enter an XID value, it must be either five or eight hexadecimal bytes. If you enter only five bytes, the prefix “05D” is used.

Note: XID is optional for APPC and APPC/VTAM hosts. It is not applicable for TCP/IP hosts.

Note: If the host is an AS/400 system, the following commands on the AS/400 provide the information needed to update the Change LAN Host Information window:

- If the AS/400 operating system is less than version V3R6, use DSPLANMLD, Display LAN Information.
- If the AS/400 operating system is version V3R6, or higher, use DSPLANMLB, Display LAN Media Library Information.

The Change LAN Host Information window has the following push buttons:

OK

Updates the LAN host information using the changes entered in the Change LAN Host Information window

Cancel

Closes the Change LAN Host Information window without updating the host information.

Help

Provides help about the Change LAN Host Information window.

The Change LAN Host Information window for APPC/VTAM hosts (Figure 136) allows you to change the information about a LAN host in the 3494 tape library configuration. When this is done, the library responds to the host with the new configuration data.

Change LAN Host Information

Make changes to any of the fields shown below and then select the OK button to update the host information with these changes.

Host Alias (optional)

Host Transaction Program Name

Host Network ID

Host Location Name

Host Adapter Address
 Ethernet Format

Physical Unit Name

XID (optional)

Figure 136. Change LAN Host Information Window (APPC/VTAM)

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias. This entry field accepts only alphanumeric characters and the “.”, “-”, and “_” characters.

Host Transaction Program Name

Specifies the name of the LAN transaction program that runs on the host to receive data from the Library Manager. This entry field accepts only alphanumeric characters and the “/” character. Blank spaces are not valid.

Host Network ID

Specifies the name of the remote network that the adjacent control point (host) resides in. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the host remote network identifier and the host remote location. For example, if the host partner_LU_name is **USIBMSU.S10A4045**, then the Host Network ID is **USIBMSU**.

Host Location Name

Specifies the remote location name (of the host) that the 3494 tape library communicates with. This entry field accepts only alphanumeric characters and the “@”, “#”, and “\$” characters. Blank spaces are not valid.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the remote network identifier and

the remote location. For example, if the host partner_LU_name is **USIBMSU.S10A4045**, then the Host Location Name is **S10A4045**.

Host Adapter Address

Specifies the LAN adapter address of the remote controller (host). This can be the host adapter card universally administered address (UAA), such as 10005A1E3338, or a locally administered address (LAA), such as 400012345678. Only hexadecimal digits can be entered. Blank spaces are not valid.

Ethernet Format checkbox

If the adapter address is in Ethernet Format, check this box.

Physical Unit Name

This is the name of the physical unit that the 3494 tape library communicates with for this host, for example, VSE3174. The physical unit name must be either eight or fewer characters, or eight or fewer characters followed by a period (.) and eight or fewer characters. This field accepts only alphanumeric characters and the "." character. Blank spaces are not valid.

XID (optional)

(Exchange ID) This is an optional field. If you leave it blank, the XID is assigned a value of "00000000". If you enter an XID value, it must be either five or eight hexadecimal bytes. If you enter only five bytes, the prefix "05D" is used.

Note: XID is optional for APPC and APPC/VTAM hosts. It is not applicable for TCP/IP hosts.

Note: If the host is an AS/400 system, the following commands on the AS/400 provide the information needed to update the Change LAN Host Information window:

- If the AS/400 operating system is less than version V3R6, use DSPLANMLD, Display LAN Information.
- If the AS/400 operating system is version V3R6 or higher, use DSPLANMLB, Display LAN Media Library Information.

The Change LAN Host Information window has the following push buttons:

OK

Updates the LAN host information using the changes entered in the Change LAN Host Information window.

Cancel

Closes the Change LAN Host Information window without updating the host information.

Help

Provides help about the Change LAN Host Information window.

The Change LAN Host Information window for TCP/IP hosts (Figure 137) allows you to change the information about a LAN host in the 3494 tape library configuration. When this is done, the library responds to the host with the new configuration data.

Change LAN Host Information

Make changes to any of the fields shown below and then select the OK button to update the host information with these changes.

Host Alias (optional)

Host IP Address

Host Name

Figure 137. Change LAN Host Information Window (TCP/IP)

Host Alias (optional)

The alias for a host is a customer-supplied nickname for that host. This is an optional field, and you may leave it blank if you do not want an alias. This entry field accepts only alphanumeric characters and the “.”, “-”, and “_” characters.

Host IP Address

The Host IP Address is the unique Internet address assigned to the host. This field accepts only digits and the “.”, “-”, and “_” characters. Blank spaces are not valid. The correct form is dotted decimal notation (xxx.xxx.xxx.xxx where xxx represents a number from 000–255).

Host Name

The Host Name is the Hostname defined in the TCP/IP network. This field accepts only alphanumeric characters and the “.”, “-”, and “_” characters. Blank spaces are not valid.

Note: If the host is an AS/400 system, the following commands on the AS/400 provide the information needed to update the Change LAN Host Information window:

- If the AS/400 operating system is less than version V3R6, use DSPLANMLD, Display LAN Information.
- If the AS/400 operating system is version V3R6 or higher, use DSPLANMLB, Display LAN Media Library Information.

The Change LAN Host Information window has the following push buttons:

OK

Updates the LAN host information using the changes entered in the Change LAN Host Information window.

Cancel

Closes the Change LAN Host Information window without updating the host information.

Help

Provides help about the Change LAN Host Information window.

LM LAN Information

The Library LAN Information window (Figure 138) supplies the LAN information about the library that the host system requires to communicate with the library.

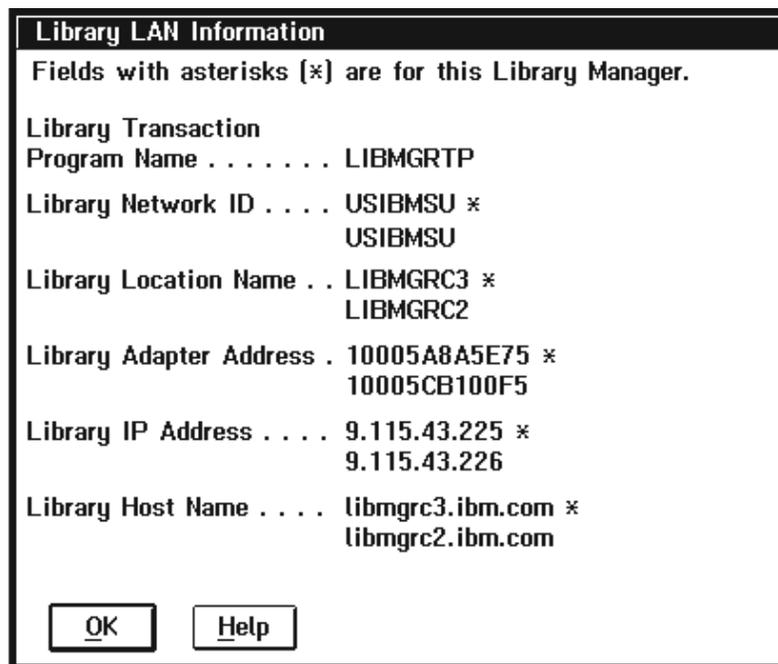


Figure 138. Library LAN Information Window

Note: If a Model HA1 is installed, information for both Library Managers is shown. An asterisk (*) indicates that the item is for the local Library Manager.

Library Transaction Program Name

Specifies the name of the LAN transaction program that runs on the Library Manager to receive data from the host.

Library Network ID

Specifies the name of the remote network that the adjacent control point (the Library Manager) resides in.

The Common Programming Interface (CPI) - Communications partner_LU_name of the host, consists of the Library Manager network identifier and the Library Manager location name. For example, if the Library Manager partner_LU_name is **USIBMSU.LIBMGRC3**, then the Library Manager Network ID is **USIBMSU**.

Library Location Name

Specifies the remote location name (of the 3494 Library Manager) that the host communicates with.

The Common Programming Interface (CPI) - Communications partner_LU_name of the Library Manager, consists of the network identifier and the location name. For example, if the Library Manager partner_LU_name is **USIBMSU.LIBMGR3**, then the Library Manager Location Name is **LIBMGR3**.

Library Adapter Address

Specifies the LAN adapter address of the remote controller (the Library Manager). This can be the Library Manager adapter card universally administered address (UAA), such as 10005A8A5E75, or a locally administered address (LAA), such as 40003494001A.

Library IP Address

The Library Manager IP Address is the unique Internet address assigned to the 3494 Library Manager.

Library Host Name

The Library Name is the Hostname defined in the TCP/IP network for the Library Manager. In Figure 138 on page 218, **libmgr3.ibm.com** is a TCP/IP Hostname.

The Library LAN Information window has the following push buttons:

OK

Closes the Library LAN Information window.

Help

Provides help about the Library LAN Information window.

Operator Intervention

Certain conditions in the 3494 tape library, when detected, require short-term operator intervention to resolve. These conditions do not stop the Library Manager from accepting commands but can delay the execution of certain queued operations. See “Chapter 7. Remote Library Manager Console Feature” on page 265 for most conditions requiring intervention.

The Library Manager keeps track of the outstanding intervention-required conditions. These conditions can be displayed on the Library Manager console, and you can indicate the conditions that you have resolved. Steps are provided to resolve each condition. For instructions on removing a cartridge from the gripper, see “Cartridge Removal from the Gripper” on page 261.

The Operator Intervention window (Figure 139 on page 220) displays the list of conditions. If no outstanding conditions exist, the list is blank.

1. Determine what condition to resolve, perform the necessary action, then indicate that you resolved the condition by highlighting the condition and selecting the **OK** push button. You can also select the **Help** push button for the operator actions.

Notes:

- a. Certain conditions (for example, library full, convenience I/O station full, and out of cleaner cartridges) are cleared automatically after you resolve the intervention-required condition.
- b. Certain conditions require you to open the frame door to resolve.

- c. You can highlight more than one condition. Choosing **OK** clears all the items you highlighted.
2. Repeat step 1 on page 219 until you have resolved all needed conditions. When you indicate that all outstanding conditions are resolved, the window closes. Also, you can close the window and resolve some conditions later by selecting the **Cancel** push button.

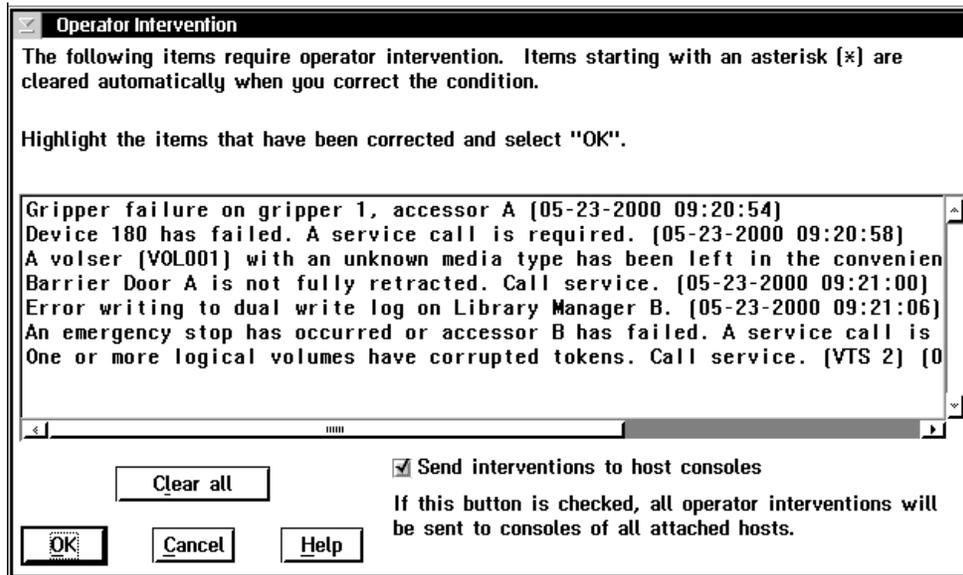


Figure 139. Operator Intervention Window

The Operator Intervention window has one checkbox:

Send interventions to host consoles

If you check this box, all operator intervention messages are sent to all attached hosts. If the hosts are configured to display messages, these messages are displayed on the host console.

The Operator Intervention window has the following push buttons:

Clear all

Allows the system administrator to clear all operator interventions from the list and closes the Operator Intervention window.

OK

Clears the highlighted intervention items from the list. If all the items are cleared, closes the Operator Intervention window.

Cancel

Closes the Operator Intervention window without removing any highlighted intervention items from the list.

Help

Provides help about the Operator Intervention window. The Help contains a list of operator actions for each intervention condition.

Change System Administrator Password

The System Administrator Password window (Figure 140) allows you to change the system administrator password, if it was selected during installation. The system administrator password protects the following functions:

- Access to actions required as part of emergency power off (EPO) recovery during Library Manager start-up.

If during initialization the Library Manager determines that EPO recovery is required, you are informed that either the system administrator or the service representative password is required. When you enter the password, the Library Manager displays the actions required for EPO recovery.

- Inventory new storage
- Re-inventory complete subsystem
- Shutdown
- Unlocking the keyboard and display when they have been locked by selecting the **Lockup Library Manager...** option under the Mode window
- Delete logical volumes
- Clear all operator interventions



Figure 140. System Administrator Password Window

Current password

Specifies entry of the current password.

New password

Specifies entry of the new password.

Verify

Specifies reentry of the new password.

The System Administrator Password window has the following push buttons:

OK

Updates the password to the new password.

Cancel

Closes the System Administrator Password window without changing the password.

Help

Provides help about the System Administrator Password window.

If you enter the current password correctly, you can access the function.

Note: Do not forget the system administrator password. If this is the first time this window opens, the **Current password** is the only entry required. This entry becomes the system administrator password for all protected functions. If you cannot remember the password, call your service representative.

You can change the password by entering a new password into the **New password** and **Verify** fields after entering the current password. If the current password is correct and the two new password fields match, you have access to the protected functions, and the password is changed. Changing the system administrator password on one protected menu changes the password to all protected menus, except for the Service menu. If Service mode is active, these functions do not require the system administrator password.

Service Access

Enable service access

This option provides the ability to access the Library Managers through a modem connection, if installed. This also allows service personnel to off-load files (log and dump) from the Library Manager. The Library Manager may prompt you for the system administrator password.

Disable service access

This option prevents the ability to access the Library Manager through a modem connection, if installed. The Library Manager may prompt you for the system administrator password.

SNMP Options

The 3494 tape library can attach to many different host systems, with various operating systems that communicate with the library using different types of connections. During operation, the library may encounter situations that you would want to know about, such as a door being opened (which causes the library to stop). Because there are many different attachment methods, the library provides a standard TCP/IP protocol called Simple Network Management Protocol (SNMP) to send alerts (called SNMP traps) over a TCP/IP LAN network to one or more SNMP monitoring stations. These monitoring stations, along with other customer-supplied software, can alert operations staff to possible problems or operator interventions that occur at the library. Figure 141 shows a basic SNMP block diagram.

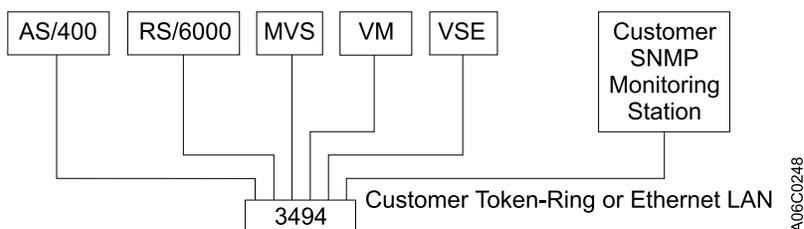


Figure 141. SNMP Basic Block Diagram

With this method, the 3494 tape library can be monitored at one or more locations, along with other equipment (both IBM and non-IBM) that also supports the SNMP

protocol. Monitoring is independent of the host system that is controlling the equipment and is independent of the location of the libraries.

The Library Manager now contains limited SNMP support. This section discusses how to use the Library Manager's SNMP features.

The Library Manager generates SNMP trap messages to inform network monitoring stations that certain events have occurred on the 3494 tape library. The Library Manager code does not contain any SNMP Management Information Base (MIB) support.

The Library Manager code offers the ability to monitor the following Library Manager events:

- **OPINT** - Operator Interventions
- **UNSOL** - Unsolicited Attention Messages
- **SERVC** - Service Request Messages (not supported currently)
- **CHCK1** - Library Manager Check1 Conditions
- **TESTM** - Test SNMP Trap Message

OPINT Events

OPINT events inform the monitoring station of the state of the 3494 tape library. They can inform the monitor station that the 3494 has developed problems and can even request service calls. All OPINT messages are located in the OPINT message table (see Table 9 on page 230).

OPINT traps are the best way to monitor the library, and these Library Manager trap types should be selected at all times.

UNSOL Events

UNSOL events offer additional support to the OPINT messages. They are not as helpful as the OPINT message, but they can be used to track drive availability, volume movement, and so on.

In order to receive UNSOL messages, the 3494 tape library must be online, and it must have at least one host. All UNSOL messages are located in the UNSOL message section (see "UNSOL Library Manager SNMP Traps" on page 236).

CHCK1 Events

CHCK1 events are posted when the Library Manager code encounters problems that require re-initializing the Library Manager.

TESTM Events

The Library Manager generates TESTM events automatically to test the ability to send SNMP trap messages. They are intended to verify the ability to send traps to the monitor station.

Using the Library Manager's SNMP Features

Selecting SNMP Trap Types: First, you must select the type of Library Manager trap events that need to be monitored. To do this, select the **Commands** option on the Main menu, and select the **SNMP options** option. Then, select the **Select SNMP trap types** sub-menu option. The Select SNMP Trap Types window (Figure 142 on page 224) opens, showing all the Library Manager trap types. Select the Library Manager trap types that need to be monitored, then select the **OK** push button.

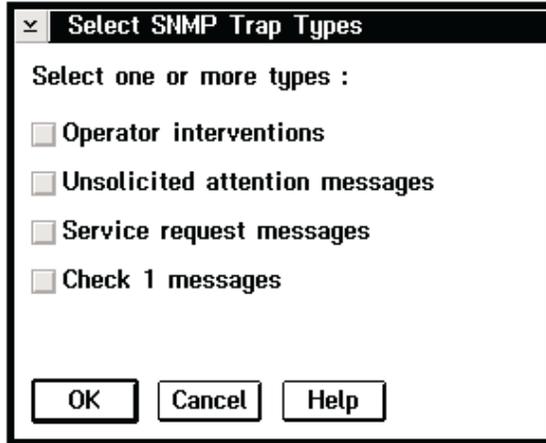


Figure 142. Select SNMP Trap Types Window

Configuring SNMP Trap Destinations: When you have selected the Library Manager Trap Types, you must configure the Library Manager to send the SNMP traps to the correct monitoring station. To do this, select the **SNMP Options** option in the Commands window, then select the **Change SNMP trap destinations** option.

You can configure the Library Manager to send SNMP traps to a maximum of five different trap destinations.

Note: If a Model HA1 is installed, you need to configure only the active Library Manager. The Library Manager code configures the standby Library Manager automatically when the standby Library Manager becomes active. Only the active Library Manager sends trap messages.

The procedure for configuring the SNMP trap destination depends on the OS/2[®] version (2.11 or 4.0). To determine the version of OS/2 you have, select the **About** option on the Help menu (see "Using the Help Window" on page 98).

OS/2 Version 2.11: Figure 143 shows the OS/2 2.11 version of the Change SNMP Trap Destinations window.

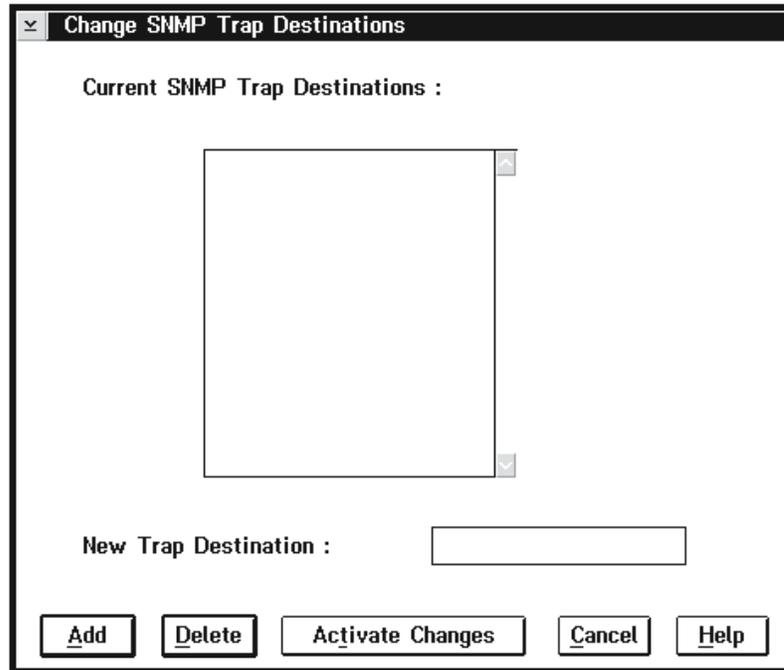


Figure 143. Change SNMP Trap Destinations Window (OS/2 2.11)

Adding a Destination:

1. Enter the new SNMP trap destination in the **New Trap Destination** field.
2. Select the **Add** push button.

Deleting a Destination:

1. In the list box, highlight the SNMP trap destination that you want to delete.
2. Select the **Delete** push button.

The changes are activated when you select the **Activate Changes** push button. If the SNMP daemon is running when you select **Activate Changes**, the Library Manager kills it and restarts the daemon with the new changes.

OS/2 Version 4.0: For OS/2 version 4.0, the SNMP HRMCNFIG program configures SNMP trap destinations. If you have OS/2 version 4.0, selecting the **Change SNMP trap destinations** option starts this program for you automatically.

Figure 144 shows the SNMP Configuration window.

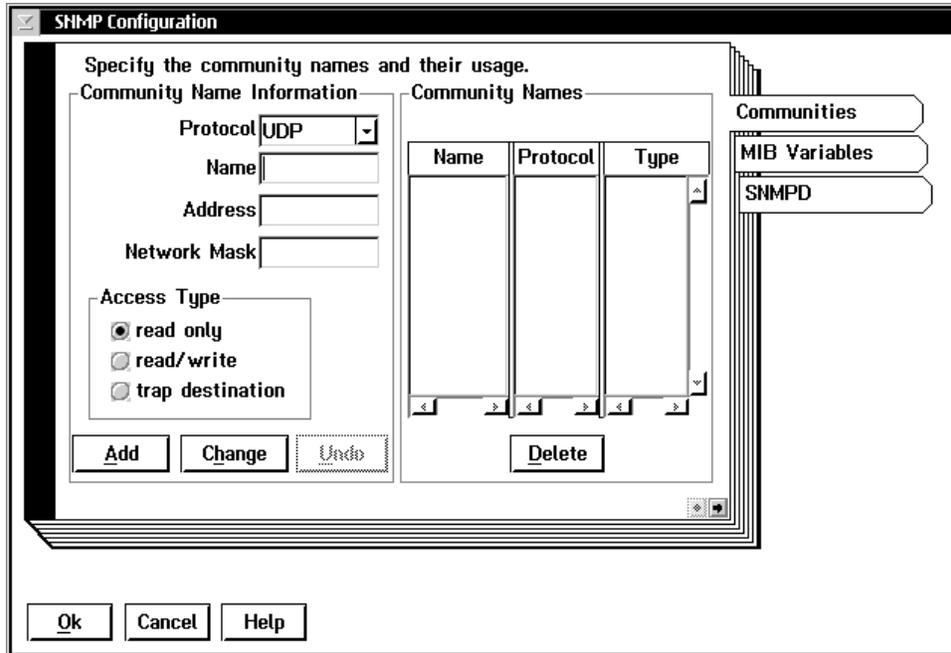


Figure 144. SNMP Configuration Window

Adding a Destination:

1. Once the HRMCNFIG program is running, select the **trap destination** radio button. The **Network Mask** input field is then grayed out. (SNMP trap messages do not need to use this option.)
2. Select **UDP** in the Protocol field, enter the monitor station name and address in the appropriate fields, then select the **Add** push button. Do this for each of the monitor stations.
3. Select the **OK** push button when done.

Note: HRMCNFIG is a process external to the Library Manager, and therefore, you must wait until that process has completed before Library Manager's SNMP support is enabled. To do this, wait until the **Change SNMP trap destinations** becomes selectable again (ungrayed). Once it is selectable, you can use all SNMP features.

Deleting a Destination:

1. In the list box, highlight the SNMP trap destination that you want to delete.
2. Select the **Delete** push button.
3. Select the **OK** push button when done.

Starting SNMP: When you have selected the trap types and configured the SNMP trap destinations, you must enable the Library Manager SNMP support. To do this, select the **Start SNMP** option in the SNMP Options window.

Selecting this option starts the SNMP daemon. To ensure that the daemon is running, press **Ctrl+Esc** to bring up a window list and ensure that SNMPD is listed.

Stopping SNMP: Selecting the **Stop SNMP** option in the SNMP Options window disables the Library Manager's SNMP features. If the SNMP daemon is not running, no Library Manager SNMP traps are generated.

Sending TESTM Messages: When you have configured SNMP, send an SNMP trap to ensure that SNMP is configured correctly. The TESTM trap allows you to send a test message to the monitor stations, which have been set up to receive the SNMP trap messages.

To send a TESTM SNMP trap, select the **Send TESTM Trap** option in the SNMP Options window. Selecting this option creates a window that allows entry of a string to send to all the monitor stations that the Library Manager is configured for (see Figure 145).

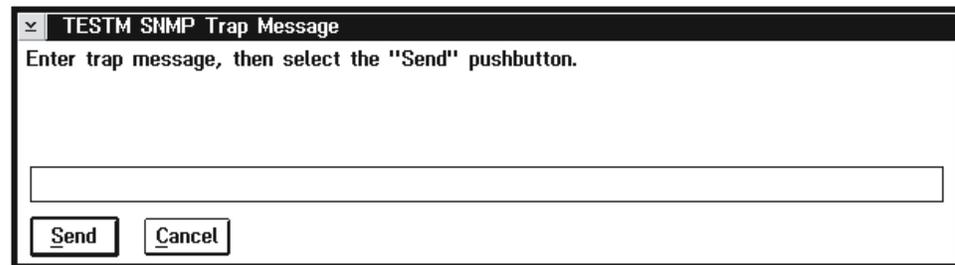


Figure 145. TESTM SNMP Trap Message Window

Most problems sending SNMP messages are related to network configuration. If the monitor station does not receive the trap, check the SNMPD window located on the Library Manager to see if the SNMPD trap message was sent. If the daemon shows the message, ensure that the network path to the monitor station is correct.

Trouble Shooting

Most problems encountered are related to the site network or software. The following is a list of things to check on the Library Manager to ensure that SNMP is working correctly.

1. Ensure that the SNMPD process is running.
2. Ensure that you can “ping” the monitor station from a Service window. If you cannot “ping” the monitor station, then there is a network configuration problem that you must correct. The SNMP trap can never get to the monitoring station until you correct the network configuration problem.
3. Generate a TESTM trap message, then check the SNMPD window to determine if it was sent. To do this, press **Ctrl+Esc** to bring up the Window List, then use the pointing device or arrow keys to highlight the SNMPD process. You should see the TESTM trap message in the window. If there are any errors, then the daemon is not being started correctly.

Receiving SNMPD Traps on the Monitor Station

All the Library Manager trap types follow a very similar format. Each Library Manager SNMP trap message generated has the same beginning format. This helps the programmer on the monitor station handle the different Library Manager SNMP trap message types.

Each field in the Library Manager SNMP trap message is space delimited. This allows the programmer to tokenize the incoming Library Manager SNMP trap message.

Most Library Manager SNMP trap messages contain both a set of parameters and a message string. The parameters are intended to aid the programmer in extracting the necessary information from the trap message. The message string is intended for customers who do not have the ability to program the network monitor station software to parse and process the Library Manager SNMP traps. Each Library Manager SNMP contains this message string, which contains enough information to post to the simplest SNMP monitor program.

The basic format for a Library Manager SNMP Trap Message is as follows:

3494 {Library Sequence Number} {Library Manager Trap Type} {Trap Number} {Rest of Message}

3494

Indicates that a 3494 tape library generated this message.

Library Sequence Number

This is the Library Sequence Number of the logical library that generated the message. It gives the programmer the ability to know the library that generated the SNMP Trap message. All 3494 tape libraries have a unique Library Sequence Number.

Library Manager Trap Type

This is one of the following:

- OPINT
- UNSOL
- SERVC
- CHCK1
- TESTM

Trap Number

This is the trap number of the Library Manager Trap Type. Each Library Manager Trap Type contains a unique set of traps, each with its own format. This field allows the programmer to determine the Library Manager Trap Type message that was sent.

Rest of Message

The content of this part of the Library Manager SNMP trap message is quite flexible. Some Library Manager messages contain parameters or a message string. The Library Manager SNMP trap message parameters are meant to help the monitoring station software gather the related information quickly. The message string is meant for human readability.

Here is an example of a Library Manager SNMP trap message:

```
3494 C2444 OPINT 4 - - - *The Library is full.
```

In this example, the message was generated from a 3494 tape library with a Library Sequence Number of C2444. The Library Manager Trap Type is OPINT, or an operator intervention. The OPINT trap number is 4, the parameters are all -, and the rest of the trap message indicates that the library is full of cartridges.

Outline for Receiving Library Manager SNMP Traps:

1. Ensure that the SNMP trap was generated from a 3494 tape library.

2. If the message was generated from a Library Manager, tokenize the incoming SNMP trap and read the 3494 tape library that generated the trap message. This can be done by reading the Library Sequence Number.
3. Determine the Library Manager SNMP Trap Type that was sent. This is one of the Library Manager SNMP Trap Types. This is the next field in the space-delimited string.
4. Once you have determined that the SNMP trap message was generated from a 3494 tape library, its identity, and the type of Library Manager SNMP trap message that was sent, the message can be tokenized again to remove the message parameters and message string.

Note: It is a good idea to program the monitor station to handle conditions such as an unrecognized Library Manager SNMP trap. Additional Library Manager SNMP traps may be added and documentation updated, as they are updated.

Programming Tools

The Library Manager code contains an aid for the developer to help check the monitor's ability to handle all the Library Manager SNMP traps. This program is located in **C:\lm\exe**.

To use the program, first ensure that SNMP is enabled and configured on the Library Manager. The program cannot generate any SNMP traps if SNMP is not enabled on the Library Manager.

To start the program, open a service window and enter **SNMPTEST**.

If the program does not come to the foreground, press the **Ctrl+Esc** keys to bring up the Window List. Select the **SNMPTEST** program. Use the program to generate the required SNMP traps, and when done, exit the SNMPTEST program and close the service window.

OPINT Library Manager SNMP Traps

This section discusses the format of the Library Manager OPINT SNMP traps. Library Manager OPINT SNMP traps are the easiest to program for, because they all follow the same format. The general Library Manager OPINT SNMP trap has the following format:

3494 {Library Sequence Number} OPINT {OPINT Trap Number} {Parameter A} {Parameter B} {Parameter C} {Actual Library Manager OPINT Trap Message}

The following is an example of an OPINT Library Manager SNMP Trap:

```
3494 C2444 OPINT 48 180 - - A cartridge containing invalid media has
been left in the device 180 feed slot. Remove the cartridge.
```

In this example, a cartridge with invalid media type has been left in the feed slot of device 180 on library C2444.

Notes:

1. Library Manager OPINT SNMP trap messages pad all unused parameters with a dash (–) in order to maintain the space delimited architecture.
2. All Library Manager SNMP trap messages are actually one line of text; however, due to the printing process, some may take up several lines of text in this manual.

Valid values for the OPINT tables parameters are:

- The dash indicates that the parameter is not used for this Library Manager OPINT messages.

Gripper

Valid Gripper values are: 1, which indicates gripper one, and 2, which indicates gripper two.

Accessor

Valid Accessor values are: A, which indicates accessor A, and B, which indicates accessor B.

Note: Only the Model HA1 has an accessor B.

Device

Valid device values are from 0–0xFFFF. This parameter is always reported in hexadecimal.

Volser

This is a six-character string (example: CNN444).

Rack Cell

The Rack Cell parameter has the following format: RackColumnCell. As an example, 1 G 1 means rack 1, column G, and cell 1.

External

Same as Volser - Used only in libraries with VTSs.

Internal

Same as Volser - Used only in libraries with VTSs.

VTS

Valid VTS parameters are:

- **VTS_1**, which indicates VTS 1
- **VTS_2**, which indicates VTS 2

Certain versions of OS/2 trap if the overall SNMP message is over 132 bytes in length. To prevent this trap, the Library Manager software checks to see if the SNMP trap message is longer than 132 bytes and inserts a null character at the 132-byte limit. Therefore, some Library Manager OPINT SNMP traps are truncated to prevent this problem.

Table 9 contains the Library Manager OPINT interventions.

Notes:

1. Items starting with an asterisk (*) are cleared automatically when you clear the condition causing the intervention.
2. You can also view operator interventions from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256.

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
1	Gripper	Accessor	—	Gripper failure on gripper [A], accessor [B]
3	—	—	—	* The convenience I/O station is full.
4	—	—	—	* The library is full.

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type) (continued)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
5	Volser	—	—	A duplicate volser ([A]) was ejected to the convenience I/O station.
6	Volser	—	—	A duplicate volser ([A]) was left in the convenience I/O station.
7	—	—	—	An unreadable volser was left in the convenience I/O station.
8	—	—	—	* The library is out of CST/ECCST cleaner cartridges.
9	Volser	—	—	An unexpected volser ([A]) was found and ejected to the convenience I/O station.
10	—	—	—	* The high-capacity output rack is full.
11	Volser	Rack Cell	—	A duplicate volser ([A]) was left in high-capacity Input rack cell [B].
12	Rack Cell	—	—	An unreadable volser was left in high-capacity Input rack cell [A].
13	Volser	Rack Cell	—	An invalid volser ([A]) was left in high-capacity Input rack cell [B].
14	Volser	—	—	An invalid volser ([A]) was left in the convenience I/O station.
15	Volser	Rack Cell	—	A duplicate volser ([A]) was ejected to high-capacity output rack cell [B].
16	Volser	Rack Cell	—	An unexpected volser ([A]) was ejected to high-capacity output rack cell [B].
17	Device	—	—	Load / unload failure on device [A]. Empty the feed slot.
18	Volser	—	—	An unexpected volser ([A]) was left in the convenience I/O station.
19	Volser	Rack Cell	—	An unexpected volser ([A]) was left in high-capacity output rack cell [B].
20	—	—	—	* The convenience I/O station door is open.
21	—	—	—	* The convenience I/O station door is open.
22	Volser	—	—	Volser ([A]) could not be put away. It was ejected to the convenience I/O station.
23	Volser	Rack Cell	—	Volser ([A]) could not be put away. It was ejected to high-capacity output rack cell [B].
24	—	—	—	The convenience I/O station should be empty but is not, visually check the station.
25	Gripper	Accessor	—	A cartridge could not be released from gripper [A], accessor [B].
26	Volser	—	—	A cartridge ([A]) has been dropped.
28	—	—	—	An emergency stop has occurred.
29	Volser	—	—	Damaged volser ([A]) ejected to the convenience I/O station.
30	Volser	Rack Cell	—	Damaged volser ([A]) ejected to high-capacity output facility cell: [B].

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type) (continued)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
31	Device	—	—	Device [A] is not ready.
34	Device	—	—	A mislabeled cleaner cartridge has been left in device [A] feed slot. Remove the cartridge.
35	Device	—	—	A recoverable error occurred on device [A]. A service call may be needed if the error persists.
36	—	—	—	A mislabeled cleaner cartridge has been ejected to the convenience I/O station.
37	—	—	—	A mislabeled cleaner cartridge has been ejected to the high-capacity output station.
39	Rack Cell	—	—	A duplicate volser has been found at cell [A].
40	Rack Cell	—	—	The cartridge label located at cell [A] is unreadable.
41	Rack Cell	—	—	The cartridge label located at cell [A] is not valid.
42	—	—	—	The system has failed. A service call is required.
43	—	—	—	* The accessor or gripper configuration has changed. The library must be retaught.
44	—	—	—	* The top two I/O station cells are inaccessible. Move cartridges to cell 3 or below.
45	Volser	Rack Cell	—	Volser ([A]) cannot be removed from cell: [B].
46	Volser	Rack Cell	—	Volser ([A]) cannot be removed from high-capacity station cell: [B].
47	Device	—	—	Device [A] has failed. A service call is needed.
48	Device	—	—	A cartridge containing invalid media has been left in device [A] feed slot. Remove the cartridge.
49	Volser	—	—	An invalid media volser ([A]) has been ejected to the convenience I/O station.
50	Volser	—	—	An invalid media volser ([A]) has been ejected to the high-capacity output station.
51	—	—	—	* The library is out of HPCT cleaner cartridges.
52	Volser	—	—	A volser ([A]) with an unknown media type has been ejected to the convenience I/O station.
53	Volser	Rack Cell	—	A volser ([A]) with an unknown media type has been ejected to high-capacity output facility cell: [B].
54	Volser	—	—	Volser ([A]) cannot be removed from the convenience I/O station.

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type) (continued)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
55	—	—	—	Free storage threshold has been crossed for VTS z.
56	Volser	—	—	A volser ([A]) with an unknown media type has been left in the convenience input station.
57	Volser	—	—	A volser ([A]) with an unknown media type has been left in the high-capacity input station.
58	Volser	—	—	An invalid volser ([A]) has been ejected to the convenience I/O station.
59	Rack Cell	—	—	The cartridge label located at cell [A] has an unknown media type.
60	Volser	—	—	During an Inventory Update operation, volser [A] was ejected to the convenience I/O station because there were no free cells.
61	Volser	—	—	During an Inventory Update operation, volser [A] was ejected to the High-Capacity station because there were no free cells.
62	Accessor	—	—	Power failure on accessor [A]. Call service.
63	Accessor	—	—	Accessor [A] has failed. Call service.
64	—	—	—	Dual write has failed. A service call is required.
65	Volser	Slot	Rack Cell	An error occurred for cartridge [A] during insert from CIO slot [B] to cell [C].
66	—	—	—	* VTS Import: Unassigned volumes have been inserted into the library.
67	Volser	—	—	Eject failed for volser [A]. The Library Manager initiated this operation.
68	—	—	—	A Library Manager switch has completed. This switch was initiated by the operator.
69	—	—	—	A Library Manager switch has completed. This switch was due to an error.
70	—	—	—	This message may be any of the following: <ul style="list-style-type: none"> • A hard drive has failed. Call service. • LM-A hard drive failure. Call service. Library is operational but degraded. Primary hard drive failed. • LM-A hard drive failure. Call service. Library is operational but degraded. Mirror hard drive failed. • LM-B hard drive failure. Call service. Library is operational but degraded. Primary hard drive failed. • LM-B hard drive failure. Call service. Library is operational but degraded. Mirror hard drive failed.

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type) (continued)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
71	—	—	—	This message may be any of the following: <ul style="list-style-type: none"> • Mirroring disabled. Call service. Library is operational but degraded. • LM-A mirroring disabled. Call service. Library is operational but degraded. • LM-B mirroring disabled. Call service. Library is operational but degraded.
72	—	—	—	Barrier door A is not fully retracted. Call service.
73	—	—	—	Barrier door B is not fully retracted. Call service.
74	—	Port #	—	Control unit on port xx requires a higher level of Library Manager.
75	—	—	—	Database discrepancies have been found. Call service. Library is still operational.
76	Volser	Rack Cell	—	Volser [A] cannot be found. Check home cell [B] and accessor A, gripper 1.
77	Volser	Rack Cell	—	Volser [A] cannot be found. Check home cell [B] and accessor A, gripper 2.
78	Volser	Rack Cell	—	Volser [A] cannot be found. Check home cell [B] and accessor B, gripper 1.
79	Volser	Rack Cell	—	Volser [A] cannot be found. Check home cell [B] and accessor B, gripper 2.
80	—	—	—	Error writing to dual write log (on Library Manager A or B).
81	Accessor	—	—	An emergency stop has occurred, or accessor [A] has failed. A service call is required.
100	Volser	—	—	A read-only status stacked volume [A] has been ejected. (VTS z)
101	—	—	—	* A VTS is out of empty stacked volumes. (VTS z)
102	External	Internal	—	A stacked volume has a label error. Internal: [B], External: [A]. (VTS z)
103	—	—	—	A permanent, non-recoverable tape volume cache error has occurred. (VTS z)
104	Volser	—	—	An orphaned logical volume ([A]) has been found. Call service. (VTS z)
105	—	—	—	A VTS has a CHECK1 failure. (VTS z)
107	Stacked	Logical	—	Logical volume [B] was not fully recovered from damaged stacked volume [A]. (VTS z)
108	Error Code	—	—	The tape volume cache is degraded. ([A]) (VTS z)
109	Volser	—	—	Database restore from volume [A] failed. Attempting to restore from next most recent. (VTS z)

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type) (continued)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
110	Volser	—	—	Insert of logical volume [A] failed during disaster recovery. (VTS z)
111	Volser	—	—	Damaged volume [A] ejected during disaster recovery. Could not be read on two drives. (VTS z)
112	Device	—	—	Device [A] has been made unavailable by a VTS. (VTS z)
113	VTS	—	—	A VTS does not have enough available physical drives to continue operation.
114	Volser	—	—	A VTS attempted unsuccessfully to eject a stacked volume ([A]) during disaster recovery. (VTS z)
115	Volser	—	—	A VTS attempted unsuccessfully to eject a damaged stacked volume ([A]). (VTS z)
116	Device	—	—	VTS physical device [A] is cabled incorrectly. It has been made unavailable. (VTS z)
117	Device	—	—	A VTS cannot communicate with device [A]. It has been made unavailable. (VTS z)
118	Physical	Logical	Reason Code	Mount of logical volume [B] failed because physical volume [A] is not in the library. (rc=[c]) (VTS z)
120	Physical	Logical	Reason Code	Mount of logical volume [B] failed because physical volume [A] is misplaced. (rc=[c]) (VTS z)
121	Physical	Logical	Reason Code	Mount of logical volume [B] failed because physical volume [A] is inaccessible. (rc=[c]) (VTS z)
122	Physical	Logical	Reason Code	Mount of logical volume [B] located on physical volume [A] failed. (rc=[c]) (VTS z)
123	Volser	Error Code	—	Stacked volume [A] is in Read-Only status with a reason code of [B]. (VTS z)
124	Volser	Error Code	—	Stacked volume [A] is unavailable with a reason code of [B]. (VTS z)
125	Error Code	—	—	VTS Controller degraded. Error Code [A]. Call service. (VTS z)
126	Device	—	—	VTS requested that device [A] be made unavailable, but a mount/demount is in progress. (VTS z)
127	—	—	—	Invalid mixture of VTS physical drive types. (VTS z)
128	—	—	—	* A VTS does not have enough physical drives to continue operation. (VTS z)
130	Volser	—	—	Stacked volume [A] failed scratch mount. Label cannot be read. Tape needs to be re-initialized. (VTS z)
131	Volser	—	—	Stacked volume [A] ejected due to incompatible media type. (VTS z)

Table 9. Operator Intervention Messages and Parameters (OPINT TRAP Type) (continued)

OPINT #	Parameter [A]	Parameter [B]	Parameter [C]	Actual Library Manager OPINT Trap Message
132	Volser	—	—	Stacked volume [A] could not be ejected because the convenience I/O station is full, or the door is open. (VTS z)
300	—	—	—	One or more logical volumes have corrupted tokens. Call service. (VTS z)

UNSOL Library Manager SNMP Traps

This section discusses the format of the Library Manager UNSOL messages. Unlike the Library Manager OPINT SNMP traps, the UNSOL SNMP trap messages are all different and require special programming to handle them.

There are seven supported Library Manager UNSOL SNMP trap messages:

1. X10 - Category State Change
2. X11 - Library Manager Operator Message
3. X12 - Library I/O Station State Change
4. X13 - Operational State Change
5. X14 - Volume Exception
6. X15 - Device Availability Changed
7. X16 - Device Category Change Notification

Note: X represents the hexadecimal value.

Category State Change SNMP Trap: This message indicates that the Library Manager has added one or more cartridges into the Insert category. The Category State Change message format is:

```
3494 [Library Sequence Number] UNSOL 10 [Parameter A]
*volumes added to category: [Parameter A]
```

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Parameter A

This parameter is the category that volumes are added in.

Library Manager Operator Message SNMP Traps: The content is a message from the Library Manager operator console to all hosts connected to the 3494 tape library. The Library Manager Operator Message format is:

```
3494 [Library Sequence Number] UNSOL 11 *[Message from operator]
```

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Message from operator

This is the string that the operator on the Library Manager typed in.

Example:

```
3494 C2444 UNSOL 11 *The 3494 Tape Dataserver is being taken offline.
```

Here the C2444 3494 tape library generated the message, and the operator entered "The 3494 Tape Dataserver is being taken offline".

Library I/O Station State Change SNMP Traps: The Library I/O Station State Change message format is:

3494 [Library Sequence Number] UNSOL 12 [Param A] [Param B] [Param C] [Param D]
[Param E] [Param F] [Param G] [Param H] *I/O Station

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Param A

It is one of the following:

1. **IE** - indicating "All Convenience Input Stations Empty"
2. —

Param B

It is one of the following:

1. **IO** - indicating "Open Input Door"
2. —

Param C

It is one of the following:

1. **OE** - indicating "All Convenience Output Stations Empty"
2. —

Param D

It is one of the following:

1. **OF** - indicating "All Convenience Output Stations Full"
2. —

Param E

It is one of the following:

1. **II** - indicating "3494 I/O Station in Input Mode"
2. —

Param F

It is one of the following:

1. **BA** - indicating "Bulk I/O Allowed"
2. —

Param G

It is one of the following:

1. **BF** - indicating "Bulk Output Station Full"
2. —

Param H

It is one of the following:

1. **OO** - indicating "Open Output Door"
2. —

Example:

3494 C2444 UNSOL 12 IE IO - - II - BF - *I/O Station

Operational State Change SNMP Traps: The Operational State Change message format is:

3494 [Library Sequence Number] UNSOL 13 [Mode] [State] [Degraded] [Safety Enclosure Interlock Open] [Vision System Non-Operational] [Intervention Required] [Check1] [All Storage Cells Full] [Out of Cleaners] [Dual Write Disabled] [Smoke Detected] [Manual Mode] *Operational State Change

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Mode

It is one of the following:

- Auto
- Pause
- Manual

State

It is one of the following:

- Online
- Offline

Degraded

It is one of the following:

- —
- Degrad

Safety Enclosure Interlock Open

It is one of the following:

- —
- SO

Vision System Non-Operational

It is one of the following:

- —
- VN

Intervention Required

It is one of the following:

- —
- IR

Check1

It is one of the following:

- —
- C1

All Storage Cells Full

It is one of the following:

- —
- SF

Out of Cleaners

It is one of the following:

- —
- OC

Dual Write Disabled

It is one of the following:

- —
- DD

Smoke Detected

It is one of the following:

- —
- SM

Manual Mode

It is one of the following:

- —
- MM

Example:

```
C2444 UNSOL 13 AUTO ONLINE - - VN - - - - - *Operational State Change
```

This message indicates that the vision system is not operational.

Volume Exception SNMP Traps: The Volume Exception message format is:

```
3494 [Library Sequence Number] UNSOL 14 [Exception Code] [Volser]
[Category] [ERA] [Message]
```

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Exception Code

It is one of the following:

- 0x01
- 0x02
- 0x03
- 0x04
- 0x05
- 0x06
- 0x07
- 0x08
- 0x09

Volser

This is a six-character string.

Category

Category affected by the volume exception.

ERA

Additional information, not yet supported.

Message

The message is one of the following:

- *Misplaced Volume Found
- *Volume Misplaced
- *Duplicate Volser Ejected
- *Duplicate Volser in Input Station
- *Unreadable Volser left in Input Station
- *Unexpected Volume Ejected

- *Volume Inaccessible
- *Inaccessible Volumes Restored
- *Cleaner Volume Ejected
- *Unknown Volume Exception

Example:

```
3494 C2444 UNSOL 14 1 CNN444 FF01 20 *Misplaced Volume Found
```

Device Availability Changed SNMP Traps: The Device Availability Changed message format is:

```
3494 [Library Sequence Number] UNSOL 15 [Device] [Availability] [Modifier]
[First Errorcode] [Message String]
```

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Device

Device that is going either available or unavailable.

Availability

This is one of the following:

- A - Device becoming available
- U - Device going unavailable

Modifier

Additional information, not currently supported.

First Errorcode

Additional information, not currently supported.

Message String

This is one of the following:

- *Device [Device] has been made available by the library
- *Device [Device] has been made unavailable by the library

Example:

```
3494 C2444 UNSOL 15 180 A 20 6E84 *Device 180 has been made available by
the Library.
```

Device Category Change Notification SNMP Traps: The Device Category Change Notification message format is:

```
3494 [Library Sequence Number] UNSOL 16 [Device] [Category] [Parameters]
*Device Category Change
```

Library Sequence Number

Unique Library Sequence Number of the 3494 tape library that generated the SNMP trap message.

Device

Device reporting the change.

Category

Category change has been made.

Parameters

Additional information, not currently supported.

Example:

3494 C2444 UNSOL 16 180 FF01 20 *Device Category Change

CHCK1 Library Manager SNMP Traps

This section discusses the format of the Library Manager CHECK1 messages. All CHECK1 Library Manager SNMP Traps have the same format.

The format for CHECK1 Library Manager SNMP Traps is:

3494 [Library Sequence Number] CHCK1 [Errorcode] [Modifier] *A CHECK1 with errorcode: [Errorcode], and modifier: [Modifier], has occurred on [Library Sequence Number]

Example:

3494 C2444 CHCK1 BDDD 230 *A CHECK1 with errorcode: BDDD, and modifier: 230, has occurred on C2444

Note: All Library Manager SNMP trap messages are actually one line of text; some have been split in order to fit on the pages of this document.

In this example, a BDDD CHECK1, with modifier 230, occurred on C2444 3494 tape library.

Errorcode

The error code is a hexadecimal value from 0 to 0xFFFF.

Modifier

The modifier that the CHECK1 uses for additional information about the condition. Valid values are 0 to 64 KB.

TESTM Library Manager SNMP Traps

This section discusses the TESTM Library Manager SNMP trap messages. All Library Manager TESTM SNMP trap messages have the same format.

The format is:

3494 [Library Sequence Number] TESTM *{User Message}

Example:

3494 C2444 TESTM *THIS IS A TEST, 8/26/00 - 10:30 am

In this example, the user entered the string "THIS IS A TEST, 8/26/00 - 10:30 am". The asterisk character (*) is inserted automatically in the Library Manager TESTM message. It is intended to aid the monitor station programmer.

Call Home

The Call Home window (Figure 146 on page 242) allows you to initiate a "Call Home" for a selected subsystem.

You can initiate a "Call Home" request by doing the following:

1. Select a subsystem from the list box, which contains a list of subsystems that are capable of Call Home operations.
2. Select the radio button for the Type of Call Home request. The types of Call Home requests are:
 - **Initial install:** Select to send a request to test the installation of the Call Home function in the subsystem. A service representative normally initiates this request.
 - **Subsystem problem:** Select to send a request to a subsystem to execute its Call Home function. You normally initiate this request because you found a problem in the subsystem.

3. Select the **Initiate call home...** push button to send the request.

Type of Call Home radio buttons

These buttons allow you to select the type of Call Home request that you want to initiate.

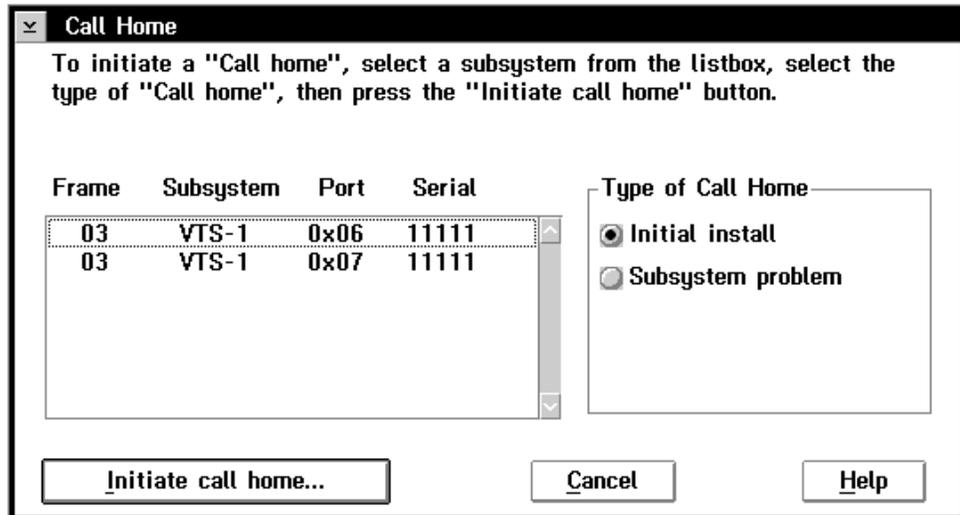


Figure 146. Call Home Window

The Call Home window has the following push buttons:

Initiate call home...

Initiates the Call Home request.

Cancel

Closes the Call Home window without initiating the Call Home request.

Help

Provides help about the Call Home window.

Specialist (Web Server)

The 3494 Tape Library Specialist must be enabled before it can function. The **Specialist (Web Server)** option opens a window with the following options:

Enable Specialist

Selecting this option enables and starts the Specialist function. This allows remote access to Library Manager status information.

When you have enabled the Specialist, it continues to run while the Library Manager is powered-on. To ensure that the Specialist is running, press Ctrl+Esc. If the Specialist is enabled and running, **Magstar 3494 Tape Library Specialist** will be in a window list. Press Esc to close the window list.

Note: You cannot enable the Specialist **from** the Specialist. You must do this at the Library Manager.

If the **Enable Specialist** option is grayed out, the Specialist has already been enabled. At this time, the **Disable Specialist** option is not grayed out.

If the **Specialist (Web server)** option in the Commands window is grayed out, the Library Manager operating system either is not at the proper level or does not have enough memory to support the Web server. The Specialist cannot be started.

Disable Specialist

Selecting this option disables and stops the Specialist function and prevents it from restarting. Remote access to Library Manager status information is not allowed. You may select this option at any time.

Using the 3494 Tape Library Specialist

A Web browser, such as Netscape Navigator 4.7 or Microsoft Internet Explorer 5.0, must be installed on the user's computer.

1. From the user's computer, start either Netscape Navigator or Microsoft Internet Explorer.
2. In the URL or Location space (where you would enter, for example, www.ibm.com), type the host name of the Library Manager. This is the TCP/IP name that was given to the Library Manager at configuration time. Your TCP/IP administrator should know this name. Instead of the host name in the URL space, you can enter the IP address of the Library Manager. If you do not have a nameserver or the name of your Library Manager does not have an entry in your nameserver, you must use the IP address instead of a name. Again, your TCP/IP administrator will know this information.

In the example above, you would type:

```
http://libmgr01
```

OR

```
http://9.67.43.126
```

With newer browsers, it is not necessary to type

```
http://
```

before entering the host name or IP address.

Note that you can always use the IP address, but it is more difficult to remember than a host name. That is why a nameserver is normally used. You might need to type the whole host name and domain name, such as:

```
http://libmgr01.vnet.ibm.com
```

Try typing only the host name first. In a local intranet, this usually works. If you receive the home page for the 3494 Tape Library Specialist, the Specialist is enabled and running.

Using the Options Window

Figure 147 shows the Options window.

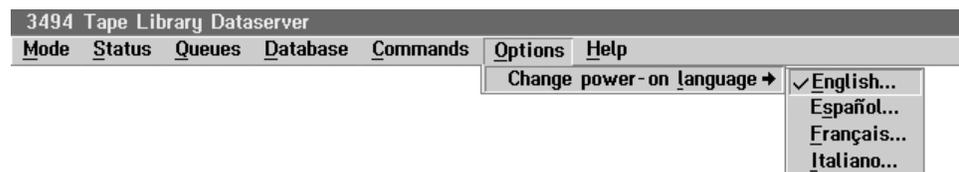


Figure 147. Options Window

The Options window option is:

Change power-on language

Displays a list of supported languages, which are selectable. A check mark indicates the current language. If you select a language, you are requested to confirm your selection. The new language becomes active when the Library Manager is shut down and restarted.

Using Manual Mode

You can use Manual mode when:

- A problem in the 3494 tape library prevents automated operations.
- A service representative is performing scheduled maintenance activities.

The Library Manager allows you to select Manual mode in the Mode window of the Operator menu (see “Manual Mode” in “Using the Mode Window” on page 103).

When in Manual mode, you follow the instructions on the Library Manager display and confirm as necessary when you complete the instructions. The library continues to process automatically mount and demount requests issued to the virtual drives in a VTS. These requests are not included in the actions that display for operator processing. If a logical volume needs to be recalled from a physical volume in order to satisfy a mount to a virtual drive, the actions that are required under Manual mode include the resulting mount for that physical volume.

Typical actions include physical cartridge mounts, demounts, and ejects (removing cartridges from the library). A sample window with pending actions is shown in Figure 151 on page 247.

The Library Manager recognizes when a requested physical cartridge is successfully mounted in the requested drive and removes the mount request from the list automatically. Instructions to eject a cartridge are removed from the list manually when you use the keyboard to confirm (respond) that the action is completed or has an error.

A limited number of processed instructions can be viewed on the Library Manager display to correct any mistakes (see Figure 154 on page 253).

See “Cartridge Storage Cells” on page 25 for a description of the **From** and **To** locations used to find a cartridge for a mount.

Note: The display windows shown are examples. They may not be exactly the same as the windows on your Library Manager display.

Attention

In the event the Library Manager cannot park the accessor, it is usually possible to operate the library in Manual mode. The operator should only move the accessor manually to gain access to a cartridge or to a drive. If necessary, perform “Cartridge Removal from the Gripper” on page 261. Call your service representative.

Starting Manual Mode

To select Manual mode, perform the following:

1. Select **Mode** (Figure 148) from the action bar of the Operator menu at the Library Manager (see “Using the Mode Window” on page 103).
2. Verify that the 3494 tape library is online. If it is offline, select the **Online...** option and confirm your selection (see “Online” on page 106).
3. Select the **Manual...** option in the Mode window (see “Manual” on page 106).

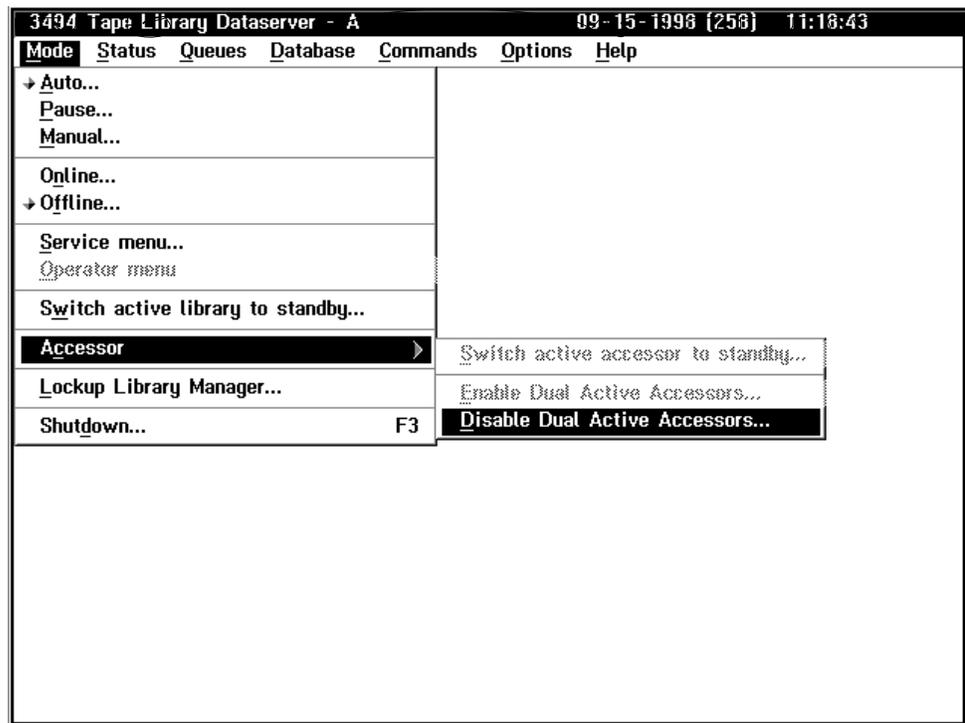


Figure 148. Mode Window

4. Select the **Yes** push button in the Mode/State Change Request window (Figure 149) to start the change to Manual mode.

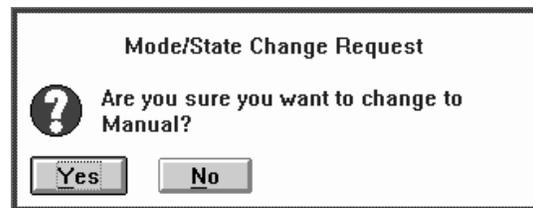


Figure 149. Mode/State Change Request Window

During the change to Manual mode, a wait period allows the Library Manager, if possible, to process all operations in progress, park the cartridge accessor, and remove power from the cartridge accessor. Figure 150 on page 246 shows the Manual Pending message.

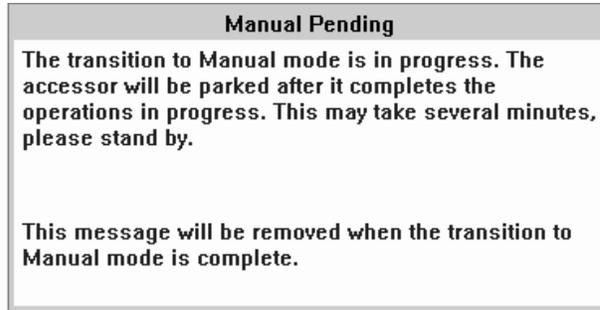


Figure 150. Manual Pending Message

When the transition to Manual mode is complete, the Manual Mode Terminal window with the Action List (Figure 151 on page 247) opens.

Operating in Manual Mode

Figure 151 shows the Manual Mode Terminal window with the Action List.

Action List				
Select an action. Press Enter to confirm action completion (except Mounts).				
Action	VOLSER	From	To	
Mount	WCC007	Rack 12 B 11	Device 3F1	
Mount	WSB392	Rack 7 C 5	Device 3F0	
Mount	TFW001	Device 201	Device 3F1	
Mount	SCR023	Rack 12 E 6	Device 3F0	
Mount	WR0112	Rack 3 J 13	Device 201	
Mount	TGB041	Rack 4 F 3?	Device 200	
Mount	ECR223	Rack 10 D 13	Device 3F1	
Mount	SFC607	Rack 9 F 2	Device 3E1	
Mount	FGG641	Rack 11 C 10	Device 200	
Eject	ERV399	Rack 13 F 11		

More actions are waiting.
Press the Refresh key (F9) to update the list.
F1=Help F3=HideScreen F4=Error F5=Insert F6=Review F9=Refresh F10=Locate

Figure 151. Manual Mode Terminal Window with Action List

Legend:

Action

The operator task. See the following procedures for details.

VOLSER

The cartridge volume serial number.

From

The place where you should find the cartridge specified in VOLSER.

To

The place where you should put the cartridge.

Device

The 3490E or 3590 tape drive.

Rack

The physical storage address that can contain one cartridge.

?

The cartridge may not be in the location specified. See note 2b on page 249.

The Action List presents tasks to perform. Perform the actions in the sequence listed (see Figure 151). Read the following Mount, Demount, Insert, and Eject procedures for how to perform each action.

The following are the function keys of the Action List:

F1

Displays instructions for performing Manual mode tasks.

F3

Hides the Manual Mode Terminal window. The window is hidden but you can retrieve it by selecting the Mode window, then selecting **Manual** mode.

- F4** Indicates that an action cannot be completed. The Error Processing window opens, which contains a list of possible error choices (see Figure 155 on page 254).
- F5** Allows you to manually add volumes to the tape library. The Insert Cartridges window opens, which contains prompts for cartridge insertion (see Figure 152 on page 250).
- F6** Displays up to the last 20 commands processed in Manual mode. You can use this to verify or to correct a possible error when returning a cartridge to its storage cell.
- F7** Displays information above the visible area of the screen.
- F8** Displays information below the visible area of the screen.
- F9** Updates the Action List with additional host requests.
- F10** Displays the Locate Cartridge Home window, which allows you to find a volser's home cell (see Figure 156 on page 255).

In addition, the following keys are used:

Arrows

Highlights the action to be performed. You can use the up arrow (↑) or down arrow (↓).

Enter

Sends confirmation to the Library Manager that the highlighted action (eject) was completed.

Select the action. Instructions include the following:

Mount

Specifies the cartridge volser to be retrieved from a specific storage cell and loaded in a specific tape drive.

Eject

Specifies the cartridge volser to be removed from the library.

Note: If the drive's feed slot already contains a cartridge, perform "Demounting Cartridges" on page 249.

Mounting Cartridges

The 3490E message display or the 3590 operator panel and the Action List display mount requests from the host. The two mount procedures are "Using the Drive Message Display" on page 249, which is the most efficient, and "Using the Action List" on page 249.

Attention: Do not attempt to insert a 3590 High Performance Cartridge Tape or Extended High Performance Cartridge Tape into a 3490E tape drive. Do not attempt to insert a 3490E Enhanced Capacity Cartridge System Tape into a 3590 tape drive.

Using the Drive Message Display

Do not use the Library Manager for this procedure.

1. Read the 3490E or 3590 message display for the volume serial number of the cartridge and the cell location of the volume. The drive message display alternates between the two messages.
2. Get the cartridge from the specified cell location.
3. Mount the cartridge on the specified drive. If the drive's feed slot already contains a cartridge, perform "Demounting Cartridges".

Using the Action List

Use the Library Manager for this procedure.

1. Select mounts in the order shown on the Action List (Figure 151 on page 247). The mounts are listed in order of priority with the highest priority at the top.

Note: Mounts are confirmed and removed from the Action List automatically when a successful mount is done.

2. Get the specified volume at its **From** storage cell location. See "Cartridge Storage Cells" on page 25 if you are not familiar with the numbering of components.

Notes:

- a. If the **From** location is a drive, remove the cartridge from the drive.
 - b. If the **From** location is followed by ?, the cartridge has already been used in Manual mode. If the cartridge is not in the indicated **From** location, look in the output facility where you are storing demounted cartridges (for example, the cartridge cart or the high-capacity output facility).
3. Place the volume in the specified **To** drive. The message display on the drive indicates the volser of the requested volume alternating with the cell location of the cartridge.

Note: If the drive already contains a cartridge, perform "Demounting Cartridges".

Demounting Cartridges

Note: Do not place demounted cartridges in the high-capacity output facility. If the high-capacity I/O facility is defined, you can use it to store the demounted cartridges.

When you are performing a mount and the drive contains a cartridge, do the following:

1. Remove the cartridge from the drive.
2. Perform one of the following procedures with the cartridge:
 - Place the cartridges in a secure location, such as a cartridge cart. Put these cartridges in the library through an I/O station when you return the 3494 tape library to Auto mode.
 - For an extended period of Manual mode, you may choose to use Figure 156 on page 255 to put the cartridges in their home cells.
 - Place the cartridge in any unoccupied cartridge cell in the library, **except in the high-capacity output cells**. Ensure that Inventory Update is enabled.

Inserting Cartridges

An Insert operation is initiated when you must add a cartridge to the 3494 tape library. One or more cartridges may be in the convenience I/O station, or someone may give you a cartridge to add to the library.

1. Press the **Insert** key (**F5**) on the Action List of the Library Manager (see Figure 151 on page 247).
2. In the Insert Cartridges window (Figure 152), enter the volser of the cartridge to be inserted. The cartridge volser is the set of up to six alphanumeric characters on the label attached to the end of the cartridge.

Note: Use the left arrow (←) and right arrow (→) keys to move the cursor within a field. Use the Tab key to move between fields.

3. Type the character (1, E, J, or K) that corresponds to the cartridge type.

Notes:

- a. Cartridge System Tape (single-tone case) is type 1.
 - b. Enhanced Capacity Cartridge System Tape (two-tone case) is type E.
 - c. High Performance Cartridge Tape (black with blue inserts) is type J.
 - d. Extended High Performance Cartridge Tape (black with green inserts) is type K.
4. Type the character (0, 1, or 2) that corresponds to the library to associate the cartridge with. The options are:
 0. Non-VTS Library
 1. VTS 1
 2. VTS 2

The associated library sequence number displays next to each option.

Note: You can insert only J-type media into a VTS logical library.

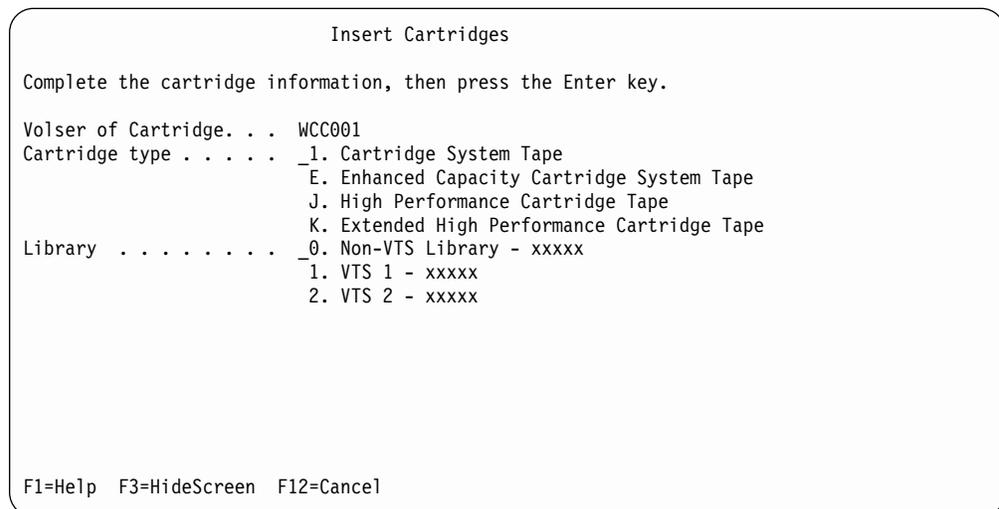


Figure 152. Manual Mode Insert Cartridges Window

The function keys for the Manual Mode Insert Cartridges window are:

F1

Provides help about the Manual Mode Insert Cartridges window.

F3

Hides the Manual Mode Insert Cartridges window. The Manual Mode Insert Cartridges window is hidden, but you can retrieve it by selecting the Mode window, then selecting the **Manual** mode option.

F12

Closes the Manual Mode Insert Cartridges window and returns to the Action List.

Arrows

Move the cursor by pressing the right arrow (→) or left arrow (←) key.

Enter

Confirms entries in a field or confirms the insertion of a cartridge.

5. Press the **Enter** key. A window (Figure 153) opens with the **Home Cell** rack storage location for the inserted cartridge.
6. Place the cartridge in the designated rack storage cell.

Note: If you cannot put the cartridge in the specified storage cell, press the **Error** key (**F4**) to request a new storage cell location.

7. Press the **Enter** key to confirm that the Insert action is complete. The Insert Cartridges window opens again.
8. If you have another cartridge to insert, repeat step 2 on page 250 through step 7 for the next cartridge. If there are no more cartridges to insert, press the **Cancel** key (**F12**) to return to the Action List.

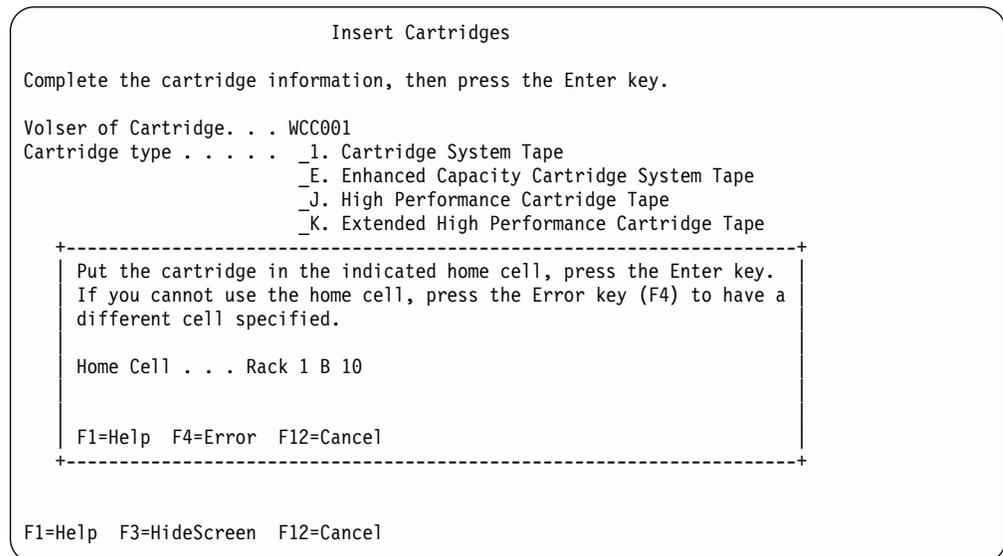


Figure 153. Manual Mode Insert Cartridges Window

The function keys for the Manual Mode Insert Cartridges window are:

F1

Provides help about the Manual Mode Insert Cartridges window.

F4

Allows you to specify another home-cell location because you cannot insert the cartridge in the specified location.

F12

Closes the window and returns to the Manual Mode Insert Cartridges window.

Enter

Sends confirmation to the host program, which verifies that the cartridge is inserted in the specified location. Also, opens the Manual Mode Insert Cartridges window for the next Insert operation.

Note: When you return to the Manual mode Action List (Figure 151 on page 247), if you inserted J-type media in a library capable of Import and Export operations, the Manage Unassigned Volumes window (Figure 106 on page 182) opens automatically.

Ejecting Cartridges

Do the following to remove a cartridge from the 3494 tape library:

1. From the Action List window (Figure 151 on page 247), determine the drive (device) or storage cell **From** location containing the cartridge that you want to eject.
2. Go to the drive or storage cell and remove the cartridge. Verify that the cartridge volser matches the volser specified on the Action List.

Notes:

- a. If the **From** location is a drive, remove the cartridge from the drive.
 - b. If a ? follows the **From** location, the cartridge has already been used in Manual mode. If the cartridge is not present in the indicated **From** location, look in the location where you are storing demounted cartridges (for example, the high-capacity output area).
3. Remove the cartridge from the enclosure or place it in a safe location. Be sure to remove all ejected cartridges from the enclosure when you complete Manual mode operations.
 4. Confirm that the eject operation is complete as follows:
 - a. On the Library Manager Action List, highlight the action item you want to confirm.

To highlight an item, use the up arrow (↑) or down arrow (↓) key to move the highlight bar to the desired action item.
 - b. To confirm the highlighted action item, press the **Enter** key.

Note: Be sure to confirm each ejected cartridge after completing the eject task. Eject actions remain on the Action List until you manually confirm them.

5. Press the **Refresh** key (**F9**) to update the list.

Reviewing Unknown Volume Locations

Use this procedure if you are not sure where a volume should go. You can display the volser **From** location and **To** location of the last 20 completed actions. Use this information to verify the accuracy of a completed action item.

1. Press the **Review** key (**F6**) on the Library Manager Action List (Figure 151 on page 247).
2. Press **F12** to return to the Action List.

If the Manual Mode Review List (Figure 154) did not list the volume, use the Locate Cartridge Home window (Figure 156 on page 255) to find a storage cell to put the volume in.

Review List					
Action	VOLSER	From	To		
Mount	GKT333	Rack 2 B 40	Device 200	Confirmed	
Eject	SRJ485	Rack 1 A 7	Device 200	Confirmed	
Mount	EPF371	Device 200	Device 3E1	Confirmed	
Mount	SDR495	Rack 7 A 6	Device 201	ERROR (see Note)	

F1=Help F3=HideScreen F12=Cancel

Figure 154. Manual Mode Review List

Note: The operator pressing F4 on the Action List caused the ERROR indication.

You can only view this list. You perform the tasks (actions) from the Action List.

Error Processing

Do the following to describe the problem to the host system if you cannot complete a mount or eject action:

1. Highlight the action item that you cannot complete on the Action List. Use the up arrow (↑) or down arrow (↓) key to highlight the questioned action.
2. Press the **Error** key (**F4**) on the Library Manager Action List.
3. Select the error description that best fits the problem. Use the up arrow (↑) or down arrow (↓) key in the Manual Mode Error Processing window (Figure 155 on page 254) to highlight the error description.
4. Press the **Enter** key to send the error description to the host processor.

Note: Press the **Cancel** key (**F12**) to replace the Error Processing window with the Action List. No error message is sent.

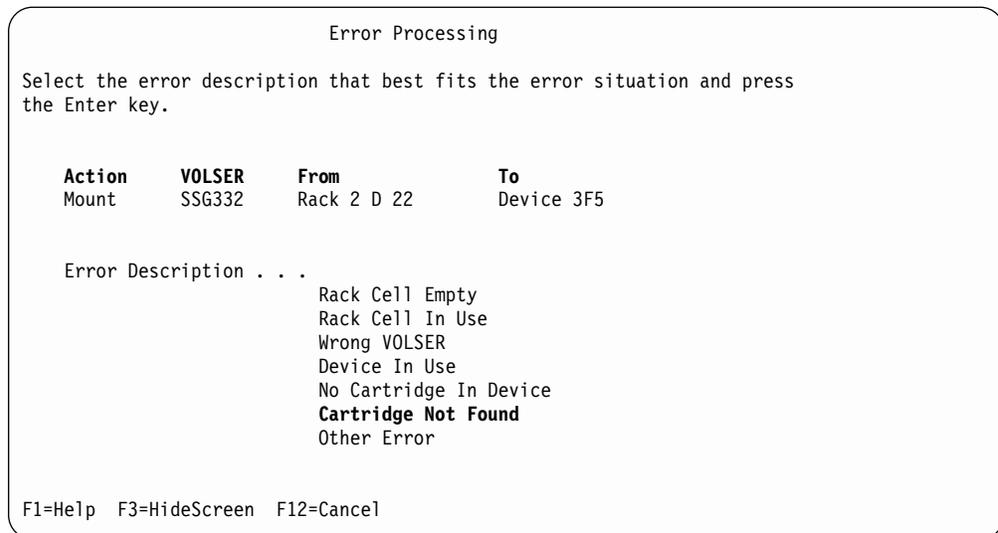


Figure 155. Manual Mode Error Processing Window

Locating and Identifying Home-Cell Locations

Do the following to locate and identify the home-cell locations:

- Determine the home cell to place a misplaced or inaccessible volume in.
- Determine the home cell so you can find a volume.

1. Press the **Locate** key (**F10**) on the Library Manager Action List (Figure 151 on page 247).
2. Enter the volume to find its home cell, then press the **Enter** key.
The home cell for the volume displays in the Locate Cartridge Home window (Figure 156 on page 255).
3. If you place the volume in the home cell or verify that the volume is already in the home cell, press the **Enter** key; otherwise, press the **Cancel** key (**F12**).
4. Press the **Cancel** key (**F12**) to return to the Action List.

Note: The Locate function works only for physical volumes. Logical volumes do not have a home cell.

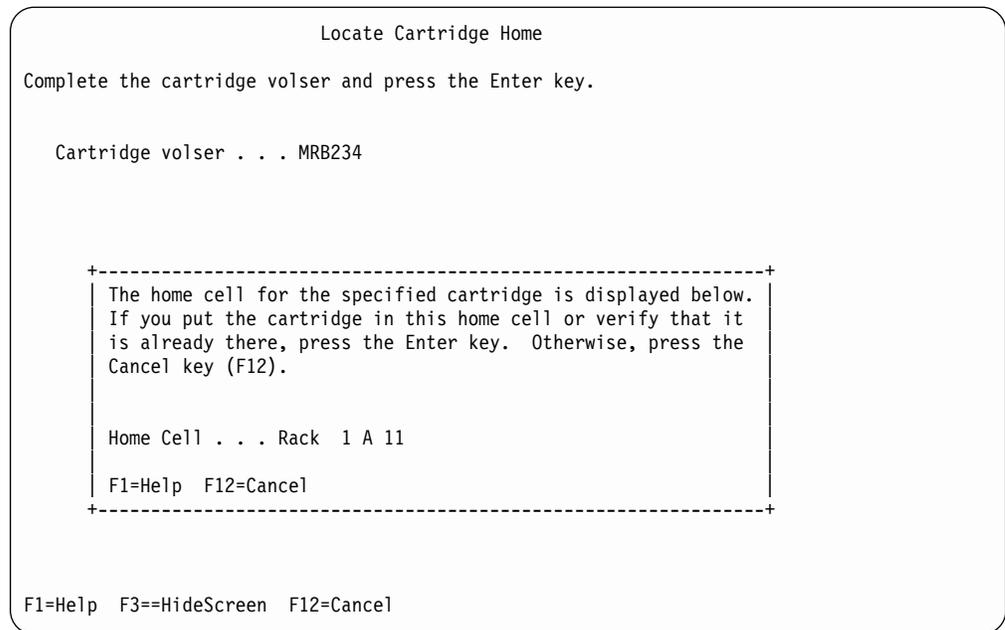


Figure 156. Manual Mode Locate Cartridge Home Window

Ending Manual Mode

To end Manual mode, do the following:

1. Leave the cartridges in the drives. The library moves them automatically when it returns to Auto mode.
2. Close the front doors on the library.
3. Ensure that any mounts that have been started are not on the Manual Mode display.
4. Press **Ctrl+Esc** to produce the task list.
5. Select the **Library Manager** option on the task list with the pointing device.
6. Select **M**ode from the action bar on the Operator menu.
7. Verify that the library is online. If the library is offline, select the **O**nline... option and confirm your selection.
8. Enable Inventory Update if it is disabled so that Inventory Update can reestablish current location on all volsers.
9. Select the **A**uto... option in the Mode window. The Mode Change Request window opens to ask if you want to change the operating mode. Select the **Y**es push button to change to Auto mode.

An Auto Pending message indicates that the transition to Auto mode is in progress. The 3494 tape library returns to Auto mode after Manual mode.

When the transition to Auto mode is made, an inventory update is performed. The Inventory Update operation must complete before the Auto activity resumes.

3494 Tape Library Web Interfaces

This section describes the following 3494 tape library remote Web interfaces:

- StorWatch Magstar 3494 Tape Library Specialist
- StorWatch Magstar 3494 Peer-to-Peer VTS Specialist

These features are part of a family of IBM StorWatch storage management products. StorWatch specialists enable you to communicate with specific storage devices in your enterprise from a remote location using a Web browser.

3494 Tape Library Specialist Features and Functions

The 3494 Tape Library Specialist is the Web-based user interface that can be used to view the current status and configuration of the 3494 Tape Library and Library Manager.

3494 Tape Library Specialist Page Layout

The 3494 Tape Library Specialist provides a “read-only” function. The browser can read status from the Library Manager, but there is no capability to change library function. The Specialist has:

- A home page
- A set of Library Manager pages
- A set of VTS pages (if a VTS is installed)
- Links to the 3494 Peer-to-Peer VTS Specialist (if a Peer-to-Peer VTS is installed)

The Specialist displays the content of pages similar to the content of pages at the Library Manager. This makes the transition to using the Specialist easier.

On the left side of each page is a navigation window with at least two selections:

- Selecting **Home** displays the Library Manager home page.
- Selecting **Library Manager** displays the list of Library Manager pages that are not related to either VTS or Peer-to-Peer VTS.

The Library Manager pages are:

- System summary
- Operational status
- Operator interventions
- Component availability
- Performance statistics
- Command queue
- LAN host status
- LAN information
- Dual accessor zones (available only if the Dual Active Accessor feature is active)
- Volser ranges
- Cleaner masks
- Selecting **VTS** displays the list of pages that are related specifically to VTS. Note that if there is not at least one VTS in the tape library, this selection will not be shown and so will not be selectable.

The VTS pages are:

- VTS summary
- Active data

- Active data distribution
- Data flow
- Logical mounts per hour
- Mount hit data
- Physical device mount history
- Category attributes
- Management policies
- Real time statistics (not available for a Model B16 VTS)
- Status
- Volser ranges
- Selecting **Virtual Tape Controllers** displays the list of Peer-to-Peer controllers that are connected and configured in the library (see “3494 Peer-to-Peer VTS Specialist Features and Functions” on page 258). Note that if there is not at least one Peer-to-Peer VTS configured in the tape library, this selection will not be shown and so will not be selectable.

3494 Tape Library Specialist Connection

Figure 157 on page 258 shows the connection for the 3494 Tape Library Specialist. The connection uses currently-available 3494 tape library components. The Web browser is in your system. Your system must be LAN-attached to provide connectivity to the library. Service representatives may also use the Remote Access path by using SLIP via the Remote Support modem and switch.

You must connect the Library Manager to your system’s LAN with FC 5219 (Token-Ring Adapter) or FC 5220 (Ethernet Adapter). During the installation process, the service representative will set up TCP/IP on the Library Manager to use your assigned TCP/IP host name and TCP/IP address (and router information, if necessary). You can help the installation process if you obtain the following information before the installation starts:

- TCP/IP host name
- TCP/IP address
- Subnet mask (or network mask)
- Router address (or Gateway address)*
- Domain name*
- Nameserver address*

* These items are optional. Their use depends on your system’s LAN configuration.

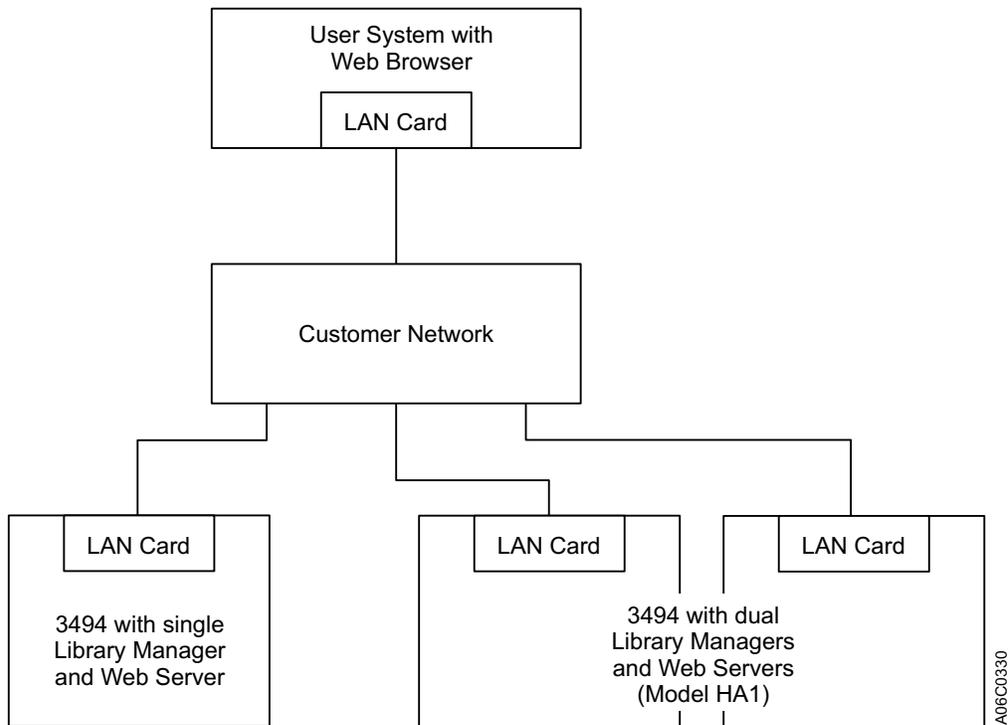


Figure 157. 3494 Tape Library Specialist Connection

System Requirements

You must have a commonly-used browser to view the information provided by the 3494 Tape Library Specialist. Microsoft® Internet Explorer version 5.0 or Netscape Navigator version 4.7 with Javascript and Java enabled provides compatible capability. The 3494 Tape Library Specialist does not support a text-based Web browser.

Help Text

Help is available on a page basis. There is a Help button on each Web page that, when selected, brings up a new instance of a browser with the Help text for that page. The user closes the new browser instance when finished with the Help. The Web page that called Help is still available in the background.

3494 Peer-to-Peer VTS Specialist Features and Functions

The 3494 Peer-to-Peer VTS Specialist is the Web-based user interface that can be used to view the current status and configuration of the Peer-to-Peer VTS. The following sections list the information that you can access through the Specialist. Note that the Specialist does not allow access to data stored on the logical tape volumes.

Home Page

This is the initial web page served up when the Specialist is accessed. This screen contains the following information:

- Network name (HOSTNAME) of the virtual tape controller that is serving the web pages
- Library information:
 - Library type and number
 - Library name
 - Sequence number

System Status

This screen displays an at-a-glance status of the components in the Peer-to-Peer VTS system. The user may toggle between a text representation of the status and a graphical representation. This screen also provides a link to the Detailed System Status screen. This screen contains the following information:

- Virtual tape controller information:
 - Controller number
 - Network name
 - Status
- VTS information:
 - VTS number
 - Library name for the associated distributed library
 - Status
- Library information:
 - Library type and number
 - Library name
 - Status
- Link information:
 - Controller number
 - VTS number
 - Status of the links between the Virtual Tape Controllers and the VTSs

Detailed System Status

This screen displays detailed status information from the perspective of the Virtual Tape Controller being accessed. This screen contains the following information:

- Virtual tape controller information:
 - Controller number
 - Network name
 - Operational mode
 - State
- VTS information:
 - VTS number
 - Library name for the associated distributed library
 - Activity level
 - VTS service preparation mode
- Library information:
 - Library type and number
 - Library name
 - Library mode
 - Library Manager status
 - Indication of whether the library is operating in a degraded mode
 - Indication of whether the safety enclosure interlock has been opened
 - Indication of whether intervention is required
 - Indication of whether there are insufficient resources for mounts
 - Indication of whether the VTS has run out of empty stacked volumes
 - Indication of whether VTS operations are degraded
 - Indication of whether the VTS is in service preparation mode

System Configuration

This screen displays the configuration of the components in the Peer-to-Peer VTS system. This screen contains the following information:

- Peer-to-Peer VTS system information:
 - Copy mode
 - Deferred copy priority threshold
- Virtual tape controller information:
 - Controller number
 - Network name
 - Serial number
 - Network IP address
- VTS information:
 - VTS number
 - Library name for the associated distributed library
 - Serial number
- Library information:
 - Library type and number
 - Library name
 - Sequence number
 - Indication of which distributed library is the User Interface Library
 - Network IP address for Library Managers A and B

Current Device Activity

This screen displays current activity on the virtual drives. This screen contains the following information:

- Controller number
- Virtual tape drive number
- Number of bytes written to the volume currently mounted
- Number of bytes read from the volume currently mounted
- The volume serial number of the volume currently mounted
- The amount of time the volume has been mounted
- The time it took to mount the volume
- Indication of which VTS is being used for read and write operations

Logical Volume Status

This screen allows the user to request information for a given logical volume. This screen also provides a link to the Current Device Activity screen. This screen contains the following:

- Logical volume entry box
When the user enters the serial number of a logical volume, the Logical Volume Status Results screen is displayed.

Logical Volume Status Results

This screen displays information for the requested logical volume. This screen contains the following information:

- Logical volume information for each VTS:
 - Library name for the associated distributed library
 - Serial number of the stacked (physical) volume the logical volume is stored on
 - Indication of whether the data is current or downlevel on the VTS

- Category of the logical volume
- Indication of whether the volume category is current or downlevel on the VTS
- Indication of whether the logical volume is resident in the VTS cache
- Amount of compressed data written to the logical volume (file size)
- The time the Rewind/Unload command completed when the logical volume was modified
- The time the Rewind/Unload command completed when the logical volume was accessed

Current Copy Workload

This screen contains information on the amount of copy work being performed by the Peer-to-Peer VTS system:

- Indication of whether copying is disabled
- Copy work not yet started for each VTS:
 - The number of volumes to be copied

Access to Additional Information

The following additional information can be accessed:

- Online help:
 - Provides an overview of the Peer-to-Peer VTS system.
 - Provides descriptions of the information provided on the various screens.
- Online access to documentation

The documentation can be accessed over the Internet using links provided:

 - *Magstar 3494 Tape Library Introduction and Planning Guide*
 - *Magstar 3494 Tape Library Operator Guide*
- Links to the 3494 Tape Library Specialist home pages (see “3494 Tape Library Specialist” on page 31)

Cartridge Removal from the Gripper

Some operator intervention conditions require you to remove a cartridge from the gripper. Figure 158 on page 262 shows the picker and the gripper assembly. Remove the cartridge from the gripper by doing the following:

1. If the library is not already in Pause mode, press the **Pause** push button on the operator panel.
2. Open the front door of the library in front of the cartridge accessor.
3. Rotate the picker **1** so that it is pointing toward the right side of the device, parallel to the rails **3**.
4. Push the reach assembly **5** out so that it is fully extended.
5. Press the top **2** of the gripper assembly to release the cartridge **4**.
6. Push the reach assembly in so it is fully retracted.
7. Close the front door.
8. Press the **Auto** push button on the operator panel to return the library to Auto mode.

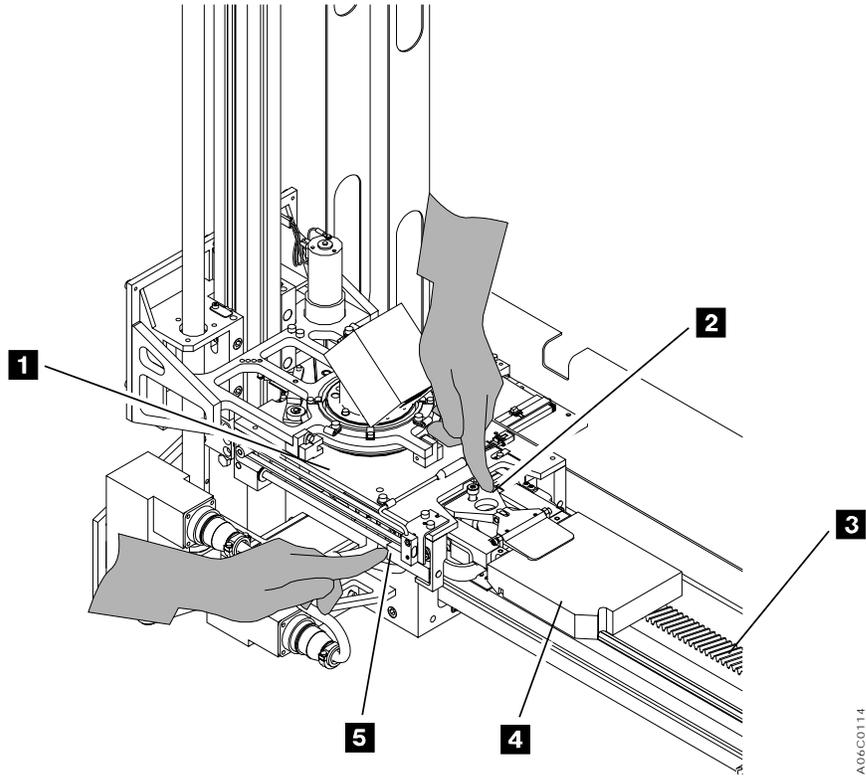


Figure 158. Cartridge Removal from the Gripper

Using the Keyboard Template

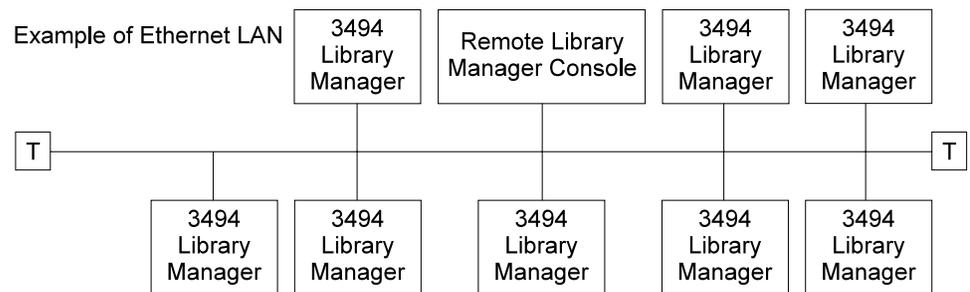
“Appendix A. Keyboard Template” on page 337 shows the function keys on the Library Manager keyboard that you use during normal activity.

You can remove and copy the template, then fold it to create a triangular bar shape showing the keys showing on one face. You can then place the template in a convenient location for quick access to the correct key for a specific function.

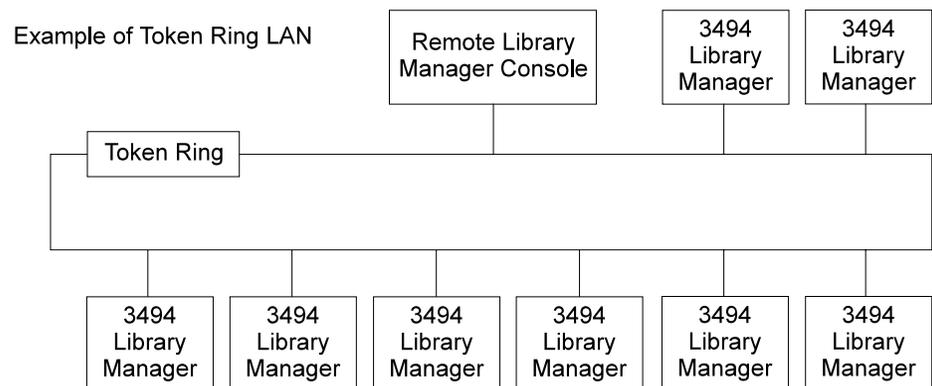
Chapter 7. Remote Library Manager Console Feature

This chapter describes the Remote Library Manager Console feature for the 3494 tape library.

When the Remote Library Manager Console feature is installed, you can control or monitor operations for libraries from a remote location. The Remote Library Manager Console (controlling workstation) is connected to the Library Manager (controlling workstation) through a local area network (LAN). The customer orders either the Token-Ring LAN Attachment feature or the Ethernet LAN Attachment feature when the Remote Library Manager Console feature is ordered. Figure 159 shows an example of the Token-Ring LAN and the Ethernet LAN.



(T = Terminator)



A06C0214

Figure 159. LAN Attachments

The Distributed Console Access Facility (DCAF) product is installed on the Library Manager and the remote Library Manager console when the Remote Library Manager Console feature is installed. If this topic does not describe a task you want to perform, see *Distributed Console Access Facility: Installation Guide* and *Distributed Console Access Facility: V1R3.1 Target User's Guide*. If the task is similar to one in a referenced document, use the description presented here.

This chapter is intended for system planners, system programmers, LAN administrators, and operators. Some users are expected to be familiar with operating system and text editor.

Installing and Configuring

The Remote Library Manager Console feature can use one of two communication protocols to establish communications between the remote (controlling workstation) console and the 3494 (target workstation) Library Manager. To establish communications between the remote Library Manager console and the 3494 tape library, the *communications protocol* and *LAN adapter protocol* support must be configured properly. The installation program, which is on the Remote Library Manager Console feature disk, handles configuration. Review the Remote Library Manager Console feature installation instructions to understand the following:

- How the remote Library Manager console and 3494 tape library communications are integrated
- How the names and addresses are used to configure the communications protocol

Starting DCAF on the Remote Library Manager Console

Starting DCAF on the remote Library Manager console causes DCAF to start automatically on the Library Manager. To start the remote Library Manager console program, perform the following:

1. Start the Communications Protocol on the remote (controlling workstation) console.
2. Select the **Distributed Console Access Facility** group (Figure 160).



Figure 160. Icon for Distributed Console Access Facility

3. Select the **DCAF Controller** icon in the Distributed Console Access Facility - Icon View window (Figure 161).

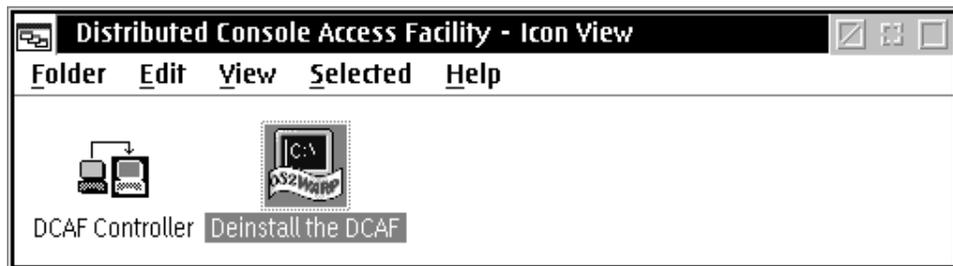


Figure 161. Distributed Console Access Facility - Icon View Window

After the IBM logo is displayed, the DCAF controlling main window (Figure 162) opens.

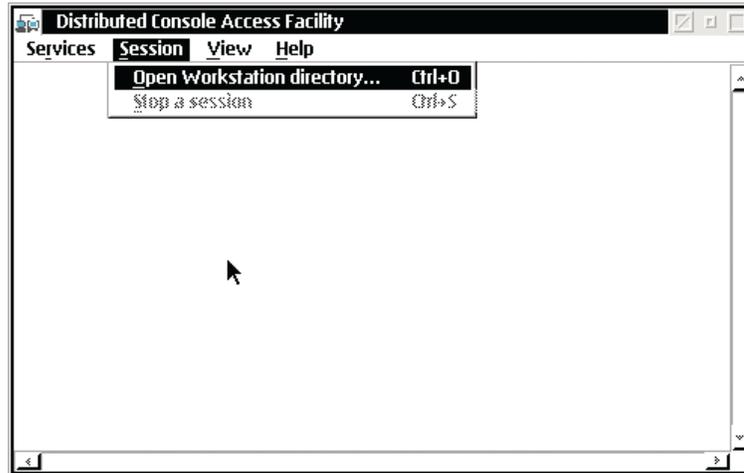


Figure 162. DCAF Controlling Main Window

4. Workstations must be added (see step 8 on page 270). Select the **Open Workstation directory...** option on the **Session** menu.

The DCAF - Directory window (Figure 163) opens. This window lists the link records of the target workstations that are directly connected through the Communications Protocol.

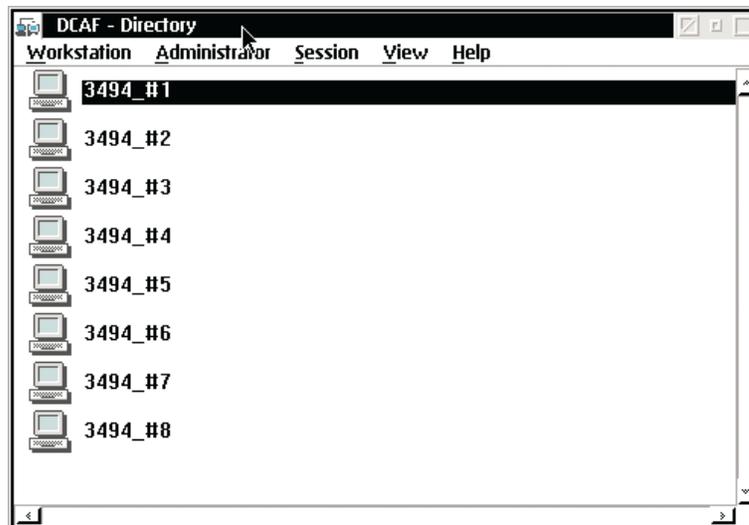


Figure 163. DCAF - Directory Window

5. Select the workstation name by performing one of the following:
 - Position the pointing device cursor on the required link (for example, 3494 #1), then double-click with the left pointing device button.
 - Use the up arrow (↑) or down arrow (↓) key to select a link record, then press the Enter key.

The DCAF - Target Password window (Figure 164 on page 268) opens.

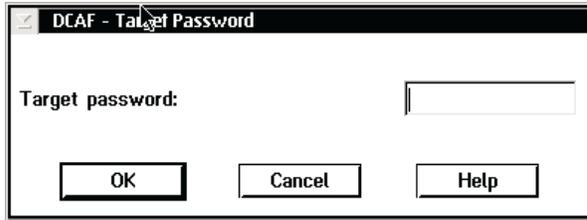


Figure 164. DCAF - Target Password Window

6. Type the target password (the default is *Impsword*) to start the session.
As you type the password, the cursor moves and an asterisk (*) is displayed in place of the character. The following are password guidelines:
 - One to eight characters
 - Uppercase or lowercase letters A–Z
 - Digits 0–9
 - Embedded blanks (blanks after the last character are ignored)
7. Press the **OK** push button or select **OK** with the left pointing device button.
While the remote Library Manager console Distributed Console Access Facility is starting, it displays its status (Figure 165).

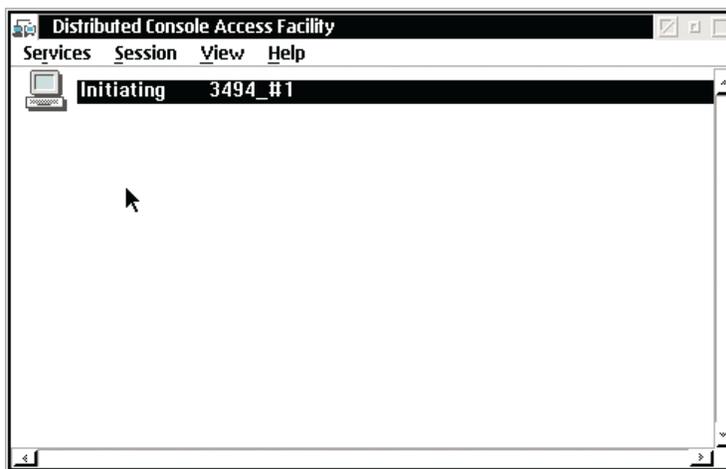


Figure 165. Initiating the Remote Library Manager Console

The advanced program-to-program communications (APPC) or TCP/IP indicating **Started** is displayed momentarily on the Library Manager display (Figure 166 on page 269).

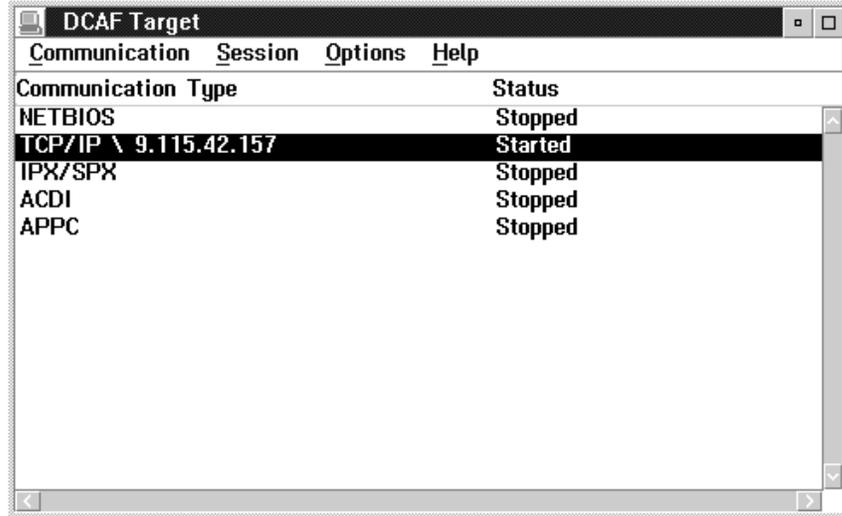


Figure 166. Establishing Communication with the Library Manager

After the initiation of the Library Manager is completed, the main window opens on the remote Library Manager console (Figure 167). In this case, the selected Library Manager is paused, and the Whole Queue window is displayed when the remote Library Manager console is started. You can size this window to full screen by placing the pointing device cursor in the right box of the title bar and clicking once with the left pointing device button.

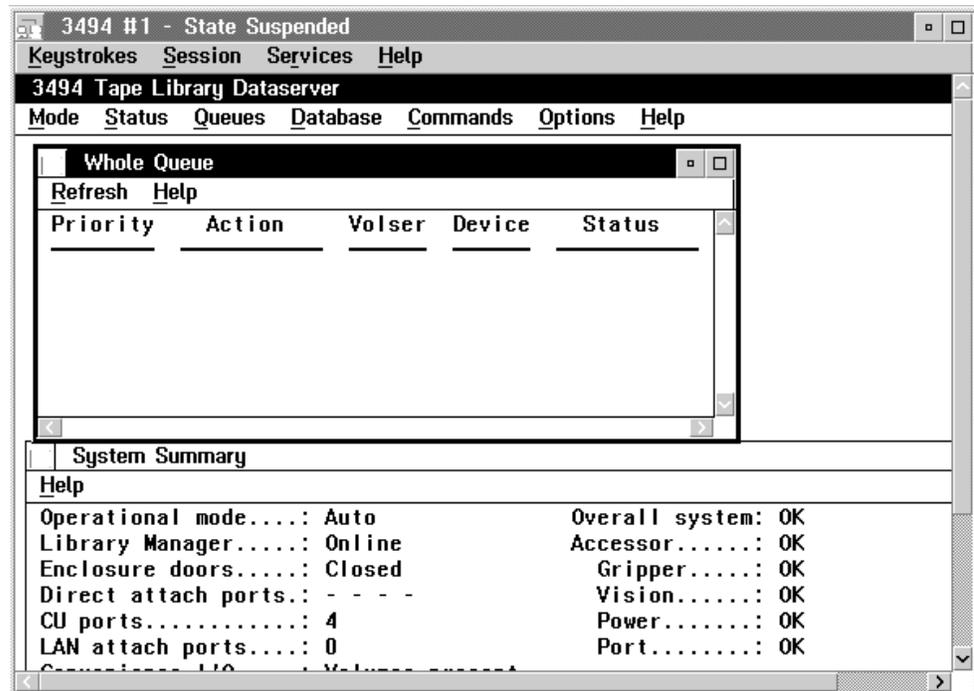


Figure 167. Remote Library Manager Console Main Window

You can now use the pointing device cursor and buttons to select options on the selected 3494 tape library, just as if you were at that library.

From the remote Library Manager console, you can also select the following options:

Keystrokes

See "Using Keystrokes during a Session from the Remote Library Manager Console".

Session

See "Changing the Session State from the Remote Library Manager Console" on page 273.

Services

See "Transferring Files" on page 276.

Help

Select this push button to receive information about the item that the cursor is on or about the entire window.

8. To start a session with another 3494 tape library, do the following:
 - a. Press **Ctrl+Esc** to view the task list on the remote (controlling workstation) console.
 - b. Under **DCAF Controller**, select the **Distributed Console Access Facility** option.
 - c. Repeat step 4 on page 267 (**Open Workstation directory...** on the Session menu) through step 7 on page 268.

Controlling the Tape Library from the Remote Library Manager Console

The remote Library Manager console operator can control one or more tape libraries from a remote Library Manager console when the **Active** option is selected on the Session menu. The remote Library Manager console displays the target Library Manager screen of each selected library in the network. You can display the screens by switching between Library Managers or by displaying them simultaneously through windows by using the remote Library Manager console task list.

Using Keystrokes during a Session from the Remote Library Manager Console

The Keystrokes mode, displayed on the title bar of the remote Library Manager console session window, determines whether the remote Library Manager console's keyboard input and pointing device movements affect the remote Library Manager console or the 3494 Library Manager. The remote Library Manager console starts with *State Active* and *Keystrokes remote* displayed in the title bar (Figure 168 on page 271).

The remote Library Manager console operator can change keystroke modes during an active session.

Keystrokes Remote Mode on the Remote Library Manager Console

All the keyboard input on the remote Library Manager console, except the remote Library Manager console operating system hot keys, affects the Library Manager. Operating system hot key combinations always affect only the remote Library Manager console. Alt+Esc, Alt+Tab, and Ctrl+Esc are the hot key combinations. For example, Ctrl+Esc causes the remote Library Manager console's task list to be displayed on the remote Library Manager console.

Table 10. Shortcut Keys for the Library Manager (continued)

Keys	Result
Ctrl+U	Simulates the Alt+Tab key combination on the Library Manager, which causes the Library Manager to show the system menus for the windows and full-screen sessions in an ordered rotation.
Ctrl+C	Simulates the Ctrl+Esc key combination on the Library Manager, which causes the Library Manager to display its task list.

Changing Keystrokes Mode

To change Keystrokes mode on the remote Library Manager console, perform one of the following:

- Press the controlling hot key combination (default **Alt+T**) to switch between *Keystrokes local* and *Keystrokes remote* mode or
- Move the pointing device into the Keystrokes menu and select **Keystrokes remote** or **Keystrokes local** under **Change Keystrokes Mode**.

Using Hot Key Combinations

To view the task list on the remote Library Manager console, press **Ctrl+Esc**.

To view the task list on the Library Manager, select the **Send Ctrl+Esc** option on the Keystrokes menu on the remote Library Manager console.

Sending the Alt+Esc Command to the Library Manager

To send the Alt+Esc command to the Library Manager, perform the following:

1. Select the **Send Alt+Esc** option on the Keystrokes menu on the remote Library Manager console session window (Figure 168 on page 271).
2. If the remote Library Manager console is in Keystrokes local mode, press the **Ctrl+E** shortcut key.

Sending the Alt+Esc command lets you see the Library Manager's full screen or window sessions in an ordered rotation. If you go through the rotation to a full screen session, you are immediately in the full screen session of the Library Manager.

Sending the Alt+Tab Command to the Library Manager

To send the Alt+Tab command to the Library Manager, perform the following:

1. Select the **Send Alt+Tab** option on the Keystrokes menu on the remote Library Manager console session window (Figure 168 on page 271).
2. If the remote Library Manager console is in Keystrokes local mode, press the **Ctrl+U** shortcut key.

Sending the Alt+Tab command lets you see the system menu for the Library Manager's full screen or window sessions in an ordered rotation. Sending this command causes the Library Manager's system menu for the next window to be displayed.

Sending the Ctrl+Esc Command to the Library Manager

To send the Ctrl+Esc command to the Library Manager during an active session, perform the following:

1. Select the **Send Ctrl+Esc** option on the Keystrokes menu in the remote Library Manager console session window (Figure 168 on page 271).

2. If the remote Library Manager console is in Keystrokes local mode, press the **Ctrl+C** shortcut key.

Sending the Ctrl+Esc command lets you display the task list on the Library Manager. After you display the task list, you can select a task from the list.

Changing the Session State from the Remote Library Manager Console

The session state is the current state of the session between the remote Library Manager console and the Library Manager workstations. Both workstation users can change the session. While the remote Library Manager console is changing the session state, the Library Manager cannot alter that session. If both users try to change the state at the same time, the Library Manager takes precedence.

A status indicator of the session is displayed in the title bar of the session window or, when the session interface is minimized, under the remote Library Manager console icon.

Figure 169 shows the remote Library Manager console window in the Library Manager's display during an active session. The remote Library Manager console is in Keystrokes remote mode.

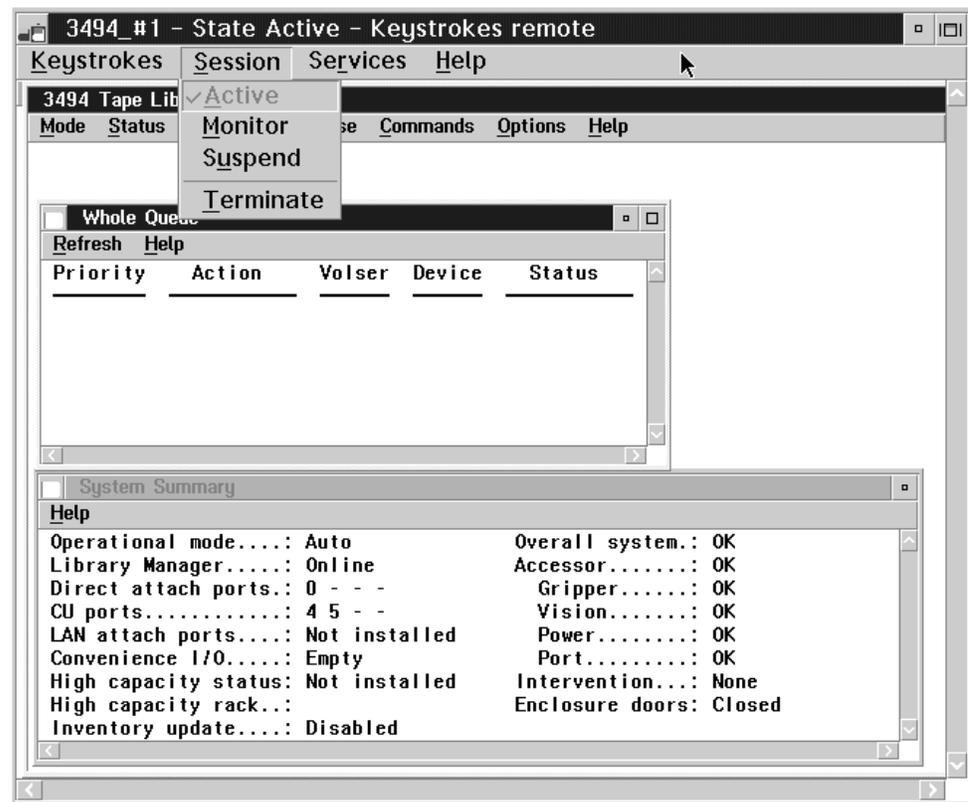


Figure 169. Remote Library Manager Console Session Window with Session Menu

The link record name (3494_#1), the current session State (Active), and the Keystrokes mode (remote) are displayed on the title bar of the remote Library Manager console window. Table 11 on page 274 describes the session states.

To change the session state, perform the following:

1. In the Session menu select the action to change the session state.

- Press one of the following shortcut keys associated with the action to change the session if the remote Library Manager console is in Keystrokes local mode:

Active

Ctrl+A

Monitor

Ctrl+M

Suspend

Ctrl+S

Terminate

Ctrl+T

Table 11. Session States

Session State	Description
Active	A DCAF session is established. The controlling workstation (remote Library Manager console) controls the keyboard and monitors the display of the target workstation (Library Manager). The Library Manager keyboard is locked; the keystrokes and pointing device commands entered on the Library Manager are not processed. The Library Manager user can regain control by pressing the hot key combination to change the session state.
Busy	A DCAF session is established. The Library Manager user pressed the hot key combination and regained control. The remote Library Manager console user must wait until the Library Manager user puts the DCAF session in another state.
Initiating	The remote Library Manager console is starting a DCAF session with the Library Manager.
Monitor	A DCAF session is established. The remote Library Manager console monitors (watches) the activity of the Library Manager. The remote Library Manager console user sees the Library Manager display, but the Library Manager user is in control of the keyboard and pointing device input. The Library Manager user can press the hot key combination to change the session state.
Suspend	The DCAF session in progress is suspended (stopped temporarily). The remote Library Manager console does not monitor the Library Manager and does not have control of the keyboard and pointing device. Either console user can resume the session.
Terminate	The DCAF session is terminating (ending).

Using the Pointing Device during a Session

Figure 170 on page 275 shows the Library Manager's display during an active session. The remote Library Manager console user selected the operational status from the Library Manager with the pointing device. The remote Library Manager console is in Keystrokes remote mode.

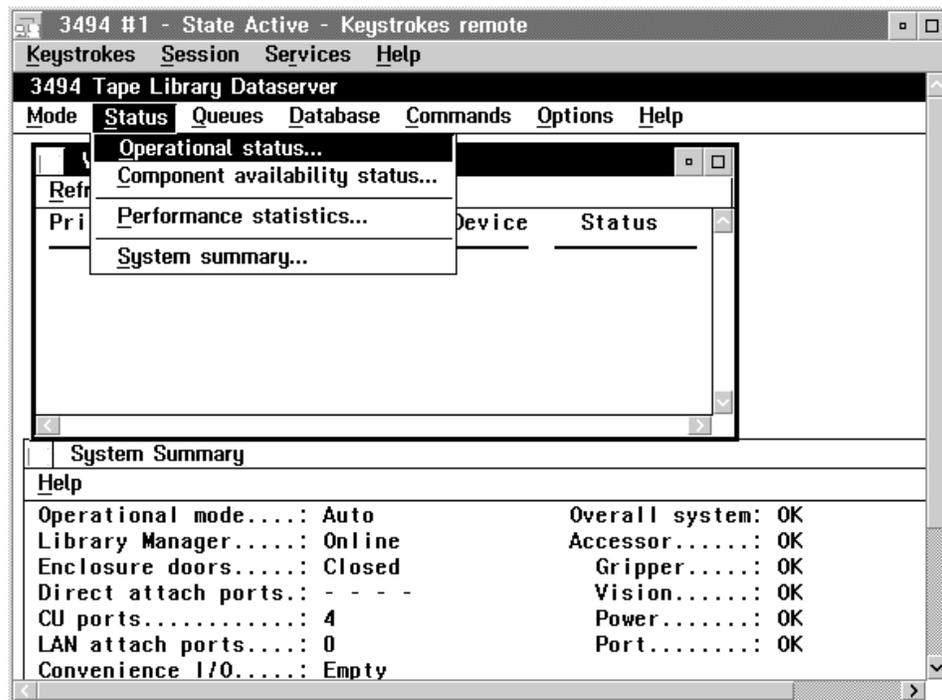


Figure 170. Remote Library Manager Console Session Window

During an active session, the pointing device is useful for selecting options from the remote Library Manager console menu bar or for performing operations on the Library Manager display. The Keystrokes mode (local or remote) is for the remote Library Manager console keyboard only and has no effect on the pointing device.

The remote Library Manager console pointing device determines the position of the pointing device of the Library Manager. The remote Library Manager console pointing device can move the Library Manager pointing device if the following conditions are true:

- The remote Library Manager console session window is the active window where the remote Library Manager console user is giving pointing device commands.
- The remote Library Manager console pointing device position is within the remote Library Manager console session window.

Note: The pointing device displayed on the remote Library Manager console may not be the same as on the Library Manager because of differences in the display drivers.

Excessive movement of the pointing device during the active state in the remote Library Manager console window can cause the operation to run slowly because the pointing device movement sends information across the network.

Note: If you perform an operation that is not allowed on the remote Library Manager console, the Library Manager console beeps once.

When the remote Library Manager console is in the active state, the Library Manager pointing device is disabled. During the Monitor, Busy, or Suspend states, the pointing devices for the remote Library Manager console and the Library Manager function independently.

Moving among Multiple Sessions

Moving among multiple remote Library Manager console sessions follows the general conventions for moving around the windows.

The remote Library Manager console main window displays each Library Manager session. The current sessions are listed by the appropriate link record name. To change to a different session, do the following:

1. Select the new session from the remote Library Manager console main window.
2. Go to the task list and switch to the new session.

You can minimize or maximize the remote Library Manager console session windows and arrange them on the remote Library Manager console. To return to the remote Library Manager console main window, go to the task list and switch to the Distributed Console Access Facility (remote Library Manager console main window).

Transferring Files

You can use the file-transfer utility to transfer files from the Library Manager to the remote Library Manager console. Transferring files to the Library Manager is not allowed. Only the remote Library Manager console can initiate a file transfer. The remote Library Manager console can be in the Monitor state or the Active state.

To transfer files from the Library Manager, perform the following:

1. Select the **Start file transfer** option from the Services menu on the remote Library Manager console. The File Transfer Utility window opens.
2. Type the *path* and the *file name* of the source file. If the path is not specified, the drive and directory where the DCAF is installed is used.
3. Type the *path* and the *file name* of the destination file. If the file name is not specified, the same name as the source file is used.
4. Click the Overwrite check box if you want to replace a destination file that already exists.
5. Select the **Receive** push button for the remote Library Manager console to receive the file from the Library Manager.

A window opens that shows what percent of the file has transferred. To interrupt the file transfer, select the **Stop** push button.

Library Manager Operations with a Remote Library Manager Console

You can change the session state and the password from the Library Manager.

Changing the Session State of the Library Manager

After a session is established between the remote Library Manager console and the Library Manager, the remote Library Manager console controls the Library Manager keyboard and monitors the Library Manager display. The keyboard and pointing device on the Library Manager are locked.

To regain control at the Library Manager, the session state must be changed. To change the session state do one of the following:

- The remote Library Manager console operator can change the session state as follows:
 - Terminate the session. All remote operations stop until a new session is established.

- Suspend the session. Control returns to the Library Manager.
- Monitor the session. The remote Library Manager console can monitor the display on the Library Manager, but the keyboard on the Library Manager is active.
- The Library Manager operator can change the session state by using the hot key combination at the Library Manager keyboard as follows:
 1. Press **Alt+T** on the Library Manager console. The DCAF Target window (Figure 173 on page 278) opens and shows that the target is busy.
 2. Click once with the pointing device in the minimize box in the upper right corner of the target window. The Library Manager keyboard is now operational.

Attention: Do not close this window. If you **CLOSE** this window instead of **MINIMIZING** it, remote console access to the Library Manager is disabled until the Library Manager is re-booted.

- If you want to return control to the remote Library Manager console or want to allow the remote Library Manager console to monitor operations, change the session state as follows:
 - The remote Library Manager console operator can stop and restart the connection at the remote Library Manager console.
 - The Library Manager operator can restart the session as follows:
 1. Press **Ctrl+Esc** to display the Window List.
 2. On the Window List, select the **DCAF Target \ Busy** option with the pointing device (Figure 171).

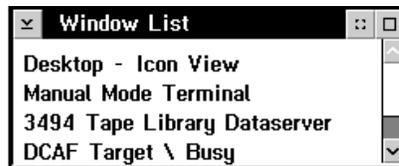


Figure 171. Window List

3. In the DCAF Target \ Busy window (Figure 172 on page 278), select the Session window, then select the **Active** or **Monitor** option.

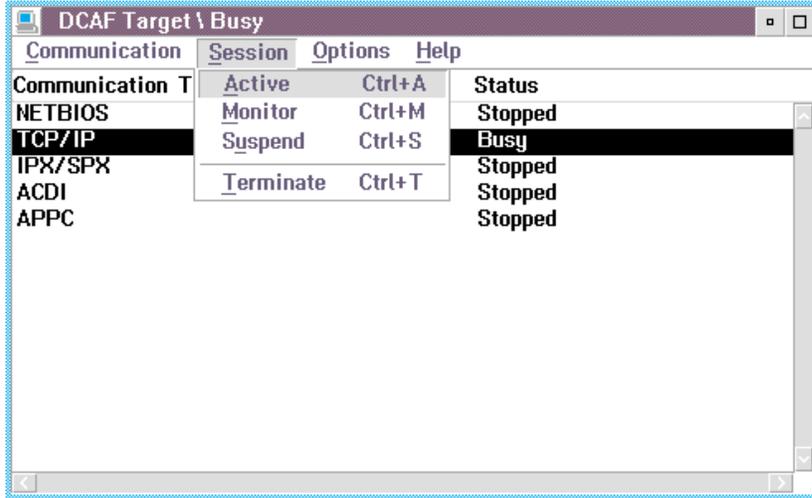


Figure 172. Active Session

Changing the Password from the Library Manager

You can change the remote Library Manager console logon password *only* from the Library Manager during a session. To change the password, perform the following:

1. If you have an active session, take control at the Library Manager by pressing **Alt+T**. The DCAF Target \ Busy window (Figure 173) opens.

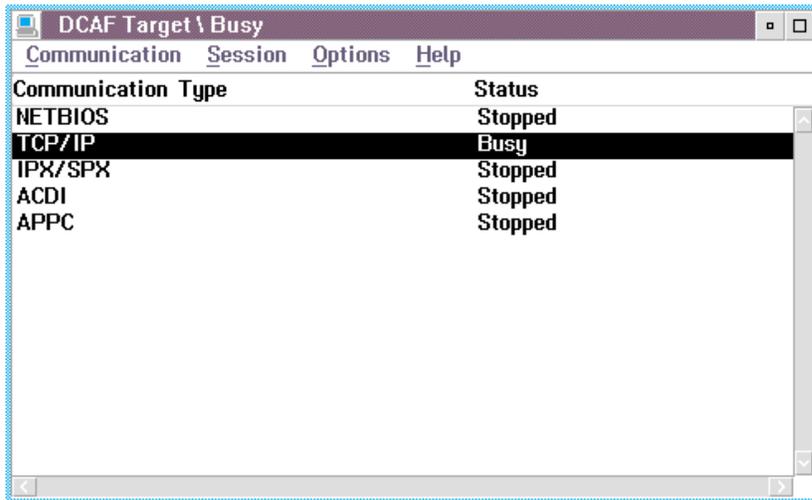


Figure 173. Changing Sessions

2. On the Options menu, select the **Password** option in the DCAF Target \ Busy window (see Figure 174 on page 279).

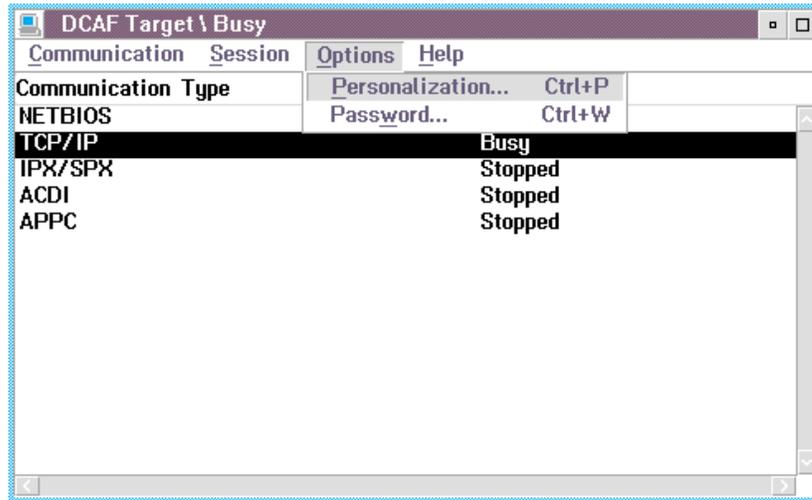


Figure 174. Options Menu

3. In the DCAF Password window (Figure 175), click the **Enable password** check box.
4. Type the current password in the **Current password:** field. The default password is *Impsword*.

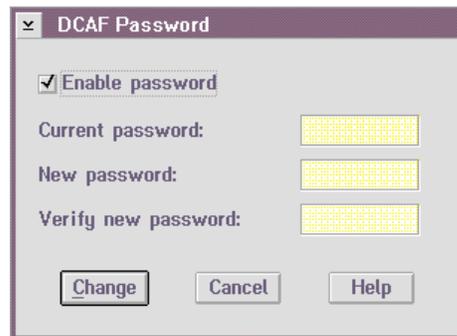


Figure 175. DCAF Password

5. Type the new password in the **New password:** field. The following are the password guidelines:
 - One to eight characters
 - Uppercase or lowercase letters A–Z
 - Digits 0–9
 - Embedded blanks (blanks after the last character are ignored)
6. Type the new password again in the **Verify new password:** field.
7. Select the **Change** push button. A message confirming the password change is displayed.

Note: Give the password to the remote Library Manager console operator.

Remote Library Manager Console Problem Analysis and Operational Tips

Table 12 shows the fault symptoms and describes possible solutions to problems with the remote Library Manager console functions.

Table 12. Fault Symptoms

Symptom	Description and Possible Solution
The Library Manager keyboard is locked.	When a session is active, the Library Manager keyboard is locked. In this case, press the Alt+T hot key combination to regain control at the Library Manager.
EQN0516 or EQN0524 error	Ensure that the communications manager is started. If the session state takes too long because of network traffic, you may receive this error on the remote Library Manager console. Close the warning window for this error and retry the connection.
The pointing device button commands to the Library Manager are ignored.	As you move a window with the pointing device from the remote Library Manager console, if you drag a window (of the Library Manager) so high that its top goes out of the visible region on the remote (controlling) console, you are moving the pointing device out of the DCAF session. Therefore, the pointing device button actions are not sent to the Library Manager until you move the pointing device back into the active session window at the Library Manager. When you move back into the active session, the window on the Library Manager seems to move with the pointing device and not drop, even though you have released the pointing device button. Click the pointing device button again to drop the window where you want the window to drop.
The Library Manager console beeps.	If you perform an operation that is not allowed on the remote Library Manager console, the Library Manager console beeps once.

Chapter 8. Problem Determination Procedures

This chapter describes how to determine when a problem has occurred in the 3494 tape library and the actions necessary to resolve the problem.

See Table 13 for quick reference to particular conditions.

Quick Reference to Problem Determination Procedures

Table 13. Quick Reference to Problem Determination Procedures

Conditions	Reference
Library Manager failures in a DFSMS/MVS® environment (includes HA1 switchovers)	"Library Manager Failure in a DFSMS/MVS Environment" on page 283
Library Manager failures in an MVS/BTLS environment (includes HA1 switchovers)	"Library Manager Failure in an MVS/BTLS Environment" on page 287
Reported via a host console message	"DFSMS System-Managed Tape Messages" on page 290
Intervention required on Library Manager System Summary or SNMP OPINT trap message	"Intervention-Required Conditions and Actions" on page 307
Disruption of services or physical damage to a site with a Virtual Tape Server (VTS)	"VTS Recovery Actions" on page 335
Import/Export List Volume status codes in the status file	"Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function" on page 339

When a problem occurs in the library or associated tape subsystems, completion of one or more library operations may not be possible. This topic provides information on how to identify problems, what is their significance to continuing operations in the library, and what actions to take for recovery.

Several symptoms indicate that a problem occurred with the library or associated tape subsystems. These symptoms are in the following general categories:

- One or more jobs that require volumes in the library are not progressing or completing as expected. The possible causes are:
 - The workload demand on the library exceeds its capability. For example, the number of requests to mount volumes on drives in a library received in a period exceeds the number the library can process during that period. The result is that the requests stay in the Library Manager queue for a longer period before being performed. Although this is not a problem with the library, if this is occurring on a regular basis, workload balancing must be addressed.
 - The failure of a component in the library is causing degraded performance. Library operations are performed but are slower to complete because of the failure. For example, when one of the two grippers fails, all operations continue with the other gripper but take longer to complete than when both grippers are functional. Service is required to correct the problem.
 - The library or attached tape subsystems detected a failure or exception condition that is preventing one or more library operations from completing. The library reports the condition to the host for operator or service representative handling. See "Failure and Exception Condition Reporting" on page 282 for the conditions and required actions.

- Console messages concerning the library are being generated.
 - A failure or exception condition occurs while the library is performing one or more requested operations. The library reports the condition to the host, which generates a host console message to inform you that a problem exists with the library. See “Failure and Exception Condition Reporting” for the conditions and required actions.
 - The Library Manager console provides information about many of the failure and exception conditions reported to the host. Although the host console messages are the primary source for problem determination, the information at the Library Manager is useful during operator and service representative problem resolution. See “Information Provided at the Library Manager Console” on page 301 for the information and required actions.
- A service representative has requested time on the library to correct a problem. In addition to possible host console messages, library or associated tape subsystems failures that cause exception conditions are logged in the error recording data set on the host. MVS hosts, for example, log errors in file SYS1.LOGREC. A service representative reviews the data sets as part of normal diagnosis. Also, when errors that the library recovers internally exceed a threshold, the condition is also logged for action by the service representative.

The primary indication that a problem has occurred is a host console message. The following topic describes what actions to take based on specific console messages.

Failure and Exception Condition Reporting

The library reports failures or exception conditions that it detects to the attached hosts for operator action. Most failures or exception conditions are also logged at the host for later use by a service representative. Failures or exception conditions fall into one of the following categories:

- A failure or exception condition is detected in a request from a host to perform a library function.
 - The requested function is rejected, and the reason is reported back to the host immediately.
- Some library function requests, such as mounting a cartridge, are queued within the Library Manager for subsequent execution. A failure or exception condition can be detected during the execution of a queued library function request.
 - The host that requested the library function is notified that a failure or exception condition was detected during the execution of the request. The notification also includes the reason for the failure or exception condition.
- A failure or exception condition is detected that is independent of any specific requested library function.
 - All hosts attached to the library are notified of the failure or exception condition.

When a failure or exception condition is reported to the host, the result is dependent on the host’s operating system. For an MVS host, the reported condition results in a console message. “DFSMS System-Managed Tape Messages” on page 290 describes the console message that the MVS operating system under the DFSMS System-Managed Tape environment generates as a result of a library-reported failure or exception condition. See the following documentation for the messages provided and their format for other operating systems and environments.

- MVS Basic Tape Library Support (BTLS) - User’s Guide and Reference
- VM

- OS/400®
- AIX

For several of the conditions, one of the actions that can be specified is to select the Operator Intervention menu. See “Operator Intervention” on page 219 for the actions to take for each intervention condition.

Library Manager Failure Recovery Procedures

Notes:

1. This procedure is designed for the recovery of DFSMS/MVS or MVS/BTLS host sessions. If you are using any other host platform, contact your software provider before continuing with this procedure.
2. These procedures apply to both single Library Manager and Model HA1 (dual Library Manager) configurations. In a dual Library Manager configuration, these procedures apply to the activation of the standby Library Manager when the active Library Manager fails.
3. Host actions may include varying the library online after a short delay for the conditions that restart the Library Manager. Host tape operations or short jobs may have to be resubmitted, and operator actions from the Library Manager console may require restart.

When a failure occurs in the Library Manager from either a CHECK-1 or a processor exception, or when the Library Manager experiences certain hardware failures, do the following procedures to recover host operations. These recovery procedures allow recovery from many different scenarios. You must follow these steps in the exact sequence to achieve a complete recovery.

Throughout the recovery procedures, you are directed to do certain actions at either the Library Manager or at the host operating console. It may be helpful to have two people do the various tasks involved in this procedure due to locations of the library.

For recovery procedures of DFSMS/MVS, see “Library Manager Failure in a DFSMS/MVS Environment”. For recovery procedures of MVS/BTLS, see “Library Manager Failure in an MVS/BTLS Environment” on page 287.

Library Manager Failure in a DFSMS/MVS Environment

The following failure conditions cause you to initiate this procedure:

- Library Manager CHECK-1 condition
- Library Manager hardware failure
- Library Manager processor exception software error

When the active Library Manager fails in a dual Library Manager environment, it may or may not display a message. The standby Library Manager displays a message stating that a switchover is being made, which takes approximately ten minutes to complete.

Note: Some Library Manager recovery operations may take longer than expected to complete. Allow sufficient time for the Library Manager to complete its switchover recovery procedures. Seek assistance **before** interrupting the Library Manager recovery operation.

Library Manager Displays (DFSMS/MVS Environment)

A Library Manager failure causes the Library Manager console to display certain messages. If the failure has not affected the display and the display is powered on, the Library Manager may display one or more of the following messages:

Single Library Manager Configuration:

- 'Severe execution error' window
- System hang with nonresponsive Library Manager keyboard or pointing device

Note: If this occurs, press **Alt+T** to ensure that the keyboard and display are not being controlled from the remote console.

- Mode changes that show **Pending** for an excessive length of time
- Error recovery in progress

Dual Library Manager Configuration:

- 'Switching to active Library Manager' window displayed
- 'Severe execution error' window
- System hang with nonresponsive Library Manager keyboard or pointing device

Note: If this occurs, press **Alt+T** to ensure that the keyboard and display are not being controlled from the remote console.

- Mode changes that show **Pending** for an excessive length of time
- Error recovery in progress

To manually restart a Library Manager, go to "Library Manager Action – Library Manager Recovery Begins (DFSMS/MVS Environment)" on page 285.

Host Messages (DFSMS/MVS Environment)

When the Library Manager fails, the host operator may or may not see one or more of the following messages displayed on the host console:

- Library Manager CHECK-1 condition
- Library Manager equipment check
- Library path check
- Library Manager offline
- Library Manager switchover in progress

The Library Manager operator and the host operator should actively communicate with each other to reduce the amount of down time and ensure the accuracy of this procedure.

Start the Library Manager and Host Recovery Procedure (DFSMS/MVS Environment)

Follow each step of the following procedure without deviation.

Library Manager Action – Library Manager Recovery Begins (DFSMS/MVS Environment)

Single Library Manager Configuration: For a single Library Manager configuration, do the following:

- Contact host operations and report what has occurred at the Library Manager.
 - If a CHECK-1 or a processor exception occurred, the Library Manager automatically attempts to restart itself.

Note: If, after 30 minutes, there is no change on the System Status window and messages, do a manual restart. **Do not power off the Library Manager.** Press the **Ctrl+Alt+Del** key sequence to restart the Library Manager.

You may need to repeat this procedure. If, after the second attempt to recover the Library Manager, there is no response, call your next level of support.

- If the failure is anything other than a CHECK-1, restart the Library Manager manually by pressing the **Ctrl+Alt+Del** key sequence.
- While waiting for the Library Manager to initialize and enter the Auto mode, Online state, go to “Library Manager Action – Library Manager Recovers (DFSMS/MVS Environment)”.

Note: This action takes approximately 20 minutes.

Dual Library Manager Configuration: For a dual Library Manager configuration, no Library Manager corrective action is needed. The standby Library Manager automatically begins switching control from the active Library Manager.

If the active Library Manager is not responding and the standby Library Manager does not indicate that it is switching to active after five minutes (see Figure 176 on page 286), do the above steps for a single Library Manager on the one that failed.

While waiting for the Library Manager to initialize and go to the Auto mode, Online state, go to “Library Manager Action – Library Manager Recovers (DFSMS/MVS Environment)”.

Library Manager Action – Library Manager Recovers (DFSMS/MVS Environment)

Single Library Manager Configuration: For a single Library Manager configuration, do the following:

1. Wait for the Library Manager to be re-initialized and enter the Auto mode, Online state. This may take up to 20 minutes.
2. If the failure occurred while inserting cartridges into the high-capacity Input/Output facility, do not remove the cartridges. Leave the cartridges in place, and the operation restarts automatically. Cartridges inserted in the convenience Input/Output station that remain in the station must be removed from the station, then reinserted after the Library Manager re-initializes.

3. If the Library Manager reflects the Auto mode, Online state, it has recovered. Call your service representative for a recoverable Library Manager error. Continue with “DFSMS Host Action”.
- or**
4. If the Library Manager does not display the Auto mode, Online state **and** more than 30 minutes have elapsed since the re-initialization began, call your service representative for an unrecoverable Library Manager error.
 5. When the repair action is completed and the library is available to be varied online, continue with “DFSMS Host Action”.

Dual Library Manager Configuration: For a dual Library Manager configuration, do the following:

1. Wait until the switchover completes and the standby Library Manager has become the active Library Manager. The switchover takes approximately ten minutes (see Figure 176).



Figure 176. Library Manager Switching Window

2. Call your service representative to repair the failed Library Manager. The failed Library Manager may recover from the failure and become available as the standby Library Manager after the database is synchronized.
3. If the failure occurred while inserting cartridges into the high-capacity Input/Output facility, do not remove the cartridges. Leave the cartridges in place, and the operation restarts automatically. Cartridges inserted in the convenience Input/Output station that remain in the station must be removed from the station, then reinserted after the Library Manager re-initializes.
4. Notify the host operator that the switchover is complete.
5. Continue with “DFSMS Host Action”.

DFSMS Host Action

If the Library Manager has been varied offline because of the failure, when the Library Manager is in the Auto mode, Online state, do the following actions at the host:

1. Return DFSMS host control of the library to online status by issuing the following command:
VARY SMS, LIB(libname¹), ONLINE
2. Confirm that the appropriate drives are online and available by issuing the following command:
LIBRARY DISPDRV, libname¹
For any drive that is not online, issue the following command:
VARY xxx, ONLINE

1. Where libname is the name of the library.

3. If the system environment includes JES-3, the library tape drives must be in normal status. Use of the JES-3 VARY commands for the GLOBAL and all LOCAL processors may be appropriate.
4. If the system environment includes LEGENT Multiple Image Manager (MIM), the library tape drives must be in normal status. Use the MIM vary commands on each applicable host.
5. If the system environment includes a different product, such as Tivoli Storage Manager or EPIC, use the appropriate commands to ensure normal library and tape drive status.
6. You may retry any pending jobs waiting for a response to an outstanding **WTOR (CBR4196D)** message by responding to the host request with an R (**Retry**).
7. If the CHECK-1 occurred while doing cartridge ejects, verify that the last three volsers placed in either the high-capacity Input/Output facility or the convenience Input/Output station are still present in the DFSMS database. If the volsers are present in the DFSMS database, the volsers must be inserted through an input station, then the DFSMS command to eject the volsers needs to be reissued.

This completes the DFSMS recovery procedure. The library subsystem should now be ready for submission of tape jobs.

Note: Any tape job that abended needs to be resubmitted.

Library Manager Failure in an MVS/BTLS Environment

The following failure conditions cause you to initiate this procedure:

- Library Manager CHECK-1 condition
- Library Manager hardware failure
- Library Manager processor exception software error

When the active Library Manager fails in a dual Library Manager system, it may or may not display a message. The standby Library Manager displays a message stating that a switchover is being made, which can take up to ten minutes to complete.

Note: Some Library Manager recovery operations may take longer than expected to complete. Allow sufficient time for the Library Manager to complete its switchover procedures. Seek assistance **before** interrupting the Library Manager recovery operation.

Host Messages (MVS/BTLS Environment)

When the Library Manager fails, **BTLS Error Code=70 Library Manager Equipment Check** may be displayed on the host console for single Library Managers or dual Library Managers unable to switch over. For dual Library Managers that are capable of switching, **BTLS Error Code=74 Library Informational Data** may be displayed on the host console.

Library Manager Displays (MVS/BTLS Environment)

A Library Manager failure causes the Library Manager console to display certain messages. If the failure has not affected the display and the display is powered on, the Library Manager may display one or more of the following messages:

Single Library Manager Configuration:

- 'Severe execution error' window
- System hang with nonresponsive Library Manager keyboard or pointing device

Note: If this occurs, press **Alt+T** to ensure that the keyboard and display are not being controlled from the remote console.

- Mode changes that show **Pending** for an excessive length of time
- Error recovery in progress

Dual Library Manager Configuration:

- 'Switching to active Library Manager' window displayed
- 'Severe execution error' window
- System hang with nonresponsive Library Manager keyboard or pointing device

Note: If this occurs, press **Alt+T** to ensure that the keyboard and display are not being controlled from the remote console.

To manually restart a Library Manager, go to "Library Manager Action – Library Manager Recovery Begins (MVS/BTLS Environment)".

Start the Library Manager and Host Recovery Procedure (MVS/BTLS Environment)

Follow each step of the following procedure without deviation.

Library Manager Action – Library Manager Recovery Begins (MVS/BTLS Environment)

Single Library Manager Configuration: For a single Library Manager configuration, do the following:

1. Contact host operations and report what has occurred at the Library Manager.
2. If a BTLS Error Code=70 Library Manager Equipment Check occurred, the Library Manager automatically attempts to restart itself.

The Library Manager should begin initial program load (IPL) in about five minutes and may take up to 20 minutes to complete and become active. If, after five minutes, there is no change in the System Status messages, or an "Error recovery in progress" message is not displayed, do a manual restart. **Do not power off the Library Manager.** Press the **Ctrl+Alt+Del** key sequence to restart the Library Manager.

This procedure may need to be repeated. If the Library Manager fails to start an IPL within five minutes after the second attempt to recover, call your next level of support.

3. If the failure did not cause the Library Manager to restart automatically, press the **Ctrl+Alt+Del** key sequence to restart the Library Manager.

While waiting up to 20 minutes for the Library Manager to initialize and enter the Auto mode, Online state, go to "Library Manager Action – Library Manager Recovers (MVS/BTLS Environment)" on page 289.

Dual Library Manager Configuration: For a dual Library Manager configuration, no Library Manager corrective action is needed. The standby Library Manager automatically begins switching control from the active Library Manager, which takes approximately ten minutes to complete (see Figure 177 on page 289).

If the active Library Manager is not responding and the standby Library Manager does not indicate that it is switching to active after five minutes (see Figure 177), do the above steps for a single Library Manager on the one that failed.



Figure 177. Library Manager Switching Window

While waiting for the Library Manager to initialize and go to the Auto mode, Online state, go to “Library Manager Action – Library Manager Recovers (MVS/BTLS Environment)”.

Library Manager Action – Library Manager Recovers (MVS/BTLS Environment)

Single Library Manager Configuration: For a single Library Manager configuration, do the following:

1. Wait for the Library Manager to be re-initialized and enter the Auto mode, Online state. This may take up to 20 minutes.
2. If the failure occurred while inserting cartridges into the high-capacity Input/Output facility, do not remove the cartridges. Leave the cartridges in place, and the operation restarts automatically. Cartridges inserted in the convenience Input/Output station that remain in the station must be removed from the station, then reinserted after the Library Manager re-initializes.
3. If the Library Manager displays the Auto mode, Online state, it has recovered. Call your service representative for a recoverable Library Manager error. Continue with “BTLS Host Action” on page 290.
4. If the Library Manager does not display the Auto mode, Online state **and** more than 30 minutes have elapsed since the re-initialization began, call your service representative for an unrecoverable Library Manager error.
5. When the repair action is completed and the library is available to be varied online, continue with “BTLS Host Action” on page 290.

Dual Library Manager Configuration: For a dual Library Manager configuration, do the following:

1. Wait until the switchover completes and the standby Library Manager has become the active Library Manager. The switchover takes approximately ten minutes to complete. The standby Library Manager is the active Library Manager when its System Status displays the Auto mode, Online state.
2. Call your service representative to repair the failed Library Manager. The failed Library Manager may recover from the failure and become available as the standby Library Manager after the database is synchronized.
3. If the failure occurred while inserting cartridges into the high-capacity Input/Output facility, do not remove the cartridges. Leave the cartridges in place, and the operation restarts automatically. Cartridges inserted in the convenience Input/Output station that remain in the station must be removed from the station, then reinserted after the Library Manager re-initializes.

- Continue with “BTLS Host Action”.

BTLS Host Action

When the Library Manager is in the Auto mode, Online state, do the following BTLS host actions:

- Display the unit status by issuing the following command for each tape drive in the library:

D U,,, xxx²

- Re-drive the mount for each tape drive showing **MTP** (mount pending) by issuing either of the following commands:

- From TSO terminals, issue the TSO library mount command.

LIBRARY MOUNT UNIT(unit)[VOLSER(volser)]

or

- Submit JCL to perform a library mount. See *Basic Tape Library Support User's Guide and Reference* for commands.

- Submit tape jobs.
- Resubmit any tape jobs that abended.

This completes the MVS/BTLS recovery procedure.

DFSMS System-Managed Tape Messages

When a failure or exception condition is reported to a host system operating under the DFSMS System-Managed Tape environment, the following messages are generated. For each message, a brief description about the cause of the condition is described along with appropriate recovery actions.

Also see *MVS/ESA System Messages, Volume 2* for additional CBRxxxx messages generated as a result of error or exception conditions detected with the DFSMS System-Managed Tape environment software.

In the messages, *library-name* is the name defined by the installation for a particular library.

DFSMS Library Failure Messages or Exception Conditions

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions

Resulting Console Message	Action
<p>CBR3711I Unexpected error code <i>error code</i> and modifier <i>modifier</i> from library <i>library-name</i>.</p> <p>An error has been detected during processing in tape library <i>library-name</i>. The library returned a unit check with error code and modifier <i>error code and modifier</i>, which is an unexpected or inappropriate response to the library request.</p> <p>It is likely that the microcode in the library and the software are not at the correct level.</p>	<p>Call your service representative.</p>

2. Where xxx is the device address.

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3712I Unexpected completion code, CC=cc, from library library-name.</p> <p>An error has been detected during processing in tape library <i>library-name</i>. An unexpected or inappropriate completion code <i>cc</i> has been received from the library.</p> <p>It is likely that the microcode in the library and the software are not at the correct level.</p>	<p>Call your service representative.</p>
<p>CBR3721I Library library-name in manual mode.</p> <p>Library <i>library-name</i> is in Manual mode and cannot complete or accept library audit requests. Any pending audit requests queued within the library when it was placed in Manual mode are failed resulting in this message. Any subsequent audit requests issued to the library also fail and result in this message.</p>	<p>When the library has returned to Auto mode, resubmit the audit requests.</p>
<p>CBR3722I Library library-name equipment check.</p> <p>The library or one of the associated tape subsystems has detected a library hardware failure. The failing library component must be repaired before library requests can be completed successfully.</p>	<p>Call your service representative.</p>
<p>CBR3724I Volume volser does not exist in library library-name.</p> <p>Volume <i>volser</i> does not reside in library <i>library-name</i>. It is possible that another host system has ejected the volume from the library.</p>	<ol style="list-style-type: none"> 1. Use the ISMF mountable tape volume list function to examine the current state of the volume under DFSMS. 2. Determine where the volume is and reenter it into the library's input station.
<p>CBR3725I Library library-name command reject for volume volser. Library error code=error-code.</p> <p>Library <i>library-name</i> has rejected a request for a library operation with volume <i>volser</i>. The error code indicates the reason for the rejection but is included for diagnostic purposes only.</p> <p>It is likely that the microcode in the library and the software are not at the correct level.</p>	<p>Notify your system administrator.</p>

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3726I Function incompatible error code <i>error-code</i> from library <i>library-name</i> for volume <i>volser</i>.</p> <p>The library cannot process a request for a library operation with volume <i>volser</i> because the request is incompatible with the configuration or set of installed features of the library.</p> <p>If <i>error-code</i>=6, an attempt was made to eject a logical volume from a VTS.</p> <p>If <i>error-code</i>=7 or 8, a command for an Import or Export operation was issued to a VTS partition that is not capable of Import and Export operations.</p> <p>If <i>error-code</i>=D, an attempt was made to either eject or audit a logical volume in a Peer-to-Peer VTS, and the subsystem is in the Service Preparation mode.</p> <p>If <i>error-code</i>=E, one of the following occurred:</p> <ul style="list-style-type: none"> • An attempt was made to eject a logical volume in a Peer-to-Peer VTS, and the subsystem already has 1000 eject operations in progress. • An attempt was made to audit a logical volume in a Peer-to-Peer VTS, and the subsystem already has 1000 audit operations in progress. <p>If <i>error-code</i>=F, a command that specified a parameter value that the subsystem does not support was issued to a Peer-to-Peer VTS.</p> <p>If <i>error-code</i>=10, a category mount request or a set volume category request was issued to a Peer-to-Peer VTS, and the subsystem was in read-only mode.</p> <p>It is also possible that the microcode in the library and the software are not at the correct level.</p>	<p>Notify your system administrator.</p>
<p>CBR3727I Control Unit and Library Manager incompatible in library <i>library-name</i>, error code <i>error-code</i>.</p> <p>During processing of a library request in library <i>library-name</i>, it was determined that the tape control unit and the Library Manager are at incompatible software levels. Error code <i>error-code</i> indicates the nature of the incompatibility.</p>	<ol style="list-style-type: none"> 1. If another tape subsystem is in the library, vary the drives associated with the failed subsystem offline and resubmit the request or job. 2. Call your service representative.

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3728I Volume <i>volser</i> in use in library <i>library-name</i>. {Already mounted Mount pending Eject in progress Eject pending Export in progress}.</p> <p>The library cannot process a request for a library operation with volume <i>volser</i> because the volume is already in use in the library. One of the following situations is present:</p> <ul style="list-style-type: none"> • The volume is already mounted on another drive. • A mount request for the volume is pending. • The volume is currently being ejected from the library. • An eject request is pending. • The volume is being exported. 	<ol style="list-style-type: none"> 1. Determine why the volume is already in use. 2. Resubmit the library request when the volume is no longer in use.
<p>CBR3729I Library Manager for library <i>library-name</i> offline.</p> <p>A library request was issued to library <i>library-name</i>, but the Library Manager is offline. Possible causes are:</p> <ul style="list-style-type: none"> • The Library Manager is powered off. • The Library Manager is still in the process of initialization. • The Library Manager state is set to Offline. 	<ol style="list-style-type: none"> 1. Check that the Library Manager is powered on and the Operator menu is active. 2. Check the Library manager field of the System Summary window. It should indicate Online. 3. If it does not indicate Online, use the Mode window and place the library in the Online state. If the library does not go to the Online state, call your service representative. 4. Vary the library online at the host console. 5. Resubmit the request or job.
<p>CBR3750I Message from library <i>library-name</i>: <i>message</i>.</p> <p>The operator at library <i>library-name</i> has sent message <i>message</i> to all connected hosts.</p> <p>Messages can be sent automatically from a VTS subsystem that is performing Export or Import operations to post operation progress.</p> <p>If enabled at the library (see Figure 139 on page 220), text messages also surface for operator interventions that occur at the library. See Table 9 on page 230 for the complete text associated with each numbered intervention message.</p>	<p>Handle the operator intervention as required.</p>
<p>CBR3751E Device <i>device-number</i> in library <i>library-name</i> is unavailable.</p> <p>Device <i>device-number</i> in library <i>library-name</i> is no longer available. Either the state of the device has been changed through the Library Manager console, or the library detected a device failure.</p> <p>The device is varied offline to prevent it from being allocated.</p>	<ol style="list-style-type: none"> 1. If the device was made unavailable through the Library Manager console, make it available again through the Library Manager console. 2. If the device was made unavailable due to a failure that the library detected, an intervention-required condition is set for the device. Call your service representative.
<p>CBR3752I Device <i>device-number</i> in library <i>library-name</i> is now available.</p> <p>Device <i>device-number</i> in library <i>library-name</i>, which was unavailable previously, is now available. The device was made available through the Library Manager console.</p>	<p>Vary the device online from the host system console to make it available for allocation.</p>

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3753E All convenience output stations in library <i>library-name</i> are full.</p> <p>Ejected cartridges occupy all the storage cells in the convenience output station in library <i>library-name</i>. No more cartridges can be ejected to a convenience output station until some of the already-ejected cartridges have been removed. The library continues to accept and queue eject requests.</p> <p>This message is retained on the console until the convenience output station is no longer full.</p>	<p>Remove one or more cartridges from the convenience output station. There is also an intervention-required condition set for this condition. It is cleared automatically when the convenience output station is no longer full.</p>
<p>CBR3754E High capacity output station in library <i>library-name</i> is full.</p> <p>Ejected cartridges occupy all the storage cells in the high-capacity output facility in library <i>library-name</i>. No more cartridges can be ejected to the high-capacity output facility until some of the already-ejected cartridges have been removed. The library continues to accept and queue eject requests.</p> <p>This message is retained on the console until the high-capacity output facility is no longer full.</p>	<p>Remove one or more cartridges from the high-capacity output facility. There is also an intervention-required condition set for this condition. It is cleared automatically when the high-capacity output facility is no longer full.</p>
<p>CBR3755E {Input Output} door open in library <i>library-name</i>.</p> <p>One of the following conditions has been detected in library <i>library-name</i>:</p> <ul style="list-style-type: none"> • The station door has been open for more than five minutes. • An eject operation cannot be completed because the door is open. <p>This message is retained on the console until the open door has been closed.</p>	<p>Go to the library and close the station door. There is also an intervention-required condition set for this condition. It is cleared automatically when the station door is closed.</p>

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3757E Library <i>library-name</i> in {Pause/Manual mode} operational state.</p> <p>Library <i>library-name</i> is not running in Auto (normal) mode. The operational state (mode) is one of the following:</p> <p>Pause mode All mechanical motion in the library has stopped. Pause mode is entered automatically when a failure in the library prevents further automated operation or when entered by a command from the Library Manager operator console. The Library Manager continues to accept orders from the host but queues them for execution after Pause mode changes to Auto or Manual mode.</p> <p>Manual mode All mechanical motion within the library has stopped. Manual mode is entered by a command from the Library Manager operator console. The Library Manager continues to accept orders from the host and instructs you to do manually the functions that are normally done automatically, such as volume fetch and mounting.</p> <p>This message is retained on the console until the library has returned to the automated operational state.</p>	<ol style="list-style-type: none"> 1. The library may no longer be in Auto mode because of an operational requirement, such as high-capacity Input/Output or service. 2. If no operation or service was planned for the library that would have caused the change in mode, go to the library and determine why it is no longer in Auto mode. 3. If there are intervention-required conditions at the library, clear them, then return the library to Auto mode. 4. If a repair action is required, call your service representative.
<p>CBR3758E Library <i>library-name</i> operation degraded.</p> <p>One or more components of library <i>library-name</i> have failed or otherwise become unavailable for use. The library is continuing to function but performance may be degraded. If the CBR3760E Library <i>library-name</i> vision system not operational message accompanies this message, audit and eject requests cannot be performed, and volumes cannot be added to the library.</p> <p>This message is retained on the console until all library facilities have become fully operational.</p>	<ol style="list-style-type: none"> 1. Call your service representative. 2. There also may be one or more intervention-required conditions at the library to clear.
<p>CBR3759E Library <i>library-name</i> safety enclosure interlock open.</p> <p>One of the enclosure doors to the library <i>library-name</i> is open. The library is in Pause mode.</p> <p>This message is retained on the console until the safety interlocks are closed.</p>	<ol style="list-style-type: none"> 1. If you are doing an operation that involves entering the enclosure, no action is necessary. 2. If someone could be entering the enclosure without authorization, contact your site security. Intervention at the library is required to return the library to Auto mode.

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3760E Library <i>library-name</i> vision system not operational.</p> <p>Key components of the vision system of library <i>library-name</i> have failed. The library cannot read the external labels on cartridges. Processing of audit or eject requests cannot be performed. Also, volumes cannot be added to the library because their external labels cannot be read. Other requests continue to be accepted and performed.</p> <p>This message is retained on the console until the vision system is operational again.</p>	<ol style="list-style-type: none"> 1. Call your service representative to repair the library vision system. 2. Resubmit audit or eject requests when the vision system is operational.
<p>CBR3761E Library <i>library-name</i> Library Manager offline.</p> <p>Library <i>library-name</i> started the process of going offline as the result of an operator at the Library Manager requesting the library to move to the Offline state. All requests that the Library Manager has already accepted are completed normally. No other requests are accepted.</p>	<ol style="list-style-type: none"> 1. Determine why the Library Manager was placed in the Offline state. 2. If a repair action is required, call your service representative.
<p>CBR3762E Library <i>library-name</i> intervention required.</p> <p>One or more conditions in library <i>library-name</i> requires operator intervention to resolve. Library function requests continue to be accepted and executed, if possible. If CBR3757E Library <i>library-name</i> in Pause mode operational state accompanies this message, the intervention condition caused automated operations to be stopped.</p> <p>This message is retained on the console until all intervention-required conditions have been cleared.</p>	<ol style="list-style-type: none"> 1. Go to the library and follow the instructions for the intervention-required condition specified on the Library Manager operator console. See “Intervention-Required Conditions and Actions” on page 307 for the intervention-required conditions. 2. After all conditions are resolved, return the library to Auto mode, if required.
<p>CBR3763E Library <i>library-name</i> Library Manager CHECK-1 condition.</p> <p>The Library Manager detected a severe failure condition in library <i>library-name</i>. All requests that the Library Manager accepted are lost.</p>	<ol style="list-style-type: none"> 1. Go to the library and determine if the Library Manager is trying to recover. If it is, the Library Manager console is displaying an initialization message. If it is not, it is displaying an execution or fatal error message. 2. If the Library Manager recovers, resubmit all outstanding library requests or jobs. 3. If it does not recover, call your service representative.
<p>CBR3764E Library <i>library-name</i> all storage cells full.</p> <p>All storage cells in library <i>library-name</i> are occupied by, or reserved for, cartridges that are already in the library. No more cartridges can be added to the library. Cartridges in the input station of the library cannot be added to the library.</p> <p>This message is retained on the console until the library has available storage cells.</p>	<p>Cartridges must be ejected before any can be added to the library. There is also an intervention-required condition set for this condition. It is cleared automatically when the library is no longer full.</p>

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3765E No cleaner volumes available in library <i>library-name</i>.</p> <p>The Library Manager in library <i>library-name</i> must perform a clean operation on one of the drives in the library, but no compatible cleaner volumes are available in the library.</p> <p>This message is retained on the console until the library has at least one appropriate cleaner volume.</p>	<ol style="list-style-type: none"> 1. Select the Operator intervention... option in the Commands window on the Library Manager console. 2. Find the intervention-required condition that identifies the type of cleaner cartridge that the library requires. 3. Place one or more compatible cleaner volumes, with bar code labels that match the cleaner masks, into the convenience input station.
<p>CBR3766E Dual write disabled in library <i>library-name</i>.</p> <p>The Library Manager in library <i>library-name</i> is not updating the secondary database for the Library Manager inventory. This can be the result of a hardware failure. Operations continue with the primary database.</p>	<p>Call your service representative.</p>
<p>CBR3769I Misplaced volume <i>volser</i> found in library <i>library-name</i>.</p> <p>Library <i>library-name</i> found volume <i>volser</i>, which had previously been reported as misplaced. The Library Manager updated the inventory to reflect the new location of the volume.</p>	<p>Resubmit the library request or job that failed because the volume was misplaced.</p>
<p>CBR3770I Volume <i>volser</i> misplaced in library <i>library-name</i>.</p> <p>During the execution of a library operation with volume <i>volser</i> in library <i>library-name</i>, the volume cannot be found at the location recorded in the Library Manager inventory.</p>	<ol style="list-style-type: none"> 1. Go to the library and find the volume record in the database. (Select the Search database for volumes... option in the Database window.) 2. Place the library in Pause mode. 3. Enter the library and find the home cell the volume should have been in and search for it in the surrounding cells. If the database shows the volume in a device, check that device. If you find the volume, leave the library and place the volume in the convenience input station. 4. Place the library in Auto mode. 5. Resubmit the library request or job after the input station is inventoried.
<p>CBR3771I Duplicate volume <i>volser</i> ejected from library <i>library-name</i>.</p> <p>A volume was found in a library cell whose <i>volser</i> <i>volser</i> is a duplicate of one already in library <i>library-name</i>. The location recorded in the Library Manager inventory for this <i>volser</i> already contains a volume with the same <i>volser</i>; this volume was ejected from the library to a convenience output station.</p>	<ol style="list-style-type: none"> 1. Remove the ejected volume from the output station. 2. Determine why the volume has a duplicate label. 3. Clear the item from the Intervention Required window. See Table 21 on page 317 for details.
<p>CBR3772I Duplicate volume <i>volser</i> left in input station in library <i>library-name</i>.</p> <p>An attempt was made to enter volume <i>volser</i> into library <i>library-name</i>. The <i>volser</i> is already recorded in the Library Manager inventory, and the location assigned in the inventory contains a volume with the <i>volser</i>. The entered volume remains in the input station.</p>	<ol style="list-style-type: none"> 1. Remove the volume from the input station. 2. Determine why the volume has a duplicate label. 3. Clear the item from the Intervention Required window. See Table 21 on page 317 for details.

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3773I Cartridge with unreadable or invalid external label left in input station in library <i>library-name</i>.</p> <p>An attempt was made to enter a cartridge into library <i>library-name</i>. The external label on the cartridge is missing, unreadable, or contains an invalid character. The cartridge remains in the input station.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the input station and correct the problem with the external label, then reenter the cartridge into the library. 2. Clear the item from the Intervention Required window. See Table 21 on page 317 for details.
<p>CBR3774I Unexpected volume <i>volser</i> ejected from library <i>library-name</i>.</p> <p>Volume <i>volser</i> is in an unexpected location in library <i>library-name</i>. Either no entry exists for the <i>volser</i> in the Library Manager inventory, or the cartridge external label is missing or unreadable. The cartridge was ejected from the library to a convenience output station.</p>	<ol style="list-style-type: none"> 1. Remove the ejected cartridge from the output station. 2. Determine if the label is missing or damaged and replace it if necessary. 3. Determine the library that the volume belongs in using the interactive storage management facility (ISMF) tape volume list application and place the volume in the convenience input station of that library. 4. Clear the item from the Intervention Required window. See Table 21 on page 317 for details.
<p>CBR3776I Volume <i>volser</i> inaccessible in library <i>library-name</i>.</p> <p>During the execution of a library operation, library <i>library-name</i> has indicated that volume <i>volser</i> is inaccessible. The volume cannot be retrieved using normal library automated function; manual intervention is needed.</p>	<ol style="list-style-type: none"> 1. Go to the library and if an intervention-required indication is displayed, determine whether it is for the inaccessible volume by viewing the intervention conditions. If it is the inaccessible volume, follow the instructions for the inaccessible condition. 2. If the intervention-required indication is not displayed or the inaccessible volume is not one of the conditions listed, find the volume record in the database. (Select the Search database for volumes... option in the Database window.) 3. Place the library in Pause mode. 4. Enter the library and find the home cell the volume should have been in and search for it in the surrounding cells. If the database shows the volume in a device, check that device. If the volume is stuck in the device, call your service representative to remove the volume. If the volume is found, and after leaving the library, place it in the convenience input station. 5. Place the library in Auto mode. 6. Resubmit the library request or job after the input station is inventoried.
<p>CBR3777I Volume <i>volser</i> now accessible in library <i>library-name</i>.</p> <p>Volume <i>volser</i>, which was previously reported as inaccessible, is retrieved and is now accessible for automated operations in library <i>library-name</i>.</p>	<p>Resubmit the library request or job that failed because the volume was inaccessible.</p>
<p>CBR3778I Cleaner volume ejected from library <i>library-name</i>.</p> <p>A cleaner volume exceeded its maximum usage count and was ejected from library <i>library-name</i>.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience output station. 2. Place a new cleaner cartridge of the same type, with a bar code label that matches one of the cleaner masks, in the convenience input station.

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3779I Damaged volume volser ejected from library <i>library-name</i>.</p> <p>Damaged volume <i>volser</i> has been ejected from library <i>library-name</i>. The cartridge has been physically damaged such that it cannot be loaded on a tape device; either the leader block is missing or the tape medium has become detached from the leader block.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the output station and repair or replace it. 2. Clear the item from the Intervention Required window. See Table 22 on page 323 for details.
<p>CBR3781I No {MEDIA1 MEDIA2 MEDIA3 MEDIA4} scratch volumes available in library <i>library-name</i>.</p> <p>A library operation requires a scratch volume of the indicated media type, and there are none available in the library.</p>	<p>Either add volumes of the appropriate media type to the library or perform a scratch cycle through your tape management system to convert volumes to scratch in the library.</p>
<p>CBR3782I Volume <i>volser</i> in library <i>library-name</i> external label missing or unreadable.</p> <p>The external cartridge label for volume <i>volser</i> in library <i>library-name</i> is missing, or the library vision system cannot read it correctly. The library cannot perform volume verification. Mount, demount, and eject requests are completed without verification.</p>	<ol style="list-style-type: none"> 1. Issue a library request to eject the volume from the library and apply a new cartridge external label, if it has not already been ejected. 2. Place the cartridge in the convenience input station. 3. Clear the item from the Intervention Required window. See "Operator Intervention" on page 219 for details.
<p>CBR3783E Library Manager switchover in library <i>library-name</i> in progress.</p> <p>In a Model HA1 library, this indicates that the standby Library Manager is in the process of switching over to active. The switchover may be the result of a Library Manager-detected unrecoverable error or an operator request initiated through the Library Manager.</p>	<p>See "Library Manager Failure in a DFSMS/MVS Environment" on page 283 for recovery procedures. CBR3784I indicates when the switchover is complete.</p>
<p>CBR3784I The Library Manager switchover in library <i>library-name</i> is now complete.</p> <p>In a Model HA1 library, this indicates that a failure on the active Library Manager has resulted in a switchover to the standby Library Manager. This message indicates that the switchover is complete.</p>	<p>Any outstanding mount requests (CBR4196D) can be responded to and any new requests to the library can be submitted. See "Start the Library Manager and Host Recovery Procedure (DFSMS/MVS Environment)" on page 285 to recover from inserts or ejects that may have been in progress at the time of the failure.</p>
<p>CBR3785E Copy operations disabled in library <i>library-name</i>.</p> <p>Copying of data between the VTSs in Peer-to-Peer VTS <i>library-name</i> can no longer be performed. Possible causes are:</p> <ul style="list-style-type: none"> • One of the VTS subsystems has become unavailable. • All ESCON links to one of the VTS subsystems have become unavailable. 	<p>Call your service representative.</p>
<p>CBR3786E VTS operations degraded in library <i>library-name</i>.</p> <p>Peer-to-Peer VTS <i>library-name</i> does not have all of its elements available, either because of failure or service representative action.</p>	<p>Unless your service representative has notified you that the Peer-to-Peer subsystem will become degraded, call your service representative.</p>

Table 14. DFSMS Messages Based on Library Failure or Exception Conditions (continued)

Resulting Console Message	Action
<p>CBR3787E Immediate mode copy operations deferred in library <i>library-name</i>.</p> <p>Peer-to-Peer VTS <i>library-name</i> is configured in the Immediate Copy mode, and one or more copies could not be completed before presenting ending status for a rewind/unload command. Possible causes are:</p> <ul style="list-style-type: none"> • Copy operations have become disabled. • A copy operation was taking more than the time allowed by the Virtual Tape Controller (40 minutes). The copy will complete independently of the presentation of ending status for the rewind/unload command. This message will be deleted when the copy completes. 	<p>If CBR3785E is also presented, call your service representative. If not, then it is likely that the workload on the subsystem is high, and copies will be completed automatically.</p>
<p>CBR3788E Service preparation occurring in library <i>library-name</i>.</p> <p>One of the VTS subsystems in Peer-to-Peer VTS <i>library-name</i> is either being prepared for service or is being serviced. Operations of the Peer-to-Peer VTS will be degraded.</p>	<p>No action is required. When the service representative has completed service on the VTS subsystem, normal operations will resume, and this message will be deleted.</p>
<p>CBR3789E VTS library <i>library-name</i> is out of empty stacked volumes.</p> <p>Library <i>library-name</i> has no scratch stacked volumes. When this occurs and the library is not a distributed library (meaning that it is not part of a Peer-to-Peer VTS), mount operations can no longer be performed until additional scratch stacked volumes are available. If the library is one of the distributed libraries of a Peer-to-Peer VTS, most mounts will continue being performed using the resources of the other distributed library. Mounts that fail result in a CBR4196D message and should be retried to use the resources of the other distributed library.</p>	<p>If library is not a distributed library, add additional physical volumes to the library.</p> <p>If library is a distributed library:</p> <ul style="list-style-type: none"> • Add additional physical volumes to the library. • Reply retry to any CBR4196D messages.
<p>CBR3790E VTS library <i>library-name</i> has insufficient resources to continue mount processing.</p> <p>Library <i>library-name</i> does not have the resources to continue processing mounts. A possible cause is that the VTS has determined that it does not have at least two available physical devices. When this occurs and the library is not a distributed library (meaning that it is not part of a Peer-to-Peer VTS), mount operations can no longer be performed until the missing resources are available. If the library is one of the distributed libraries of a Peer-to-Peer VTS, most mounts will continue being performed using the resources of the other distributed library. Mounts that are failed will result in a CBR4196D message and should be retried to use the resources of the other distributed library.</p>	<p>If library is not a distributed library, call your service representative.</p> <p>If library is a distributed library:</p> <ul style="list-style-type: none"> • Reply retry to any CBR4196D messages. • Call your service representative.

Information Provided at the Library Manager Console

The Library Manager console provides information about many of the failure and exception conditions reported to the host. It also provides overall status about the operation of the library. This section shows several windows you can use for problem determination. See “Using the Library Manager” on page 92 for details about the windows. The windows are described in the order to follow when you are determining the source of the problem.

Operator Note: The primary aids for problem determination should be the messages posted on the host console. Use the information at the Library Manager console only as additional information to aid in finding the fault.

Problem Determination Using the System Summary Window

The System Summary window (see Figure 47 on page 103) provides an overall view of the status of the library. If the System Summary window is not displayed on the console, select the Status window, then select the **System summary...** option. Table 15 summarizes the key fields and what action to take.

Table 15. Problem Determination Using the System Summary Window

Field Name	Action
Cannot Display System Summary If the System Summary window cannot be displayed, a failure has occurred in the Library Manager.	Call your service representative.
Operational mode Auto should be indicated, showing normal operation. Pause shows that the library has stopped performing automated operations.	<ol style="list-style-type: none">1. Determine why the mode is not Auto.2. Check the Enclosure doors, Overall system, and Intervention fields.3. Ensure that the front doors are closed.4. Place the library in Auto mode.
Library Manager Online should be indicated, showing normal operation. Offline shows that the Library Manager is not communicating with any of the associated 3490E or 3590 subsystems in the library.	<ol style="list-style-type: none">1. Determine why the Library Manager is offline.2. Place the Library Manager in the Online state.
Enclosure doors Closed should be indicated, showing normal operation. Open indicates that one or more doors are open and that automated operations are paused.	<ol style="list-style-type: none">1. Ensure that the front doors are closed.2. Return the library to Auto mode.3. If you cannot set the library to Auto mode, call your service representative.
Direct attach ports A hexadecimal number, 0–3 and 8–B, should be displayed for each installed and initialized port. If a dash is displayed, that port is not initialized.	<ol style="list-style-type: none">1. Ensure that the host is powered on and operating.2. Ensure that the any device driver program on the host is initialized.3. Call your service representative.

Table 15. Problem Determination Using the System Summary Window (continued)

Field Name	Action
<p>CU ports</p> <p>A hexadecimal number, 0–F (depending on the port configuration), should be displayed for each 3490E or 3590 control unit port. If a dash is displayed, that port is not initialized. No communication between the Library Manager and the 3490E or 3590 control unit occurs. If the port to a 3490E or 3590 subsystem is not initialized, automated operations for the drives in that subsystem cannot be performed.</p>	<ol style="list-style-type: none"> 1. Ensure that all 3490E or 3590 subsystems in the library are powered on. Perform the power-on procedure for the 3490E or 3590 subsystems. 2. Check the Error indicator on the 3490E or 3590 control unit setup panel. If it is lit, that control unit has a serious fault; call your service representative to repair the control unit. 3. Call your service representative.
<p>LAN Attach Ports</p> <p>A decimal count of the number of LAN-attached hosts that are currently initialized with the 3494 tape library. If no hosts are initialized with the 3494, this shows as a dash. For example, if there are three hosts initialized with the 3494, this number is 3. If one host goes down, this number changes to 2 when the library tries to communicate with that host.</p>	<p>The number in this field is not, by itself, an indication of failure. If there seems to be a problem communicating with a host, select Status on the Operator window action bar, then select the LAN Status... option to view the status of all LAN-attached hosts. Select the host in question from the list of hosts and note the last two columns of the display. If the host is currently initialized, the column labeled Init contains a 1.</p> <p>If a host was initialized and something happened to cause the host to seem to go down (to the 3494 tape library), the column labeled Init is a 0, because the library is not currently initialized with that host. The column labeled Prev Init is a 1, because that host was initialized at one time with the library. This field is accurate only since the last time the Library Manager was started.</p>
<p>Convenience I/O</p> <p>Empty or Volumes present should be indicated. Unknown indicates that the system has not been taught or the convenience Input/Output station has been made unavailable.</p>	<p>Call your service representative to teach the system or make the convenience Input/Output station available.</p>
<p>Convenience I/O Mode</p> <p>Insert or Import should be indicated. Unknown implies that an error has occurred while attempting to determine the mode.</p>	<p>Call your service representative to teach the system or make the convenience Input/Output station available.</p>
<p>High capacity status</p> <p>Failed indicates that the high-capacity operation has failed to complete.</p>	<p>Call your service representative.</p>
<p>Inventory update</p> <p>Failed indicates that the Inventory Update operation has failed to complete.</p>	<p>Call your service representative.</p>
<p>Overall system</p> <p>OK should be indicated. Degraded indicates that a component in the library has failed, but the library is continuing to operate. Failed indicates that a component has failed, and operations cannot continue.</p>	<p>If Failed is indicated, call your service representative. If Degraded persists, also call your service representative.</p>

Table 15. Problem Determination Using the System Summary Window (continued)

Field Name	Action
<p>Accessor</p> <p>OK should be indicated. Failed indicates that the accessor (or both accessors if a Model HA1 is installed) has failed or has been made unavailable, and operations cannot be completed. Degraded indicates that one accessor in a Model HA1 library has failed or been made unavailable.</p>	<ol style="list-style-type: none"> 1. Attempt to return the library to Auto mode. 2. If the problem persists, call your service representative.
<p>Gripper</p> <p>OK should be indicated. Failed indicates that the gripper (or both grippers if a Model HA1 is installed) has failed or has been made unavailable, and operations cannot be completed. Degraded indicates that at least one gripper in a Model HA1 library has failed or been made unavailable.</p>	<p>Call your service representative.</p>
<p>Vision</p> <p>OK should be indicated. Failed indicates that the vision system (or both vision systems if a Model HA1 is installed) has failed or has been made unavailable and operations cannot be completed. Degraded indicates that one vision system in a Model HA1 library has failed or been made unavailable.</p>	<p>Call your service representative.</p>
<p>Power</p> <p>OK should be indicated. Power is off indicates that power to the cartridge accessor (or both accessors if a Model HA1 is installed) was removed and must be restored before automated operations can resume. Degraded indicates that the power to one of the accessors in a Model HA1 library was removed. Unknown indicates that the Library Manager cannot determine the state of the power.</p>	<ol style="list-style-type: none"> 1. If Unknown is indicated, power off the 3494 tape library, then power it on. 2. Ensure that all of the safety interlocks are closed. 3. Place the library back in Auto mode.
<p>Port</p> <p>OK should be indicated. Not initialized indicates that communication with the accessor controller has not been established. Automated operations cannot be performed without communication between the Library Manager and the accessor controller. Degraded indicates that communication with one of the accessors in a Model HA1 library has not been established.</p>	<ol style="list-style-type: none"> 1. Attempt to return library to Auto mode. 2. If the port field does not change to OK, call your service representative.
<p>Intervention</p> <p>None should be indicated. Required indicates that you must resolve one or more conditions. Depending on the condition, some or all automated operations may be suspended.</p>	<ol style="list-style-type: none"> 1. Select the Operator intervention... option in the Commands window. See "Intervention-Required Conditions and Actions" on page 307 for resolving these conditions. 2. After all the conditions are resolved, return the library to Auto mode, if required.

Problem Determination Using the Component Availability Status Window

The Component Availability Status window (see Figure 68 on page 121) provides the availability status of each component in the library. If a component is available, it can be used to perform library operations. If a component is unavailable, it cannot be used to perform library operations. To show the window, select the **Component availability status...** option in the Status window.

The three major groupings of components in this window are the convenience Input/Output station, the accessor and its associated components, and the 3490E or 3590 tape subsystems. All components should indicate 1, which indicates that the component is available. If any component indicates 0 (not available) or an asterisk (*) (degraded), call your service representative so that it can be repaired and made available.

Problem Determination Using the Search Database for Volumes Window

Use the Search Database for Volumes window (see Figure 88 on page 147) to determine if the library contains volumes that some action must be taken for. To show the window, select the **Search database for volumes...** option in the Database window. You can also use this window to find volumes reported in a host console message.

For each volume in the library, flags in the database indicate status or an exception condition. Figure 178 shows a summary of the volume status.

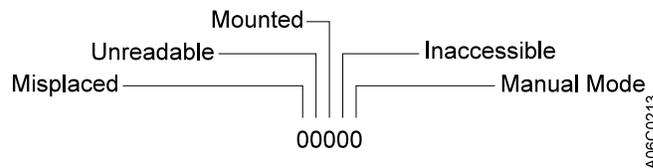


Figure 178. Status Flags

Table 16 on page 305 lists the problem scenarios that the Search Database for Volumes window can be helpful in resolving.

Table 16. Problem Determination Using the Search Database for Volumes Window

Problem Scenario	Action
<p>Specific Inaccessible Volume</p> <p>A host console message indicates that an operation failed because the volume is inaccessible.</p> <p>An Import or Export operation produced a Status File record with status code 16 (Stacked Volume Access Failure).</p>	<ol style="list-style-type: none"> 1. Enter the volser in the Volser: field, then select the Search push button. The database record for the volume is shown. The Inaccessible flag should be set (the fourth position of the Flags field set to 1). 2. Place the library in Pause mode. 3. Enter the library and find the volume using the cell positions indicated in the database record. Check both the cell and home positions. If the cell position indicated is a device, check that device. 4. If the volume is stuck in a device, call your service representative. 5. If you can remove the volume, place it in the convenience Input/Output station. 6. Check the volumes on either side of the cell to ensure that they are fully seated in their cells. If a volume is not seated, the gripper cannot get the volume to the left of the unseated volume. 7. Return the library to Auto mode. 8. Resubmit the library request or job after the inventory update is complete.
<p>Specific Misplaced Volume</p> <p>A host console message indicates that an operation failed because the volume is misplaced.</p> <p>An Import or Export operation produced a Status File record with status code 16 (Stacked Volume Access Failure).</p>	<ol style="list-style-type: none"> 1. Enter the volser in the Volser: field, then select the Search push button. The database record for the cartridge is shown. The misplaced flag should be set (the first position of the flags field set to 1). If the Manual mode flag (fifth position of the Flag field) is also set, determine if the volume was taken out of the library. 2. Place the library in Pause mode. 3. Open the front doors on the library and find the location where the volume was last known to be (indicated in the database record for the cell and home location). 4. Look for the volser in the surrounding cells. If the cell location indicated is a device, check that device. 5. If the volume is stuck in a device, call your service representative. 6. If you find the volume, place it in the convenience Input/Output station. 7. Return the library to Auto mode. 8. Resubmit the library request or job after the inventory update is complete.
<p>Locating other Misplaced Volumes</p> <p>Search the database to determine if the library contains any other misplaced volumes.</p>	<ol style="list-style-type: none"> 1. Leave the Volser: field blank, select the Yes radio button for the Misplaced Volser Flag, then select the Search push button. The database records, if any, for the misplaced cartridges are shown. 2. Perform the “Specific Misplaced Volume” procedure (see Table 16).

Table 16. Problem Determination Using the Search Database for Volumes Window (continued)

Problem Scenario	Action
<p>Locating other Inaccessible Volumes</p> <p>Search the database to determine if the library contains any other inaccessible volumes.</p>	<ol style="list-style-type: none"> 1. Leave the Volser: field blank, select the Yes radio button for the Inaccessible Volser Flag, then select the Search push button. The database records, if any, for the inaccessible cartridges are shown. 2. Perform the "Specific Inaccessible Volume" procedure (see Table 16 on page 305).
<p>Locating Misplaced Volumes in other Libraries</p> <p>If an operation on one library failed because the volume was misplaced and you cannot find the volume in that library, check the inventories of the other libraries to see if it was put in another library by mistake.</p>	<ol style="list-style-type: none"> 1. At each library in the installation, enter the volser of the misplaced volume in the Volser: field, then select the Search push button. 2. If a database record is found for the volser, eject it from that library and place it in the convenience Input/Output station of the library with the original error.

Problem Determination Using the Whole Queue Window

When trying to determine why a particular library operation is not completing as expected, you can use the Whole Queue window (see Figure 85 on page 144) to determine what, if anything, needs to be done. This is particularly useful in the absence of any host console messages. Select the **Whole queue...** option in the Queues window. Each library operation in the queue has status that is one of the following:

Queued

The operation has not yet started. Other operations are in the queue that have a higher priority or were placed in the queue first. If you do not want to wait for the operation to progress through the queue, select the **Promote a command in the queue** option in the Commands window and promote the operation.

In-Progress

The operation is being performed. No operator action is needed.

Blocked

The operation is waiting for another operation to complete before it can be started. When the blocking operation completes, the status of the operation changes to in-progress. No operator action is needed.

Intervention-Required Conditions and Actions

When the Library Manager determines that an error or exception condition that requires your assistance to correct has occurred within the library, it performs the following actions:

1. Adds the detected condition to the list of outstanding operator intervention-required conditions that the Library Manager maintains.
2. If not previously in the Intervention-Required state, places the library in that state and notifies all attached hosts of the state change. The System Summary window is updated to indicate intervention is required.

The notification that the library is in the Intervention-Required state generates the following console message for libraries managed under DFSMS/MVS System-Managed Tape environment: **CBR3762E Library *library-name* intervention required.**

The message stays on the console as long as the library is in the Intervention-Required state.

3. If “Send Interventions to Host Consoles” is enabled in the Operator Intervention window (under the Commands window), a broadcast message of the operator intervention text is sent to all attached hosts.

For libraries managed under the DFSMS/MVS System-Managed Tape environment, this results in the following message being displayed at the host console: **CBR3750I Message from Library *library-name*: *message*.**

The *message* provided with the **CBR3750I Message from Library** contains an identifier number and the intervention text. A blank character separates the intervention text from the identifier number (in the form OPxxxx, where xxxx is the intervention number). “Intervention Conditions of Library Tape Drives” on page 309 through “Intervention Conditions of a Library VTS” on page 326 show **Resolution Actions** for the identifier number and the complete intervention text found in a *message*. The intervention text is truncated at 63 characters in early levels of the product.

For other operating systems, consult the associated supporting software publications to determine operator notification methods.

To determine the cause of an intervention-required condition and the steps required for its resolution, select the **Operator intervention...** option in the Commands window on the Library Manager console. Each condition is listed separately and also indicates the date and time that the condition occurred.

Notes:

1. Items starting with an asterisk (*) are cleared automatically when you clear the condition causing the intervention.
2. You can also view operator interventions from the 3494 Tape Library Specialist (see “3494 Tape Library Specialist Features and Functions” on page 256).

The operator intervention conditions are described in the following set of tables. Similar conditions are grouped together in each table to make it easier to find a specific condition. Table 17 on page 308 provides a summary of the grouped conditions:

Quick Reference to Intervention-Required Conditions

Table 17. Quick Reference to Intervention-Required Conditions

Condition Type	Table Location
Conditions relating to tape drives in the library	Table 18 on page 309
Conditions relating to other library components	Table 19 on page 310
Conditions relating to Input/Output stations or facilities	Table 20 on page 314
Conditions relating to external cartridge labels	Table 21 on page 317
Conditions relating to data cartridges	Table 22 on page 323
Conditions relating to cleaner cartridges	Table 23 on page 324
Conditions relating to a VTS in the library	Table 24 on page 326

Intervention Conditions of Library Tape Drives

Table 18. Intervention-Required Conditions Relating to Tape Drives in the Library

Intervention-Required Condition	Resolution Actions
<p>Message OP0017</p> <p>Load / unload failure on device xxx. Empty the feed slot.</p> <p>Probable Cause</p> <p>Tape device xxx has failed to load or unload a tape cartridge. The automatic recovery process was not able to unload the cartridge from the device and put it away. The device or cartridge may be defective.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the enclosure. 3. If the cartridge is accessible, remove it. 4. If the cartridge is in a CST- or ECCST-type device (Model C1A or C2A), make the device not ready by pressing the Ready button, press the Unload button to unload the cartridge, remove the cartridge, then make the device ready by pressing the Ready button. 5. If the cartridge is in a CST- or ECCST-type device (Model F1A), press the Load/Unload button to unload the cartridge, then remove the cartridge. 6. If the cartridge is in an HPCT- or EHPCT-type device, select the Unload option in the Options window, press Enter, then remove the cartridge. 7. If the cartridge is damaged, repair it (for example, reattach the leader block). If it cannot be repaired, it should be reinserted, and an eject should be issued from the host. 8. Place the cartridge in the convenience Input/Output station. 9. Close the enclosure. 10. Place the library system in Auto mode. 11. A service call may be needed if the error persists.
<p>Message OP0031</p> <p>Device xxx is not ready.</p> <p>Probable Cause</p> <p>During a prior operator intervention or service action at a 3490E-type tape device, device xxx was left in the Not Ready state.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the enclosure. 3. If the cartridge is in a CST- or ECCST-type device (Model C1A or C2A), make the device not ready by pressing the Ready button, press the Unload button to unload the cartridge, remove the cartridge, then make the device ready by pressing the Ready button. If the drive does not become ready, call your service representative. 4. If the cartridge is in a CST- or ECCST-type device (Model F1A), press the Load/Unload button to unload the cartridge, then remove the cartridge. 5. If the cartridge is in an HPCT- or EHPCT-type device, select the Unload option in the Options window, press Enter, then remove the cartridge. If a check code is displayed on the message display, record the code and report it to your service representative. 6. Place the cartridge in the error recovery cell. The error recovery cell is cell 1 A 1 (cell 1 A 3 if dual grippers are installed in the library). 7. Close the enclosure. 8. Place the library system in Auto mode.

Table 18. Intervention-Required Conditions Relating to Tape Drives in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0035</p> <p>A recoverable error occurred on device xxx. A service call may be needed if the error persists.</p> <p>Probable Cause</p> <p>Tape device xxx recovered from a failure to load or unload a tape cartridge.</p>	<p>A service call may be needed if the error persists.</p>
<p>Message OP0047</p> <p>Device xxx has failed. A service call is required.</p> <p>Probable Cause</p> <p>A load or unload failure was detected on tape device xxx, and the automatic recovery process was not able to complete the operation successfully. The device is no longer available for use and requires service.</p>	<p>Although the intervention message can be cleared from the list of actions, the device failure remains. Further attempts to use the device display the Intervention-Required message again.</p>

Intervention Conditions of Other Library Components

Table 19. Intervention-Required Conditions Relating to Other Library Components

Intervention-Required Condition	Resolution Actions
<p>Message OP0001</p> <p>Gripper failure on gripper x, accessor y.</p> <p>Probable Cause</p> <p>Gripper x, accessor y has repeatedly failed to release a cartridge. Service is required.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the indicated gripper. 4. Place the cartridge in the error recovery cell. The error recovery cell is cell 1 A 1. (Cell 1 A 3 if dual grippers are installed in the library.) 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Call your service representative.
<p>Message OP0004</p> <p>* The library is full.</p> <p>Probable Cause</p> <p>An attempt was made to insert cartridges into the library, and there are no available cells in the library other than the convenience Input/Output station or the high-capacity Input/Output facility.</p>	<ol style="list-style-type: none"> 1. Cartridges must be ejected from the library before more cartridges can be inserted into the library system. 2. This condition cannot be cleared by selecting it from the list of actions. Instead, the library system clears this condition automatically when space becomes available in the library. 3. If the Insert operation that filled the library terminated with cartridges still in the Input/Output station, the cartridges must be removed.

Table 19. Intervention-Required Conditions Relating to Other Library Components (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0025</p> <p>A cartridge could not be released from gripper x, accessor y.</p> <p>Probable Cause</p> <p>The cartridge in gripper x, accessor y remained in the gripper after an attempt was made to put it in a cell or device. This may be because of a damaged cartridge, alignment of the library, or a failing gripper. The gripper remains available for use after the cartridge is removed.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the indicated gripper. 4. Place the cartridge in the error recovery cell. The error recovery cell is cell 1 A 1. (Cell 1 A 3 if dual grippers are installed in the library.) 5. Close the enclosure door. 6. Place the library system in Auto mode.
<p>Message OP0026</p> <p>A cartridge has been dropped.</p> <p>Probable Cause</p> <p>A cartridge has been dropped.</p>	<ol style="list-style-type: none"> 1. Open the enclosure. 2. Pick up the cartridge from the enclosure floor. 3. Put the recovered cartridge into the error recovery cell. The error recovery cell is cell 1 A 1 (cell 1 A 3 if dual grippers are installed in the library). 4. Close the enclosure. 5. Place the library in Auto mode.
<p>Message OP0028</p> <p>An emergency stop has occurred.</p> <p>Probable Cause</p> <p>If an enclosure door is opened while the library is in Auto mode, an emergency stop is performed.</p>	<ol style="list-style-type: none"> 1. Determine what caused the stop. The usual cause is an open enclosure door; check Enclosure doors in the System Summary window to determine if one or more doors are open. 2. Close the enclosure door. 3. Place the library system in Auto mode.
<p>Message OP0042</p> <p>The system has failed. A service call is required.</p> <p>Probable Cause</p> <p>A major failure of the systems in the library has occurred.</p>	<p>Call your service representative.</p>
<p>Message OP0043</p> <p>* The accessor or gripper configuration has changed. The library must be retaught.</p> <p>Probable Cause</p> <p>The second gripper has either been installed or removed from the library, but the library has not been retaught. Damage to the library can result if the library is not retaught.</p>	<ol style="list-style-type: none"> 1. Call your service representative. 2. The library system must be put in Service mode and retaught to show the current gripper configuration. 3. This condition cannot be cleared by selecting it from the list of actions. Instead, the library system clears this condition automatically when it is retaught.
<p>Message OP0062</p> <p>Power failure on accessor x. A service call is required.</p> <p>Probable Cause</p> <p>The failing component could be the accessor's 24 V dc or 36 V dc power supply. Refer to the transaction log for the exact cause of the power failure.</p>	<p>Call your service representative.</p>

Table 19. Intervention-Required Conditions Relating to Other Library Components (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0063</p> <p>Accessor x has failed. A service call is required.</p> <p>Probable Cause</p> <p>An accessor has failed.</p>	<p>Call your service representative.</p>
<p>Message OP0064</p> <p>Dual Write has failed. A service call is required.</p> <p>Probable Cause</p> <p>A secondary copy of the Library Manager database has failed when being written.</p>	<p>Call your service representative.</p>
<p>Message OP0065</p> <p>An error occurred for cartridge xxxxxx during insert from CIO slot nn to cell yyyy.</p> <p>Probable Cause</p> <p>A failure occurred when moving a cartridge from the convenience Input/Output station.</p>	<ol style="list-style-type: none"> 1. Locate the cartridge and reinsert into the library. The cartridge may be in the destination rack, the gripper, or on the enclosure floor. 2. If the cartridge is unlabeled, insert it using the Insert Unlabeled Cartridges facility. 3. Contact your system administrator.
<p>Message OP0067</p> <p>Eject failed for volser xxxxxx. This operation was initiated by the Library Manager.</p> <p>Probable Cause</p> <p>Eject of a volume by the Library Manager has failed.</p>	<p>Call your service representative.</p>
<p>Message OP0068</p> <p>A Library Manager switch has completed. This switch was initiated by the operator.</p> <p>Probable Cause</p> <p>None.</p>	<p>None.</p>
<p>Message OP0069</p> <p>A Library Manager switch has completed. This switch was due to an error.</p> <p>Probable Cause</p> <p>The Library Manager detected an error from which recovery is not possible.</p>	<p>Call your service representative.</p>
<p>Message OP0070</p> <p>A hard drive has failed. Call service.</p> <p>Probable Cause</p> <p>The Library Manager detected a PC hard drive error.</p>	<p>Call your service representative.</p>

Table 19. Intervention-Required Conditions Relating to Other Library Components (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0070</p> <p>LM-x hard drive failure. Call service. Library is operational but degraded. yyyyyyy hard drive failed.</p> <p>Probable Cause</p> <p>The Library Manager detected an error on the PC's primary or mirror hard drive.</p>	<p>Call your service representative.</p>
<p>Message OP0071</p> <p>Mirroring disabled. Call service. Library is operational but degraded.</p> <p>Or</p> <p>LM-x mirroring disabled. Call service. Library is operational but degraded.</p> <p>Probable Cause</p> <p>The Library Manager detected a hard drive mirroring error.</p>	<p>Call your service representative.</p>
<p>Message OP0072 OP0073</p> <p>Barrier door x is not fully retracted. Call service.</p> <p>Probable Cause</p> <p>The Library Manager detected a barrier door error condition.</p>	<ol style="list-style-type: none"> 1. Call your service representative. 2. Attempt to retract the barrier door fully.
<p>Message OP0074</p> <p>Control unit on port xx requires a higher level of Library Manager.</p> <p>Probable Cause</p> <p>The Library Manager detected that the port hardware has been upgraded, but the Library Manager has not been upgraded.</p>	<p>Call your service representative.</p>
<p>Message OP0075</p> <p>Database discrepancies have been found. Call service. Library is still operational.</p> <p>Probable Cause</p> <p>The Library Manager detected database discrepancies.</p>	<ol style="list-style-type: none"> 1. Call your service representative. 2. Open a service window and execute READMEDB.CMD to correct the database discrepancies.
<p>Message OP0080</p> <p>Error writing to dual write log (on Library Manager A or B).</p> <p>Probable Cause</p> <p>The Library Manager detected an error while writing to the dual write log.</p>	<p>Call your service representative.</p>

Table 19. Intervention-Required Conditions Relating to Other Library Components (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0081</p> <p>An emergency stop has occurred, or accessor A or B has failed. A service call is required.</p> <p>Probable Cause</p> <p>The Library Manager detected an open door, or an accessor has failed.</p>	<p>Call your service representative.</p>

Intervention Conditions of Input/Output Stations

Table 20. Intervention-Required Conditions Relating to Input/Output Stations or Facilities

Intervention-Required Condition	Resolution Actions
<p>Message OP0003</p> <p>* The convenience I/O station is full.</p> <p>Probable Cause</p> <p>All of the cells of the convenience Input/Output station are full, and at least one additional cartridge is queued to be ejected to the convenience Input/Output station.</p>	<ol style="list-style-type: none"> 1. Remove all cartridges from the convenience Input/Output station. 2. This condition cannot be cleared by selecting it from the list of actions. Instead, the library system clears this condition automatically when space becomes available in the convenience Input/Output station.
<p>Message OP0010</p> <p>* The high-capacity output rack is full.</p> <p>Probable Cause</p> <p>All of the cells of the high-capacity facility are full, and at least one additional cartridge is queued to be ejected to the high-capacity facility.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove all cartridges from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. This condition cannot be cleared by selecting it from the list of actions. Instead, the library system clears this condition automatically when it finds empty cells during the Inventory Update operation.
<p>Message OP0018</p> <p>An unexpected volser (xxxxxx) was left in the convenience I/O station.</p> <p>Probable Cause</p> <p>An unexpected volume means that the volser could not be found in the database.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine where the cartridge belongs and take corrective action.
<p>Message OP0019</p> <p>An unexpected volser (xxxxxx) was left in the high-capacity output rack cell yyyy.</p> <p>Probable Cause</p> <p>An unexpected volume means that the volser could not be found in the database.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the enclosure. 3. Remove the cartridge from the high-capacity output rack 4. Determine where the cartridge belongs and take corrective action. 5. Place the library system in Auto mode.

Table 20. Intervention-Required Conditions Relating to Input/Output Stations or Facilities (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0020 OP0021</p> <p>* The convenience I/O station door is open.</p> <p>Probable Cause</p> <p>The convenience Input/Output station door has been left in the open position for greater than five minutes, or there is an eject operation queued for the convenience Input/Output station and the door is open. This can also occur if an Eject operation is being blocked by the completion of an Insert operation.</p>	<ol style="list-style-type: none"> 1. Close the convenience Input/Output station door. 2. This condition cannot be cleared by selecting it from the list of actions. Instead, the library system clears this condition automatically when the convenience Input/Output station door is closed. 3. Check for an intervention that may be keeping an Insert operation from completing (such as the library full or a duplicate volser left in the I/O station) and clear the condition.
<p>Message OP0024</p> <p>The convenience I/O station should be empty but is not, visually check the station.</p> <p>Probable Cause</p> <p>When the convenience Input/Output station Insert operation completed, the cartridge-present sensor indicated that cartridges were still present when none should have been. A cartridge without a label in the station or debris obscuring the cartridge-present sensor can cause this condition.</p>	<ol style="list-style-type: none"> 1. Remove any cartridges from the convenience Input/Output station and inspect their labels. 2. Remove any debris that may be obscuring the cartridge-present sensor. 3. Check Convenience I/O in the System Summary window to verify that the status is Empty.
<p>Message OP0044</p> <p>* The top two I/O station cells are inaccessible. Move cartridges to cell 3.</p> <p>Probable Cause</p> <p>In a library that is configured with dual grippers, gripper 1 has failed, and cartridges were placed in the top two cells of the Input/Output station. The top two cells of the convenience Input/Output station are no longer usable until gripper 1 is repaired.</p>	<ol style="list-style-type: none"> 1. Open the convenience Input/Output station. 2. Remove the cartridges from the top two cells of the Input/Output station. 3. Replace the cartridges in the Input/Output station using cell 3 or below. 4. Close the convenience Input/Output station. 5. This condition cannot be cleared by selecting it from the list of actions. Instead, the library system clears this condition automatically when the cartridges are removed from the top two convenience Input/Output station cells and the Input/Output station is closed.
<p>Message OP0046</p> <p>Volser (xxxxxx) cannot be removed from the high-capacity station cell: yyyy.</p> <p>Probable Cause</p> <p>The cartridge accessor tried several times to remove cartridge xxxxxx from the high-capacity facility but failed. This could be caused by a problem with the cartridge, the cell, the gripper, or the alignment of the library. The problem cartridge is in high-capacity facility cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility cell. 4. Inspect the cartridge and cell for damage. 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Place the cartridge in the convenience Input/Output station.

Table 20. Intervention-Required Conditions Relating to Input/Output Stations or Facilities (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0054</p> <p>Volser (xxxxxx) cannot be removed from convenience I/O station.</p> <p>Probable Cause</p> <p>The cartridge accessor tried several times to remove cartridge xxxxxx from the convenience Input/Output station but failed. This could be caused by a problem with the cartridge, the Input/Output station, the gripper, or the alignment of the library.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Inspect the cartridge and cell for damage. 3. Place the cartridge in the convenience Input/Output station.
<p>Message OP0056</p> <p>A volser (xxxxxx) with an unknown media type has been left in the convenience input station.</p> <p>Probable Cause</p> <p>The media-type label is damaged.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Inspect the cartridge's seventh character. Install the correct seventh character representing the media type. See "Cartridge System Tape Labels" on page 22 for the procedure. 3. Place the cartridge in the convenience Input/Output station.
<p>Message OP0057</p> <p>A volser (xxxxxx) with an unknown media type has been left in the high-capacity input station.</p> <p>Probable Cause</p> <p>The media-type label is damaged.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the enclosure. 3. Remove the cartridge from the high-capacity input rack. 4. Inspect the cartridge's seventh character. Install the correct seventh character representing the media type. See "Cartridge System Tape Labels" on page 22 for the procedure. 5. Place the cartridge in the convenience Input/Output station. 6. Close the enclosure door. 7. Place the library system in Auto mode.
<p>Message OP0058</p> <p>An invalid volser (xxxxxx) has been ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>Invalid volsers contain leading or imbedded blanks or invalid characters. Valid characters are upper case A–Z and the numbers 0–9.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine why the cartridge is invalid and take corrective action.
<p>Message OP0060</p> <p>During an Inventory Update operation, volser xxxxxx was ejected to the convenience I/O station because there were no free cells.</p> <p>Probable Cause</p> <p>There were no free cells.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Contact your system administrator.

Table 20. Intervention-Required Conditions Relating to Input/Output Stations or Facilities (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0061</p> <p>During an Inventory Update operation, volser xxxxxx was ejected to the high capacity station because there were no free cells.</p> <p>Probable Cause</p> <p>There were no free cells.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the high-capacity output rack. 2. Contact your system administrator.

Intervention Conditions of External Cartridge Labels

Table 21. Intervention-Required Conditions Relating to External Cartridge Labels

Intervention-Required Condition	Resolution Actions
<p>Message OP0005</p> <p>A duplicate volser (xxxxxx) was ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, a cartridge was found whose external volume serial number, xxxxxx, is the same as that of another cartridge in the library. The cartridge was placed in the convenience Input/Output station. The library does not support more than one cartridge with the same volume serial number.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine why the cartridge is a duplicate and take corrective action.
<p>Message OP0006</p> <p>A duplicate volser (xxxxxx) was left in the convenience I/O station.</p> <p>Probable Cause</p> <p>During an Insert operation, a cartridge was found whose external volume serial number, xxxxxx, is the same as that of another cartridge in the library. The library does not support more than one cartridge with the same volume serial number.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine why the cartridge is a duplicate and take corrective action.
<p>Message OP0007</p> <p>An unreadable volser was left in the convenience I/O station.</p> <p>Probable Cause</p> <p>During an Insert operation, the vision system was not able to read the external volume serial number label on the cartridge. The label may not have been installed correctly, is damaged, or is not one of the supported label types.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Replace the unreadable label with a readable label. 3. Place the cartridge in the convenience Input/Output station.

Table 21. Intervention-Required Conditions Relating to External Cartridge Labels (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0009</p> <p>An unexpected volser (xxxxxx) was found and ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>During a library operation other than Inventory or Inventory Update, a cartridge was found whose external volume serial number, xxxxxx, indicates a volser that is not in the Library Manager's database. It is likely that the cartridge was added to the library when one of the doors was open, and an Inventory operation was not performed or Inventory Update has been disabled.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine where the cartridge belongs and take corrective action.
<p>Message OP0011</p> <p>A duplicate volser (xxxxxx) was left in high-capacity input rack cell yyyy.</p> <p>Probable Cause</p> <p>During an Insert operation, a cartridge whose external volume serial number, xxxxxx, is the same as that of another cartridge in the library was found in high-capacity facility cell yyyy. The library does not support more than one cartridge with the same volume serial number.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Determine why the cartridge is a duplicate and take corrective action. 5. Close the enclosure door. 6. Place the library system in Auto mode.
<p>Message OP0012</p> <p>An unreadable volser was left in high-capacity input rack cell yyyy.</p> <p>Probable Cause</p> <p>During an Insert operation for the high-capacity facility, the vision system was not able to read the external volume serial number label on the cartridge. The problem cartridge is in cell yyyy. The label may not have been installed correctly, is damaged, or is not one of the supported label types.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Replace the unreadable label with a readable label. 7. Place the cartridge in the convenience Input/Output station.
<p>Message OP0013</p> <p>An invalid volser (xxxxxx) was left in high-capacity input rack cell yyyy.</p> <p>Probable Cause</p> <p>During an Insert operation for the high-capacity facility, the vision system read the external volume serial number label on the cartridge, and it contained one or more invalid characters. The label must not contain leading or imbedded blanks or characters other than upper case A–Z and the numbers 0–9. The problem cartridge is in cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Determine why the cartridge is invalid and take corrective action. Invalid volsers contain leading or imbedded blanks or invalid characters. Valid characters are upper case A–Z and the numbers 0–9.

Table 21. Intervention-Required Conditions Relating to External Cartridge Labels (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0014</p> <p>An invalid volser (xxxxxx) was left in the convenience I/O station.</p> <p>Probable Cause</p> <p>During an Insert operation, the vision system read the external volume serial number label on the cartridge, and it contained one or more invalid characters. The label must not contain leading or imbedded blanks or characters other than upper case A–Z and the numbers 0–9.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine why the cartridge is invalid and take corrective action. Invalid volsers contain leading or imbedded blanks or invalid characters. Valid characters are upper case A–Z and the numbers 0–9.
<p>Message OP0015</p> <p>A duplicate volser (xxxxxx) was ejected to high-capacity output rack cell yyyy.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, a cartridge was found whose external volume serial number, xxxxxx, is the same as that of another cartridge in the library. The convenience Input/Output station is either not installed, is full, or is unavailable. The cartridge was placed in high-capacity facility cell yyyy. The library does not support more than one cartridge with the same volume serial number.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Determine why the cartridge is a duplicate and take corrective action. 5. Close the enclosure door. 6. Place the library system in Auto mode.
<p>Message OP0016</p> <p>An unexpected volser (xxxxxx) was ejected to high-capacity output rack cell yyyy.</p> <p>Probable Cause</p> <p>During a library operation other than Inventory or Inventory Update, a cartridge was found whose external volume serial number, xxxxxx, indicates a volser that is not in the Library Manager's database. The convenience Input/Output station is not installed, is full, or is not available. It is likely that the cartridge was added to the library when one of the doors was open, and an Inventory operation was not performed or Inventory Update has been disabled. The problem cartridge was placed in cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Determine where the cartridge belongs and take corrective action.

Table 21. Intervention-Required Conditions Relating to External Cartridge Labels (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0039</p> <p>A duplicate Volser has been found at cell yyyy.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, a cartridge was found whose external volume serial number, xxxxxx, is the same as that of another cartridge in the library. The cartridge was left in the cell where it was found. The library does not support more than one cartridge with the same volume serial number. A convenience Input/Output station is either not installed, is full, or is unavailable, and a high-capacity output station has not been defined.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the rack cell position yyyy. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Determine why the cartridge is a duplicate and take corrective action. 7. Reinsert the cartridge into the library through available facilities.
<p>Message OP0040</p> <p>The cartridge label located at cell yyyy is unreadable.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the vision system was not able to read the external volume serial number label on the cartridge in cell yyyy. The label may not have been installed correctly, is damaged, or is not one of the supported label types. A convenience Input/Output station is either not installed, is full, or is unavailable, and a high-capacity output station has not been defined.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the rack cell position yyyy. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Determine why the cartridge label is unreadable and take corrective action. 7. Reinsert the cartridge into the library through available facilities.
<p>Message OP0041</p> <p>The cartridge label located at cell yyyy is invalid.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the vision system read the external volume serial number label on the cartridge, and it contained one or more invalid characters. The label must not contain leading or imbedded blanks or characters other than upper case A–Z and the numbers 0–9. The problem cartridge is in cell yyyy. A convenience Input/Output station is either not installed, is full, or is unavailable, and a high-capacity output station has not been defined.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the rack cell position yyyy. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Determine why the cartridge label is invalid and take corrective action. 7. Reinsert the cartridge into the library through available facilities.

Table 21. Intervention-Required Conditions Relating to External Cartridge Labels (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0048</p> <p>A cartridge containing invalid media has been left in device xxx feed slot. Remove the cartridge.</p> <p>Probable Cause</p> <p>During a Mount operation, tape device xxx determined that the cartridge is not of a compatible media type but was not able to unload the cartridge. It is likely that the cartridge has a missing or damaged media-type label, or the media-type label is incorrect for the cartridge's media type.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. If the cartridge is accessible, remove it. 4. If the cartridge is in a 3490E device, make the device not ready by pressing the Ready switch, press the Unload switch to unload the cartridge, remove the cartridge, then make the device ready by pressing the Ready switch. If the cartridge is in a 3590 device, select the Unload option in the Options window, press Enter, then remove the cartridge. If you cannot remove the cartridge, call your service representative. 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Inspect the cartridge's seventh character. Install the correct seventh character representing the media type. See "Cartridge System Tape Labels" on page 22 for the procedure. 8. Place the cartridge in the convenience Input/Output station.
<p>Message OP0049</p> <p>An invalid media volser (xxxxxx) has been ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the media-type label of a cartridge has a media-type character that the library does not support. Supported media-type characters are 1, E, J, and K.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Inspect the cartridge's seventh character. Install the correct seventh character representing the media type. See "Cartridge System Tape Labels" on page 22. 3. Place the cartridge in the convenience Input/Output station.
<p>Message OP0050</p> <p>An invalid media volser (xxxxxx) has been ejected to the high-capacity output station.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the media-type label of a cartridge has a media-type character that the library does not support. Supported media-type characters are 1, E, J, and K. Also, the convenience Input/Output station is either not installed, is full, or is unavailable.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Inspect the cartridge's seventh character. Install the correct seventh character representing the media type. See "Cartridge System Tape Labels" on page 22. 7. Place the cartridge in the convenience Input/Output station.

Table 21. Intervention-Required Conditions Relating to External Cartridge Labels (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0052</p> <p>A volser (xxxxxx) with an unknown media type has been ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the vision system could not determine the media type of a cartridge, the volser did not fit into an established media-type range, and a default media type was not defined for the library.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. If no seventh character is present, either add one or modify the volser ranges to include this volser. See “Volser Ranges for Media Types” on page 169 on how to modify the volser ranges. 3. Inspect the cartridge’s seventh character. Install a readable seventh character representing the media type. See “Cartridge System Tape Labels” on page 22. 4. Place the cartridge in the convenience Input/Output station.
<p>Message OP0053</p> <p>A volser (xxxxxx) with an unknown media type has been ejected to high-capacity output facility cell: yyyy.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the vision system could not determine the media type of a cartridge, the volser did not fit into an established media-type range, and a default media type was not defined for the library. Also, the convenience Input/Output station is either not installed, is full, or is unavailable. The cartridge is in high-capacity facility cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. If no seventh character is present, either add one or modify the volser ranges to include this volser. See “Volser Ranges for Media Types” on page 169 on how to modify the volser ranges. 7. Inspect the cartridge’s seventh character. Install a readable seventh character representing the media type. See “Cartridge System Tape Labels” on page 22. 8. Place the cartridge in the convenience Input/Output station.
<p>Message OP0059</p> <p>The cartridge label located at cell yyyy has an unknown media type.</p> <p>Probable Cause</p> <p>During an Inventory or Inventory Update operation, the media-type label of a cartridge has a media-type character that the library does not support. Supported media-type characters are 1, E, J, and K. A convenience Input/Output station is either not installed, is full, or is unavailable, and a high-capacity output station has not been defined.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the rack cell position yyyy. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Inspect the cartridge’s seventh character. Install the correct seventh character representing the media type. See “Cartridge System Tape Labels” on page 22. 7. Reinsert the cartridge into the library through available facilities.

Intervention Conditions of Data Cartridges

Table 22. Intervention-Required Conditions Relating to Data Cartridges

Intervention-Required Condition	Resolution Actions
<p>Message OP0022</p> <p>Volser (xxxxxx) could not be put away. It was ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>During a Demount operation, the cartridge accessor was not able to place the cartridge into its home cell, and there are no other available storage cells in the library. The cartridge may be damaged or something is blocking its home cell. If something is blocking its home cell, it is likely to be a cartridge without an external volume serial number label.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Place the library system in Pause mode. 3. Open the appropriate enclosure door. 4. Inspect the cartridge's home cell for damage or blockage. 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Inspect the cartridge for damage. 8. Place the cartridge in the convenience Input/Output station.
<p>Message OP0023</p> <p>Volser (xxxxxx) could not be put away. It was ejected to high-capacity output rack cell: yyyy.</p> <p>Probable Cause</p> <p>During a Demount operation, the cartridge accessor was not able to place the cartridge into its home cell, and there are no other available storage cells in the library. Also, the convenience Input/Output station is either not installed, is full, or is unavailable. The cartridge may be damaged or something is blocking its home cell. If something is blocking its home cell, it is likely to be a cartridge without an external volume serial number label. The problem cartridge is in high-capacity facility cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Inspect the cartridge's home cell for damage or blockage. 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Inspect the cartridge for damage. 8. Place the cartridge in the convenience Input/Output station.
<p>Message OP0029</p> <p>Damaged volser (xxxxxx) ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>During a Cartridge Load operation on a tape device, the device determined that the cartridge does not have a leader block or that the tape media has a break in it. The cartridge accessor was able to remove the cartridge from the device.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Inspect the cartridge for damage. If the leader block is detached from the tape, replace the leader block. See the tape drive Operator Guide for the procedure. 3. Place the cartridge in the convenience Input/Output station.
<p>Message OP0030</p> <p>Damaged volser (xxxxxx) ejected to high-capacity output facility cell: yyyy.</p> <p>Probable Cause</p> <p>During a Cartridge Load operation on a tape device, the device determined that the cartridge does not have a leader block or that the tape media has a break in it. The cartridge accessor was able to remove the cartridge from the device. In addition, the convenience Input/Output station is either not installed, is full, or is unavailable. The problem cartridge is in high-capacity facility cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Inspect the cartridge for damage. If the leader block is detached from the tape, replace the leader block. See the tape drive Operator Guide for the procedure. 7. Place the cartridge in the convenience Input/Output station.

Table 22. Intervention-Required Conditions Relating to Data Cartridges (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0045</p> <p>Volser (xxxxxx) cannot be removed from cell: yyyy.</p> <p>Probable Cause</p> <p>The accessor was not able to remove the cartridge from its home cell. The cartridge or its home cell may be damaged or something is blocking its home cell. The library could be out of alignment, or the gripper is failing. The problem cartridge is in cell yyyy.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the indicated cell. 4. Inspect the cell for damage. 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Inspect the cartridge for damage. 8. Place the cartridge in the convenience Input/Output station.
<p>Message OP0076 OP0077 OP0078 OP0079</p> <p>Volser xxxxxx cannot be found. Check home cell: yyyy and accessor A or B, gripper 1 or 2.</p> <p>Probable Cause</p> <p>The accessor was not able to locate a tape cartridge during error recovery.</p>	<ol style="list-style-type: none"> 1. Check the indicated home cell or the gripper of the accessor. 2. If found, place the tape cartridge in the error recovery cell.

Intervention Conditions of Cleaner Cartridges

Table 23. Intervention-Required Conditions Relating to Cleaner Cartridges

Intervention-Required Condition	Resolution Actions
<p>Message OP0008</p> <p>* The library is out of CST/ECCST cleaner cartridges.</p> <p>Probable Cause</p> <p>A Clean operation for a 3490E-type tape device needs to be performed, but there are no available compatible cleaner cartridges in the library. Either no cleaner cartridges have been added to the library, or they have all been used and have been ejected.</p>	<ol style="list-style-type: none"> 1. Place 3490E-type cleaner cartridges in the convenience Input/Output station. 2. Selecting this condition from the list of actions cannot clear it. Instead, the library system clears this condition automatically when you insert cleaner cartridges of the appropriate type.

Table 23. Intervention-Required Conditions Relating to Cleaner Cartridges (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0034</p> <p>A mislabeled cleaner cartridge has been left in device xxx feed slot. Remove the cartridge.</p> <p>Probable Cause</p> <p>During a Clean operation, tape device xxx determined that the cleaner cartridge is not compatible with the device but was not able to unload the cartridge. It is likely that the cartridge has a missing or damaged media-type label, or the media-type label is incorrect for the cartridge's media type.</p>	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. If the cartridge is accessible, remove it. 4. If the cartridge is in a 3490E device, make the device not ready by pressing the Ready switch, press the Unload switch to unload the cartridge, remove the cartridge, then make the device ready by pressing the Ready switch. If the cartridge is in a 3590 device, select the Unload option in the Options window, press Enter, then remove the cartridge. If you cannot remove the cartridge, call your service representative. 5. Close the enclosure door. 6. Place the library system in Auto mode. 7. Inspect the cartridge's seventh character. Install the correct seventh character representing the media type. See the tape drive Operator Guide for the procedure. 8. Place the cartridge in the convenience Input/Output station.
<p>Message OP0036</p> <p>A mislabeled cleaner cartridge has been ejected to the convenience I/O station.</p> <p>Probable Cause</p> <p>An attempt was made to a clean a tape device, but the cartridge was determined to be a data cartridge, not a cleaner cartridge. One of the following conditions caused the problem:</p> <ul style="list-style-type: none"> • The cartridge was mistakenly labeled with an external volsers that falls within the range of volsers designated for cleaner volumes in the library. • The ranges set in the library conflict with ranges already in use for data cartridges. 	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Determine if the volsers on the cartridge is included in the ranges of volsers defined for cleaner cartridges by selecting the Cleaner Masks option in the Commands window on the Library Manager console. 3. Either correct the cleaner masks or relabel the cartridge.

Table 23. Intervention-Required Conditions Relating to Cleaner Cartridges (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0037</p> <p>A mislabeled cleaner cartridge has been ejected to the high-capacity output station.</p> <p>Probable Cause</p> <p>An attempt was made to clean a tape device, but the cartridge was determined to be a data cartridge, not a cleaner cartridge. The convenience Input/Output station is either not installed, is full, or is unavailable. The cartridge is in the high-capacity output station. One of the following conditions caused the problem:</p> <ul style="list-style-type: none"> • The cartridge was mistakenly labeled with an external volsers that falls within the range of volsers designated for cleaner volumes in the library. • The ranges set in the library conflict with ranges already in use for data cartridges. 	<ol style="list-style-type: none"> 1. Place the library system in Pause mode. 2. Open the appropriate enclosure door. 3. Remove the cartridge from the high-capacity facility. 4. Close the enclosure door. 5. Place the library system in Auto mode. 6. Determine if the volsers on the cartridge is included in the ranges of volsers defined for cleaner cartridges by selecting the Cleaner Masks option in the Commands window on the Library Manager console. 7. Either correct the cleaner masks or relabel the cartridge.
<p>Message OP0051</p> <p>* The library is out of HPCT cleaner cartridges.</p> <p>Probable Cause</p> <p>A Clean operation for a 3590-type tape device needs to be performed, but there are no available compatible cleaner cartridges in the library. Either no cleaner cartridges have been added to the library, or they have all been used and have been ejected.</p>	<ol style="list-style-type: none"> 1. Place 3590-type cleaner cartridges in the convenience Input/Output station. 2. Selecting this condition from the list of actions cannot clear it. Instead, the library system clears this condition automatically when you insert cleaner cartridges of the appropriate type.

Intervention Conditions of a Library VTS

Table 24. Intervention-Required Conditions Relating to a VTS in the Library

Intervention-Required Condition	Resolution Actions
<p>Message OP0055</p> <p>Free storage threshold has been crossed for VTS z.</p> <p>Probable Cause</p> <p>The available free space in VTS z has fallen below the threshold set through the Set VTS Management Policies window on the Library Manager.</p>	<ol style="list-style-type: none"> 1. Insert more 3590 cartridges into the library. Ensure that their volsers are within the range of stacked volumes defined for the VTS reporting the condition. 2. The VTS Active Data window for the VTS is updated to reflect any newly-added stacked volumes on the hour.
<p>Message OP0066</p> <p>* VTS Import: Unassigned volumes have been inserted into the library.</p> <p>Probable Cause</p> <p>The library is in Import mode, and physical volumes have been inserted into the library via the convenience Input/Output station. These physical volumes have been placed in the "Unassigned" category. They should be moved to the "Import" category or normal "Insert" category.</p>	<p>To move the physical volumes to the proper category, select the Manage Unassigned Volumes option under System management in the Commands window.</p>

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0100</p> <p>A Read-Only status stacked volume xxxxxx has been ejected. (VTS z)</p> <p>Probable Cause</p> <p>During a prior operation with the stacked volume, the VTS controller encountered an unrecoverable error, indicating that the media of the volume may be damaged. During that operation, customer data was not fully recovered, resulting in job termination. The stacked volume was placed in Read-Only status to limit use to recall of other logical volumes only.</p> <p>A field conversion of 3590 Model B1A to E1A will have caused partially-filled stacked volumes to be placed in Read-Only status also.</p> <p>On an hourly basis, the VTS controller determines whether there are any stacked volumes in Read-Only status and starts a process that moves the valid logical volumes to other stacked volumes, then ejects the stacked volume from the library. See message <i>Logical volume xxxxxx was not fully recovered from damaged stacked volume yyyyyy. (VTS z)</i> above for logical volumes not recovered and not moved to other stacked volumes.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. Notify your system administrator. 3. If the cartridge is still within a warranty period and damaged logical volumes are no longer needed, return it to your supplier. 4. If damaged logical volumes must be recovered, call your service representative. 5. When ejected, those partially-filled stacked volumes that were in Read-Only status as a result of a recent 3590 Model B1A to E1A conversion may be inserted into the library for VTS scratch stacked volume usage. Consult your service representative for a list of these stacked volumes.
<p>Message OP0101</p> <p>* A VTS is out of empty stacked volumes. (VTS z)</p> <p>Probable Cause</p> <p>There are two ways to determine this condition:</p> <ul style="list-style-type: none"> • Once an hour the VTS checks if there are empty stacked volumes. During that check, VTS z did not have any empty stacked volumes. • An operation that requires an empty stacked volume needs to be performed, and VTS z does not have an empty stacked volume. The operations that need empty stacked volumes are copying data from the tape volume cache or reclamation of unusable space on stacked volumes. 	<p>Insert one or more 3590 cartridges that have volume serial numbers within the range of stacked volumes defined for VTS z.</p> <p>Notes:</p> <ol style="list-style-type: none"> 1. When the VTS is out of empty stacked volumes, logical mount requests are queued but not performed. Queued logical mounts are performed when a stacked volume has been inserted. 2. This condition cannot be closed by selecting it from the list of actions. Instead, the library system clears this condition automatically when stacked volumes are added for the VTS.

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0102</p> <p>A stacked volume has a label error. Internal: xxxxxx, External: yyyyyy</p> <p>Probable Cause</p> <p>During validation that the correct stacked volume was mounted, the volume serial number read from the media did not match what was expected. The volume is ejected to the convenience Input/Output station.</p> <p>This is likely caused by human intervention in the library that involved moving physical cartridges between storage cells and, when the library was returned to Auto mode, Inventory Update was disabled. Without performing Inventory Update, the library has no way of updating its database to know where cartridges have been moved.</p>	<ol style="list-style-type: none"> 1. Remove the cartridge from the convenience Input/Output station. 2. If human intervention in the library is the cause, perform an Inventory Update operation. 3. If human intervention is not the cause, check the external label of the cartridge for damage and relabel if necessary. 4. Place the cartridge in the convenience Input/Output station.
<p>Message OP0103</p> <p>A permanent, nonrecoverable Tape Volume Cache error has occurred. (VTS z)</p> <p>Probable Cause</p> <p>During the initialization of the VTS z, unrecoverable errors were detected with the tape volume cache. The VTS is unusable. Service is required.</p>	<p>Call your service representative.</p>
<p>Message OP0104</p> <p>An orphaned logical volume (xxxxxx) has been found. Call service.</p> <p>Probable Cause</p> <p>During a check of the VTS database, a reference to logical volume xxxxxx was found, but there is no record of its physical location. This could be the result of a hardware or internal software problem. Any data associated with the logical volume is lost.</p>	<ol style="list-style-type: none"> 1. Notify your system administrator. 2. If this intervention occurs multiple times, call your service representative.
<p>Message OP0105</p> <p>A VTS has a CHECK-1 (xxxx) failure. (VTS z).</p> <p>Probable Cause</p> <p>An error was detected in VTS z that cannot be recovered. The error could be a result of hardware or internal software problems. The VTS controller restarts itself automatically. Any host jobs using virtual volumes and devices are abended, and any data that has not been written to the tape volume cache is lost.</p>	<ol style="list-style-type: none"> 1. Record the error code and call your service representative. 2. The VTS restarts itself. 3. Restart all active host jobs.

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0107</p> <p>Logical volume xxxxxx was not fully recovered from damaged stacked volume yyyyyy. (VTS z)</p> <p>Probable Cause</p> <p>During the attempted movement of logical volume xxxxxx from a damaged stacked volume that is in read-only mode, a permanent read error was encountered. The error was not recoverable. The data associated with the logical volume was not recovered and was not moved to another stacked volume.</p>	<p>Notify your system administrator.</p>
<p>Message OP0108</p> <p>The Tape Volume Cache is degraded (xxxx). (VTS z)</p> <p>Probable Cause</p> <p>A disk drive in one of the tape volume cache storage capacity features of VTS z has failed. Operations with the VTS continue, but performance degradation may be experienced. Service is required.</p>	<ol style="list-style-type: none"> 1. Record the error code, xxxx. 2. Call your service representative.
<p>Message OP0109</p> <p>Database restore from volume xxxxxx failed, attempting restore from next most recent. (VTS z)</p> <p>Probable Cause</p> <p>During the disaster recovery process, VTS z could not successfully recover the database from stacked volume xxxxxx. Error recovery was unsuccessful. The media may have been damaged during the disaster.</p>	<p>Notify your system administrator.</p>
<p>Message OP0110</p> <p>Insert of logical volume xxxxxx failed during disaster recovery. (VTS z)</p> <p>Probable Cause</p> <p>During the disaster recovery process, logical volume xxxxxx could not be added to the Library Manager inventory. The cause may be one of the following:</p> <ul style="list-style-type: none"> • The volser is already in the inventory. • The library is already at the logical volume limit. • The volser conflicts with a physical volume's volser that is already in the library. 	<p>Notify your system administrator.</p>

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0111</p> <p>Damaged volume xxxxxx ejected during disaster recovery. Could not be read on 2 drives. (VTS z)</p> <p>Probable Cause</p> <p>During the disaster recovery process, VTS z could not read the recovery information on stacked volume xxxxxx. Error recovery was unsuccessful. The media may have been damaged during the disaster. The cartridge is placed in the convenience Input/Output station.</p>	<ol style="list-style-type: none"> 1. Remove the cartridges from the Input/Output station. 2. If possible, repair the cartridge and place in the convenience Input/Output station.
<p>Message OP0112</p> <p>Device xxx has been made unavailable by a VTS. (VTS z)</p> <p>Probable Cause</p> <p>During an operation with device xxx, the VTS controller determined that the device is not operating correctly and requires service. It is likely that the device has excessive read or write errors.</p>	<p>Call your service representative.</p>
<p>Message OP0113</p> <p>A VTS does not have enough available physical drives to continue operation. (VTS z)</p> <p>Probable Cause</p> <p>Physical drives associated with VTS z have become unavailable either due to a drive failure or service representative action. A VTS requires a minimum of two available physical drives for operation.</p>	<p>Call your service representative.</p>
<p>Message OP0114</p> <p>A VTS attempted unsuccessfully to eject a stacked volume (xxxxxx) during disaster recovery. (VTS z)</p> <p>Probable Cause</p> <p>During processing of a physical volume during disaster recovery, the VTS subsystem determined that the physical volume was damaged and attempted to place the volume in the Input/Output station, but the attempt failed. The likely reason is that the cartridge has physical damage as a result of the disaster, and it interferes with the cell in the Input/Output station.</p>	<p>Call your service representative.</p>

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0115</p> <p>A VTS attempted unsuccessfully to eject a damaged stacked volume (xxxxxx). (VTS z)</p> <p>Probable Cause</p> <p>During the last usage of a physical volume, the VTS subsystem determined that the volume was physically damaged. As part of a recovery process, an attempt was made to eject the physical volume that failed. The likely reason is that the cartridge has physical damage as a result of the disaster, and it interferes with the cell in the Input/Output station.</p>	<p>Call your service representative.</p>
<p>Message OP0116</p> <p>VTS physical device xxx is cabled incorrectly. It has been made unavailable. (VTS z)</p> <p>Probable Cause</p> <p>During the installation of drive xxx, the interface cables between the drive and the Library Manager were installed incorrectly.</p>	<p>Call your service representative.</p>
<p>Message OP0117</p> <p>A VTS cannot communicate with device xxx. It has been made unavailable. (VTS z)</p> <p>Probable Cause</p> <p>Drive xxx has either been powered off or has a failure that does not allow it to respond to requests from the VTS.</p>	<p>Call your service representative.</p>
<p>Message OP0118</p> <p>Mount of logical volume xxxxxx failed because physical volume yyyyyy is not in the library. (rc=rrrr) (VTS z)</p> <p>Probable Cause</p> <p>To satisfy a logical volume mount request, the logical volume must be recalled from a physical volume. At the time the logical volume mount request was processed, the physical volume required could not be found in the Library Manager inventory.</p>	<ol style="list-style-type: none"> 1. Call your service representative. 2. Locate the physical volume and insert it into the library.

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0120</p> <p>Mount of logical volume xxxxxx failed because physical volume yyyyyy is misplaced. (rc=rrrr) (VTS z)</p> <p>Probable Cause</p> <p>To satisfy a logical volume mount request, the logical volume must be recalled from a physical volume. The mount of the physical volume failed because it was not found in the physical storage cell indicated in the Library Manager inventory.</p>	<p>See “Problem Determination Using the Search Database for Volumes Window” on page 304 and follow the instructions in the “Specific Misplaced Volume” scenario using the physical volume volser for your search.</p>
<p>Message OP0121</p> <p>Mount of logical volume xxxxxx failed because physical volume yyyyyy is inaccessible. (rc=rrrr) (VTS z)</p> <p>Probable Cause</p> <p>To satisfy a logical volume mount request, the logical volume must be recalled from a physical volume. The mount of the physical volume failed because it is not accessible by the robotics of the library. The two most likely reasons for the volume to be inaccessible are that the volume is loaded in a drive that has failed or is in a gripper that has failed.</p>	<p>See “Problem Determination Using the Search Database for Volumes Window” on page 304 and follow the instructions in the “Specific Inaccessible Volume” scenario using the physical volume volser for your search.</p>
<p>Message OP0122</p> <p>Mount of logical volume xxxxxx located on physical volume yyyyyy failed. (rc=rrrr) (VTS z)</p> <p>Probable Cause</p> <p>To satisfy a logical volume mount request, the logical volume must be recalled from a physical volume. The mount of the physical volume could not be completed, and the VTS subsystem could not determine the exact reason for the failure.</p>	<ol style="list-style-type: none"> 1. Notify your system administrator. 2. For dual Library Manager systems containing a VTS, this intervention may be the result of a Library Manager switchover. When a Library Manager switchover occurs, queued or in-progress logical mounts are not completed. This results in the VTS asking the Library Manager to post this intervention. If this is the case, clear the intervention and re-drive the mount from the host.
<p>Message OP0123</p> <p>Stacked volume xxxxxx is in Read-Only status with a reason code of yyyyyy. (VTS z)</p> <p>Probable Cause</p> <p>During a prior read or write operation with the volume (recall of a logical volume, copying of a virtual volume, or routine reclamation of a stacked volume), the VTS detected a permanent media error, or an excessive number of temporary media errors have occurred. The volume is placed in read-only status to prevent further writing of customer data. Customer data already on the volume remains accessible.</p>	<p>This Intervention-Required notification is given for the first volume to be placed in read-only status within a 24-hour period. You should call your service representative only after you have notified your system administrator as described in messages <i>Logical volume xxxxxx was not fully recovered from damaged stacked volume yyyyyy. (VTS z)</i> and <i>A Read-Only status stacked volume xxxxxx has been ejected to the convenience I/O station. (VTS z)</i>, and it is necessary to recover a damaged logical volume or to obtain the list of stacked volumes that may be inserted into the library for use as VTS scratch stacked volumes.</p>

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0124</p> <p>Stacked volume xxxxxx is unavailable with a reason code of yyyyyy. (VTS z)</p> <p>Probable Cause</p> <p>During the reclamation process, a stacked volume was made unavailable. The volume is subsequently placed in read-only status.</p>	<p>This message should be considered informational because the subsequent processing of read-only status volumes may result in transparent recovery. You should call your service representative only when recovery of a logical volume is necessary after having received the message <i>Logical volume xxxxxx was not fully recovered from damaged stacked volume yyyyyy. (VTS z).</i></p>
<p>Message OP0125</p> <p>VTS controller degraded. Error code yyyyyy. Call service. (VTS z)</p> <p>Probable Cause</p> <p>A VTS redundant component has failed. Operation of the VTS is continuing.</p>	<p>Call your service representative.</p>
<p>Message OP0126</p> <p>VTS requested that device xxx be made unavailable but a mount/demount is in progress. (VTS z)</p> <p>Probable Cause</p> <p>The VTS determined that device xxx should be made unavailable; however, the Library Manager found that a mount or demount was in process and could not mark the device as unavailable.</p>	<p>Call your service representative.</p>
<p>Message OP0127</p> <p>Invalid mixture of VTS physical drive types. (VTS z)</p> <p>Probable Cause</p> <p>There can be only one physical drive type in the VTS. There may be both 3590 Model B1A and E1A drives; this is not correct.</p>	<p>Call your service representative.</p>
<p>Message OP0128</p> <p>* A VTS does not have enough physical drives to continue operation. (VTS z)</p> <p>Probable Cause</p> <p>Physical drives have been made unavailable, and there are no longer enough drives to continue operation.</p>	<p>Call your service representative.</p>
<p>Message OP0130</p> <p>Stacked volume xxxxxx failed scratch mount. Label cannot be read. Tape needs to be re-initialized. (VTS z)</p> <p>Probable Cause</p> <p>Tape may need to be re-initialized.</p>	<p>Call your service representative to re-initialize the tape. To re-initialize the tape yourself:</p> <ol style="list-style-type: none"> 1. Eject the stacked volume. 2. Insert the volume into a native 3590 library with a compatible device type (typically a 3590 Model Exx tape drive). 3. Use a host utility (such as IEBGENER) to write a new internal tape label. 4. Eject the volume and reinsert it into the VTS library.

Table 24. Intervention-Required Conditions Relating to a VTS in the Library (continued)

Intervention-Required Condition	Resolution Actions
<p>Message OP0131</p> <p>Stacked volume xxxxxx ejected due to incompatible media type. (VTS z)</p> <p>Probable Cause</p> <p>The media type is incompatible.</p>	<p>Call your service representative.</p>
<p>Message OP0132</p> <p>Stacked volume xxxxxx could not be ejected because the convenience I/O station is full, or the door is open.</p> <p>Probable Cause</p> <p>The convenience Input/Output station is full, or the door is open.</p>	<p>Empty the convenience Input/Output station if it is full, or close the door.</p>
<p>Message OP0300</p> <p>One or more logical volumes have corrupted tokens. Call service.</p> <p>Probable Cause</p> <p>Code error or token database corruption. During token processing in a Peer-to-Peer VTS, the tokens for at least one volume contained values that are incompatible, such that the data validity of the volume is compromised.</p>	<p>Call your service representative.</p>

VTS Recovery Actions

In the event that a VTS is not usable either due to interruption of utility or communication services to the site or through significant physical damage to the site or to the VTS itself, access to the data that the VTS manages is restored through automated processes designed into the product. The recovery process assumes that the only available elements for recovery are the stacked volumes themselves and further assumes that only a subset of them are undamaged after the event.

Although a service representative initiates the recovery process, there are some customer-related actions that are necessary before the recovery can begin. The customer-related actions are:

- If the 3494 tape library and the VTS are still functional, ask the service representative to perform a Force Migrate operation through the Library Manager service panel. This ensures that all data has been moved from the tape volume cache to a stacked volume.
- Remove the undamaged 3590 stacked volumes from the 3494 tape library that is no longer usable.
- Take the volumes to another 3494 tape library location that has an empty VTS.
- Inform the service representative that the recovery process can begin.

There are two key functions designed into the VTS system to support recovery:

- Automatic VTS database backup

The VTS controller maintains a database of information about the location and status of logical volumes on the stacked volumes it manages. When a stacked volume has been filled with logical volumes, a backup of the entire database is placed at the end of the filled stacked volume. The database contains a time and date stamp that identifies when the backup was performed.

- Automatic database recovery

When a restore of the database is required, the Library Manager, in conjunction with the VTS controller, performs the following steps when a service representative initiates them:

1. Each available stacked volume in the library is mounted and the time and date stamp of the database backup is read. This step finds the most current database for the stacked volumes in the library.
2. The stacked volume with the most current database is again mounted, and the database in the VTS controller is restored.
3. The VTS then provides information to the Library Manager to rebuild its inventory records for each logical volume found in the database.

Once the recovery process has completed, the operator varies the library online at the recovery site host, and the Library Manager inventory of logical volumes is uploaded to the host to synchronize the host catalogs (DFSMS and applicable tape management systems).

At the completion of the recovery process, the VTS and the 3494 Library Manager contain database and inventory records and status information for the logical volumes as found in the most recent database backup on the undamaged stacked volumes. Depending on the following conditions, some customer data and logical volumes may not have been recovered:

- The stacked volumes containing the latest database backups were destroyed.

Any changes to the location or status of logical volumes since the last found database backup are lost. Some logical volume records may be lost. It is possible, however, that the database contains the location of the previous use of logical volumes and that data is accessible to the host.

- One or more stacked volumes found in the restored database were destroyed during the event.

Although the VTS database and the Library Manager inventory have a record of the logical volumes that resided on the missing stacked volumes, the data is lost.

- A virtual volume had not been closed at the time of the event.

The VTS database does not have a record of the virtual volume's location on a stacked volume, and the data is lost.

- Logical volumes were written to a stacked volume between the time the last database backup was made and the event.

The VTS database does not have a record of the new logical volume locations on the stacked volume, and the data is lost. It is possible, however, that the database contains the location of the previous use of the logical volume, and that data is accessible to the host.

Appendix A. Keyboard Template

The keyboard template shows the function keys on the Library Manager keyboard that you use during normal activity.

You can remove and copy the template, then fold it to create a triangular bar shape showing the keys showing on one face. You can then place the template in a convenient location for quick access to the correct key for a specific function.

Commonly used keys:																							
Arrows	Move among the choices.	Home	Go to the first choice in a pull-down menu.	End	Go to the last choice in a pull-down menu.	Esc	Cancel the last help window.	PgUp	Scroll up one window.	PgDn	Scroll down one window.	Ctrl + PgUp	Display the text to the left of the window.	Ctrl + PgDn	Display the text to the right of the window.	Underlined letter	Select that choice on the action bar or pull-down menu.	Shift + Esc or Alt + Space	Go to and from the pull-down menu.				
Function keys:																							
F1	Get the help window.	F2	Get extended help from within any help window.	F3	Perform shutdown.	Alt + F4	Close the help window.	Alt + F5	Restore the window.	F6		Alt + F7	Move the window.	Alt + F8	Size the window.	F9	List keys from within any help window.	Ctrl + F10	Activate main menu action bar. Get help for help.	F11	Go to help index from within any help window.	F12	

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Appendix B. Virtual Tape Server (VTS) Import and Export Advanced Function

This appendix describes the VTS Import and Export procedures for the 3494 tape library.

Import and Export List Volumes Format

Lists of volumes for export or import are provided to a VTS on logical volumes called the Export List Volume or the Import List Volume, which are resident in the VTS. The following tables define the requirements of the format for the Export List Volume and Import List Volume. There are fields, records, or files of the two formats, which are similar; therefore, only one table for these similar areas is shown. For example, the Import List Volume tables refer to an HDR1 table, which is in the Export List Volume section.

Sample JCL for preparing the Export List Volume and Import List Volume is available in the *Object Access Method Planning, Installation, and Storage Administration Guide for Tape Libraries* and also in the Redbook *Enhanced IBM Magstar Virtual Tape Server: Implementation Guide*.

The Export List Volume is an IBM Standard Labeled tape volume, which is selected from the logical volumes in the VTS. Three files are written to the volume. The first file contains logical volume - destination pair records and is called the Export List File. The second file has a minimum of one record and is reserved for future use. The third file is the Export Status File, which the host writes initially without any data records. Upon the completion of the Export operation, the VTS writes status file records for each of the logical volumes listed in the Export List File indicating the processing results.

The Import List Volume is an IBM Standard Labeled tape volume, which is selected from the logical volumes in the VTS. Two files are written to the volume. The first file contains records specifying the Exported Stacked Volumes and logical volume to import or to import all logical volumes. The second file is the Import Status file and is initially, which the host writes initially without any data records. Upon the completion of the Import operation, the VTS writes status file records indicating the results for each of the logical volumes listed specifically and the logical volumes contained on an Exported Stacked Volume listed when all logical volumes were to be imported.

Export List Volume

Due to the size of a monolithic, detailed format description for the Export List Volume, the format is described in hierarchical form in the tables below. Start with Table 25 on page 340, then proceed as directed to the portions of interest.

All character fields within the volume are in EBCDIC. Field contents specified in quotes are EBCDIC characters. The volume must be written with compression turned off.

No space is reserved in the records of the list and status files. Expansion for later versions can be accomplished by redefining the file identifier records and data records for the files. Such changes would be reflected in the Record Length entry in the HDR2 and EOF2 records.

Table 25. Export List Volume

Volume Contents	Description
Volume Label	See Table 26.
Export List File	See Table 27.
Reserved File	See Table 30 on page 341.
Export Status File	See Table 31 on page 342.
Tape Mark	

Table 26. VOL1

Bytes	Description	Use
0–2	Label Identifier	Contains “VOL”.
3	Label Number	Contains “1”.
4–9	Volume Serial Number	The six-character logical volume serial number of the Export List Volume or Import List Volume.
10	Reserved	Retained, not checked.
11–20	VTOC Pointer	Retained, not checked.
21–34	Reserved	Retained, not checked.
35–36	Tape Recording Technique	Retained, not checked.
37–40	Reserved	Retained, not checked.
41–50	Owner Name and Address Code	Retained, not checked.
51–79	Reserved	Retained, not checked.

Table 27. Export List File

Length	Name	Description
80	Data Set Header 1	See Table 34 on page 343.
80	Data Set Header 2	See Table 35 on page 344.
	Tape Mark	
80	Export List File Identifier	See Table 28 on page 341.
N*80	Export List File Records	See Table 29 on page 341.
	Tape Mark	
80	End of File 1	See Table 36 on page 344.
80	End of File 2	See Table 37 on page 345.
	Tape Mark	

Table 28. Export List File Identifier

Bytes	Name	Description
0–10	Title Text	“EXPORT LIST”
11	Delimiter	Blank character
12–13	Version	“01”
14	Blank	Blank character
15–30	User Field	This 16-byte field is not checked or used by the control unit.
31–79	Retained, not checked.	This field is not checked or used by the control unit.

The format of the Export List File record is designed to allow for ease of use. It is expected that a customer may input the needed information manually and the format needs to be tolerant of the location of the fields in the record. Each list file record contains up to two fields separated by a delimiter. The fields “volser” and “destination” must be displayed in that order, separated by a field delimiter. If the record is not equal to 80 bytes, the record is not processed and a Status File record is written with a status code of 24. The first 13 bytes or less of data from the record as read is provided in the Status File record. If only one field is found in the record, it is assumed that a blank destination is desired.

Table 29. Export List File Record

Name	Description
Volser	The volume serial number of a logical volume to be exported. The VTS uses six characters to identify the volser, starting with the first non-blank character and continuing until six non-blank characters have been found. Valid characters are A–Z, 0–9. The search for six non-blank characters continues until a blank or delimiter comma character is found. Note: If the volser found is not six characters or contains non-valid characters, a Status File record is written with a status code of 1E and with the first 13 bytes of the list record.
Field Delimiter	Comma character required if a non-blank destination is specified.
Destination	The destination for the logical volume. The control unit uses up to 16 characters, starting with the first non-blank character after the field delimiter and continuing through byte 71, for the destination name. Embedded blanks are allowed in the destination name. Any characters in the record after the destination field are ignored. No validity checking is performed on the name found. A blank destination is also valid; however, all characters after the volser or delimiter comma and throughout byte 71 must be blank.
User Field	Bytes 72–79 of the 80 byte record are not used or checked by the VTS. This field may contain line numbers for volume lists.

Table 30. Reserved File

Length	Name	Description
80	Data Set Header 1	See Table 34 on page 343.
80	Data Set Header 2	See Table 35 on page 344.
	Tape Mark	

Table 30. Reserved File (continued)

Length	Name	Description
recl	Reserved File Identifier	recl >= 1. This record must be present; however, neither its length nor contents are checked or used by the control unit. Note: The minimum record length written to tape is 18 bytes.
N*recl	Reserved File Records	N is a variable number of file records. N = 0 is valid, recl >= 1, records not checked or used by the control unit. Note: The minimum record length written to tape is 18 bytes.
	Tape Mark	
80	End of File 1	See Table 36 on page 344.
80	End of File 2	See Table 37 on page 345.
	Tape Mark	

Table 31. Export Status File

Length	Name	Description
80	Data Set Header 1	See Table 34 on page 343.
80	Data Set Header 2	See Table 35 on page 344.
	Tape Mark	
80	Export Status File Identifier	See Table 32.
N*80	Export Status File Records	N = 0 is valid. N is a variable number of file records. See Table 33.
	Tape Mark	
80	End of File 1	See Table 36 on page 344.
80	End of File 2	See Table 37 on page 345.
	Tape Mark	

Table 32. Export Status File Identifier

Bytes	Name	Description
0–12	Title Text	“EXPORT STATUS”
13	Field Delimiter	Blank character
14–15	Version	“01”
16	Blank	Blank character
17–32	User Field	This 16-byte field is not checked or used by the control unit.
33–79	Retained, not checked.	This field is not checked or used by the control unit.

Table 33. Export and Import Status File Record

Bytes	Name	Description
For status codes other than 01, 1E, 24, or 25, the bytes 0–12 are defined as follows:		
0–5	Logical Volser	For Export operations, this field contains the volume serial number of the logical volume specified in the Export List File. For Import operations, this field contains the volume serial number of the logical volume explicitly specified in the Import List File or, if only the Exported Stacked Volume to import is specified, a logical volume on the Exported Stacked Volume. When there is a cause for no logical volumes to have been imported from the Exported Stacked Volume given in bytes 7–12, the status file record for the Exported Stacked Volume has blanks in this field.

Table 33. Export and Import Status File Record (continued)

Bytes	Name	Description
6	Field Delimiter	Comma character
7–12	Physical Volser	For a successful Export operation (status code = 00), this field contains the volume serial number of the Exported Stacked Volume that the logical volume was copied on. If the Export operation was unsuccessful, this field contains all blanks. For Import operation status, this field contains the Exported Stacked Volume specified in the Import List File. This field is right-justified and padded with blanks.
For status code 01, 1E, 24, or 25, the bytes 0–12 are defined as follows:		
0–12	List File Record data	When a status code of 01, 1E, or 24 is indicated, the Export or Import List File record could not be processed. The first 13 bytes of the list file record are provided here to aid in problem determination.
13	Field Delimiter	Comma character
14–15	Status Code	This field contains a two-character status code number. See “Status Codes in Status File” on page 348 for more information.
16	Field Delimiter	Comma character
17	Exception Indicator	If the Export or Import operation was successful, this field contains the blank character. If the Export or Import operation was unsuccessful, this field contains the asterisk character.
18–77	Destination/Status Text	For a successful Export operation (status code = 00), this field contains up to a 16-character destination name as specified in the Export List File. If the destination was given as all blanks, this field contains 16 question mark characters (??...?). For a successful Import operation (status code = 00), this field is all blanks. For an unsuccessful Export or Import operation (status code ≠ 00), this field contains status text indicating the reason the Export or Import operation was not successful. This field is left-justified and padded with blanks. See “Status Codes in Status File” on page 348 for more information.
78	Reserved	
79	Import Option	For Export operations, this byte is X'00'. For Import operations, this byte is the character “S” when the SCRATCH option was determined in the Import List and is the character “I” when the INITIALIZE option was determined in the Import List.

Table 34. HDR1

Bytes	Description	Use
0–2	Label Identifier	Contains “HDR”
3	Label Number	Contains “1”
4–20	Data Set Identifier	Retained, not checked.
21–26	Data Set Serial Number	Retained, not checked.
27–30	Volume Sequence Number	Retained, not checked.
31–34	Data Set Sequence Number	Retained, not checked.
35–38	Generation Number	Retained, not checked.
39–40	Version Number	Retained, not checked.
41–46	Creation Date	Retained, not checked.
47–52	Expiration Date	Retained, not checked.

Table 34. HDR1 (continued)

Bytes	Description	Use
53	Data Set Security	Retained, not checked.
54–59	Block Count	Must be “000000”
60–72	System Code	Retained, not checked.
73–79	Reserved	Retained, not checked.

Table 35. HDR2

Bytes	Description	Use
0–2	Label Identifier	Contains “HDR”
3	Label Number	Contains “2”
4	Record Format	Retained, not checked.
5–9	Block Length	Must be equal to the Record Length for the Export List File, Import List File, and Status File. Retained, not checked for the Reserved file.
10–14	Record Length	Must be 80 bytes for the Export List File, Import List File, and Status file. Retained, not checked for the Reserved file.
15	Tape Density	Retained, not checked.
16	Data Set Position	Retained, not checked.
17–33	Job/Job Step Identification	Retained, not checked.
34–35	Tape Recording Technique	Retained, not checked.
36	Control Character	Retained, not checked.
37	Reserved	Retained, not checked.
38	Block Attribute	Must be “000000”
39–46	Reserved	Retained, not checked.
47	Checkpoint Data Set Identifier	Retained, not checked.
48–79	Reserved	Retained, not checked.

Table 36. EOF1

Bytes	Description	Use
0–2	Label Identifier	Contains “EOF”
3	Label Number	Contains “1”
4–20	Data Set Identifier	Retained, not checked.
21–26	Data Set Serial Number	Retained, not checked.
27–30	Volume Sequence Number	Retained, not checked.
31–34	Data Set Sequence Number	Retained, not checked.
35–38	Generation Number	Retained, not checked.
39–40	Version Number	Retained, not checked.
41–46	Creation Date	Retained, not checked.
47–52	Expiration Date	Retained, not checked.
53	Data Set Security	Retained, not checked.

Table 36. EOF1 (continued)

Bytes	Description	Use
54–59	Block Count	Six-character EBCDIC representation of the decimal number of blocks in the associated file, left-padded with zeros. Note: This field is updated by the VTS if it modifies the associated file.
60–72	System Code	Retained, not checked.
73–79	Reserved	Retained, not checked.

Table 37. EOF2

Bytes	Description	Use
0–2	Label Identifier	Contains “EOF”
3	Label Number	Contains “2”
4	Record Format	Retained, not checked.
5–9	Block Length	Must be equal to the Record Length for the Export List File, Import List File, and Status File. Retained, not checked for the Reserved file.
10–14	Record Length	Must be 80 bytes for the Export List File, Import List File, and Status file. Retained, not checked for the Reserved file.
15	Tape Density	Retained, not checked.
16	Data Set Position	Retained, not checked.
17–33	Job/Job Step Identification	Retained, not checked.
34–35	Tape Recording Technique	Retained, not checked.
36	Control Character	Retained, not checked.
37	Reserved	Retained, not checked.
38	Block Attribute	Retained, not checked.
39–46	Reserved	Retained, not checked.
47	Checkpoint Data Set Identifier	Retained, not checked.
48–79	Reserved	Retained, not checked.

Import List Volume

Just as with the Export List Volume, the Import List Volume format is described in hierarchical form in the tables below. Start with Table 38, then proceed as directed to the portions of interest. All character fields within the volume are in EBCDIC. Field contents specified in quotes are EBCDIC characters. The volume must be written with compression turned off.

Table 38. Import List Volume

Volume Contents	Description
Volume Label	See Table 26 on page 340.
Import List File	See Table 39 on page 346.
Import Status File	See Table 42 on page 347.
Tape Mark	

Table 39. Import List File

Length	Name	Description
80	Data Set Header 1	See Table 34 on page 343.
80	Data Set Header 2	See Table 35 on page 344.
	Tape Mark	
80	Import List File Identifier	See Table 40.
N*80	Import List File Records	See Table 41. N > 0, N <= 50K. N is a variable number of file records.
	Tape Mark	
80	End of File 1	See Table 36 on page 344.
80	End of File 2	See Table 37 on page 345.
	Tape Mark	

Table 40. Import List File Identifier

Length	Name	Description
0–10	Title Text	“IMPORT LIST”
11	Field Delimiter	Blank character
12–13	Version	“01”
14	Blank	Blank character
15–30	User Field	This 16-byte field is not checked or used by the control unit.
31–79	Retained, not checked.	This field is not checked or used by the control unit.

The format of the Import List File record is designed to allow for ease of use. It is expected that a customer may manually input the needed information and the format needs to be tolerant of the location of the fields in the record. Each list file record contains up to three fields separated by delimiters. The fields “physical volser”, “logical volser”, and “Import Option” must be displayed in that order, separated by a field delimiter. If the record is not equal to 80 bytes, the record is not processed and a Status File record is written with a status code of 24. The first 13 bytes or less of data from the record as read is provided in the Status File record. If only one field is found in the record, it is assumed to be the “physical volser”. If the logical volser is not specified and an import option is specified, both delimiter characters are required.

Table 41. Import List File Record

Name	Description
Volser	The volume serial number of a Exported Stacked Volume to be imported. The VTS uses up to six characters to identify the volser, starting with the first non-blank character and continuing until a blank character is found or the field delimiter character is found. Valid characters are A–Z, 0–9, and embedded blanks are not allowed. Note: If the volser specified is less than six characters, when used by the VTS, it is padded on the right to form a six-character field. If the volser is greater than six characters, the volume is not imported, and a Status File record is written with a status code of 01 and with the first 13 bytes of the list record.
Field Delimiter	Comma character required if a logical volser or import option is specified.

Table 41. Import List File Record (continued)

Name	Description
Logical Volser	The volume serial number of a logical volume to be imported. The VTS uses six characters to identify the volser, starting with the first non-blank character after the delimiter comma and continuing until six contiguous non-blank characters are found. Valid characters are A–Z, 0–9. The search for six contiguous non-blank characters continues until a blank or delimiter comma character is found. This field may be all blanks or not contain any characters between the field delimiters, in which case, all logical volumes on the specified Exported Stacked Volume are imported. Note: If the volser found is not six characters or contains non-valid characters, a Status File record is written with a status code of 1E and with the first 13 bytes of the list record.
Field Delimiter	Comma character required if an import option other than blank is specified.
Import Option	This field contains blanks or a keyword that defines how the logical volume is to be imported and begins with the first non-blank character found after the second Field Delimiter comma and continues through byte 71 of the record. <ul style="list-style-type: none"> • If the Field Delimiter comma is not present, only blanks are allowed, and if the comma is present and only blanks are found, then the data contents of the logical volume or contents of all logical volumes (if only the physical volser was specified) is copied into the VTS subsystem and fragment file entries and library manager inventory records are created. • If the first non-blank characters found are “SCRATCH”, the data contents is not copied and a fragment file and library manager inventory records are created. The “SCRATCH” option should be used when the data is known to have been expired and not accessed after the logical volume is imported. • If the first non-blank characters found are “INITIALIZE”, only library manager inventory records are created. The “INITIALIZE” option should be used when the logical volume is to be re-initialized and any prior data discarded. Notes: <ol style="list-style-type: none"> 1. Characters found in the Import Option field after the keywords of “SCRATCH” or “INITIALIZE” are ignored. 2. If other than all blanks (with or without the second Field Delimiter comma), “SCRATCH” or “INITIALIZE” with characters to be ignored are found prior to byte 72, the volume is not imported and a Status File record is written with a status code of 25 and with the first 13 bytes of the list record.
User Field	Bytes 72–79 of the 80 byte record are not used or checked by the VTS. This field may contain line numbers for volume lists.

Table 42. Import Status File

Length	Name	Description
80	Data Set Header 1	See Table 34 on page 343.
80	Data Set Header 2	See Table 35 on page 344.
	Tape Mark	
80	Import Status File Identifier	See Table 43 on page 348.
N*80	Import Status File Records	N = 0 is valid. N is a variable number of file records. See Table 33 on page 342.
	Tape Mark	
80	End of File 1	See Table 36 on page 344.
80	End of File 2	See Table 37 on page 345.
	Tape Mark	

Table 43. Import Status File Identifier

Bytes	Name	Description
0–12	Title Text	“IMPORT STATUS”
13	Field Delimiter	Blank character
14–15	Version	“01”
16	Blank	Blank character
17–32	User Field	This 16-byte field is not checked or used by the control unit.
33–79	Retained, not checked.	This field is not checked or used by the control unit.

Status Codes in Status File

After the completion of an Export or Import operation, the customer can determine the completion status of each logical volume that was specified for the operation by examining the Status File records. The following table describes the status codes, the probable cause and the recommended actions for the customer to take.

Table 44. Status Codes and Status Text

Operation Status	Resolution Actions
<p>Status Code 00</p> <p>Status Text For Export operations, contains the destination name; for Import operations, contains all blanks.</p> <p>Probable Cause The volume was successfully imported or exported.</p>	None needed.
<p>Status Code 01</p> <p>Status Text 'Invalid record format, record NNNNN'</p> <p>Probable Cause The volume could not be exported or imported because the format of the list file record was invalid.</p>	<ol style="list-style-type: none"> 1. Examine the first 13 bytes of the status record; they contain the input from the list file decimal record number NNNNN as read. 2. Correct the input record and retry the operation. Determine why the operation was canceled and retry it.
<p>Status Code 02</p> <p>Status Text 'Canceled - Host request'</p> <p>Probable Cause The volume could not be exported or imported because the host canceled the operation before processing the volume.</p>	Determine why the operation was canceled and retry it.

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 03</p> <p>Status Text 'Canceled - Library request'</p> <p>Probable Cause The volume could not be exported or imported because the operator canceled the operation through the Library Manager console before processing the volume.</p>	<p>Determine why the operation was canceled and retry it.</p>
<p>Status Code 05</p> <p>Status Text Logical volume not in VTS</p> <p>Probable Cause The logical volume specified in the Export List is not resident in the VTS subsystem that the Export operation was performed in.</p>	<p>This can be a normal status if the list file contains records for more than one VTS or library. If this is not the case, determine why the logical volume is not in the VTS subsystem that the operation was performed in.</p>
<p>Status Code 06</p> <p>Status Text Exported Stacked Volume not in the library</p> <p>Probable Cause The Exported Stacked Volume specified in the Import List (either with a specific logical volume or for import of all logical volumes) is not in the library that the Import operation was performed in.</p>	<ol style="list-style-type: none"> 1. Locate the Exported Stacked Volume needed and insert it into the library. 2. Retry the Import operation.
<p>Status Code 07</p> <p>Status Text Logical volume not found on Exported Stacked Volume</p> <p>Probable Cause The logical volume specified in the Import List is not resident on the Exported Stacked Volume specified.</p>	<ol style="list-style-type: none"> 1. Use the tape management system or the TCDB records to verify that the logical volume is on the Exported Stacked Volume specified. 2. Correct any errors and retry the Import operation.

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 08</p> <p>Status Text Exported Stacked Volume not in Import category</p> <p>Probable Cause Processing for the Exported Stacked Volume not allowed. The Exported Stacked Volume specified in the Import List is in the library but is not assigned to the Import category.</p>	<ol style="list-style-type: none"> 1. Use the tape management system or TCDB to check that the specified volume is an Exported Stacked Volume. 2. If the volume is an Exported Stacked Volume and is in the Unassigned category, move the volume to the Import category. 3. If the Exported Stacked Volume is found in the Insert category, the volume must be moved to the Eject category and when ejected, it must be reinserted into the convenience Input/Output station and moved into the Import category. 4. Retry the Import operation. 5. If the volume is not found to be an Exported Stacked Volume, check the source for the Import List Volume contents.
<p>Status Code 09</p> <p>Status Text Logical volume in-use</p> <p>Probable Cause The logical volume could not be exported because the volume specified in the Export List was mounted or queued to be mounted when the list was processed as part of the Export operation.</p>	<p>Retry the export of the volume when it is no longer being used.</p>
<p>Status Code 10</p> <p>Status Text Terminated by library error</p> <p>Probable Cause The volume could not be exported or imported because the Library Manager detected an irrecoverable (Check-1) error before processing the volume, which terminated the operation.</p>	<p>Call your service representative.</p>
<p>Status Code 11</p> <p>Status Text Terminated by VTS error XXXX</p> <p>Probable Cause The volume could not be exported or imported because the VTS subsystem detected an irrecoverable error before processing the volume, which terminated the operation.</p>	<p>Call your service representative. Error XXXX indicates the functional area within the VTS that encountered the irrecoverable error.</p>

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 12</p> <p>Status Text Duplicate volume in list</p> <p>Probable Cause For Export operations, the Export List has more than one entry of a logical volume to be exported. The logical volume is not exported for the destinations provided. A Status File record with status code = 12 is written for each of the logical volumes in the Export List that are the same. For Import operations, the Import List has more than one entry of an Exported Stacked Volume with the same or conflicting Logical Volser field values; such as, blanks, the Logical Volser, or blanks and a Logical Volser. Status File records for each Import List record are written with status code = 12, and no import processing occur for any records that are the same or conflicting.</p>	<p>Determine why more than one Export or Import List File record specifies the same volume.</p>
<p>Status Code 13</p> <p>Status Text Duplicate volume in library</p> <p>Probable Cause The logical volume could not be imported because it already resides in the library inventory. The library inventory includes logical volumes in all VTS subsystems within the same physical library and all physical volumes in the library.</p>	<p>Determine why the specified volume is a duplicate in the library.</p>
<p>Status Code 14</p> <p>Status Text Duplicate volume in Enterprise</p> <p>Probable Cause The logical volume could not be imported because the attached hosts determined that it already resides in another library.</p>	<p>Determine why the specified volume is a duplicate in the enterprise.</p>

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 15</p> <p>Status Text Library full</p> <p>Probable Cause The logical volume could not be imported because the library has reached the maximum number of logical volumes it can support.</p>	<ol style="list-style-type: none"> 1. Export or delete enough logical volumes from the library to provide room for the needed imported volumes. 2. Retry the Import operation.
<p>Status Code 16</p> <p>Status Text Stacked Volume access failure</p> <p>Probable Cause For Export operations, the logical volume could not be exported because the VTS stacked volume containing the logical volume could not be accessed. For Import operations, a logical volume or all logical volumes on the Exported Stacked Volume specified in the Import List File could not be imported because the Exported Stacked Volume could not be accessed.</p>	<ol style="list-style-type: none"> 1. See Figure 88 on page 147. For the volser indicated, if the Status Flags are Inaccessible or Misplaced, follow instructions in "Problem Determination Using the Search Database for Volumes Window" on page 304. 2. If the volser Status Flags are other than Inaccessible or Misplaced, call your service representative.
<p>Status Code 17</p> <p>Status Text Logical Volume Copy failure</p> <p>Probable Cause During an Export operation, the logical volume could not be exported because a permanent error was encountered when copying the volume from the source stacked volume to the Exported Stacked Volume. During an Import operation, the logical volume could not be imported because a permanent error was encountered when copying the volume from the source Exported Stacked Volume to a stacked volume.</p>	<p>Suspected media failure, call your service representative.</p>

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 18</p> <p>Status Text No Data Associated with Logical Volume</p> <p>Probable Cause The logical volume could not be exported because there is no data associated with the volume on a stacked volume in the VTS subsystem. The most likely reason is that the logical volume has never been used in the VTS prior to it being specified for export.</p>	<p>Check the logical volume's record in the tape management system to determine if the volume contains active data or not. If it does not, use the logical volume deletion function to remove the volume from the library. If it does show that the volume contains active data, call your service representative.</p>
<p>Status Code 19</p> <p>Status Text Logical Volume Copy/Fragment Failure</p> <p>Probable Cause The logical volume could not be exported because it is currently resident in the tape volume cache and attempts to copy it to a stacked volume and create its fragment failed.</p>	<p>Call your service representative.</p>
<p>Status Code 1A</p> <p>Status Text Logical Volume TVC State Unknown</p> <p>Probable Cause The logical volume could not be exported because its state in the tape volume cache could not be determined.</p>	<p>Call your service representative.</p>
<p>Status Code 1B</p> <p>Status Text Logical Volume Processing Error XXXX</p> <p>Probable Cause The logical volume could not be exported or imported because an internal VTS error XXXX was encountered. Internal or host timeout occurrences also result in Export or Import Status file records with this status code for all logical volumes that were not successfully processed.</p>	<p>Call your service representative. Error XXXX indicates the functional area within the VTS that detected the internal error.</p>

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 1C</p> <p>Status Text Fragment File Not Readable</p> <p>Probable Cause</p> <p>For Export operations, the logical volume could not be exported because its fragment file in the tape volume cache could not be read.</p> <p>For Import operations, the logical volume could not be imported because its fragment information could not be read from the Exported Stacked Volume.</p>	<p>Call your service representative.</p>
<p>Status Code 1D</p> <p>Status Text Unable to Write Fragment File</p> <p>Probable Cause</p> <p>The logical volume could not be exported because its fragment file could not be written to the Exported Stacked Volume.</p>	<p>Call your service representative.</p>
<p>Status Code 1E</p> <p>Status Text Invalid Logical Volume, record NNNNN</p> <p>Probable Cause</p> <p>The volser of the logical volume is not six characters or contains characters that are not valid.</p>	<ol style="list-style-type: none"> 1. Examine the first 13 bytes of the status record. They contain the input from the list file decimal record number NNNNN as read. 2. Correct the input record and retry the operation.
<p>Status Code 1F</p> <p>Status Text Logical Volume Recall Failed</p> <p>Probable Cause</p> <p>The fragment file for a logical volume being exported did not contain the logical volume's tape label records so the VTS subsystem attempted to perform a recall of the logical volume. The recall failed so the logical volume was not exported.</p>	<ol style="list-style-type: none"> 1. Check intervention-required messages on the Library Manager console for the reason why the recall failed. 2. Correct the reason and retry the Export operation.

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 20</p> <p>Status Text Library Manager Error</p> <p>Probable Cause The logical volume could not be exported because of a Library Manager-reported error during an Export operation.</p>	<p>Call your service representative.</p>
<p>Status Code 21</p> <p>Status Text Terminated - out of scratch</p> <p>Probable Cause The logical volume could not be exported or imported because the operation was terminated after waiting 60 minutes for a scratch stacked volume to be made available to the VTS.</p>	<ol style="list-style-type: none"> 1. Add physical volumes to the VTS. 2. Retry the operation.
<p>Status Code 22</p> <p>Status Text Terminated - waiting for host response</p> <p>Probable Cause For Export operations, the Export operation for the logical volume was not initiated because the Export operation was terminated due to host inactivity for 60 continuous minutes while previously processing volumes that were assigned to the Exported category.</p> <p>For Import operations, a logical volume or the logical volumes on an Exported Stacked Volume specified in the Import List File could not be imported because the Import operation was terminated due to host inactivity for 60 continuous minutes while previously processing volumes that were assigned to the Insert category.</p> <p>It is likely there are no operational hosts attached to the VTS.</p>	<ol style="list-style-type: none"> 1. Determine why the hosts attached to the VTS are not responding to the request to process volumes that are in the Exported or Insert category. 2. Retry the operation.

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 23</p> <p>Status Text Logical volume left in Insert category</p> <p>Probable Cause The Import operation was canceled from the Library Manager console and there is no host attached to the VTS that can process logical volumes assigned to the Insert category, or the Import operation was terminated because the host had been inactive for 60 continuous minutes while processing volumes assigned to the Insert category.</p>	<p>None required.</p>
<p>Status Code 24</p> <p>Status Text List File Record Incorrect Length, record NNNNN</p> <p>Probable Cause The List File record is not 80 characters.</p>	<ol style="list-style-type: none"> 1. Examine the first 13 bytes of the status record. They contain the input from the list file decimal record number NNNNN as read. 2. Correct the input record and retry the operation.
<p>Status Code 25</p> <p>Status Text Import Option Invalid, record NNNNN</p> <p>Probable Cause The Import Option field of the record NNNNN was not all blanks, SCRATCH, or INITIALIZE.</p>	<ol style="list-style-type: none"> 1. Examine the first 13 bytes of the status record. They contain the input from the list file decimal record number NNNNN as read. 2. Correct the input record and retry the operation.
<p>Status Code 26</p> <p>Status Text Terminated, fewer than four drives available</p> <p>Probable Cause The volume could not be exported or imported because the operation was terminated when fewer than four 3590 drives became available to the VTS.</p>	<p>Call your service representative.</p>
<p>Status Code 27</p> <p>Status Text Volume is not a logical volume</p> <p>Probable Cause The Library Manager detected that the volume in the Export List is not a logical volume.</p>	<ol style="list-style-type: none"> 1. Examine the first 13 bytes of the status record. They contain the input from the list file. 2. Correct the input record and retry the operation.

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 28</p> <p>Status Text Exported Stacked Volume processing error</p> <p>Probable Cause For Import operations, the file on the Exported Stacked Volume containing the list of logical volumes stored on the Exported Stacked Volume could not be read without error.</p>	<p>Suspected media failure, call your service representative.</p>
<p>Status Code 29</p> <p>Status Text Orphaned logical volume</p> <p>Probable Cause For Export operations, the VTS storage management code does not recognize the logical volume volser; therefore, the logical volume cannot be exported.</p>	<p>Call your service representative.</p>
<p>Status Code 30</p> <p>Status Text Logical volume assigned to Insert category</p> <p>Probable Cause For Export operations, the logical volume is currently assigned to the Insert category. A host has not accepted volumes in the Insert category, and they cannot be exported.</p>	<ol style="list-style-type: none"> 1. Check host systems attached to the VTS to ensure that they are processing volumes in the Insert category. 2. If the check above indicates that there is at least one host that is processing volumes in the Insert category, determine why the specific volume has not been processed.
<p>Status Code 31</p> <p>Status Text Exported Stacked Volume unload failure</p> <p>Probable Cause For Import operations, the Exported Stacked Volume volser found in the Physical Volume field of the Status File record was used for importing logical volumes and could not be demounted from the tape drive and may not have been returned to the Import category.</p>	<p>Call your service representative.</p>

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 32</p> <p>Status Text Invalid container volume</p> <p>Probable Cause For Export operations, a cancel that an operator issued from the Library Manager console or a termination due to host inactivity may have resulted in a 'container volume' being shown in the tape management system database for logical volumes that have not been exported from the VTS.</p>	<p>For each logical volume having this status code, the tape management system data base must be searched and corrected if a 'container volume' is shown.</p> <p>For DFSMSrmm, the following steps may be taken:</p> <ol style="list-style-type: none"> Using the volser of the first volume in the Status File with status code X'32', perform a RMM LISTVOLUME and determine if a container volume is shown. If none is found, proceed with RMM LISTVOLUME for all volumes with status code X'32' until a container is identified. If RMM LISTVOLUME has been performed for all logical volumes with status code X'32' and a container volume has not been found, then further action is not necessary. For those logical volumes with status code X'32' that are found to have a container volume, it is necessary to change the container volume to blanks. Using the volser identified as the container volume, search for volumes associated with the container volume and build RMM CHANGEVOLUME commands for each volume. Use the command: RMM SEARCHVOLUME VOLUME(*) OWNER(*) LIMIT(*) CONTAINER(container_volser) CLIST('RMM CV', ' CONTAINER(" ") FORCE') Run the CLIST created in step 4 to perform the change to a blank container volume for all volumes found with the identified container volume. <p>Alternatively, each logical volume with status code X'32' that has a container volume may be changed to a blank container without building a CLIST. After using RMM LISTVOLUME to find logical volumes with a container volume, use the command: RMM CHANGEVOLUME volser CONTAINER(' ') FORCE</p> <p>Note: Tape management systems other than DFSMSrmm must facilitate a function to search and change the container volume field to blanks for logical volumes with a status code X'32' in the Status File upon completion of the Export operation.</p>
<p>Status Code 33</p> <p>Status Text Exported Stacked Volume format not supported, error XXXX</p> <p>Probable Cause Microcode level is incompatible with the Exported Stacked Volume.</p>	<p>Call your service representative.</p>

Table 44. Status Codes and Status Text (continued)

Operation Status	Resolution Actions
<p>Status Code 34</p> <p>Status Text Fast Ready Scratch Category Logical Volume Exported</p> <p>Probable Cause The logical volume that was exported was in a category with the Fast Ready attribute set ON. This is likely to be an error in the Export List.</p>	<ol style="list-style-type: none"> 1. Determine the validity of the Export List record for this logical volume. 2. If this was an erroneous Export operation, it is necessary to import the logical volume from the Exported Stacked Volume.
<p>Status Code 35</p> <p>Status Text Physical volume incompatible with tape drive</p> <p>Probable Cause The Physical Volser specified for the import of a logical volume or all logical volumes was written on a 3590 Model E1A and cannot be read on a 3590 Model B1A.</p>	<ol style="list-style-type: none"> 1. Eject the Exported Stacked Volume from the Import category. 2. Import these volumes into a VTS that has 3590 Model E1A tape drives in the associated Model D12.

Import and Export Messages from Library

During processing of an Export or Import operation, the VTS subsystem generates status messages that indicate the progress of the operation. The message is broadcast to all hosts attached to the VTS subsystem. On MVS hosts, the message results in a console message being written in the following format:

```
CBR3750I MESSAGE FROM LIBRARY <library-name>: 70 EBCDIC character message
```

The 70-character message contains the status message as defined below:

Bytes 0–4

Unique Message Code. The unique message code is further defined as a single alphabetic character followed by four numeric characters. The alphabetic character indicates the element/function in the VTS/Library that generated the message. The numeric characters are a sequential number for a specific element/function. The element/function codes are defined as:

E	Export
I	Import

Byte 5

Blank character

Bytes 6–69

Status Message Text

Export Status Messages

Table 45. Export Status Messages

Message Code	Message Text
E0000	EXPORT OPERATION STARTED FOR EXPORT LIST VOLUME XXXXXX This message is generated when the VTS begins the Export operation.
E0001	EXPORT PROCESSING STARTED FOR DESTINATION XXXXXXXXXXXXXXXX This message is generated when the VTS begins processing the logical volumes for a specific destination. The 'XX...X' field is replaced with the destination name from the Export List File. The destination name is left-justified and padded with blanks if the destination name is less than 16 characters. If the destination name in the Export List File is all blanks, a destination name of 16 question mark characters ('??...?') is used. Action: None, status only.
E0002	EXPORTED LOGICAL VOLUMES ON YYYYYY READY FOR HOST PROCESSING This message is generated when all of the logical volumes on an Exported Stacked Volume YYYYYY have been placed in the Exported category and are ready for the host to process. Action: None, status only.
E0003	EXPORT PROCESSING COMPLETED FOR DESTINATION XXXXXXXXXXXXXXXX This message is generated when the VTS has completed processing the logical volumes for a specific destination (including the host purging of the exported logical volume from the Library Manager inventory). The 'XX...X' field is replaced with the destination name from the Export List File. The destination name is left-justified and padded with blanks if the destination name is less than 16 characters. If the destination name in the Export List File is all blanks, a destination name of 16 question mark characters ('??...?') is used. Action: None, status only.
E0004	STACKED VOLUME YYYYYY FOR DEST XXXXXXXXXXXXXXXX IN EXPORT-HOLD This message is generated when the library has placed Exported Stacked Volume 'YYYYYY' in the Export-Hold category. The 'XXX...X' field is replaced with the destination name from the Export List File. The destination name is left-justified and padded with blanks if the destination name is less than 16 characters. If the destination name in the Export List File is all blanks, a destination name of 16 question mark characters ('??...?') is used. Action: You may now use the Library Manager console window, Manage Export-Hold Volumes, to move the Exported Stacked Volume to the Eject category or to the Import category. The Library Manager ejects volumes in the Eject category to the convenience Input/Output station.
E0005	ALL EXPORT PROCESSING COMPLETED FOR EXPORT LIST VOLUME XXXXXX This message is generated when the VTS completes an Export operation. Action: None, status only.
E0006	Reserved
E0007	Reserved
E0008	Reserved
E0009	Reserved

Table 45. Export Status Messages (continued)

Message Code	Message Text
E0010	<p>EXPORT PROCESSING WAITING FOR HOST RESPONSE</p> <p>This message is generated every ten minutes when there is no host activity to complete the processing of the logical volumes in the Exported category.</p> <p>Action: None, status only.</p>
E0011	<p>EXPORT PROCESSING TERMINATED WAITING FOR HOST RESPONSE</p> <p>This message is generated when the VTS has terminated the Export operation because host processing of the logical volumes in the Exported category has been inactive for a period of 60 continuous minutes.</p> <p>Action: Perform analysis of the Status File on the Export List Volume and reissue the Export operation.</p>
E0012	<p>FRAGMENTS FOR STACKED VOLUME XXXXXX NOT DELETED</p> <p>There has been a VTS failure to successfully delete all of the fragments for logical volumes that were exported successfully otherwise.</p> <p>Action: Call your service representative.</p>
E0013	<p>EXPORT PROCESSING SUSPENDED, WAITING FOR SCRATCH VOLUME</p> <p>This message is generated every five minutes when the VTS needs a scratch stacked volume to continue Export operation, and there are none available.</p> <p>Action: None, status only.</p>
E0014	<p>EXPORT PROCESSING RESUMED, SCRATCH VOLUME MADE AVAILABLE</p> <p>This message is generated when, after the Export operation was suspended because no scratch stacked volumes were available, scratch stacked volumes are again available, and the Export operation can continue.</p> <p>Action: None, status only.</p>
E0015	<p>EXPORT PROCESSING TERMINATED, WAITING FOR SCRATCH VOLUME</p> <p>This message is generated when the VTS has terminated the Export operation because scratch stacked volumes were not made available to the VTS within 60 minutes of the VTS readiness to copy logical volumes to an Exported Stacked Volume.</p> <p>Action: You should make more VTS stacked volumes available, perform analysis of the Status File on the Export List Volume, and reissue the Export operation.</p>
E0016	<p>COPYING LOGICAL EXPORT VOLUMES FROM CACHE TO STACKED VOLUMES</p> <p>This message is generated when the VTS begins, and every ten minutes during, the process of copying or fragmenting logical volumes that are still in the tape volume cache and must be on a stacked volume before proceeding to copy them to an Exported Stacked Volume.</p> <p>Action: None, status only.</p>
E0017	<p>COMPLETED COPY OF LOGICAL EXPORT VOLUMES TO STACKED VOLUMES</p> <p>This message is generated when the VTS has completed the copy of logical volumes to VTS stacked volumes, allowing the continuing process of copying to the Exported Stacked Volumes.</p> <p>Action: None, status only.</p>

Table 45. Export Status Messages (continued)

Message Code	Message Text
E0018	<p>EXPORT TERMINATED, EXCESSIVE TIME FOR COPY TO STACKED VOLUMES</p> <p>The Export operation has been terminated because the logical volumes could not be copied to VTS stacked volumes or fragmented within a ten-hour period from beginning the Export operation.</p> <p>Action: Perform analysis of the Status File on the Export List Volume and reissue the Export operation.</p>
E0019	Reserved
E0020	Reserved
E0021	Reserved
E0022	<p>EXPORT RECOVERY STARTED</p> <p>A VTS error or a power-off condition for which recovery is being attempted has interrupted the Export operation.</p> <p>Action: None, status only.</p>
E0023	<p>EXPORT RECOVERY COMPLETED</p> <p>The recovery attempt for interruption of an Export operation has been completed.</p> <p>Action: Perform analysis of the Status File on the Export List Volume and reissue the Export operation, if necessary.</p>

Import Status Messages

Table 46. Import Status Messages

Message Code	Message Text
I0000	<p>IMPORT OPERATION STARTED FOR IMPORT LIST VOLUME XXXXXX</p> <p>This message is generated when the VTS begins the Import operation.</p>
I0001	<p>IMPORT PROCESSING STARTED FOR EXPORTED STACKED VOLUME YYYYYY</p> <p>This message is generated when the VTS has started processing Exported Stacked Volume YYYYYY.</p> <p>Action: None, status only.</p>
I0002	<p>IMPORTED LOGICAL VOLUMES FROM YYYYYY READY FOR HOST PROCESSING</p> <p>This message is generated when all of the logical volumes on an Exported Stacked Volume YYYYYY have been placed in the Insert category and are ready for the host to process.</p> <p>Action: None, status only.</p>
I0003	<p>PROCESSING ON VOLUME YYYYYY HAS COMPLETED</p> <p>This message is generated when the VTS completes import processing of the Exported Stacked Volume whose volser is YYYYYY.</p> <p>Action: None, status only.</p>
I0004	<p>ALL IMPORT PROCESSING COMPLETED FOR IMPORT LIST VOLUME XXXXXX</p> <p>This message is generated when the VTS completes an Import operation.</p> <p>Action: None, status only.</p>

Table 46. Import Status Messages (continued)

Message Code	Message Text
I0005	<p>PROCESSING ON VOLUME YYYYYY TERMINATED, INCOMPATIBLE FORMAT</p> <p>This message is generated when an Exported Stacked Volume that is specified for import of a logical volume or all logical volumes was recorded on a 3590 Model E1A and the VTS has 3590 Model B1A tape drives attached.</p> <p>Action: Upon completion of the Import operation, eject the Exported Stacked Volume from the Import category.</p>
I0006	Reserved
I0007	Reserved
I0008	Reserved
I0009	<p>IMPORT PROCESSING WAITING FOR HOST RESPONSE</p> <p>This message is generated every ten minutes when there is no host activity to complete the processing of the logical volumes placed in the Insert category during an Import operation.</p> <p>Action: None, status only.</p>
I0010	<p>IMPORT PROCESSING TERMINATED WAITING FOR HOST RESPONSE</p> <p>This message is generated when the VTS has terminated the Import operation because host processing of the logical volumes in the Insert category has been inactive for a period of 60 continuous minutes.</p> <p>Action: Perform analysis of the Status List file on the Export List Volume and reissue the Import operation.</p>
I0011	Reserved
I0012	<p>IMPORT PROCESSING SUSPENDED, WAITING FOR SCRATCH VOLUME</p> <p>This message is generated every five minutes when the VTS needs a scratch stacked volume to continue import processing and there are none available.</p> <p>Action: None, status only.</p>
I0013	<p>IMPORT PROCESSING RESUMED, SCRATCH VOLUME MADE AVAILABLE</p> <p>This message is generated when, after the Import operation was suspended because no scratch stacked volumes were available, scratch stacked volumes are again available, and the Import operation can continue.</p> <p>Action: None, status only.</p>
I0014	<p>IMPORT PROCESSING TERMINATED, WAITING FOR SCRATCH VOLUME</p> <p>This message is generated when the VTS has terminated the Import operation because scratch stacked volumes were not made available to the VTS within 60 minutes of the VTS need for a scratch volume to copy imported logical volumes on.</p> <p>Action: Make more VTS stacked volumes available, perform analysis of the Status File on the Export List Volume, and reissue the Import operation.</p>
I0015	<p>IMPORT RECOVERY STARTED</p> <p>A VTS error or a power-off condition for which recovery is being attempted has interrupted the Import operation.</p> <p>Action: None, status only.</p>

Table 46. Import Status Messages (continued)

Message Code	Message Text
I0016	<p>IMPORT RECOVERY COMPLETED</p> <p>The recovery attempt for interruption of an Import operation has been completed.</p> <p>Action: Perform analysis of the Status File on the Export List Volume and reissue the Import operation, if necessary.</p>

Export/Import List Volumes Failure-Reason Text

If the VTS subsystem was unable to process the Export or Import List Volume, the host generates message CBR3858I. The reason the list volume could not be processed is included as a text string. The following table defines the failure-reasons returned, the probable cause and the recommended actions for you to take.

In the table below, the symbols <VOLSER>, <File>, <Record>, and <Field> are replaced in the message text as appropriate to describe the location of the error found:

- <VOLSER>, the logical volser that was provided in the Export or Import operation.
- <File>, Export List File, Import List File, Reserved File or Status File.
- <Record>, within a <File>, HDR1, HDR2, EOF1, EOF2, Identifier, or Record.
- <Field>, within a <Record> Label Identifier, Block Count, Record Length, Block Length, Title Text, or Version.

Table 47. Export-Import List Volumes Failure Reason Text

Failure-Reason Text — Probable Cause	Recommended Action
<p>Volume <VOLSER> has not been written</p> <p>The Export or Import operation specified an Export or Import List Volume that has not been created (written).</p>	<p>You should check for the correct identity of the Import or Export List Volume and, if necessary, execute the JCL that prepares a logical volume as the Import or Export List Volume.</p>
<p>Volume <VOLSER> could not be opened</p> <p>VTS failure.</p>	<p>Call your service representative.</p>
<p>Volume <VOLSER> could not be rewound</p> <p>VTS failure.</p>	<p>Call your service representative.</p>
<p>Volume <VOLSER> could not be closed</p> <p>VTS failure.</p>	<p>Call your service representative.</p>
<p>Volume <VOLSER> unable to locate Export List Records</p> <p>No records were found in the Export List File on the volser specified.</p>	<p>Check the source data used for preparation of the Import List Volume or Export List Volume.</p>
<p>Volume <VOLSER> unable to locate Import List Records</p> <p>No records were found in the Import List File on the volser specified.</p>	<p>Check the source data used for preparation of the Import List Volume or Export List Volume.</p>

Table 47. Export-Import List Volumes Failure Reason Text (continued)

Failure-Reason Text — Probable Cause	Recommended Action
<p>Volume Label, read error</p> <p>Volume Label record could not be read successfully.</p>	Call your service representative.
<p>Volume Label, compacted</p> <p>Volume Label record was compacted data.</p>	Check the JCL that prepared the Import or Export List Volume.
<p>Volume Label, error converting Label Identifier</p> <p>The EBCDIC field did not convert to ASCII correctly.</p>	Check the JCL that prepared the Import or Export List Volume.
<p>Volume Label, incorrect Label Identifier</p> <p>The characters 'VOL1' were not found in the Label Identifier and Label Number fields of the Volume Label.</p>	Check the JCL that prepared the Import or Export List Volume.
<p>Volume Label, error converting volser</p> <p>The EBCDIC field did not convert to ASCII correctly.</p>	Check the JCL that prepared the Import or Export List Volume.
<p>Volume Label, volser mismatch</p> <p>The volser found in the Volume Label does not match the volser specified in the Export or Import operation.</p>	Call your service representative.
<p>Volume Label, found tape mark instead</p> <p>Tape Mark was found that is not in the correct format sequence.</p>	Check the JCL that prepared the Import or Export List Volume.
<p>Volume Label, unexpected End of Tape</p> <p>The End of Tape was reached unexpectedly when attempting to read the Volume Label.</p>	Check the JCL that prepared the Import or Export List Volume.
<p>Volume Label, record is not 80 bytes</p> <p>The Volume Label record is not 80 bytes.</p>	Check the JCL that prepared the Import or Export List Volume.
<p><File> <record>, read error</p> <p>When attempting to read the indicated record from the tape volume cache, a read error occurred.</p>	Call your service representative.
<p><File> <Record>, found tape mark instead</p> <p>A tape mark was read instead of the File and Record indicated.</p>	Check the JCL that prepared the Import or Export List Volume.
<p><File> <Record>, unexpected End of Tape</p> <p>The End of Tape was reached on the tape volume unexpectedly.</p>	Check the JCL that prepared the Import or Export List Volume.
<p><File> <Record>, compacted</p> <p>The Record in the file indicated was compacted.</p>	Check the JCL that prepared the Import or Export List Volume.
<p><File> <Record>, error converting <Field></p> <p>The EBCDIC Field in the file and record indicated did not convert to ASCII correctly.</p>	Check the JCL that prepared the Import or Export List Volume.
<p><File> <Record>, incorrect <Field></p> <p>The Field indicated in the file and record indicated did not have the correct contents.</p>	Check the JCL that prepared the Import or Export List Volume.

Table 47. Export-Import List Volumes Failure Reason Text (continued)

Failure-Reason Text — Probable Cause	Recommended Action
<p><File> <Record>, invalid Record Length</p> <p>The Record Length field of the HDR2 or EOF2 record in the file indicated is not equal to 80 characters.</p>	<p>Check the JCL that prepared the Import or Export List Volume.</p>
<p><File> <Record>, Block and Record Length mismatch</p> <p>The Block Length and Record Length fields of HDR2 or EOF2 are not equal in the file and record indicated.</p>	<p>Check the JCL that prepared the Import or Export List Volume.</p>
<p><File> <Record>, record is not 80 bytes</p> <p>The length of the HDR1, HDR2, EOF1 or EOF2 record is not equal to 80 bytes in the file and record indicated.</p>	<p>Check the JCL that prepared the Import or Export List Volume.</p>
<p><File>, missing a tape mark</p> <p>For the file indicated, a tape mark was not found as expected in the format.</p>	<p>Check the JCL that prepared the Import or Export List Volume.</p>
<p><File>, internal processing error MMMM</p> <p>VTS error. MMMM is a decimal number that indicates the internal functional area encountering the error.</p>	<p>Call your service representative.</p>
<p><File>, more than max allowed records</p> <p>For the Export List File or Import List File as indicated, there are more than 50K records.</p>	<p>Check the source data used for preparation of the Import or Export List Volume.</p>
<p><File>, number of records = 0</p> <p>For the Export List File or Import List File as indicated, the number of records was found to be 0.</p>	<p>Check the source data used for preparation of the Import or Export List Volume.</p>
<p>Reserved File, Identifier not found</p> <p>The Identifier record for the Reserved File was not found.</p>	<p>Check the JCL that prepared the Import or Export List Volume.</p>

Category Recovery

Errors may be made when placing cartridges in the convenience Input/Output station and moving them into other categories from the Unassigned Category when the Advanced Function feature is installed on at least one VTS in a library. The error scenarios and recovery actions are described below:

Table 48. Category Recovery Error Scenarios

Error Scenario	Recovery Actions
<p>Error Scenario An Exported Stacked Volume with logical volumes that have not been imported has been assigned to the Insert category. The volume serial number falls within a range defined for VTS stacked volumes.</p> <p>Resultant Library Action The library/VTS subsystem adds the volume as a scratch stacked volume. Note: Data on a volume are overwritten when the volume is selected for use by the VTS subsystem.</p>	<ol style="list-style-type: none"> 1. Eject the volume through the Library Manager console using the Eject a Stacked Volume function. 2. If the Exported Stacked Volume is needed for an Import operation, reinsert the volume into the convenience Input/Output station. Use the Manage Unassigned Volumes window to assign the volume to the Import category.
<p>Error Scenario An Exported Stacked Volume with logical volumes that have not been imported has been assigned to the Insert category. The volume serial number does not fall within a range defined for VTS stacked volumes.</p> <p>Resultant Library Action The library assigns the volume to the Insert category for 3590 native use and notifies all attached hosts. Note: Data on a volume is overwritten when the volume is selected for use by a host.</p>	<ol style="list-style-type: none"> 1. Eject the volumes from the library through host console command, ISMF or tape management system command. 2. If the Exported Stacked Volume is needed for an Import operation, reinsert the volume into the convenience Input/Output station. Use the Manage Insert Volumes window to assign the volume to the Import category.
<p>Error Scenario An Exported Stacked Volume has been assigned to the Import category and has not been required for the Import operation.</p> <p>Resultant Library Action The volume remains in the Import category.</p>	<p>Use the Manage VTS Import Volumes window to eject the volume.</p>
<p>Error Scenario An HPCT volume (not an Exported Stacked Volume) that is needed as a scratch stacked volume or native 3590 volume has been assigned to the Import category.</p> <p>Resultant Library Action The volume remains in the Import category until you take action.</p>	<p>Use the Manage VTS Import Volumes window to move the volume to the Insert category defined by volser ranges, or eject the volume if it is not desired in the library.</p>

Reuse of Exported Stacked Volumes

Once all of the logical volumes on an Exported Stacked Volume have been imported into a VTS subsystem, the Exported Stacked Volume can be reused for any 3590 application. No cleanup or special processing is required; however, the Exported Stacked Volumes remain in the Import category until you take action. It is up to you to determine when all of the logical volumes on an Exported Stacked Volume have been imported or are no longer needed and that the physical volume can be reused as a stacked volume in a VTS or for native use on a 3590 subsystem. This would normally be determined by using the tape management system to check that there are no logical volumes contained on a physical volume previously used as an Exported Stacked Volume. For example, the **RMM SEARCHVOLUME** command can be used to make this determination as follows:

```
RMM SV CONTAINER(xxxxxx)
```

where **xxxxxx** is the volser of the Exported Stacked Volume in question.

If no volumes are returned, all of the logical volumes on the Exported Stacked Volume have been imported, and the volume may be reused.

Reuse of the physical volumes is accomplished with operator action by using a Library Manager console **Manage Import Volumes** window to move the Exported Stacked Volumes out of the Import category (see Figure 107 on page 183). Once they are moved out of the Import category, one of the following happens:

- The volumes are moved into the Insert category if they are to be used as scratch stacked volumes in a VTS within the current physical library. The volser of the physical volumes must fall in the range assigned for stacked volumes in the library partition that the volumes are to go in. If they are not in a range assigned for stacked volumes, the volumes are entered into the library for native 3590 usage as the default.
- The volumes are moved into the Insert category if they are to be used as native 3590 cartridges. The volsers of the physical volumes must fall in the range assigned for native 3590 use. If they are not in a range assigned for 3590 native use, the volumes are entered into the library for native 3590 usage as the default.
- Otherwise, the volumes are ejected for other use or later disposition. Exported Stacked Volumes may be placed in the convenience Input/Output station at any time. They are moved into the library in the Unassigned category. You may then use the Manage Unassigned Volumes window to change the category to Import or Insert or to eject the volume.

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--

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taien

Glossary

This glossary defines the special terms, abbreviations, and acronyms used in this publication. If you do not find the term you are looking for, refer to the index or to *IBM Dictionary of Computing*.

Numerics

3490E. Term used to mean a 3490E tape subsystem.

3494. An automated tape library consisting of mechanical components, cartridge storage frames, IBM tape subsystems, and controlling hardware and software. The tape library performs tape cartridge mounts and demounts without operator intervention.

3590. Term used to mean a 3590 tape subsystem.

A

action bar. In the Library Manager application, the area at the top of the primary window that contains keywords that give users access to actions available in that window. After users select a choice in the action bar, a window extension opens.

active accessor. The accessor currently being used to move cartridges within the unit.

active Library Manager. The Library Manager currently controlling library operation.

active window. In the Library Manager, the window that is in current use and that receives keyboard input.

advanced program-to-program communication (APPC). A protocol that allows systems or tape drives to be attached to the token-ring network so that they may communicate and process the same programs.

APPC. See *advanced program-to-program communication*.

automatic cartridge loader (ACL). A device that allows multiple cartridges to be loaded and unloaded from a tape drive without operator intervention.

auto mode. An operating mode, whereby, the attached host systems directs the operation of the tape library without operator interaction.

available. The term used to indicate that a component is available for use by the Library Manager. Components in the tape library (cartridge accessor, grippers, Input/Output facilities, and tape drives) are either available or unavailable for use. Compare with *online*. Contrast with *unavailable*.

B

bar code. A code representing characters by sets of parallel bars of varying thickness and separation.

bar code reader. See *vision system*.

barrier door. Used by service personnel to separate the service bay from the main aisle of the 3494. This allows concurrent service to the accessor and the associated hardware.

C

cartridge. Term used to refer to the IBM Cartridge System Tape, the IBM Enhanced Capacity Cartridge System Tape, the IBM High Performance Cartridge Tape, or the IBM Extended High Performance Cartridge Tape.

cartridge accessor. The physical mechanisms within the tape library that identify, retrieve, and move tape cartridges. It consists of a gripper, vision system, picker, and accessor mechanism.

cartridge automation. The process where the tape library automatically performs actions for inserting, ejecting, mounting, demounting, loading, and unloading of tape cartridges.

cartridge system tape (CST). The base tape cartridge media that is used with 3480 or 3490 Magnetic Tape Subsystems.

category. A grouping of volumes with a common attribute, such as volumes to eject, volumes newly added to the library, and volumes to clean tape drives.

caution notice. A special note in text that calls attention to a situation that is potentially hazardous to people because of some existing situation. See also *danger notice*.

cell. See *storage cell*.

check box. On the Library Manager display, a control that consists of a displayed square box and selectable text. It acts as a switch.

click. With the Library Manager, the act of pressing a button on a pointing device while holding the pointing device pointer on the selected text. See also *double-click*.

client area. The area in the center of a window that contains the main information of the window.

code. The term used to refer to the internal programs that comprise the Library Manager application.

command. A control signal that initiates an action or the beginning of a sequence of actions.

component. A part of a functional unit. For example, the gripper mechanism is a component of the cartridge accessor.

control program. The program in the host system that schedules and supervises the execution of application programs.

convenience input. The term used when loading small numbers of tape cartridges into the tape library using the convenience Input/Output station. See *convenience Input/Output station*.

convenience Input/Output station. An optional feature of the tape library used to load or unload small numbers of cartridges into or out of the tape library. The station supports only one type of operation at a time, either input or output.

convenience output. The term used when unloading small numbers of tape cartridges from the tape library using the convenience Input/Output station. See *convenience Input/Output station*.

D

danger notice. A special note in text that calls attention to a situation that is potentially lethal or extremely hazardous to people. See also *caution notice*.

database. A collection of data that can be accessed by a data processing system for a specific purpose.

DCAF. Distributed Console Access Facility. A LAN communication program.

demount. A host command to unload a cartridge from a tape drive.

diskette. A thin, flexible magnetic disk and a protective jacket, that the disk is permanently enclosed in. See also *hard disk*.

Distributed Console Access Facility (DCAF). A LAN communication program.

double-click. With the Library Manager, the act of pressing a pointing device button twice within a time limit while holding the pointing device pointer on the selected item. See also *click*.

dual active accessors (DAA). The Dual Active Accessors feature consists of two cartridge accessors and microcode that enables them to be active at the same time. Under normal operation, both accessors are active when this feature is installed.

dual Library Manager. The dual Library Manager consists of two Library Managers. Under normal

operation, one Library Manager is the active Library Manager, and the other Library Manager is the standby Library Manager.

dump. To record data, at a particular instant, for the purpose of safeguarding or analyzing.

E

eject. The operation of moving a cartridge to an output station in the tape library. Contrast with *insert*.

emergency power off (EPO). A switch that removes all power from the equipment in the 3494 tape library but does not affect power to lighting circuits.

enable. To provide the means or opportunity. The modification of system, control unit, or device action through the change of a software module or a hardware switch (circuit jumper) position.

enhanced capacity cartridge system tape (ECCST). Cartridge system tape with increased capacity that can be used only with 3490E enhanced capability models. Visually identified by a two-tone cartridge case.

EPO. See *Emergency Power Off*.

Ethernet. A local area network (LAN) that allows multiple stations to access a data transmission without prior coordination.

export. The VTS Export operation allows logical volumes to be moved from a VTS to another VTS. The destination VTS can be in the same tape library or in a different tape library.

exported stacked volume. A physical volume managed by a VTS that contains logical volumes that can be removed from the VTS.

extended high performance cartridge tape (EHPCT). Cartridge system tape with increased capacity that can be used only with 3590 tape subsystems. Visually identified by a green leader block and two green inserts with identification notches on the edge of the cartridge case.

F

file-protected. Pertaining to a tape volume that data can only be read from. Data cannot be written on or erased from the tape.

frame. (1) A housing for device elements. (2) The hardware support structure, covers, and all parts mounted therein that are packaged as one entity for shipping.

G

gripper. A part attached to the picker mechanism of the cartridge accessor, which loads, unloads, and moves cartridges between storage cells, tape drives, and the convenience Input/Output station.

H

hard disk. A rigid, non-removable disk residing in the Library Manager.

high availability unit. A second Library Manager, a second accessor, and service bay frames, which improve library availability.

high-capacity Input/Output facility. The part of the tape library used to load and unload large numbers of cartridges from the tape library.

high-capacity output facility. The part of the tape library used to unload large numbers of cartridges from the tape library.

high performance cartridge tape (HPCT). Cartridge system tape with increased capacity that can be used only with 3590 tape subsystems. Visually identified by a blue leader block and two blue inserts with identification notches on the edge of the cartridge case.

home cell. A fixed location that is assigned to a cartridge when it is first inserted into the library.

home position. A position the cartridge accessor goes to when entering Pause mode. Home position is located at the far left side of the control unit frame.

host system. A data processing system that is used to prepare programs and the operating environments for use on another computer or controller.

I

icon. A pictorial representation of an object or a selection choice. Icons can represent objects that users want to work on or actions that users want to perform. See *system menu icon*.

import. The VTS Import operation allows logical volumes to be moved to a VTS from another VTS. The source VTS can be in the same tape library or in a different tape library.

improved data recording capability (IDRC). A data recording mode that, if installed and enabled on the 3490E Magnetic Tape Subsystem, can increase the effective cartridge data capacity and the effective data rate if started.

initial program load (IPL). The initialization procedure that causes an operating system to commence operation.

insert. The operation of adding cartridges to the tape library. Contrast with *eject*.

internet protocol (IP). A form of LAN communications protocol.

inventory. The operation of identifying the location of each tape cartridge contained in the tape library.

IPL. See *initial program load*.

L

LAN. See *local area network*.

LED. See *light emitting diode*.

Library Manager. The controller for the 3494. It manages the location of tape cartridges, monitors performance, issues commands to the hardware, displays status, and performs other functions. It communicates with host systems through the tape control unit in each 3494 or, in AS/400 systems, directly through the RS-232 interface. The Library Manager also provides operator and service panel functions.

light emitting diode (LED). (1) A semiconductor chip that gives off visible or infrared light when activated. (2) A light that signals a change in status or the presence of a certain predefined condition.

load. (1) The process, performed by an operator or by the cartridge accessor, of placing a cartridge into a location within the tape library for later use or retrieval. (2) The term used when describing the action of the tape transport when it removes the leader block from a cartridge and threads the media through the internal tape path.

local area network (LAN). A computer network located on a user's premises within a limited geographical area. Communication within a LAN is not subject to external regulations; however, communication across a LAN boundary may be subject to regulation.

logical library. A logical library represents a set of tape volumes and tape drives that are a subset of all tape volumes and drives in a 3494 library. Each logical library within a 3494 library has a unique library sequence number identifying the logical library.

logical volume. A logical volume is a customer data volume that is stored on a stacked volume. A logical volume is not directly accessible by a host program. The volume serial number of the logical volume is not externally visible to a human or device.

M

magazine. A container residing in a storage frame. Each container consists of storage cells for holding tape cartridges.

manual mode. A mode of operation, where the operator, under the direction of the Library Manager, manually locates and moves tape cartridges to and from storage cells and tape units. This mode allows data to be retrieved when normal tape library operations are interrupted by unexpected conditions.

menu. A panel containing a list of functions available for selection.

mount. A host command to load a cartridge into a tape unit.

mount from input station. A function available through the Commands window on the Library Manager. It allows transient cartridges outside the library to be mounted on devices within the library and is used to support stand-alone programs that do not require the support of a full operating system.

N

Nonuser interface VTS. The VTS in a Peer-to-Peer VTS configuration that was not selected as the user interface VTS. The nonuser interface VTS is the secondary VTS in the configuration. User applications do not recognize the nonuser interface VTS.

O

offline. Pertaining to the operation of a unit when not under the direct control of a host system. Compare with *unavailable*. Contrast with *online*.

OK. With the Library Manager, a standard button that causes the application to accept any changed information and close the window.

online. Pertaining to the operation of a unit when under the direct control of a host system. Compare with *available*. Contrast with *offline*.

P

panel. (1) A control area on a device that allows user interaction with the device. (2) The information that is displayed on a screen.

park. An operation the cartridge accessor performs when entering Pause mode. The cartridge accessor moves to the home position and the picker lowers. See also *home position*.

pause mode. An operating mode wherein all host requests that require movement of cartridges are queued until the tape library is returned to Auto mode. The cartridge accessor is parked, and the library doors may be opened.

Peer-to-Peer VTS. A VTS configuration wherein copies of data in newly-created or updated tape volumes are automatically created or updated in each of two interconnected VTSs. This dual-volume copy functionality improves data availability and data recovery, while being transparent to user applications and host processor resources.

picker. The picker provides a mounting platform for the gripper and the bar code reader.

primary window. The window on the Library Manager display in which the main dialog between users and the Library Manager occurs.

push button. On the Library Manager display, a shaded rectangle, containing text and used in windows to initiate actions. Selecting a push button causes an action to take place immediately.

R

rack. See *wall*.

radio button. On the Library Manager display, a control that consists of a circle and text. Radio buttons are combined to show users a fixed set of choices that are mutually exclusive. Clicking on a radio button causes that choice to be selected and all others in its group to be deselected.

remote Library Manager console. The Remote Library Manager Console feature permits control or monitoring of the 3494 Library Manager from a location that is remote from the library.

S

screen. The viewing area of a workstation's display.

secondary window. A window on the Library Manager display that is movable and sizeable and is always associated with a primary window.

selection list. On the Library Manager display, a control that contains choices from which users can select one choice.

service bays. Frames attached to either end of the library to allow for storage and containment of the hot standby library controller and cartridge accessor.

setup. The preparation of a computing system to perform a job or job step.

shortcut key. A combination of keys that a user can press to perform an action that is available from a menu. For example, Ctrl+C causes the Library Manager to display the task list.

stacked volume. A physical volume that is exclusively managed by a VTS and contains one or more logical volumes. It is not a customer-accessible volume.

standby accessor. The accessor not currently being used to move cartridges when the Model HA1 is installed.

standby Library Manager. The standby Library Manager can take control of all operations in the 3494. Its hardware consists of a controller, a display, a pointing device, and a keyboard. This feature is available only with the Model HA1.

storage. (1) A device that recorded information can be entered, retained, and processed in, and that recorded information can be retrieved from. (2) The action of placing data into a storage device. (3) A facility that data can be retained in.

storage cell. A location in the tape library where a cartridge can be loaded or unloaded. This includes the storage cells in a storage frame and the convenience Input/Output station.

system menu. On the Library Manager display, the menu in the top left-hand corner of a window, which allows users to restore, close, move, size, minimize, and maximize the window. The system menu is referenced by the system menu icon.

system menu icon. The term for the symbol found in the top left-hand corner of some windows that is used to control the presence and appearance of those windows. See *system menu*.

T

tape drive. A device that is used for moving magnetic tape and includes the mechanisms for writing and reading data to and from tape. See also *tape unit* and *transport*.

tape library. (1) A term used to refer to a collection of tape cartridges. Within the 3494 tape library, it describes the set of cartridges contained within the enclosure. (2) An automated tape library (for example, the Magstar 3494 Tape Library) that consists of cartridge storage frames, tape subsystems, and controlling hardware and software. The tape library performs host-directed tape cartridge mounts and demounts without operator intervention.

tape management software. A program that controls the scratch status of tape volumes.

tape unit. A device that contains tape drives and their associated power supplies and electronics.

tape volume cache. The tape volume cache is a major component of a VTS and is a combination of RAID DASD, RAM buffering, and internal licensed code that stores and manages virtual volumes.

TCP. Transmission control protocol. A form of LAN communications protocol.

TCP. Telecommunications carrier products. A form of LAN communications protocol.

teach. The process that allows the Library Manager, using the cartridge accessor, to *learn* the exact physical locations of each major unit within the tape library.

title bar. The area at the top of each window that contains the window title and system menu icon. When appropriate, it also contains the minimize, maximize, and restore icons.

token-ring network. A local area network (LAN) that uses ring topology, where tokens are passed from node to node. A node that is ready to send can capture a token and insert data for transmission.

transient cartridges. Cartridges that reside in a customer's library that are not stored within the confines of the automated tape library and are not recorded as part of the automated library's inventory.

transient mount. See *mount from input station*.

transmission control protocol (TCP). A form of LAN communications protocol.

transport. The mechanism inside a tape drive that moves tape media. It is comprised of loading, threading and guiding mechanisms and motors.

U

unavailable. A term used to indicate that a component in the tape library (for example, the cartridge accessor) is not available for use by the Library Manager. Compare with *Offline*. Contrast with *available*.

unit. (1) An entity that can accomplish a specific purpose; for example, a 3490E tape drive. (2) An individual piece of the tape library that can be added or deleted from a tape library configuration, for example, 3490E control unit, 3490E tape unit, storage frame, or convenience Input/Output station.

unit emergency power off (UEPO). The 3494 control unit switch that, when operated in an emergency, causes all subsystem frames to be disconnected from the ac power source.

unit power off (UPO). A switch that removes all power from a specific unit of the 3494 tape library.

unload. To remove cartridges from a device in the 3494 tape library.

User interface VTS. During the library installation Teach operation, the service representative selects one of the VTSs in a Peer-to-Peer VTS configuration to be the user interface VTS. This is the VTS that the user has designated to perform library console operations, such as logical volume volser creation.

V

virtual tape drive. A virtual tape drive is a representation of the functionality of a 3490E class tape drive as viewed by the host control program. The data from and to the drive is directed to the tape volume cache, and all drive related commands are emulated through the internal licensed code in the VTS controller.

virtual tape server (VTS). A VTS is comprised of a VTS controller, 3590 tape devices, and the 3494 tape library. Together, they manage the utilization of the cartridge storage capacity and performance capabilities of the 3590 tape technology transparently to host software and applications.

virtual telecommunications access method (VTAM). Virtual Telecommunications Access Method. A form of LAN communication protocol.

virtual volume. A virtual volume is a customer-accessible volume that exists in the tape volume cache of a VTS. When a virtual volume is copied from the tape volume cache to a stacked volume, it becomes a logical volume. When a logical volume is recalled from a stacked volume to the tape volume cache, it becomes a virtual volume.

vision system. A class II laser bar code reader mounted on the cartridge accessor picker that is used to read the bar code labels on the tape cartridges.

volser. Volume serial identifier. The physical label on the cartridge. Also, the same or different identifier encoded on the magnetic tape.

volume. See *cartridge*.

VTAM. Virtual Telecommunications Access Method. A form of LAN communication protocol.

VTS. A VTS is comprised of a VTS controller, 3590 tape devices, and the 3494 tape library. Together, they manage the utilization of the cartridge storage capacity and performance capabilities of the 3590 tape technology transparently to host software and applications.

W

wall. Walls located inside the library house the cartridge storage cells. The walls on the front doors of

the library are labeled with even numbers, and the walls on the rear of the library are labeled with odd numbers.

window. On the Library Manager display, a selectable area in which users provide information that is required by an application so it can continue a user's request.

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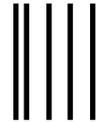
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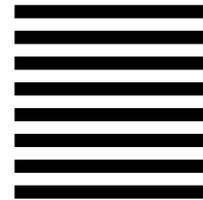
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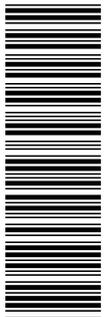


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